

From: [Ring Team](#)
Sent: Tuesday, August 13, 2019 5:58 PM
To: [Jack McQueen](#)
Subject: New Video Received on Your Case #201910538!



Hi Supervisor McQueen,

A Neighbor has responded to your [Video Request](#) for one of your cases:

Case #:

201910538

Incident Location:

1708 Springfield Road, Bloomington, IL, USA

Start Date & Time:

08/13/2019 14:00 CDT

End Date & Time:

08/13/2019 14:40 CDT

[REVIEW NEW VIDEOS NOW](#)



Email intended for jmcqueen@cityblm.org.

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ring

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From: [Ring Team](#)
Sent: Tuesday, August 13, 2019 4:33 PM
To: [Jack McQueen](#)
Subject: Urgent: Bloomington Police Department needs your help

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear **Jack**,

Ring is assisting **Supervisor Jack McQueen** of the **Bloomington Police Department** in requesting videos that may help with an investigation of an incident (Incident #201910538) that occurred near your home. Your Ring device may have captured video that could help. The Bloomington Police Department is seeking videos recorded between: **August 13th from 2:00 PM CDT to 2:40 PM CDT**

[Share Your Ring Videos Now](#)

[Or check your Ring videos before sharing](#)

A message from Supervisor McQueen:

The Bloomington Police Department is reaching out to owners of external Ring video devices to determine if you have video footage that would assist us in a shooting investigation. Thanks in advance for your help. Jack McQueen, 309-434-2228 / jmcqueen@cityblm.org

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

If you have any questions or concerns about this incident, please contact **Supervisor McQueen at Bloomington Police Department and reference Incident #201910538**. If you have any other questions, reply to this email to contact the Ring Team.

To learn more about video requests, visit our [FAQ](#).

Stay safe,
Ring Team

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to [share your Ring videos](#), the Bloomington Police Department will only receive select video recordings from the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, [this is a great opportunity](#). If you do not wish to share your Ring videos, no additional action is needed.

[Please unsubscribe me from future requests to share footage](#)



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ack McQueen
Wednesday, August 07, 2019 9:32 PM
ing Team
Re: New Crime Alert: Cars Ransacked

Get [Outlook for Android](#)

From: Ring Team <no-reply@ring.com>
Sent: Wednesday, August 7, 2019 6:06:36 PM
To: Jack McQueen <jmcqueen@cityblm.org>
Subject: New Crime Alert: Cars Ransacked

From: [Ring Team](#)
Sent: Wednesday, August 07, 2019 6:07 PM
To: [Carl Fever](#)
Subject: New Crime Alert: Cars Ransacked

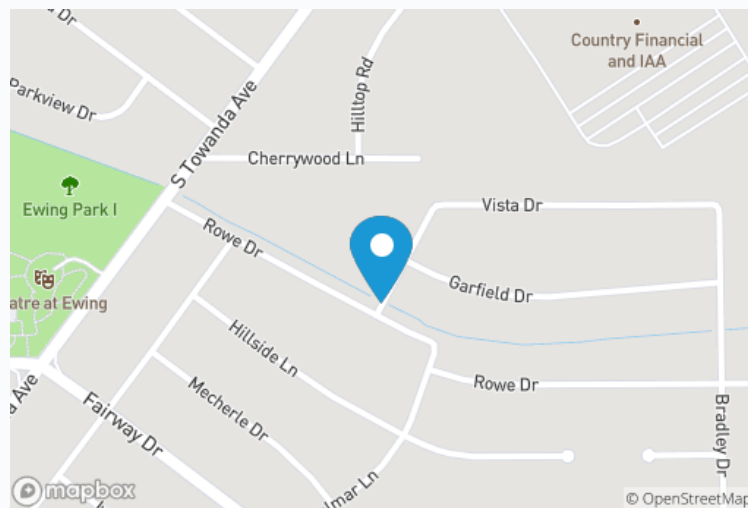


Cars Ransacked

August 7, 2019

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From: [Ring Team](#)
Sent: Wednesday, August 07, 2019 6:07 PM
To: [Dan Donath](#)
Subject: New Crime Alert: Cars Ransacked

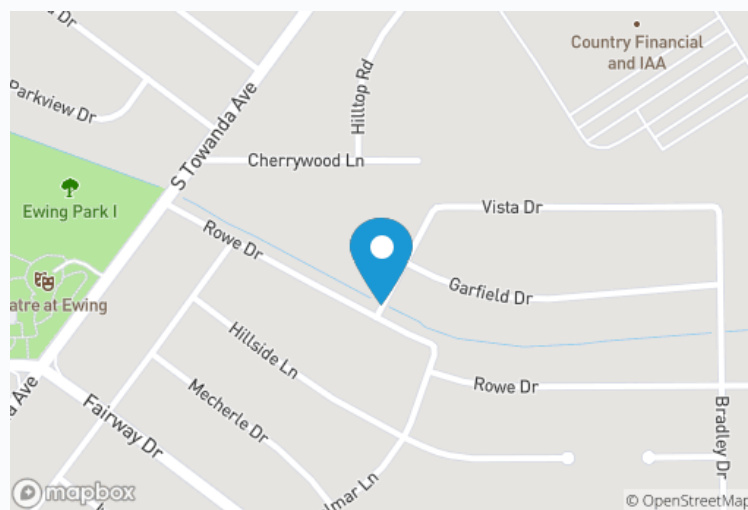


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From: [Ring Team](#)
Sent: Wednesday, August 07, 2019 6:07 PM
To: [Clay Wheeler](#)
Subject: New Crime Alert: Cars Ransacked

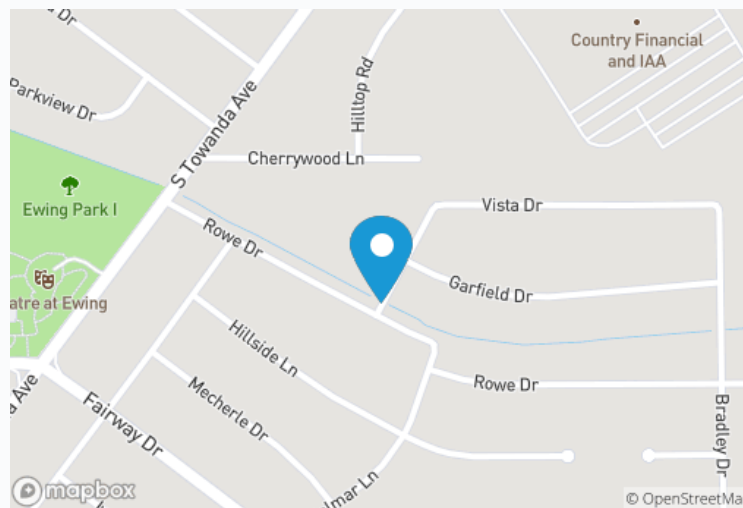


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From: [Ring Team](#)
Sent: Wednesday, August 07, 2019 6:07 PM
To: [Gregory Scott](#)
Subject: New Crime Alert: Cars Ransacked

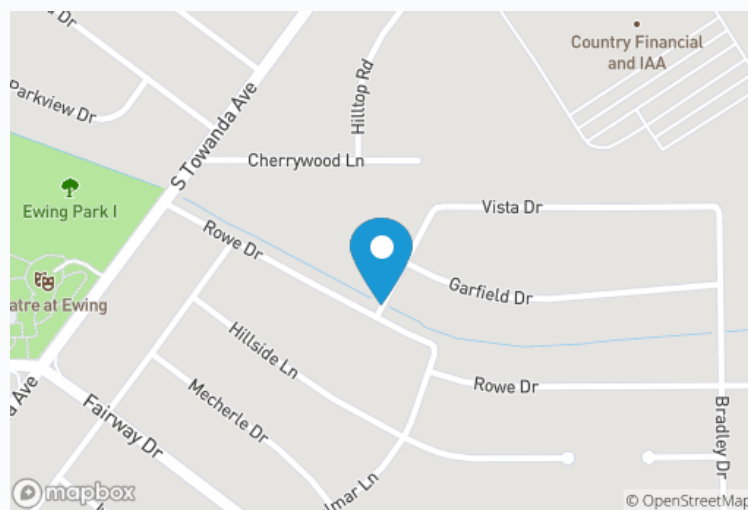


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From: [Ring Team](#)
Sent: Wednesday, August 07, 2019 6:07 PM
To: [Tyrel Klein](#)
Subject: New Crime Alert: Cars Ransacked

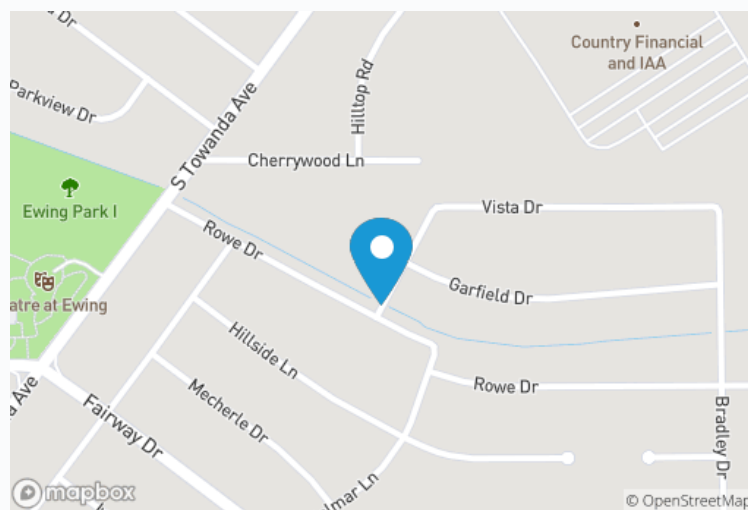


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From: [Ring Team](#)
Sent: Wednesday, August 07, 2019 6:07 PM
To: [Brad Ficek](#)
Subject: New Crime Alert: Cars Ransacked

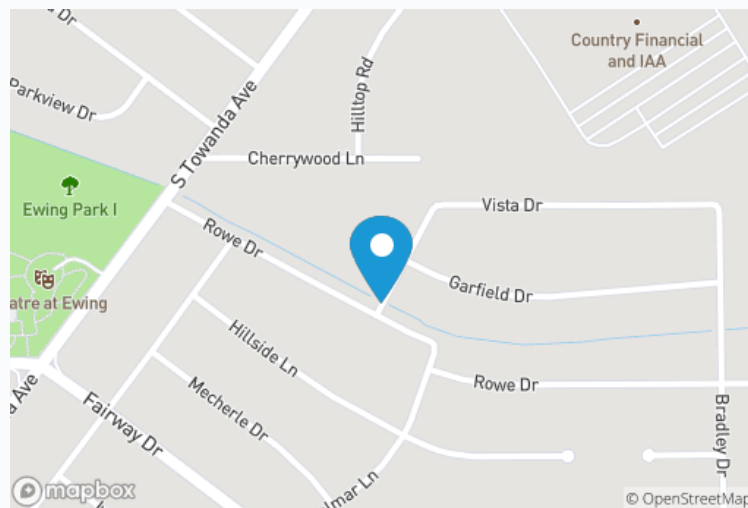


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From: [Ring Team](#)
Sent: Wednesday, August 07, 2019 6:07 PM
To: [Paul Jones](#)
Subject: New Crime Alert: Cars Ransacked

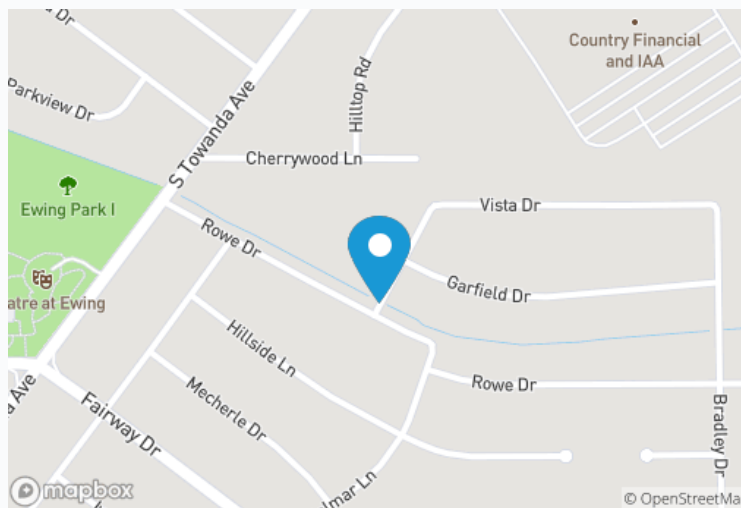


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From: [Ring Team](#)
Sent: Wednesday, August 07, 2019 6:07 PM
To: [Jared Bierbaum](#)
Subject: New Crime Alert: Cars Ransacked

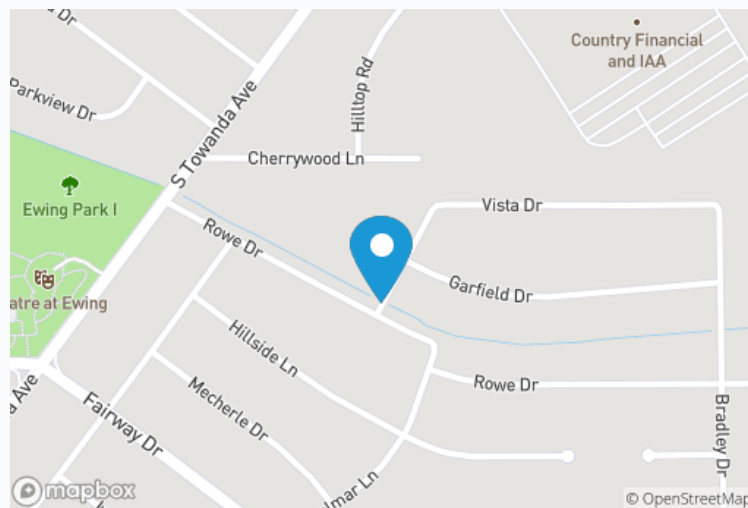


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From: [Ring Team](#)
Sent: Wednesday, August 07, 2019 6:07 PM
To: [Curt Maas](#)
Subject: New Crime Alert: Cars Ransacked

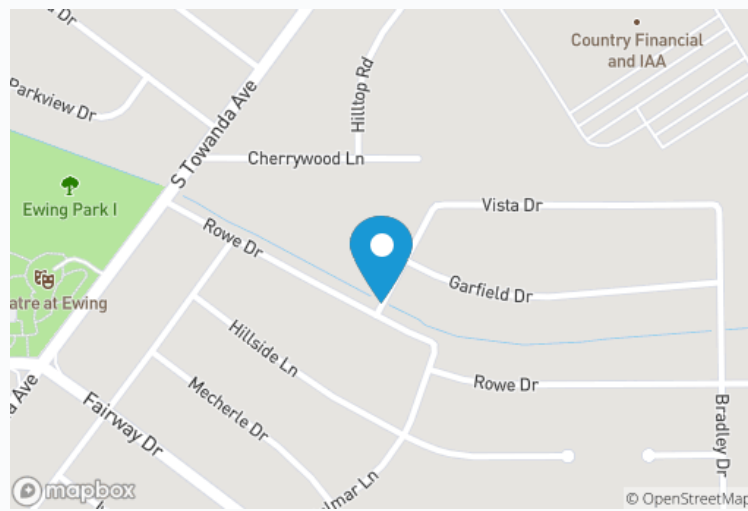


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From: [Ring Team](#)
Sent: Wednesday, August 07, 2019 6:07 PM
To: [Sharon Murphy](#)
Subject: New Crime Alert: Cars Ransacked

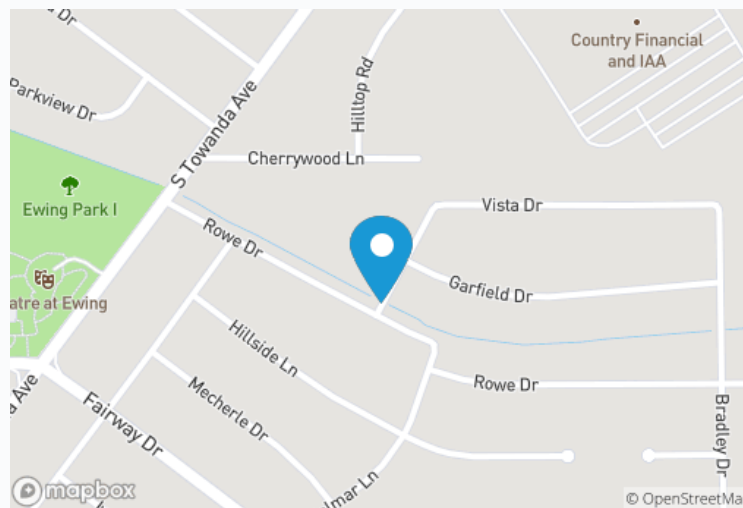


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From: [Ring Team](#)
Sent: Wednesday, August 07, 2019 6:07 PM
To: [Steven Moreland](#)
Subject: New Crime Alert: Cars Ransacked

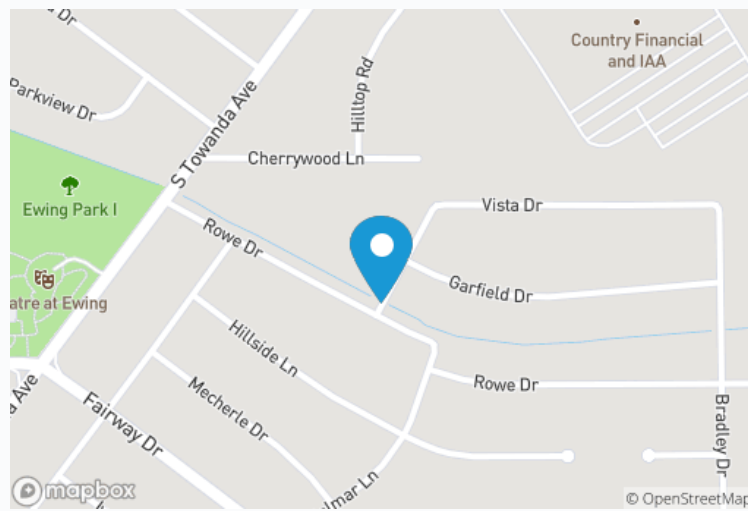


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From: [Ring Team](#)
Sent: Wednesday, August 07, 2019 6:07 PM
To: [Timothy McCoy](#)
Subject: New Crime Alert: Cars Ransacked

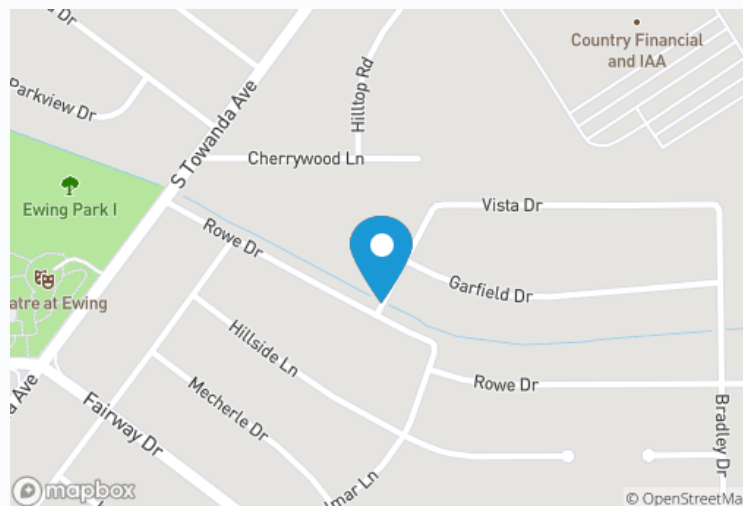


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From: [Ring Team](#)
Sent: Wednesday, August 07, 2019 6:07 PM
To: [Josh Swartzentruber](#)
Subject: New Crime Alert: Cars Ransacked

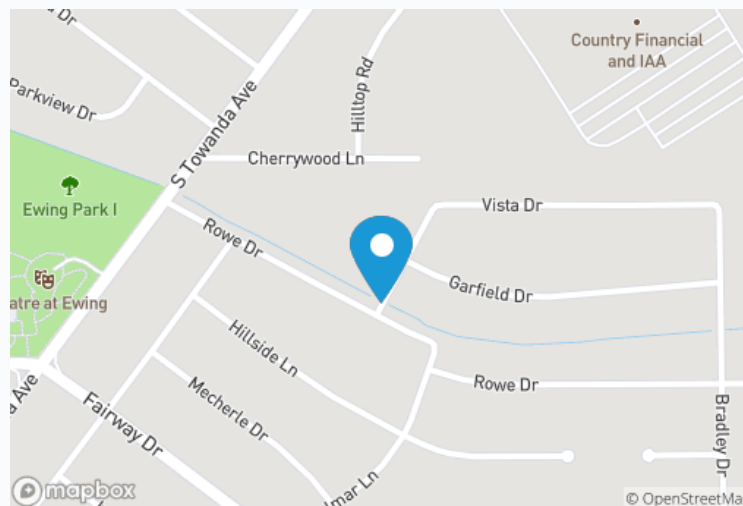


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From: [Ring Team](#)
Sent: Wednesday, August 07, 2019 6:07 PM
To: [Jared Roth](#)
Subject: New Crime Alert: Cars Ransacked

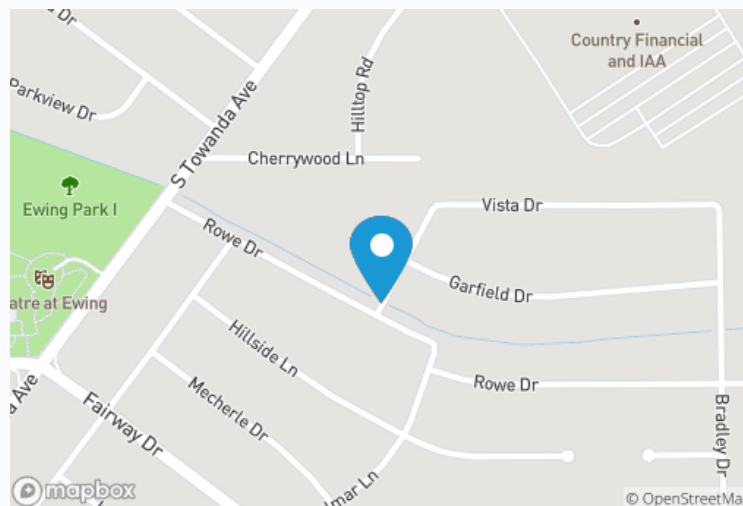


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From: [Ring Team](#)
Sent: Wednesday, August 07, 2019 6:07 PM
To: [Jeffrey Engle](#)
Subject: New Crime Alert: Cars Ransacked

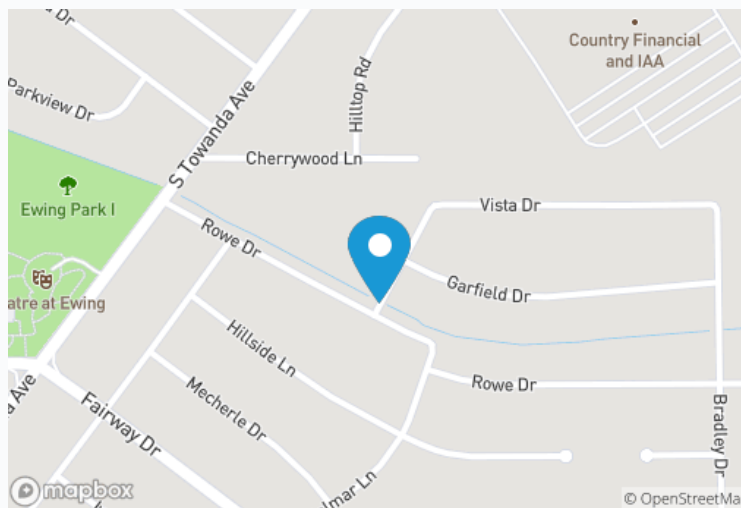


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From: [Ring Team](#)
Sent: Wednesday, August 07, 2019 6:07 PM
To: [Clayton Arnold](#)
Subject: New Crime Alert: Cars Ransacked

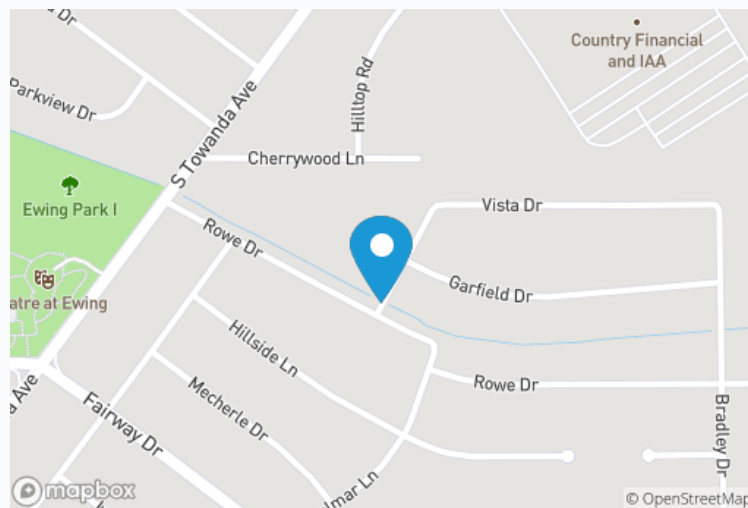


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From: [Ring Team](#)
Sent: Wednesday, August 07, 2019 6:07 PM
To: [Brad Melton](#)
Subject: New Crime Alert: Cars Ransacked

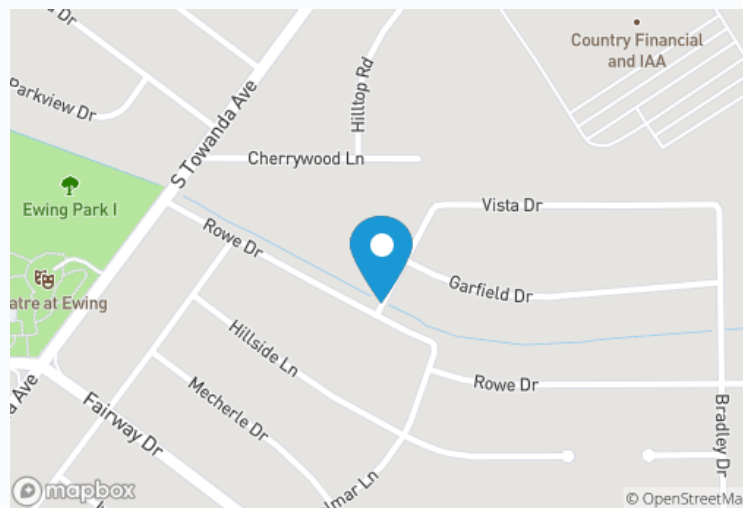


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From: [Ring Team](#)
Sent: Wednesday, August 07, 2019 6:07 PM
To: [John Fermon](#)
Subject: New Crime Alert: Cars Ransacked

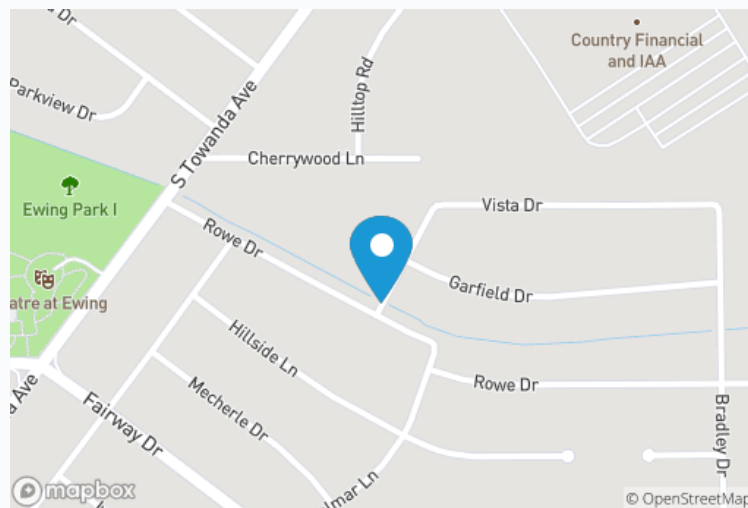


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From: [Ring Team](#)
Sent: Wednesday, August 07, 2019 6:07 PM
To: [Steven Fanelli](#)
Subject: New Crime Alert: Cars Ransacked

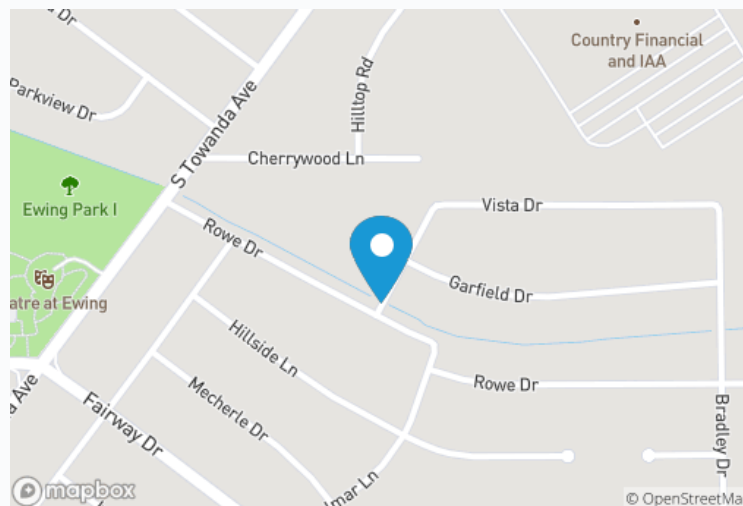


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From: [Ring Team](#)
Sent: Wednesday, August 07, 2019 6:07 PM
To: [Jack McQueen](#)
Subject: New Crime Alert: Cars Ransacked

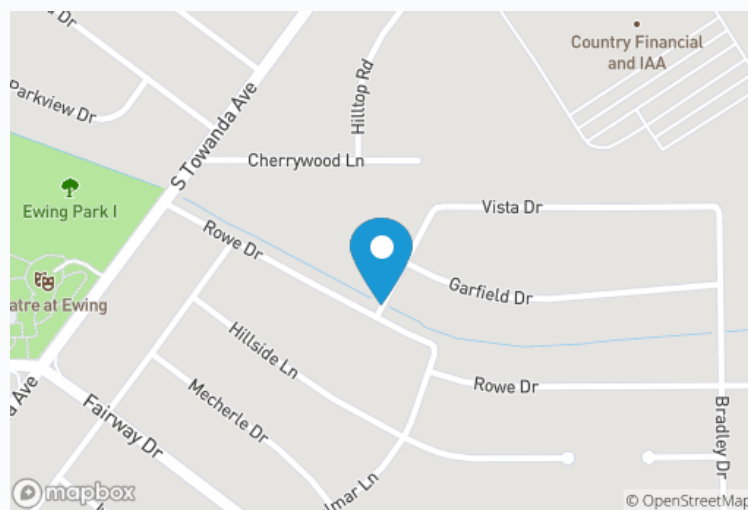


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From: [Ring Team](#)
Sent: Wednesday, August 07, 2019 6:07 PM
To: [Paul Swanlund](#)
Subject: New Crime Alert: Cars Ransacked

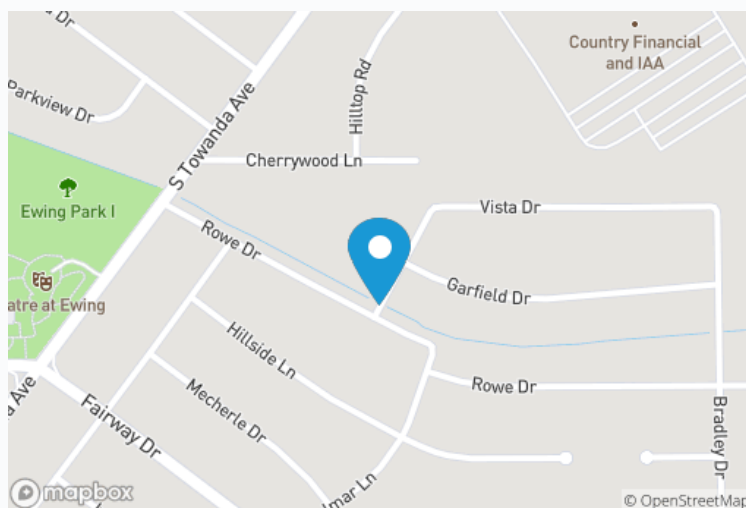


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From: [Ring Neighbors Portal Team](#)
Sent: Wednesday, July 31, 2019 6:59 AM
To: [Brad Ficek](#)
Subject: Raise Awareness About Your Community Events



Tell Your Community About Your Events

Neighbors Portal is a great tool you can use to raise awareness about local crime and safety events, especially National Night Out (NNO) coming up on Tuesday, August 6th. Posting about local events can help drive resident attendance and increase engagement with your community.

Keep your Post simple and local by including the date, time and location of your event to target users within that specific area.

[Post About Your National Night Out](#)



Sandy Police Night Out Against Crime Fair

The Sandy City Police Department is hosting a Night Out Against Crime Fair on Tuesday, August 6th from 5:30-8:30 pm at Lone Peak Park (10140 S 700 E). We invite all residents to attend. It's going to be such a fun event with food, booths, events, displays, services, presentations and activities for all ages (children, teens, adults and the young at heart). See attached for more information. We hope to see you there!

11 comments 3 views

👍 16

💬 Comment

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Sandy City Police Department - Post Example

Don't miss an opportunity to engage with your community.

Encourage residents to attend your upcoming local crime and safety events.

Spread the Word About Your Events



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Our mailing address is:

1523 26th Street
Santa Monica, CA 90404

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From: [Ring Neighbors Portal Team](#)
Sent: Wednesday, July 31, 2019 6:59 AM
To: [Gregory Scott](#)
Subject: Raise Awareness About Your Community Events



Tell Your Community About Your Events

Neighbors Portal is a great tool you can use to raise awareness about local crime and safety events, especially National Night Out (NNO) coming up on Tuesday, August 6th. Posting about local events can help drive resident attendance and increase engagement with your community.

Keep your Post simple and local by including the date, time and location of your event to target users within that specific area.

[Post About Your National Night Out](#)



Sandy Police Night Out Against Crime Fair

The Sandy City Police Department is hosting a Night Out Against Crime Fair on Tuesday, August 6th from 5:30-8:30 pm at Lone Peak Park (10140 S 700 E). We invite all residents to attend. It's going to be such a fun event with food, booths, events, displays, services, presentations and activities for all ages (children, teens, adults and the young at heart). See attached for more information. We hope to see you there!

11 comments 3 views

👍 16

💬 Comment

➦ Share

Load Comments

Sandy City Police Department - Post Example

Don't miss an opportunity to engage with your community.

Encourage residents to attend your upcoming local crime and safety events.

Spread the Word About Your Events



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From: [Ring Team](#)
Sent: Saturday, July 27, 2019 12:34 PM
To: [Jared Bierbaum](#)
Subject: New Crime Alert: Car break in

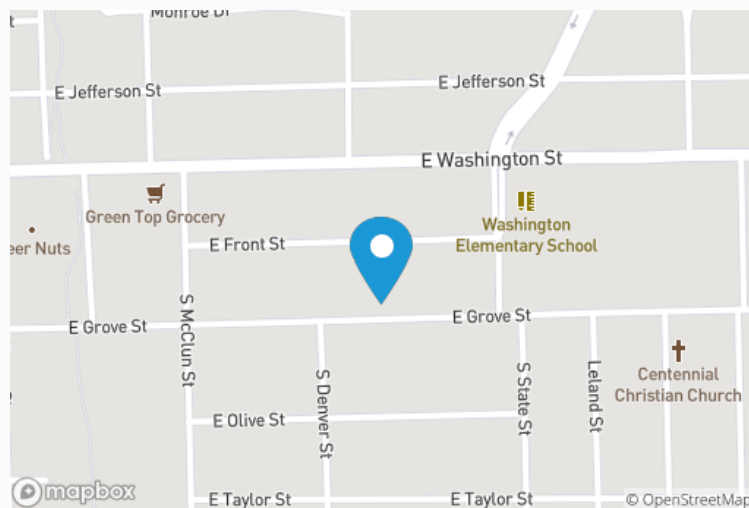


Car break in

July 27, 2019

Someone smashed out my wife's car window and stole her wallet, ID, and various other things

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From: [Ring Team](#)
Sent: Saturday, July 27, 2019 12:34 PM
To: [Clay Wheeler](#)
Subject: New Crime Alert: Car break in

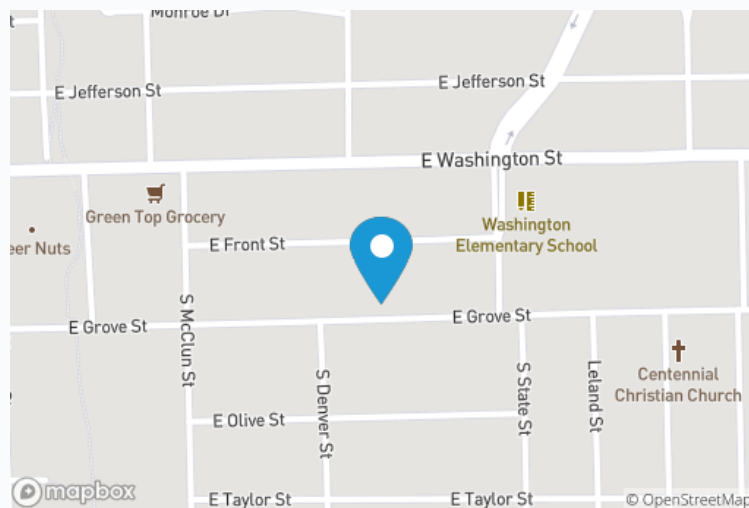


Car break in

July 27, 2019

Someone smashed out my wife's car window and stole her wallet, ID, and various other things

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From: [Ring Team](#)
Sent: Saturday, July 27, 2019 12:34 PM
To: [Gregory Scott](#)
Subject: New Crime Alert: Car break in

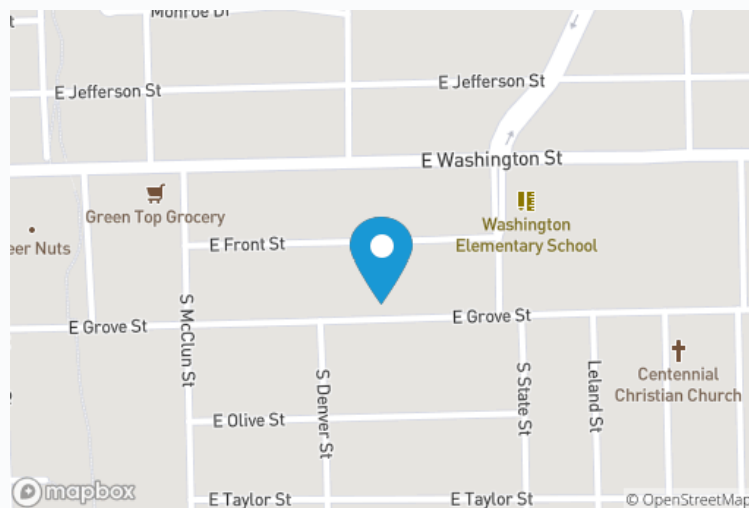


Car break in

July 27, 2019

Someone smashed out my wife's car window and stole her wallet, ID, and various other things

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From: [Ring Team](#)
Sent: Saturday, July 27, 2019 12:34 PM
To: [Dan Donath](#)
Subject: New Crime Alert: Car break in

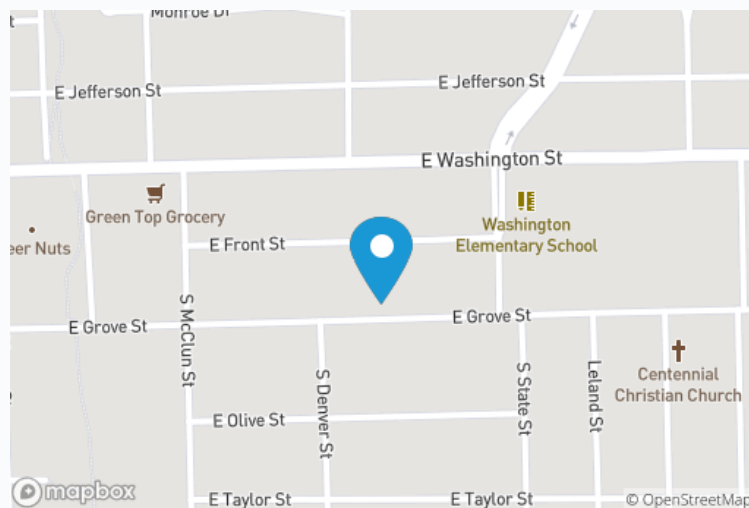


Car break in

July 27, 2019

Someone smashed out my wife's car window and stole her wallet, ID, and various other things

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From: [Ring Team](#)
Sent: Saturday, July 27, 2019 12:34 PM
To: [Paul Jones](#)
Subject: New Crime Alert: Car break in

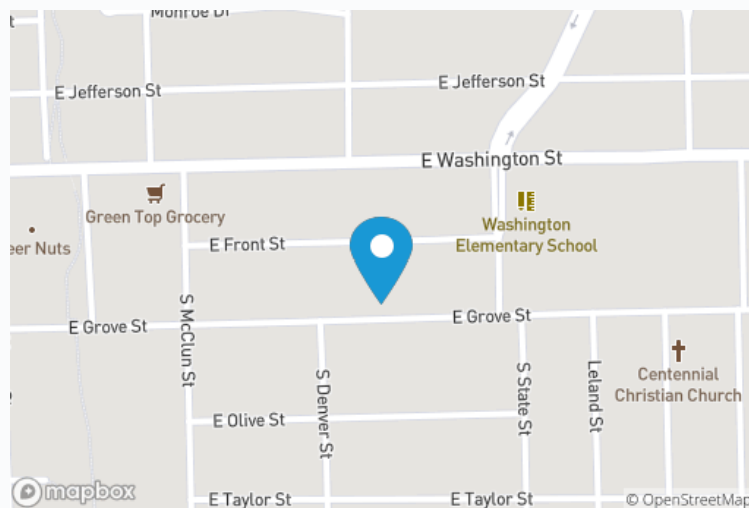


Car break in

July 27, 2019

Someone smashed out my wife's car window and stole her wallet, ID, and various other things

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From: [Ring Team](#)
Sent: Saturday, July 27, 2019 12:34 PM
To: [Sharon Murphy](#)
Subject: New Crime Alert: Car break in

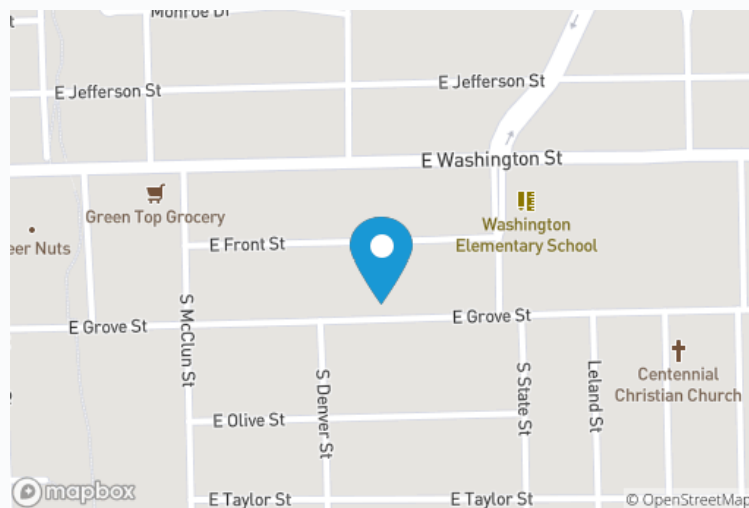


Car break in

July 27, 2019

Someone smashed out my wife's car window and stole her wallet, ID, and various other things

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From: [Ring Team](#)
Sent: Saturday, July 27, 2019 12:34 PM
To: [Carl Fever](#)
Subject: New Crime Alert: Car break in

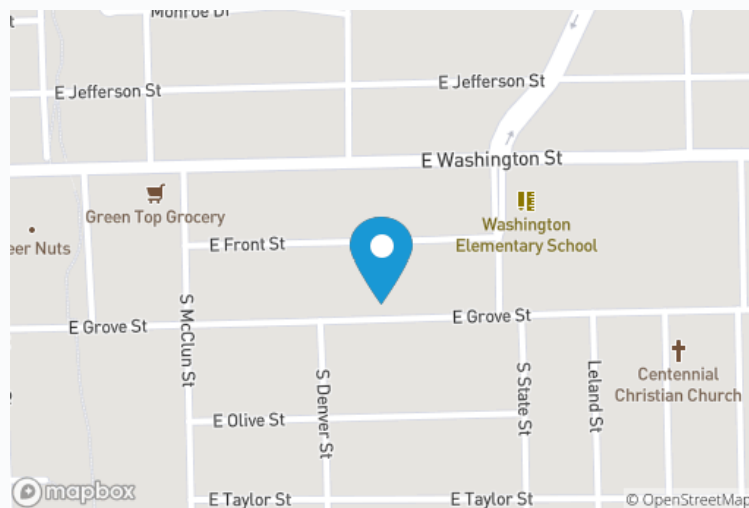


Car break in

July 27, 2019

Someone smashed out my wife's car window and stole her wallet, ID, and various other things

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From: [Ring Team](#)
Sent: Saturday, July 27, 2019 12:34 PM
To: [Steven Moreland](#)
Subject: New Crime Alert: Car break in

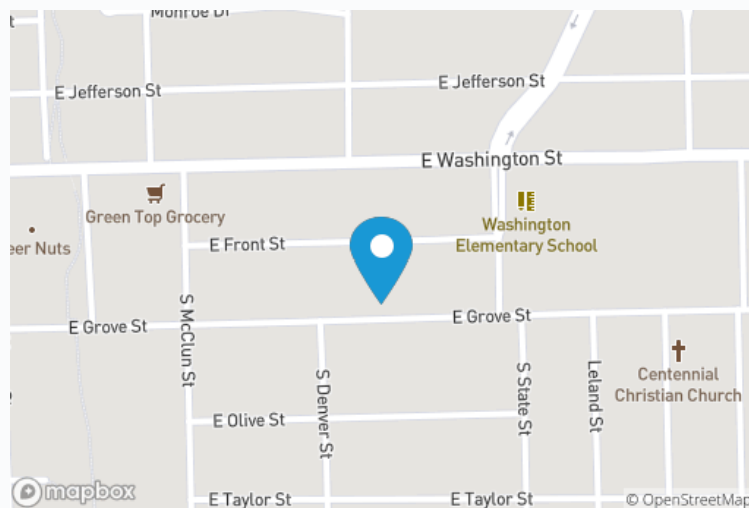


Car break in

July 27, 2019

Someone smashed out my wife's car window and stole her wallet, ID, and various other things

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From: [Ring Team](#)
Sent: Saturday, July 27, 2019 12:34 PM
To: [Jared Roth](#)
Subject: New Crime Alert: Car break in

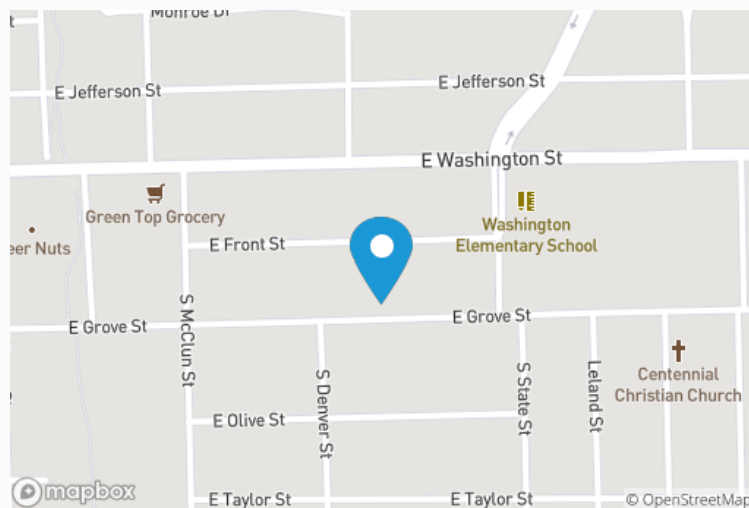


Car break in

July 27, 2019

Someone smashed out my wife's car window and stole her wallet, ID, and various other things

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From: [Ring Team](#)
Sent: Saturday, July 27, 2019 12:34 PM
To: [Tyrel Klein](#)
Subject: New Crime Alert: Car break in

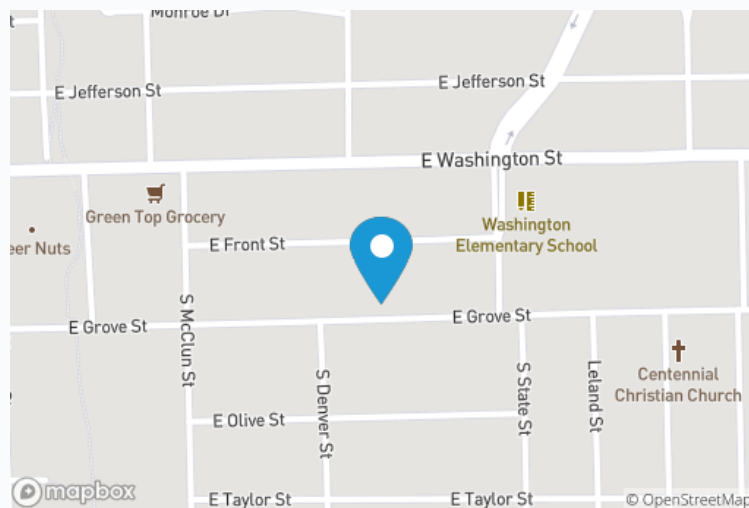


Car break in

July 27, 2019

Someone smashed out my wife's car window and stole her wallet, ID, and various other things

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From: [Ring Team](#)
Sent: Saturday, July 27, 2019 12:34 PM
To: [Timothy McCoy](#)
Subject: New Crime Alert: Car break in

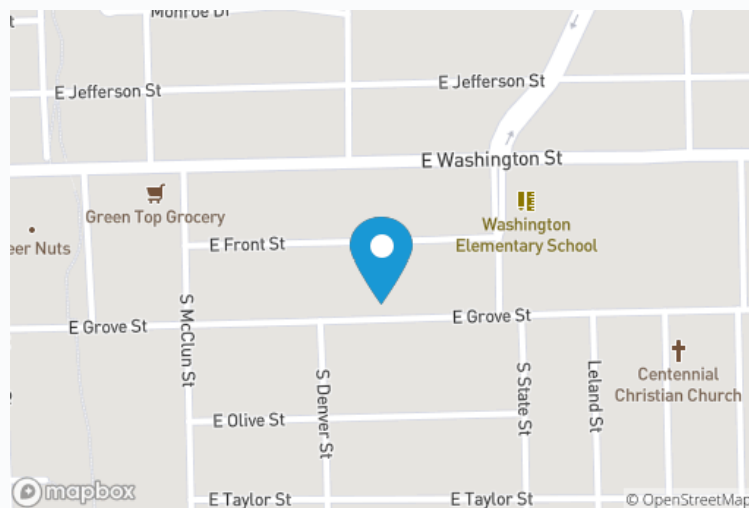


Car break in

July 27, 2019

Someone smashed out my wife's car window and stole her wallet, ID, and various other things

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From: [Ring Team](#)
Sent: Saturday, July 27, 2019 12:34 PM
To: [Brad Melton](#)
Subject: New Crime Alert: Car break in

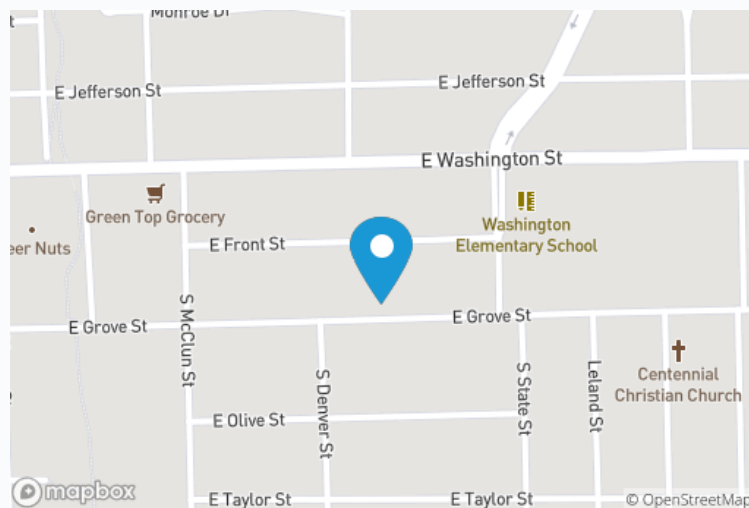


Car break in

July 27, 2019

Someone smashed out my wife's car window and stole her wallet, ID, and various other things

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From: [Ring Team](#)
Sent: Saturday, July 27, 2019 12:34 PM
To: [Curt Maas](#)
Subject: New Crime Alert: Car break in

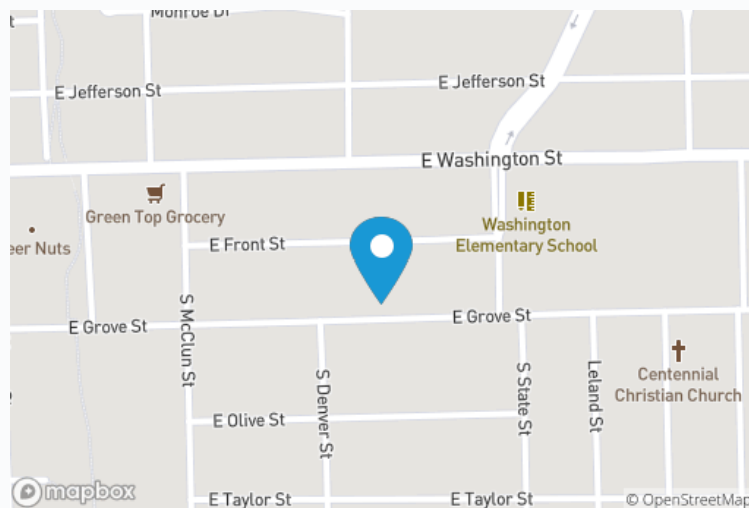


Car break in

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Someone smashed out my wife's car window and stole her wallet, ID, and various other things

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From: [Ring Team](#)
Sent: Saturday, July 27, 2019 12:34 PM
To: [Jack McQueen](#)
Subject: New Crime Alert: Car break in

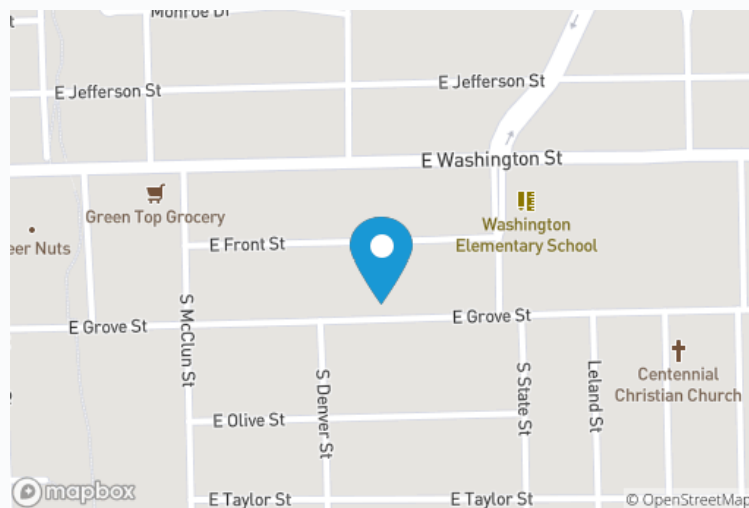


Car break in

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Someone smashed out my wife's car window and stole her wallet, ID, and various other things

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From: [Ring Team](#)
Sent: Saturday, July 27, 2019 12:34 PM
To: [Clayton Arnold](#)
Subject: New Crime Alert: Car break in

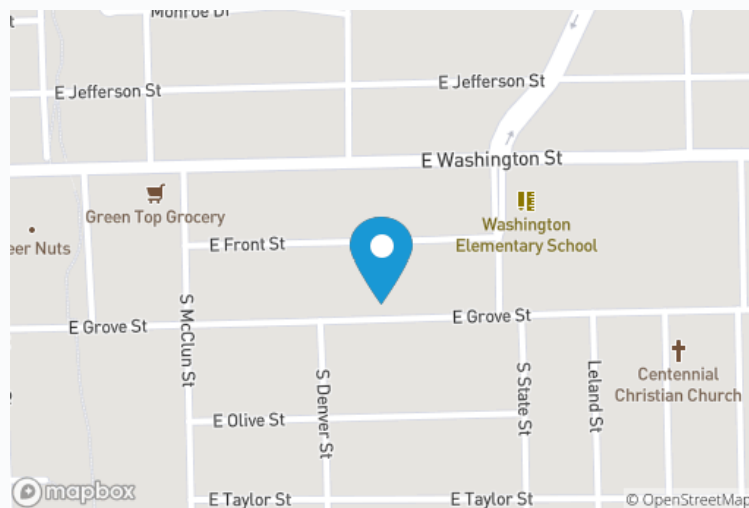


Car break in

July 27, 2019

Someone smashed out my wife's car window and stole her wallet, ID, and various other things

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From: [Ring Team](#)
Sent: Saturday, July 27, 2019 12:34 PM
To: [Brad Ficek](#)
Subject: New Crime Alert: Car break in

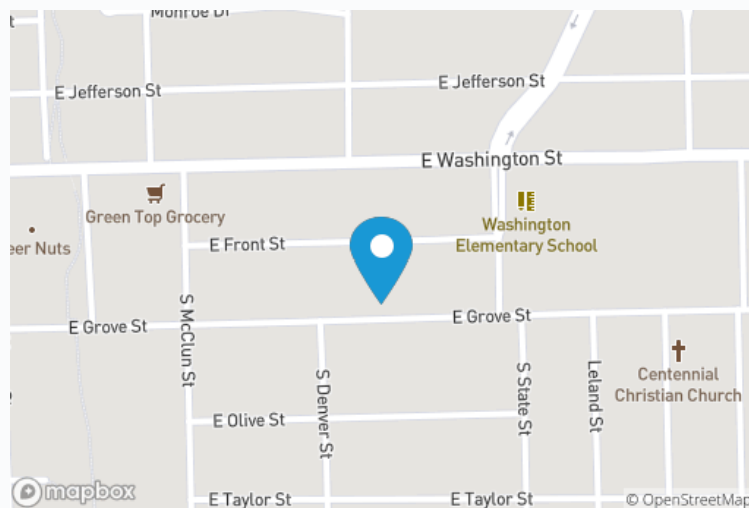


Car break in

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Someone smashed out my wife's car window and stole her wallet, ID, and various other things

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From: [Ring Team](#)
Sent: Saturday, July 27, 2019 12:34 PM
To: [Jeffrey Engle](#)
Subject: New Crime Alert: Car break in

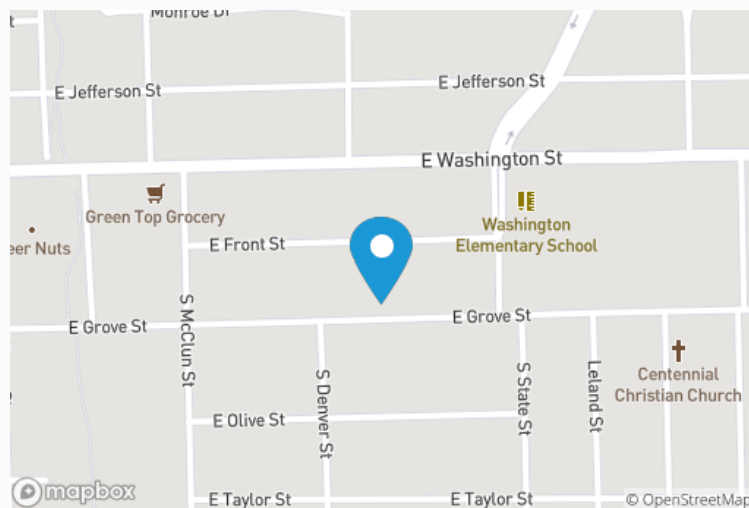


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From: [Ring Team](#)
Sent: Saturday, July 27, 2019 12:34 PM
To: [John Fermon](#)
Subject: New Crime Alert: Car break in

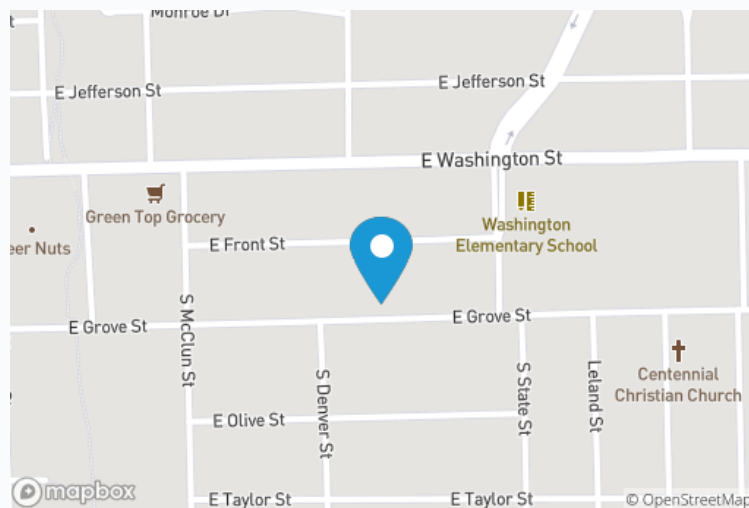


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From: [Ring Team](#)
Sent: Saturday, July 27, 2019 12:34 PM
To: [Paul Swanlund](#)
Subject: New Crime Alert: Car break in

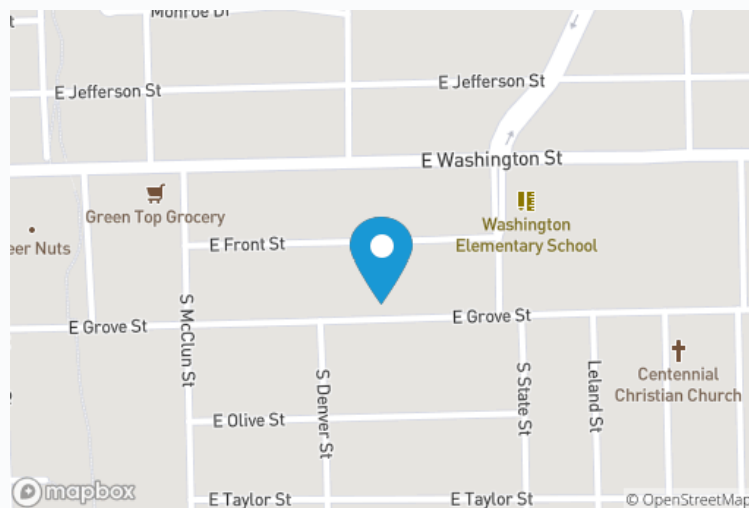


Car break in

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From: [Ring Team](#)
Sent: Saturday, July 27, 2019 12:34 PM
To: [Josh Swartzentruber](#)
Subject: New Crime Alert: Car break in

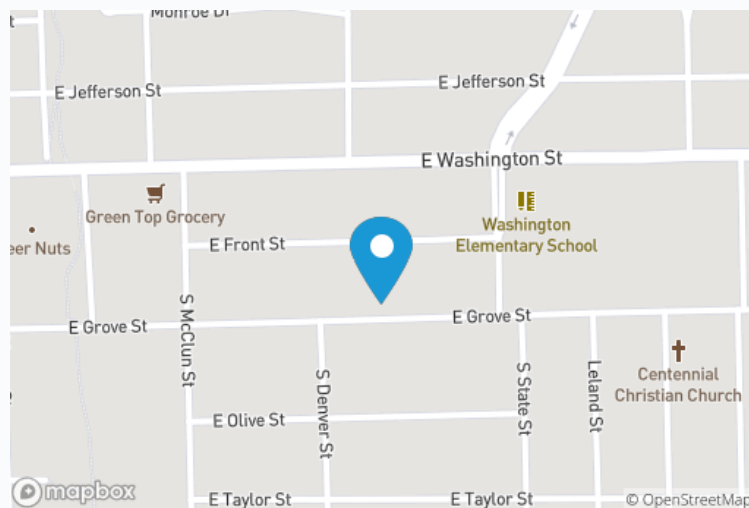


Car break in

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Someone smashed out my wife's car window and stole her wallet, ID, and various other things

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From: [Ring Team](#)
Sent: Saturday, July 27, 2019 12:34 PM
To: [Steven Fanelli](#)
Subject: New Crime Alert: Car break in

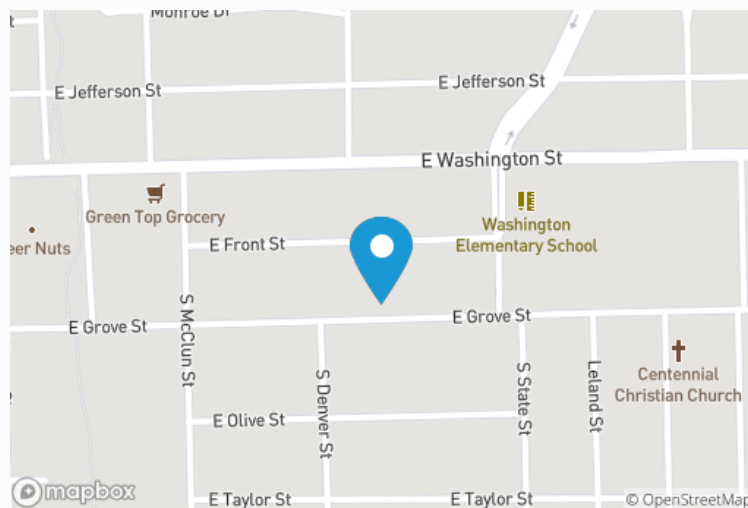


Car break in

July 27, 2019

Someone smashed out my wife's car window and stole her wallet, ID, and various other things

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From: [Ring Neighbors Portal Team](#)
Sent: Monday, July 22, 2019 7:33 PM
To: [Tyrel Klein](#)
Subject: Video Request Maintenance Completed



We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.

Stay Safe,
The Ring Neighbors Portal Team





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From: [Ring Neighbors Portal Team](#)
Sent: Monday, July 22, 2019 7:33 PM
To: [Jared Bierbaum](#)
Subject: Video Request Maintenance Completed



We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.

Stay Safe,
The Ring Neighbors Portal Team





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From: [Ring Neighbors Portal Team](#)
Sent: Monday, July 22, 2019 7:33 PM
To: [Curt Maas](#)
Subject: Video Request Maintenance Completed



We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.

Stay Safe,
The Ring Neighbors Portal Team





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From: [Ring Neighbors Portal Team](#)
Sent: Monday, July 22, 2019 7:33 PM
To: [Clayton Arnold](#)
Subject: Video Request Maintenance Completed



We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.

Stay Safe,
The Ring Neighbors Portal Team





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From: [Ring Neighbors Portal Team](#)
Sent: Monday, July 22, 2019 7:33 PM
To: [Paul Swanlund](#)
Subject: Video Request Maintenance Completed



We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.

Stay Safe,
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From: [Ring Neighbors Portal Team](#)
Sent: Monday, July 22, 2019 7:33 PM
To: [Steven Moreland](#)
Subject: Video Request Maintenance Completed



We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.

Stay Safe,
The Ring Neighbors Portal Team





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From: [Ring Neighbors Portal Team](#)
Sent: Monday, July 22, 2019 7:33 PM
To: [Brad Melton](#)
Subject: Video Request Maintenance Completed



We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.

Stay Safe,
The Ring Neighbors Portal Team





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From: [Ring Neighbors Portal Team](#)
Sent: Monday, July 22, 2019 7:33 PM
To: [Brad Ficek](#)
Subject: Video Request Maintenance Completed



We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.

Stay Safe,
The Ring Neighbors Portal Team





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From: [Ring Neighbors Portal Team](#)
Sent: Monday, July 22, 2019 7:33 PM
To: [Steven Fanelli](#)
Subject: Video Request Maintenance Completed



We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.

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From: [Ring Neighbors Portal Team](#)
Sent: Monday, July 22, 2019 7:33 PM
To: [Josh Swartzentruber](#)
Subject: Video Request Maintenance Completed



We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.

Stay Safe,
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From: [Ring Neighbors Portal Team](#)
Sent: Monday, July 22, 2019 7:33 PM
To: [Carl Fever](#)
Subject: Video Request Maintenance Completed



We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.

Stay Safe,
The Ring Neighbors Portal Team





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Websense: Click [here](#) to report this email as spam.

From: [Ring Neighbors Portal Team](#)
Sent: Monday, July 22, 2019 7:33 PM
To: [Paul Jones](#)
Subject: Video Request Maintenance Completed



We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.

Stay Safe,
The Ring Neighbors Portal Team





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From: [Ring Neighbors Portal Team](#)
Sent: Monday, July 22, 2019 7:33 PM
To: [Jeffrey Engle](#)
Subject: Video Request Maintenance Completed



We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.

Stay Safe,
The Ring Neighbors Portal Team





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From: [Ring Neighbors Portal Team](#)
Sent: Monday, July 22, 2019 7:33 PM
To: [Jared Roth](#)
Subject: Video Request Maintenance Completed



We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.

Stay Safe,
The Ring Neighbors Portal Team





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Websense: Click [here](#) to report this email as spam.

From: [Ring Neighbors Portal Team](#)
Sent: Monday, July 22, 2019 7:33 PM
To: [Jack McQueen](#)
Subject: Video Request Maintenance Completed



We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.

Stay Safe,
The Ring Neighbors Portal Team





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From: [Ring Team](#)
Sent: Monday, July 22, 2019 7:11 AM
To: [Carl Fever](#)
Subject: New Crime Alert: Vandalism? Accident?

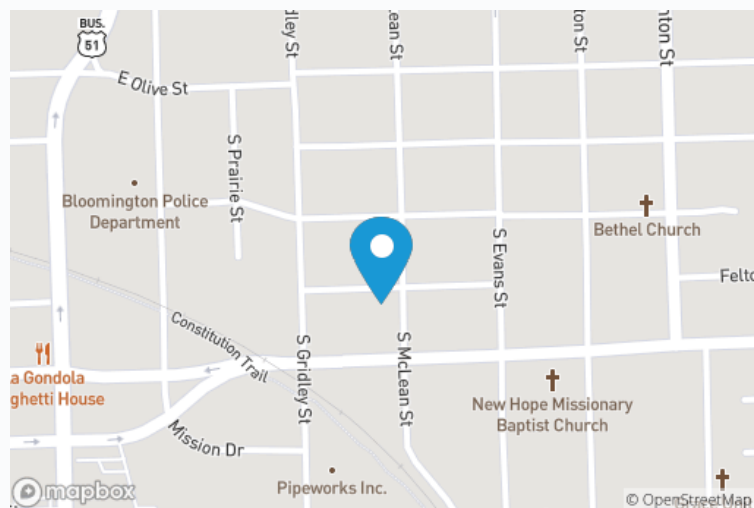


Vandalism? Accident?

July 22, 2019

Not sure what happened but this is the evidence.

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From: [Ring Team](#)
Sent: Monday, July 22, 2019 7:11 AM
To: [Dan Donath](#)
Subject: New Crime Alert: Vandalism? Accident?

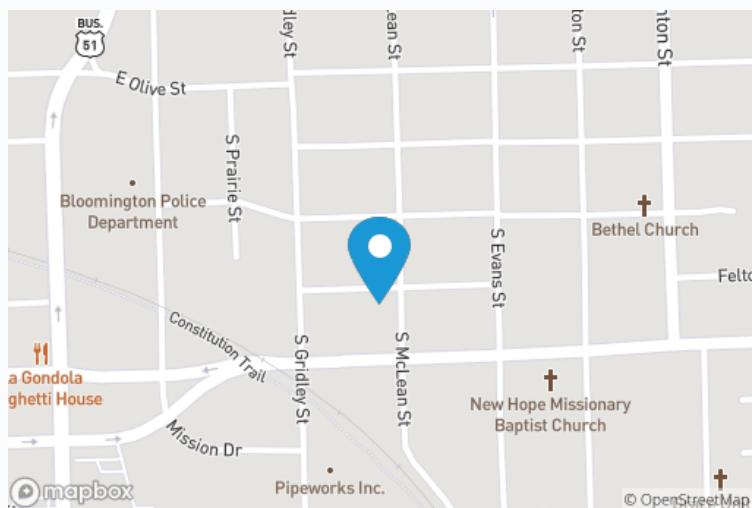


Vandalism? Accident?

July 22, 2019

Not sure what happened but this is the evidence.

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From: [Ring Team](#)
Sent: Monday, July 22, 2019 7:11 AM
To: [Paul Jones](#)
Subject: New Crime Alert: Vandalism? Accident?

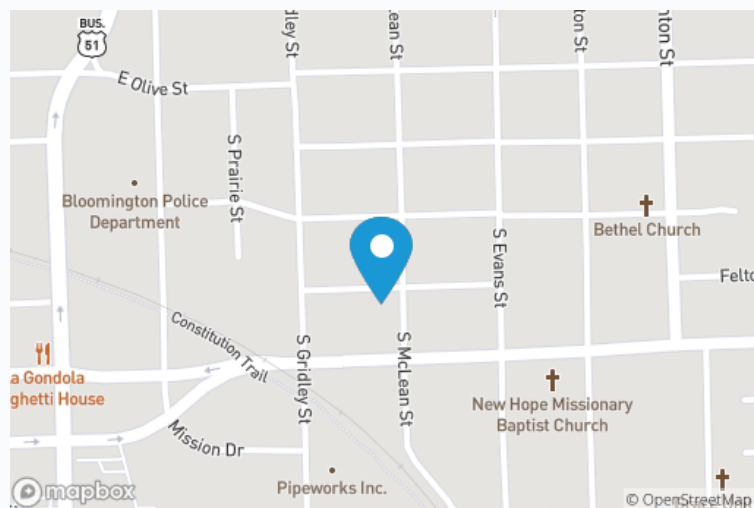


Vandalism? Accident?

July 22, 2019

Not sure what happened but this is the evidence.

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From: [Ring Team](#)
Sent: Monday, July 22, 2019 7:11 AM
To: [Gregory Scott](#)
Subject: New Crime Alert: Vandalism? Accident?

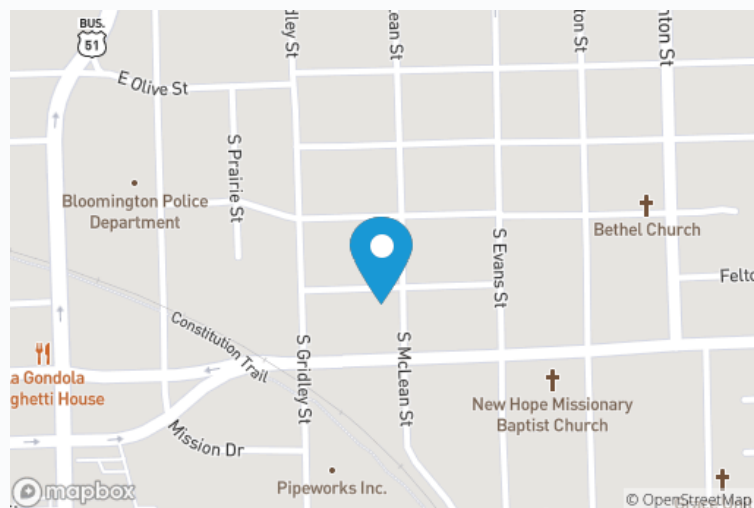


Vandalism? Accident?

July 22, 2019

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From: [Ring Team](#)
Sent: Monday, July 22, 2019 7:11 AM
To: [Curt Maas](#)
Subject: New Crime Alert: Vandalism? Accident?

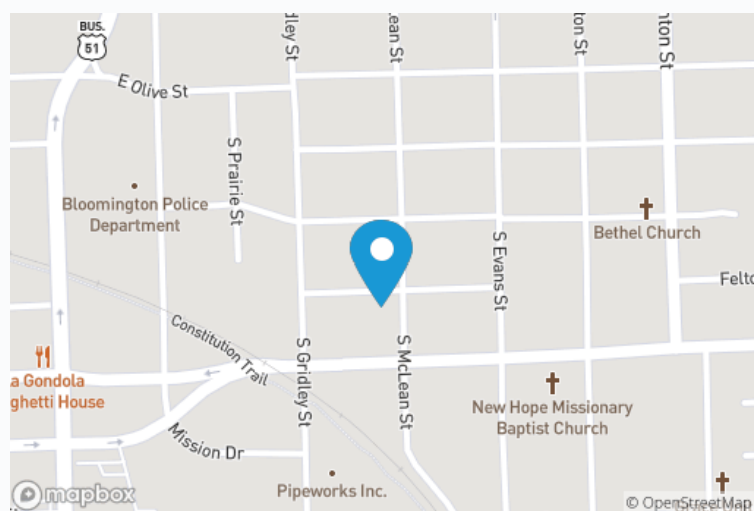


Vandalism? Accident?

July 22, 2019

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From: [Ring Team](#)
Sent: Monday, July 22, 2019 7:11 AM
To: [Clay Wheeler](#)
Subject: New Crime Alert: Vandalism? Accident?

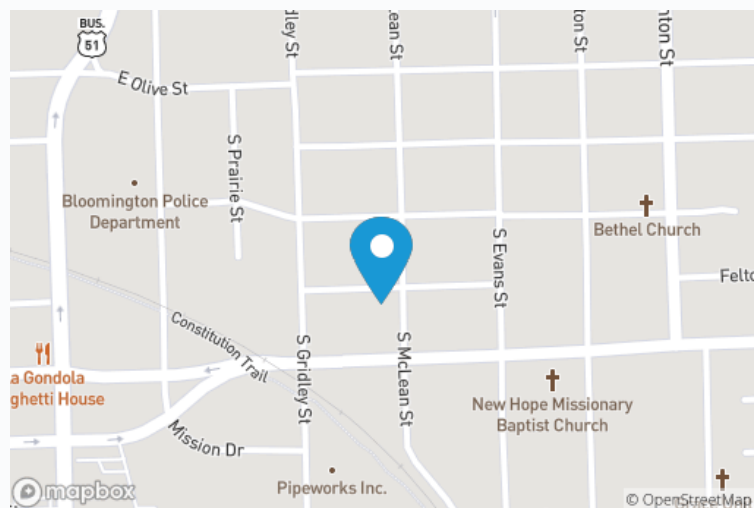


Vandalism? Accident?

July 22, 2019

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From: [Ring Team](#)
Sent: Monday, July 22, 2019 7:11 AM
To: [Steven Fanelli](#)
Subject: New Crime Alert: Vandalism? Accident?

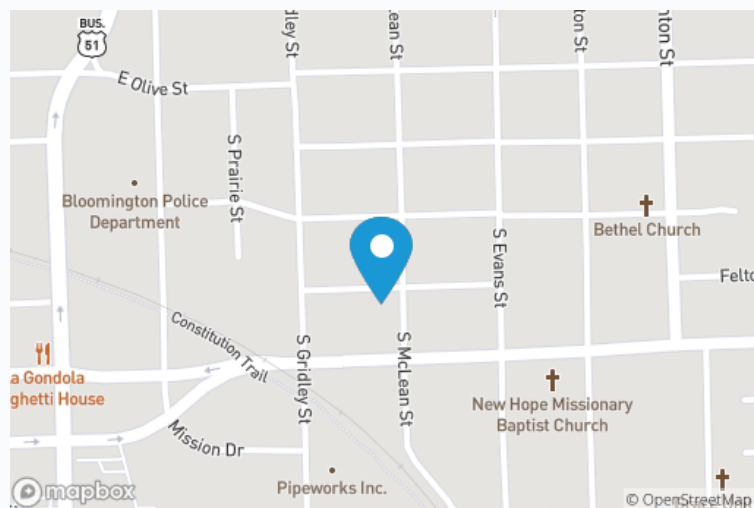


Vandalism? Accident?

July 22, 2019

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From: [Ring Team](#)
Sent: Monday, July 22, 2019 7:11 AM
To: [Sharon Murphy](#)
Subject: New Crime Alert: Vandalism? Accident?

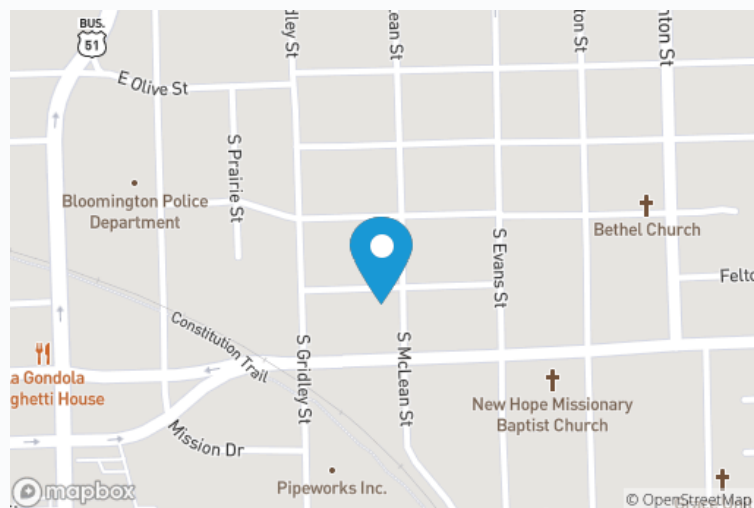


Vandalism? Accident?

July 22, 2019

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From: [Ring Team](#)
Sent: Monday, July 22, 2019 7:11 AM
To: [Jared Bierbaum](#)
Subject: New Crime Alert: Vandalism? Accident?

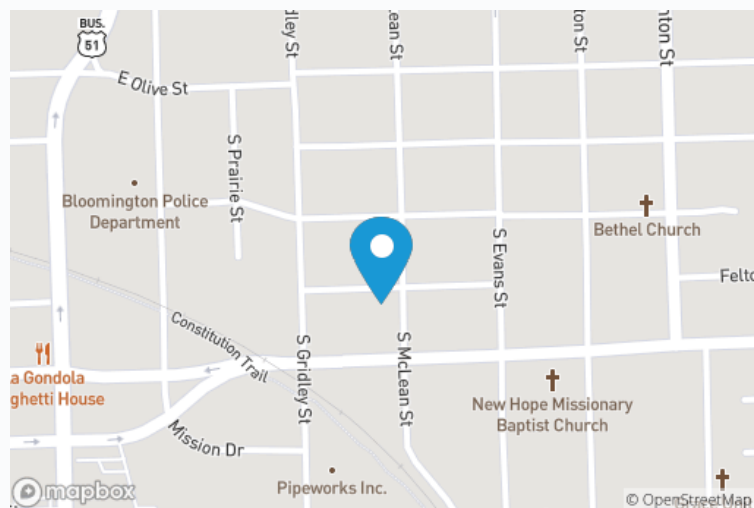


Vandalism? Accident?

July 22, 2019

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From: [Ring Team](#)
Sent: Monday, July 22, 2019 7:11 AM
To: [Josh Swartzentruber](#)
Subject: New Crime Alert: Vandalism? Accident?

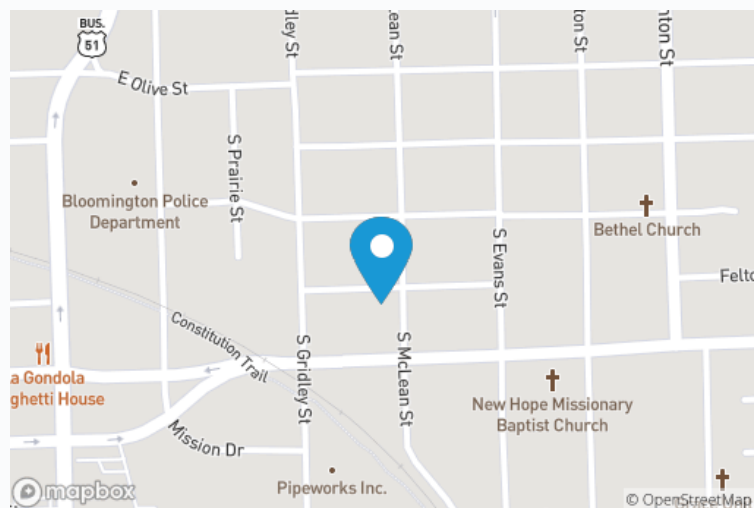


Vandalism? Accident?

July 22, 2019

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From: [Ring Team](#)
Sent: Monday, July 22, 2019 7:11 AM
To: [Jeffrey Engle](#)
Subject: New Crime Alert: Vandalism? Accident?

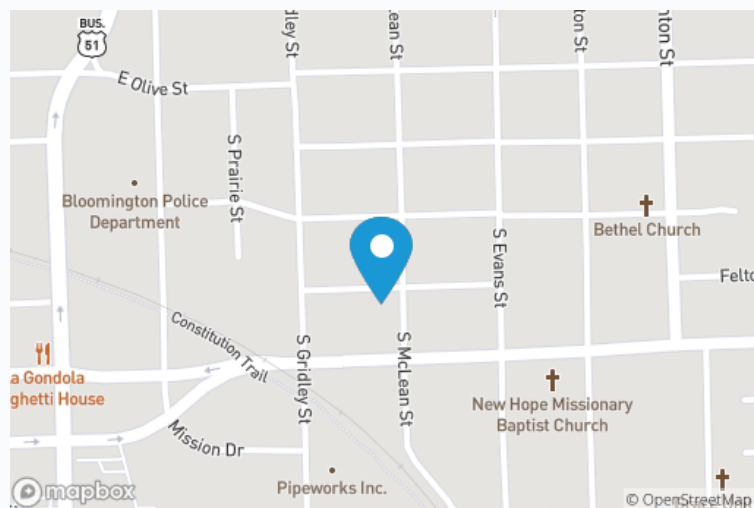


Vandalism? Accident?

July 22, 2019

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From: [Ring Team](#)
Sent: Monday, July 22, 2019 7:11 AM
To: [Tyrel Klein](#)
Subject: New Crime Alert: Vandalism? Accident?

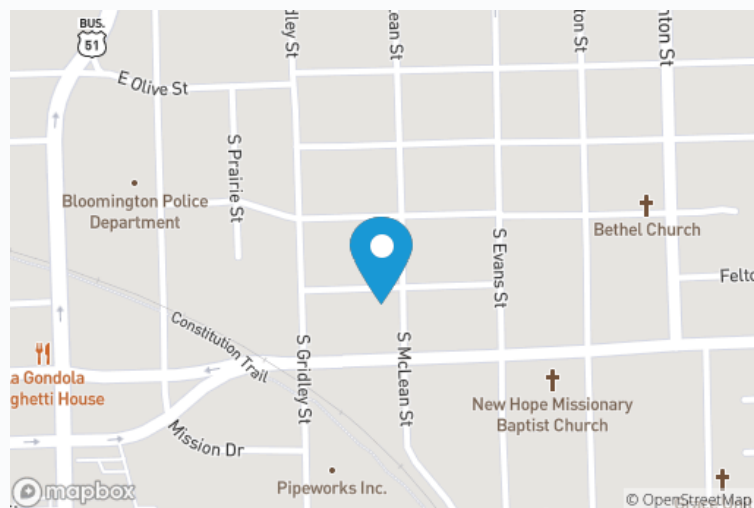


Vandalism? Accident?

July 22, 2019

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From: [Ring Team](#)
Sent: Monday, July 22, 2019 7:11 AM
To: [Paul Swanlund](#)
Subject: New Crime Alert: Vandalism? Accident?

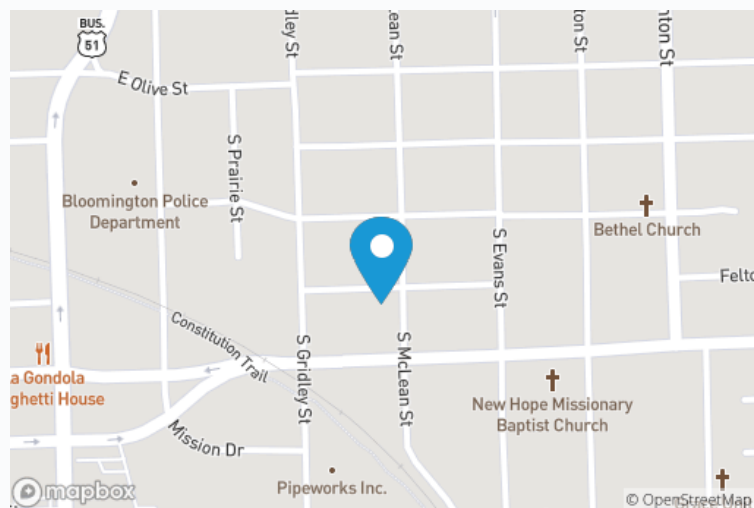


Vandalism? Accident?

July 22, 2019

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From: [Ring Team](#)
Sent: Monday, July 22, 2019 7:11 AM
To: [Brad Melton](#)
Subject: New Crime Alert: Vandalism? Accident?

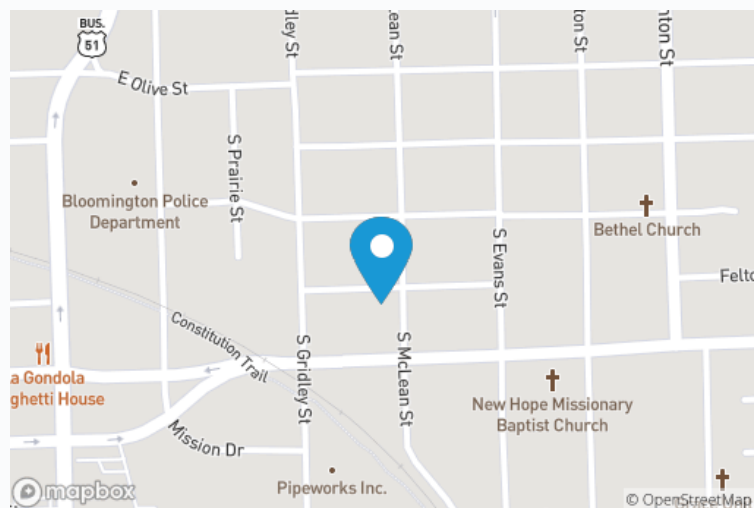


Vandalism? Accident?

July 22, 2019

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From: [Ring Team](#)
Sent: Monday, July 22, 2019 7:11 AM
To: [Clayton Arnold](#)
Subject: New Crime Alert: Vandalism? Accident?

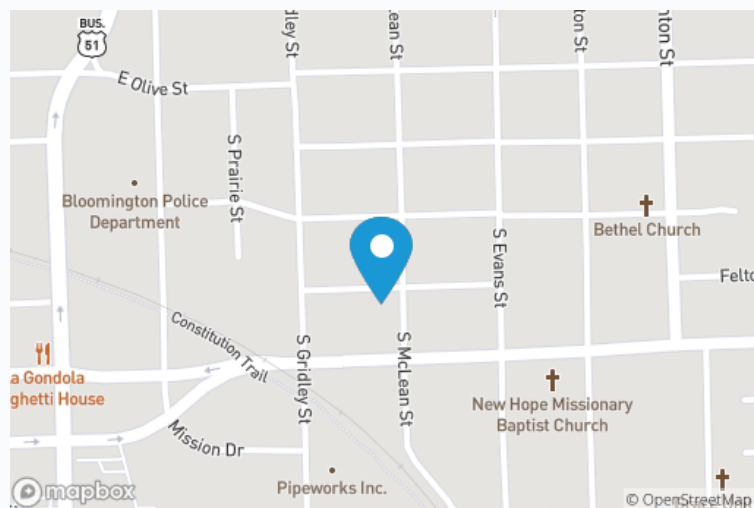


Vandalism? Accident?

July 22, 2019

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From: [Ring Team](#)
Sent: Monday, July 22, 2019 7:11 AM
To: [Steven Moreland](#)
Subject: New Crime Alert: Vandalism? Accident?

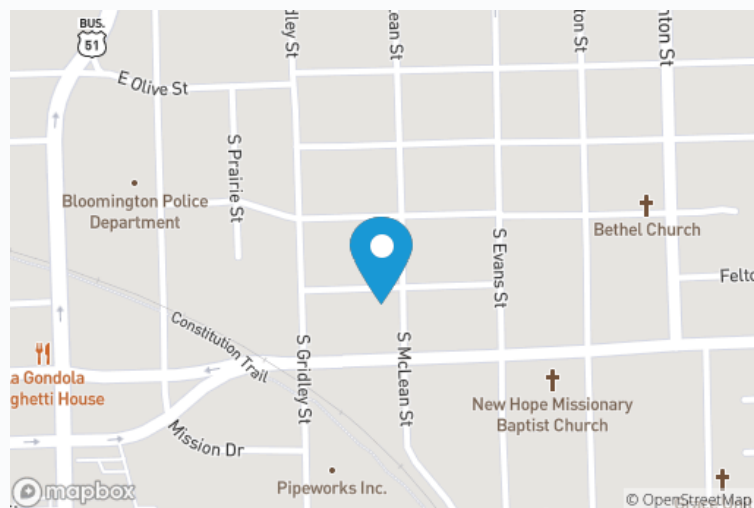


Vandalism? Accident?

July 22, 2019

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From: [Ring Team](#)
Sent: Monday, July 22, 2019 7:11 AM
To: [Jared Roth](#)
Subject: New Crime Alert: Vandalism? Accident?

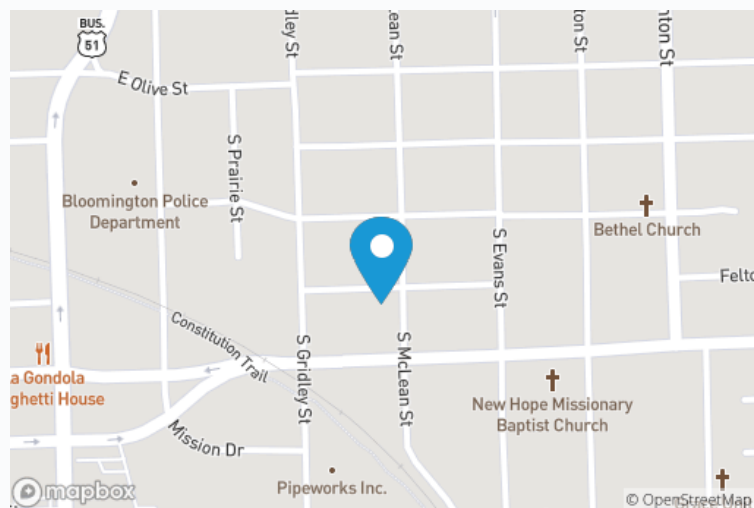


Vandalism? Accident?

July 22, 2019

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From: [Ring Team](#)
Sent: Monday, July 22, 2019 7:11 AM
To: [Brad Ficek](#)
Subject: New Crime Alert: Vandalism? Accident?

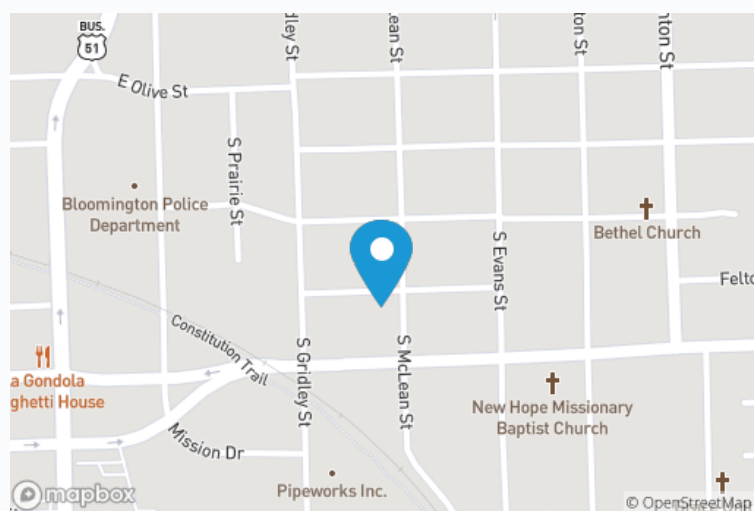


Vandalism? Accident?

July 22, 2019

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From: [Ring Team](#)
Sent: Monday, July 22, 2019 7:11 AM
To: [Timothy McCoy](#)
Subject: New Crime Alert: Vandalism? Accident?

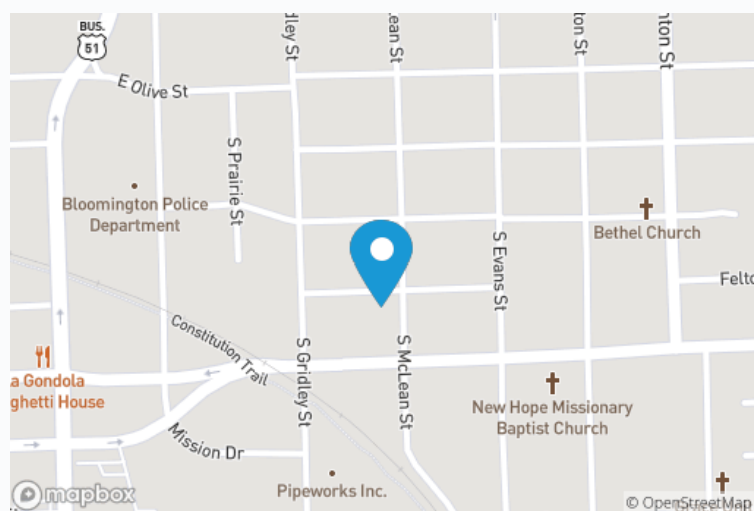


Vandalism? Accident?

July 22, 2019

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From: [Ring Team](#)
Sent: Monday, July 22, 2019 7:11 AM
To: [John Fermon](#)
Subject: New Crime Alert: Vandalism? Accident?

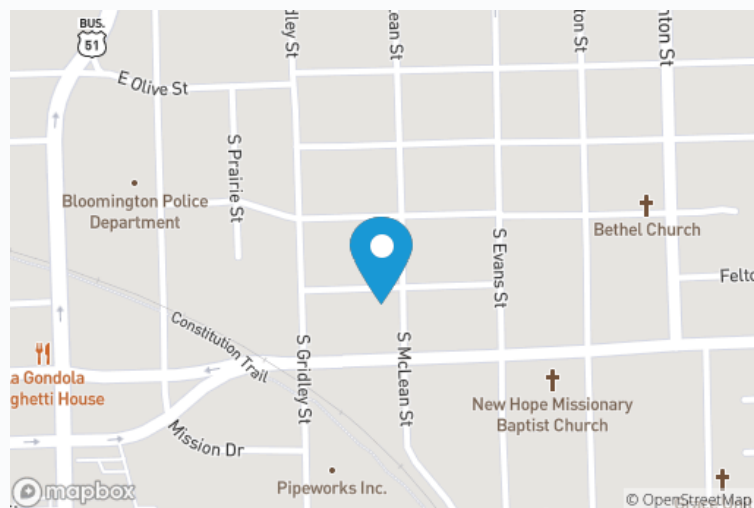


Vandalism? Accident?

July 22, 2019

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From: [Ring Team](#)
Sent: Monday, July 22, 2019 7:11 AM
To: [Jack McQueen](#)
Subject: New Crime Alert: Vandalism? Accident?

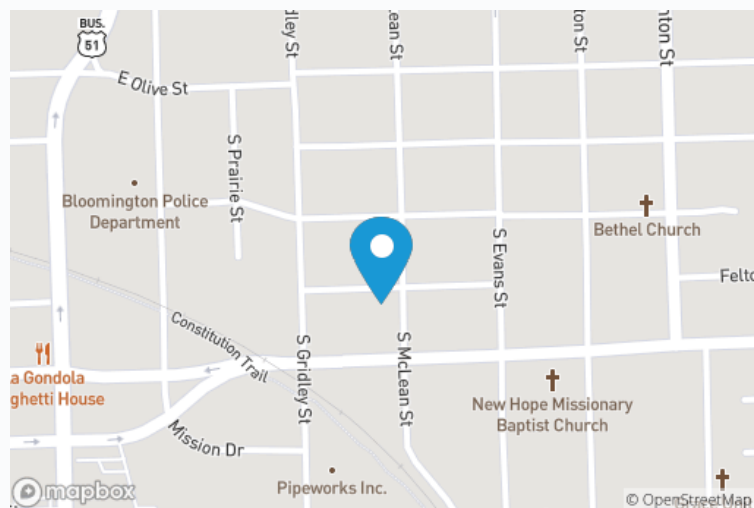


Vandalism? Accident?

July 22, 2019

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From: [Ring Neighbors Portal Team](#)
Sent: Friday, July 19, 2019 10:36 PM
To: [Josh Swartzentruber](#)
Subject: Neighbors Portal Maintenance: Video Request



We want to make you aware that the Video Request feature is down for a bit of maintenance. We expect to have the Video Request feature back up and running by the middle of next week, at which point we'll update you via email. We appreciate your understanding and hope you have a good weekend.

Stay Safe,
The Ring Neighbors Portal Team





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From: [Ring Neighbors Portal Team](#)
Sent: Friday, July 19, 2019 10:36 PM
To: [Clayton Arnold](#)
Subject: Neighbors Portal Maintenance: Video Request



We want to make you aware that the Video Request feature is down for a bit of maintenance. We expect to have the Video Request feature back up and running by the middle of next week, at which point we'll update you via email. We appreciate your understanding and hope you have a good weekend.

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From: [Ring Neighbors Portal Team](#)
Sent: Friday, July 19, 2019 10:36 PM
To: [Paul Swanlund](#)
Subject: Neighbors Portal Maintenance: Video Request



We want to make you aware that the Video Request feature is down for a bit of maintenance. We expect to have the Video Request feature back up and running by the middle of next week, at which point we'll update you via email. We appreciate your understanding and hope you have a good weekend.

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From: [Ring Neighbors Portal Team](#)
Sent: Friday, July 19, 2019 10:36 PM
To: [Jack McQueen](#)
Subject: Neighbors Portal Maintenance: Video Request



We want to make you aware that the Video Request feature is down for a bit of maintenance. We expect to have the Video Request feature back up and running by the middle of next week, at which point we'll update you via email. We appreciate your understanding and hope you have a good weekend.

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From: [Ring Neighbors Portal Team](#)
Sent: Friday, July 19, 2019 10:36 PM
To: [Curt Maas](#)
Subject: Neighbors Portal Maintenance: Video Request



We want to make you aware that the Video Request feature is down for a bit of maintenance. We expect to have the Video Request feature back up and running by the middle of next week, at which point we'll update you via email. We appreciate your understanding and hope you have a good weekend.

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From: [Ring Neighbors Portal Team](#)
Sent: Friday, July 19, 2019 10:36 PM
To: [Carl Fever](#)
Subject: Neighbors Portal Maintenance: Video Request



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From: [Ring Neighbors Portal Team](#)
Sent: Friday, July 19, 2019 10:36 PM
To: [Jeffrey Engle](#)
Subject: Neighbors Portal Maintenance: Video Request



We want to make you aware that the Video Request feature is down for a bit of maintenance. We expect to have the Video Request feature back up and running by the middle of next week, at which point we'll update you via email. We appreciate your understanding and hope you have a good weekend.

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From: [Ring Neighbors Portal Team](#)
Sent: Friday, July 19, 2019 10:36 PM
To: [Brad Ficek](#)
Subject: Neighbors Portal Maintenance: Video Request



We want to make you aware that the Video Request feature is down for a bit of maintenance. We expect to have the Video Request feature back up and running by the middle of next week, at which point we'll update you via email. We appreciate your understanding and hope you have a good weekend.

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From: [Ring Neighbors Portal Team](#)
Sent: Friday, July 19, 2019 10:36 PM
To: [Steven Moreland](#)
Subject: Neighbors Portal Maintenance: Video Request



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From: [Ring Neighbors Portal Team](#)
Sent: Friday, July 19, 2019 10:36 PM
To: [Brad Melton](#)
Subject: Neighbors Portal Maintenance: Video Request



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From: [Ring Neighbors Portal Team](#)
Sent: Friday, July 19, 2019 10:36 PM
To: [Paul Jones](#)
Subject: Neighbors Portal Maintenance: Video Request



We want to make you aware that the Video Request feature is down for a bit of maintenance. We expect to have the Video Request feature back up and running by the middle of next week, at which point we'll update you via email. We appreciate your understanding and hope you have a good weekend.

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From: [Ring Neighbors Portal Team](#)
Sent: Friday, July 19, 2019 10:36 PM
To: [Steven Fanelli](#)
Subject: Neighbors Portal Maintenance: Video Request



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From: [Ring Neighbors Portal Team](#)
Sent: Friday, July 19, 2019 10:36 PM
To: [Jared Bierbaum](#)
Subject: Neighbors Portal Maintenance: Video Request



We want to make you aware that the Video Request feature is down for a bit of maintenance. We expect to have the Video Request feature back up and running by the middle of next week, at which point we'll update you via email. We appreciate your understanding and hope you have a good weekend.

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From: [Ring Neighbors Portal Team](#)
Sent: Friday, July 19, 2019 10:35 PM
To: [Tyrel Klein](#)
Subject: Neighbors Portal Maintenance: Video Request



We want to make you aware that the Video Request feature is down for a bit of maintenance. We expect to have the Video Request feature back up and running by the middle of next week, at which point we'll update you via email. We appreciate your understanding and hope you have a good weekend.

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From: [Ring Neighbors Portal Team](#)
Sent: Friday, July 19, 2019 10:35 PM
To: [Jared Roth](#)
Subject: Neighbors Portal Maintenance: Video Request



We want to make you aware that the Video Request feature is down for a bit of maintenance. We expect to have the Video Request feature back up and running by the middle of next week, at which point we'll update you via email. We appreciate your understanding and hope you have a good weekend.

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From: [Jack McQueen](#)
Sent: Thursday, July 18, 2019 11:29 AM
To: [Kyle Demmin](#)
Subject: Re: Quick Call

Yep. Any day is fine.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Thursday, July 18, 2019 11:01 AM
To: Jack McQueen <jmcqueen@cityblm.org>
Subject: Re: Quick Call

Hey Jack,

Let's plan on touching base early next week if that works for you. I'll give you a call and we can go over some updates!

Have a great rest of the week and weekend.

On Thu, Jul 18, 2019 at 8:45 AM Jack McQueen <jmcqueen@cityblm.org> wrote:

Hey Kyle. I should be in all Friday and most of next week if you want to touch base. I see they did away with the thermal map in the portal. That appears to be the only change though.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Tuesday, July 2, 2019 4:39 PM
To: Jack McQueen <jmcqueen@cityblm.org>
Subject: Re: Quick Call

Hey Jack,

Just gave you a call. Let's touch base next week! I'll give you a call next Tuesday afternoon if that works for you.

Best,
Kyle

On Tue, Jul 2, 2019 at 1:06 PM Jack McQueen <jmcqueen@cityblm.org> wrote:

I am off but will be in all day Tuesday Kyle.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Monday, July 1, 2019 3:53 PM
To: Jack McQueen
Subject: Quick Call

Hey Jack,

Hope all is well and that you're enjoying your summer. I wanted to check in and see if you had 5-10 minutes to chat this week. Are you in the office on Wednesday?

Please let me know!

Best,
Kyle

--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
714-381-6291

1523 26th St.
Santa Monica, CA 90404
www.ring.com

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[Kyle Demmin](#)

Partner Success Manager
kyle.demmin@ring.com
[714-381-6291](tel:714-381-6291)

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[Kyle Demmin](#)

Partner Success Manager
kyle.demmin@ring.com
[714-381-6291](tel:714-381-6291)

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[Santa Monica, CA 90404](#)
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From: [Kyle Demmin](#)
Sent: Thursday, July 18, 2019 11:01 AM
To: [Jack McQueen](#)
Subject: Re: Quick Call

Hey Jack,

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Have a great rest of the week and weekend.

On Thu, Jul 18, 2019 at 8:45 AM Jack McQueen <jmcqueen@cityblm.org> wrote:

Hey Kyle. I should be in all Friday and most of next week if you want to touch base. I see they did away with the termal map in the portal. That appears to be the only change though.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Tuesday, July 2, 2019 4:39 PM
To: Jack McQueen <jmcqueen@cityblm.org>
Subject: Re: Quick Call

Hey Jack,

Just gave you a call. Let's touch base next week! I'll give you a call next Tuesday afternoon if that works for you.

Best,

Kyle

On Tue, Jul 2, 2019 at 1:06 PM Jack McQueen <jmcqueen@cityblm.org> wrote:

I am off but will be in all day Tuesday Kyle.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Monday, July 1, 2019 3:53 PM
To: Jack McQueen
Subject: Quick Call

Hey Jack,

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Please let me know!

Best,

Kyle

--

Kyle Demmin

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kyle.demmin@ring.com
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[Kyle Demmin](#)

[Partner Success Manager](#)
kyle.demmin@ring.com
[714-381-6291](tel:714-381-6291)

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[Kyle Demmin](#)

[Partner Success Manager](#)

kyle.demmin@ring.com
[714-381-6291](tel:714-381-6291)

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[Santa Monica, CA 90404](#)
www.ring.com

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From: [Jack McQueen](#)
Sent: Thursday, July 18, 2019 10:46 AM
To: [Kyle Demmin](#)
Subject: Re: Quick Call

Hey Kyle. I should be in all Friday and most of next week if you want to touch base. I see they did away with the termal map in the portal. That appears to be the only change though.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Tuesday, July 2, 2019 4:39 PM
To: Jack McQueen <jmcqueen@cityblm.org>
Subject: Re: Quick Call

Hey Jack,

Just gave you a call. Let's touch base next week! I'll give you a call next Tuesday afternoon if that works for you.

Best,
Kyle

On Tue, Jul 2, 2019 at 1:06 PM Jack McQueen <jmcqueen@cityblm.org> wrote:

I am off but will be in all day Tuesday Kyle.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Monday, July 1, 2019 3:53 PM
To: Jack McQueen
Subject: Quick Call

Hey Jack,

Hope all is well and that you're enjoying your summer. I wanted to check in and see if you had 5-10 minutes to chat this week. Are you in the office on Wednesday?

Please let me know!

Best,
Kyle

--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
714-381-6291

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www.ring.com

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[Kyle Demmin](#)

Partner Success Manager
kyle.demmin@ring.com
[714-381-6291](tel:714-381-6291)

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www.ring.com

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From: [Ring Team](#)
Sent: Wednesday, July 17, 2019 12:07 PM
To: [Jack McQueen](#)
Subject: New Comment Added to Your Post: "Overnight car burglaries"



Hi Supervisor McQueen,
A Neighbor recently [commented](#) on one of your posts:

Post Title:
[Overnight car burglaries](#)

Neighbor Comment

Neighbor20 wrote: "You know, I moved here because there used to be very little crime here. I guess THAT changed. Geez."

[VIEW POST](#)



Email intended for jmcqueen@cityblm.org.

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From: [Ring Team](#)
Sent: Sunday, July 14, 2019 5:57 PM
To: [Timothy McCoy](#)
Subject: Safety First: Please Verify Your Email

Hi neighbor,
please verify
your email.

We're happy you signed up for Ring. To start exploring the Ring app and neighborhood, please confirm your email address.

[Verify Now](#)

Did you receive this email without signing up? [Click here](#). This verification link will expire in 24 hours.

Welcome to Ring!
The Ring Team



Email intended for tmccoy@cityblm.org.

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From: [Ring Team](#)
Sent: Sunday, July 14, 2019 12:16 PM
To: [Brad Ficek](#)
Subject: New Crime Alert: House robbed last night



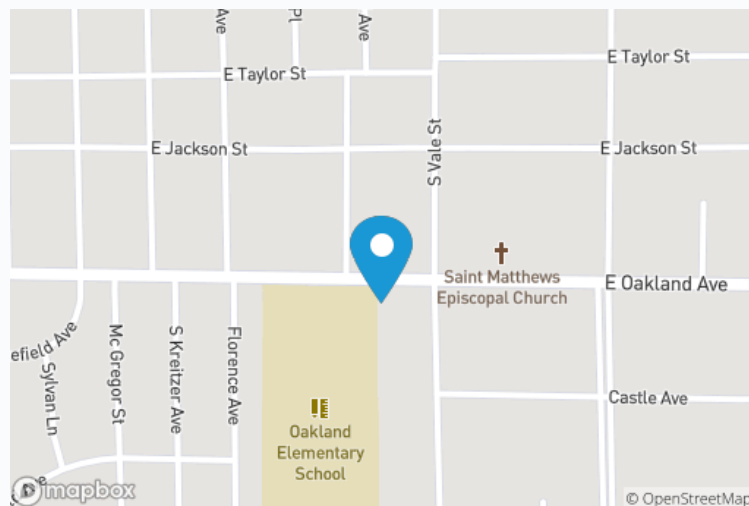
House robbed last night

July 14, 2019

No big surprise the [REDACTED]

[REDACTED] got robbed last night at 9:56. There has been activity in the area since 6/30. We have witnessed their "guests" walk past our property with a lit blunt and several others coming and going since. Please keep your eyes open, doors locked, lights on after dark, and videos going. This property has been reported as a "disorderly house" and with your help can/will face the light. Please contact Officer Hudson at 434-2576 if you have information to share.

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From: [Ring Team](#)
Sent: Sunday, July 14, 2019 12:16 PM
To: [Steven Fanelli](#)
Subject: New Crime Alert: House robbed last night



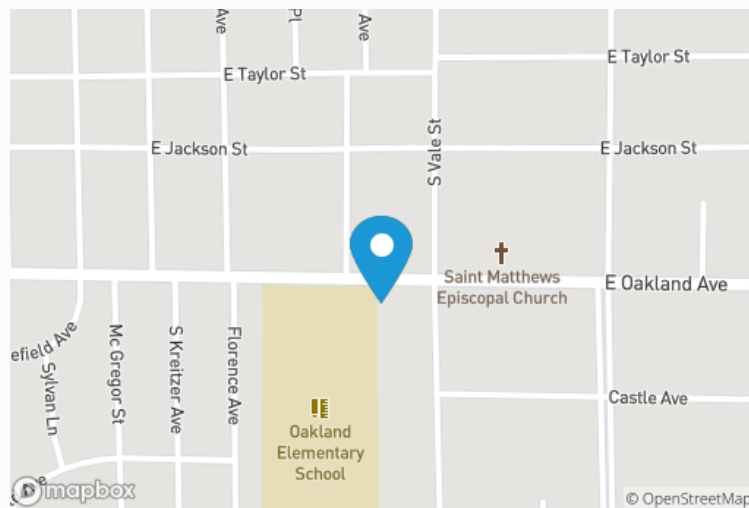
House robbed last night

July 14, 2019

No big surprise the [REDACTED]

[REDACTED] got robbed last night at 9:56. There has been activity in the area since 6/30. We have witnessed their "guests" walk past our property with a lit blunt and several others coming and going since. Please keep your eyes open, doors locked, lights on after dark, and videos going. This property has been reported as a "disorderly house" and with your help can/will face the light. Please contact Officer Hudson at 434-2576 if you have information to share.

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From: [Ring Team](#)
Sent: Sunday, July 14, 2019 12:16 PM
To: [Sharon Murphy](#)
Subject: New Crime Alert: House robbed last night



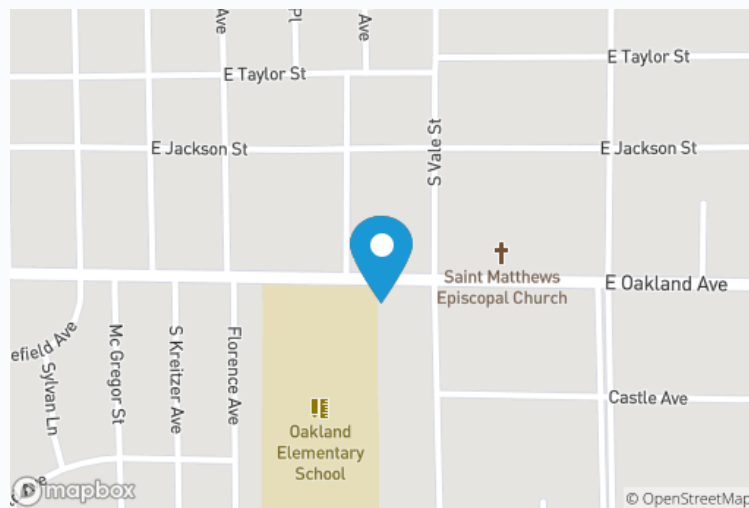
House robbed last night

July 14, 2019

No big surprise the [REDACTED]

[REDACTED] got robbed last night at 9:56. There has been activity in the area since 6/30. We have witnessed their "guests" walk past our property with a lit blunt and several others coming and going since. Please keep your eyes open, doors locked, lights on after dark, and videos going. This property has been reported as a "disorderly house" and with your help can/will face the light. Please contact Officer Hudson at 434-2576 if you have information to share.

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From: [Ring Team](#)
Sent: Sunday, July 14, 2019 12:16 PM
To: [Clay Wheeler](#)
Subject: New Crime Alert: House robbed last night



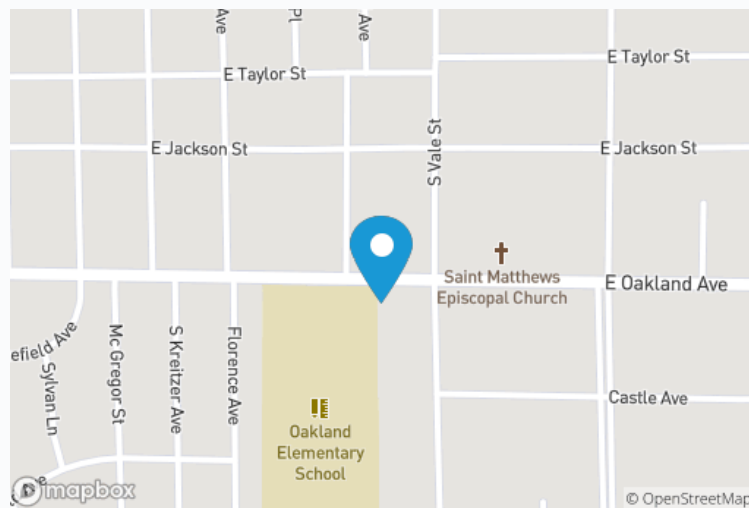
House robbed last night

July 14, 2019

No big surprise the [REDACTED]

[REDACTED] got robbed last night at 9:56. There has been activity in the area since 6/30. We have witnessed their "guests" walk past our property with a lit blunt and several others coming and going since. Please keep your eyes open, doors locked, lights on after dark, and videos going. This property has been reported as a "disorderly house" and with your help can/will face the light. Please contact Officer Hudson at 434-2576 if you have information to share.

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From: [Ring Team](#)
Sent: Sunday, July 14, 2019 12:16 PM
To: [Gregory Scott](#)
Subject: New Crime Alert: House robbed last night



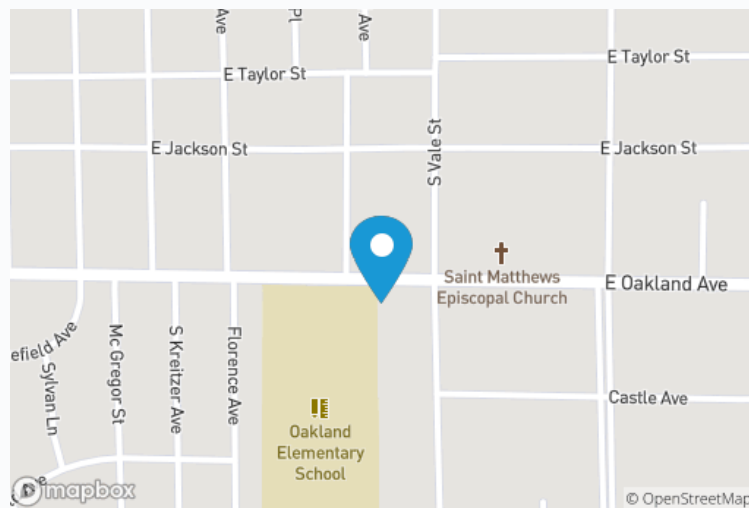
House robbed last night

July 14, 2019

No big surprise the [REDACTED]

[REDACTED] got robbed last night at 9:56. There has been activity in the area since 6/30. We have witnessed their "guests" walk past our property with a lit blunt and several others coming and going since. Please keep your eyes open, doors locked, lights on after dark, and videos going. This property has been reported as a "disorderly house" and with your help can/will face the light. Please contact Officer Hudson at 434-2576 if you have information to share.

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From: [Ring Team](#)
Sent: Sunday, July 14, 2019 12:16 PM
To: [Carl Fever](#)
Subject: New Crime Alert: House robbed last night



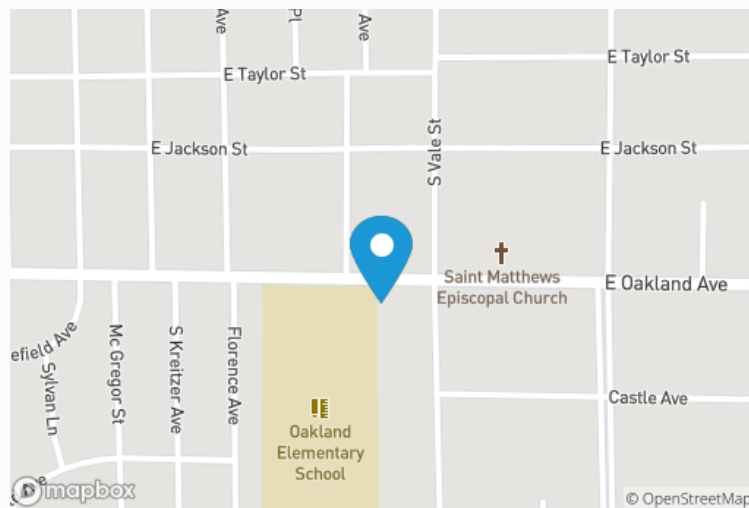
House robbed last night

July 14, 2019

No big surprise the [REDACTED]

[REDACTED] got robbed last night at 9:56. There has been activity in the area since 6/30. We have witnessed their "guests" walk past our property with a lit blunt and several others coming and going since. Please keep your eyes open, doors locked, lights on after dark, and videos going. This property has been reported as a "disorderly house" and with your help can/will face the light. Please contact Officer Hudson at 434-2576 if you have information to share.

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From: [Ring Team](#)
Sent: Sunday, July 14, 2019 12:16 PM
To: [Tyrel Klein](#)
Subject: New Crime Alert: House robbed last night



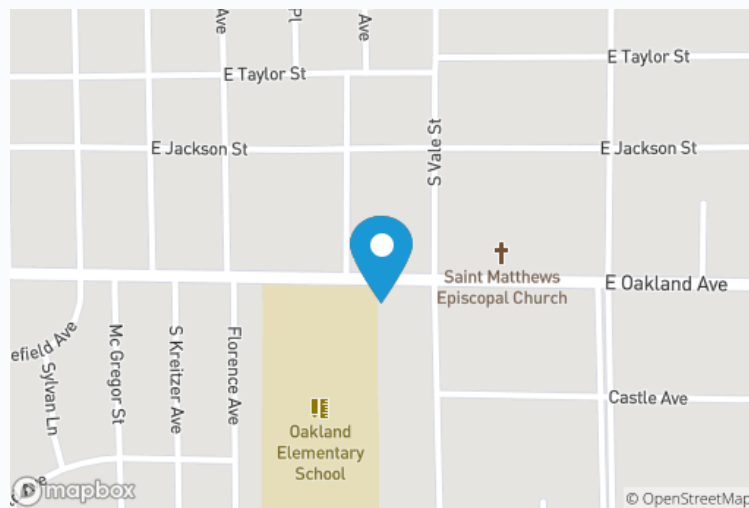
House robbed last night

July 14, 2019

No big surprise the [REDACTED]

[REDACTED] got robbed last night at 9:56. There has been activity in the area since 6/30. We have witnessed their "guests" walk past our property with a lit blunt and several others coming and going since. Please keep your eyes open, doors locked, lights on after dark, and videos going. This property has been reported as a "disorderly house" and with your help can/will face the light. Please contact Officer Hudson at 434-2576 if you have information to share.

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From: [Ring Team](#)
Sent: Sunday, July 14, 2019 12:16 PM
To: [Steven Moreland](#)
Subject: New Crime Alert: House robbed last night



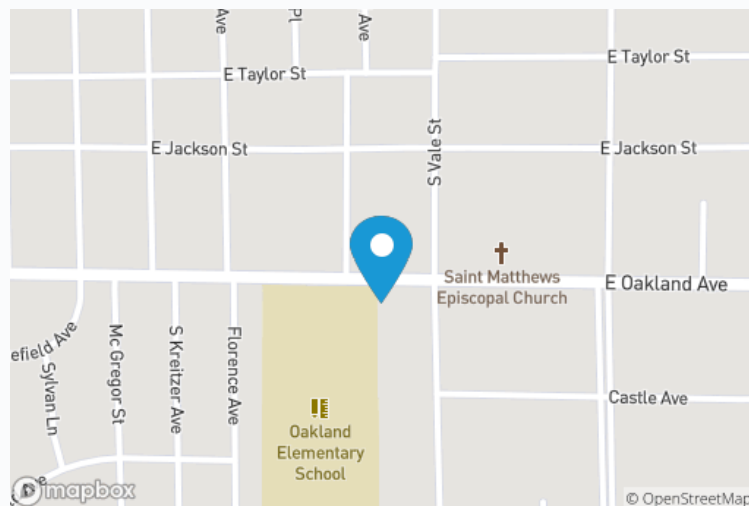
House robbed last night

July 14, 2019

No big surprise the [REDACTED]

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From: [Ring Team](#)
Sent: Sunday, July 14, 2019 12:16 PM
To: [Brad Melton](#)
Subject: New Crime Alert: House robbed last night



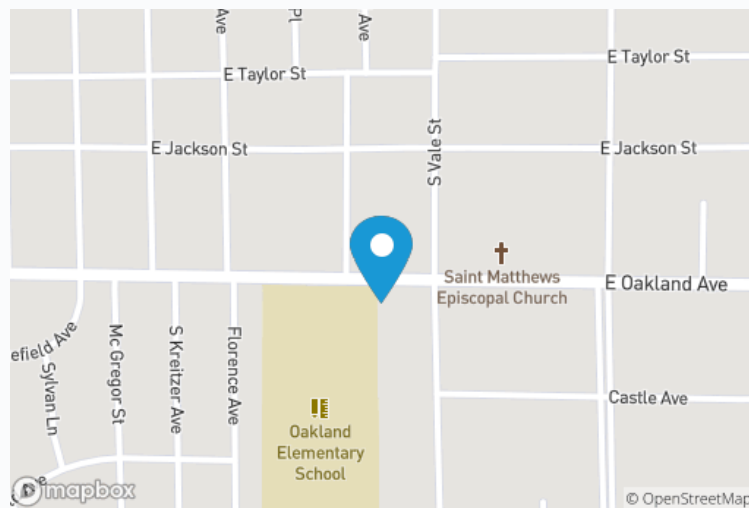
House robbed last night

July 14, 2019

No big surprise the [REDACTED]

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From: [Ring Team](#)
Sent: Sunday, July 14, 2019 12:16 PM
To: [Clayton Arnold](#)
Subject: New Crime Alert: House robbed last night



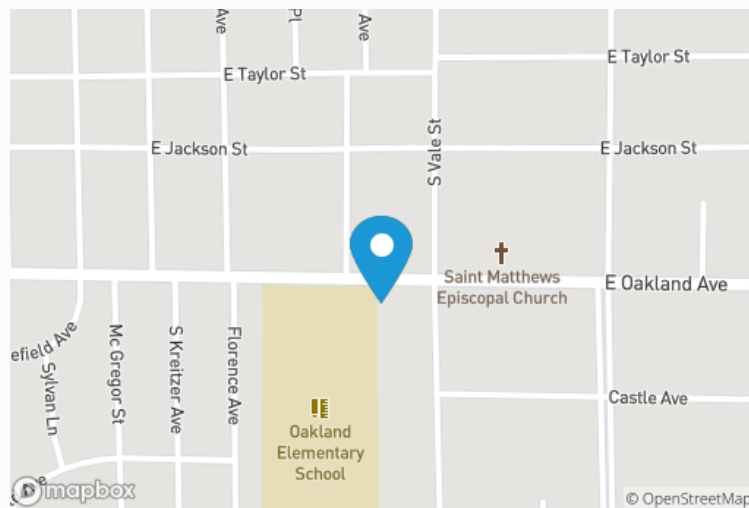
House robbed last night

July 14, 2019

No big surprise the [REDACTED]

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From: [Ring Team](#)
Sent: Sunday, July 14, 2019 12:16 PM
To: [Jared Bierbaum](#)
Subject: New Crime Alert: House robbed last night



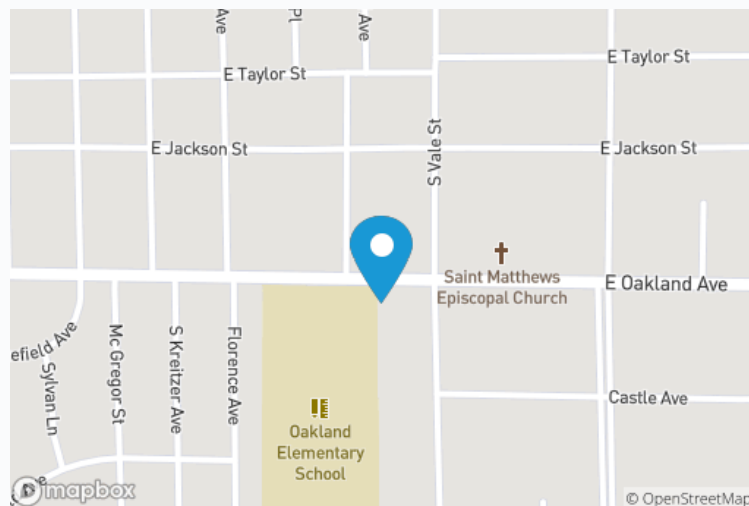
House robbed last night

July 14, 2019

No big surprise the [REDACTED]

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From: [Ring Team](#)
Sent: Sunday, July 14, 2019 12:16 PM
To: [Paul Jones](#)
Subject: New Crime Alert: House robbed last night



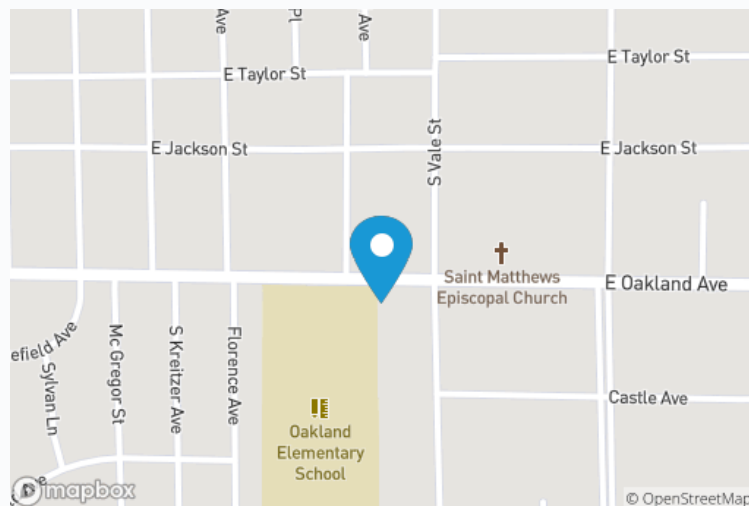
House robbed last night

July 14, 2019

No big surprise the [REDACTED]

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From: [Ring Team](#)
Sent: Sunday, July 14, 2019 12:16 PM
To: [Josh Swartzentruber](#)
Subject: New Crime Alert: House robbed last night



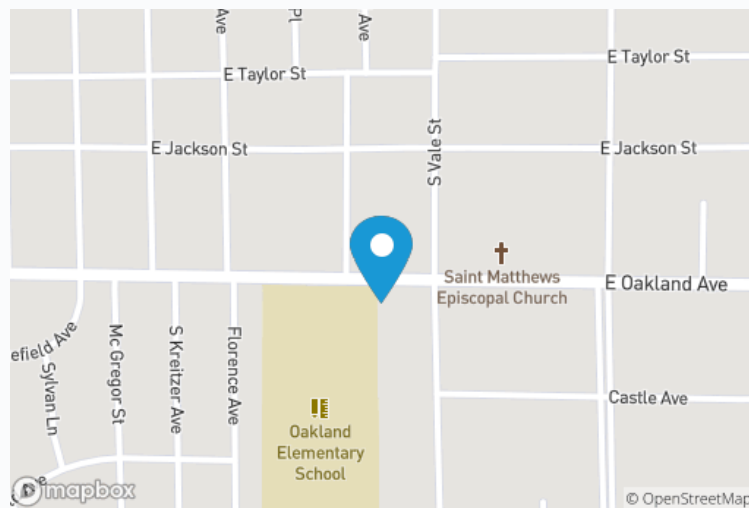
House robbed last night

July 14, 2019

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From: [Ring Team](#)
Sent: Sunday, July 14, 2019 12:16 PM
To: [Jared Roth](#)
Subject: New Crime Alert: House robbed last night



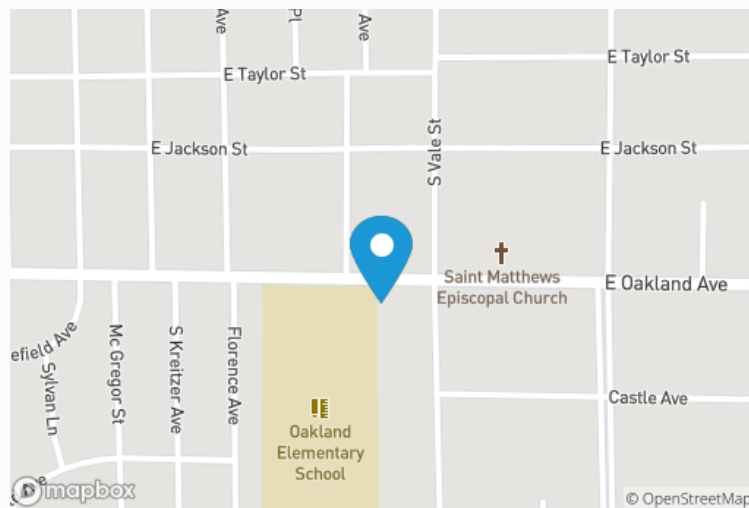
House robbed last night

July 14, 2019

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From: [Ring Team](#)
Sent: Sunday, July 14, 2019 12:16 PM
To: [John Fermon](#)
Subject: New Crime Alert: House robbed last night



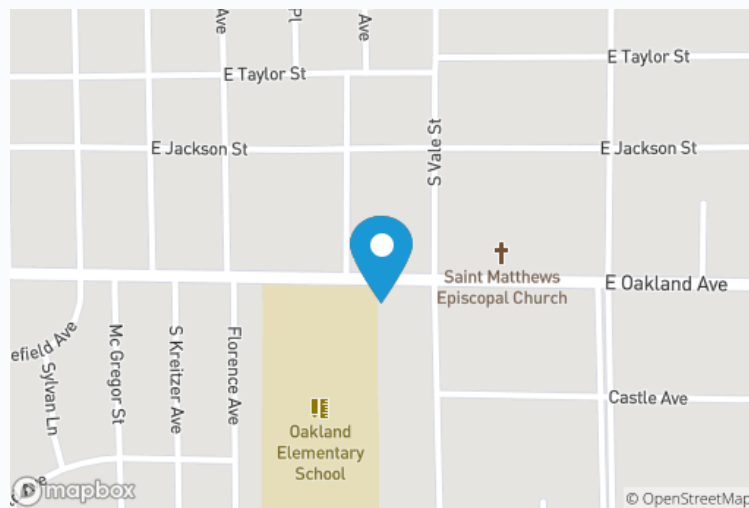
House robbed last night

July 14, 2019

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From: [Ring Team](#)
Sent: Sunday, July 14, 2019 12:16 PM
To: [Dan Donath](#)
Subject: New Crime Alert: House robbed last night



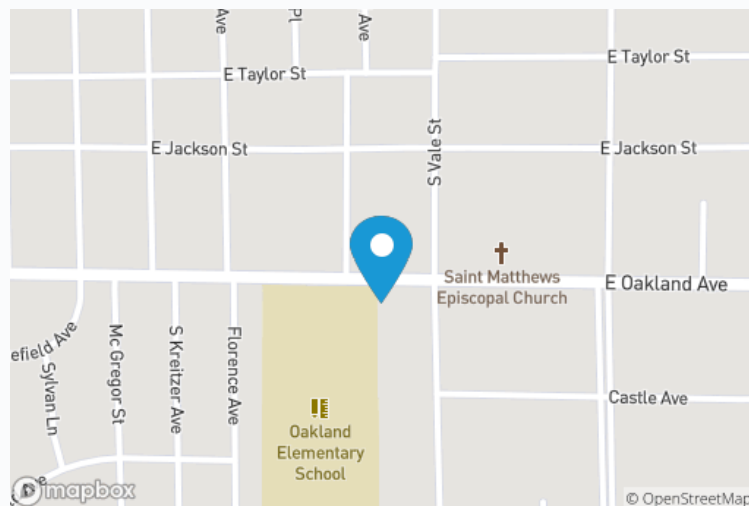
House robbed last night

July 14, 2019

No big surprise the [REDACTED]

[REDACTED] got robbed last night at 9:56. There has been activity in the area since 6/30. We have witnessed their "guests" walk past our property with a lit blunt and several others coming and going since. Please keep your eyes open, doors locked, lights on after dark, and videos going. This property has been reported as a "disorderly house" and with your help can/will face the light. Please contact Officer Hudson at 434-2576 if you have information to share.

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From: [Ring Team](#)
Sent: Sunday, July 14, 2019 12:16 PM
To: [Curt Maas](#)
Subject: New Crime Alert: House robbed last night



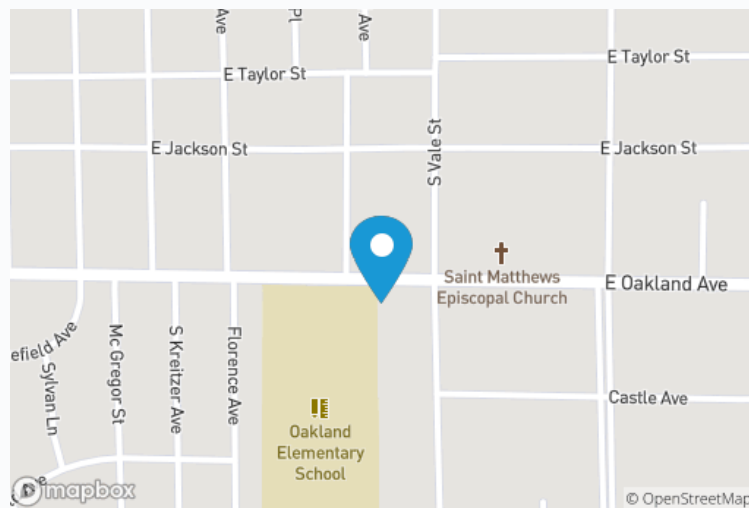
House robbed last night

July 14, 2019

No big surprise the [REDACTED]

[REDACTED] got robbed last night at 9:56. There has been activity in the area since 6/30. We have witnessed their "guests" walk past our property with a lit blunt and several others coming and going since. Please keep your eyes open, doors locked, lights on after dark, and videos going. This property has been reported as a "disorderly house" and with your help can/will face the light. Please contact Officer Hudson at 434-2576 if you have information to share.

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From: [Ring Team](#)
Sent: Sunday, July 14, 2019 12:16 PM
To: [Jeffrey Engle](#)
Subject: New Crime Alert: House robbed last night



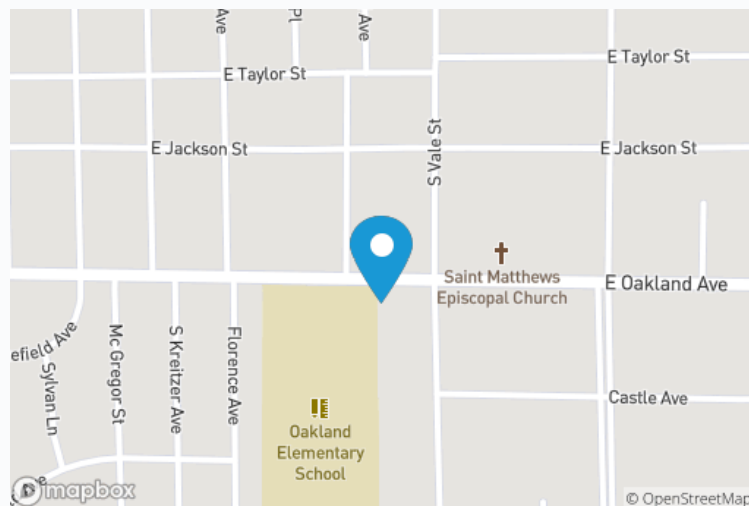
House robbed last night

July 14, 2019

No big surprise the [REDACTED]

[REDACTED] got robbed last night at 9:56. There has been activity in the area since 6/30. We have witnessed their "guests" walk past our property with a lit blunt and several others coming and going since. Please keep your eyes open, doors locked, lights on after dark, and videos going. This property has been reported as a "disorderly house" and with your help can/will face the light. Please contact Officer Hudson at 434-2576 if you have information to share.

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From: [Ring Team](#)
Sent: Sunday, July 14, 2019 12:16 PM
To: [Jack McQueen](#)
Subject: New Crime Alert: House robbed last night



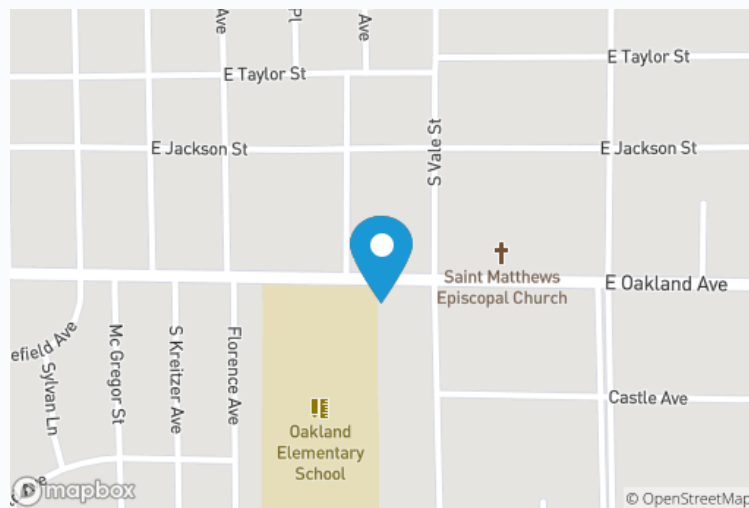
House robbed last night

July 14, 2019

No big surprise the [REDACTED]

[REDACTED] got robbed last night at 9:56. There has been activity in the area since 6/30. We have witnessed their "guests" walk past our property with a lit blunt and several others coming and going since. Please keep your eyes open, doors locked, lights on after dark, and videos going. This property has been reported as a "disorderly house" and with your help can/will face the light. Please contact Officer Hudson at 434-2576 if you have information to share.

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From: [Ring Team](#)
Sent: Sunday, July 14, 2019 12:16 PM
To: [Timothy McCoy](#)
Subject: New Crime Alert: House robbed last night



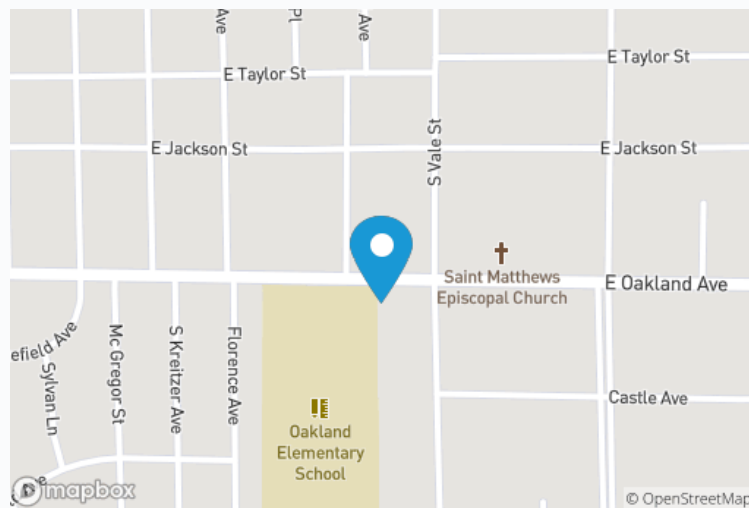
House robbed last night

July 14, 2019

No big surprise the [REDACTED]

[REDACTED] got robbed last night at 9:56. There has been activity in the area since 6/30. We have witnessed their "guests" walk past our property with a lit blunt and several others coming and going since. Please keep your eyes open, doors locked, lights on after dark, and videos going. This property has been reported as a "disorderly house" and with your help can/will face the light. Please contact Officer Hudson at 434-2576 if you have information to share.

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From: [Ring Team](#)
Sent: Sunday, July 14, 2019 12:16 PM
To: [Paul Swanlund](#)
Subject: New Crime Alert: House robbed last night



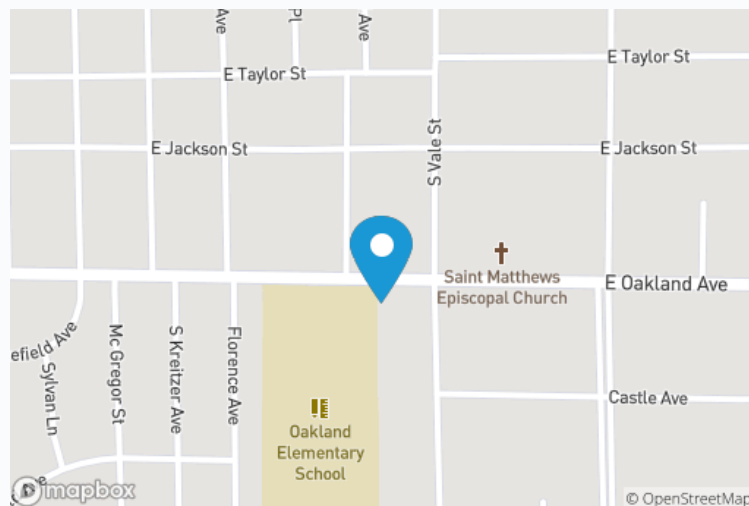
House robbed last night

July 14, 2019

No big surprise the [REDACTED]

[REDACTED] got robbed last night at 9:56. There has been activity in the area since 6/30. We have witnessed their "guests" walk past our property with a lit blunt and several others coming and going since. Please keep your eyes open, doors locked, lights on after dark, and videos going. This property has been reported as a "disorderly house" and with your help can/will face the light. Please contact Officer Hudson at 434-2576 if you have information to share.

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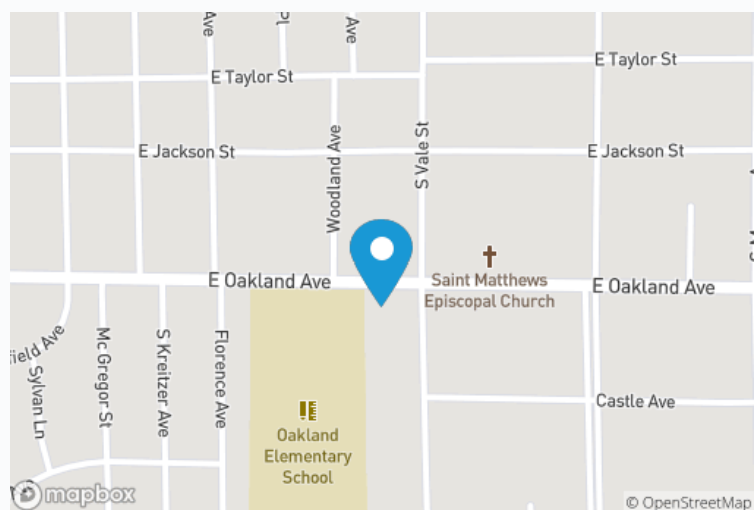
From: [Ring Team](#)
Sent: Saturday, July 13, 2019 10:11 PM
To: [Tyrel Klein](#)
Subject: New Crime Alert: Break in at 1616 E Oakland.



Break in at 1616 E Oakland.

July 14, 2019

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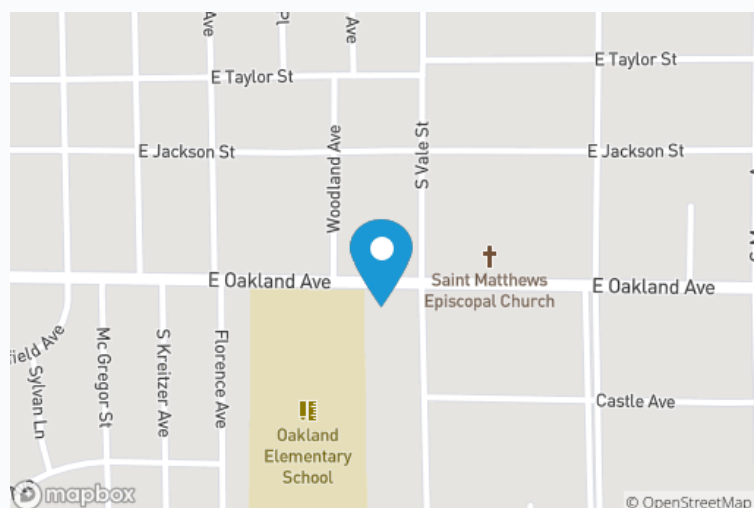
From: [Ring Team](#)
Sent: Saturday, July 13, 2019 10:11 PM
To: [Clayton Arnold](#)
Subject: New Crime Alert: Break in at 1616 E Oakland.



Break in at 1616 E Oakland.

July 14, 2019

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Email intended for carnold@cityblm.org

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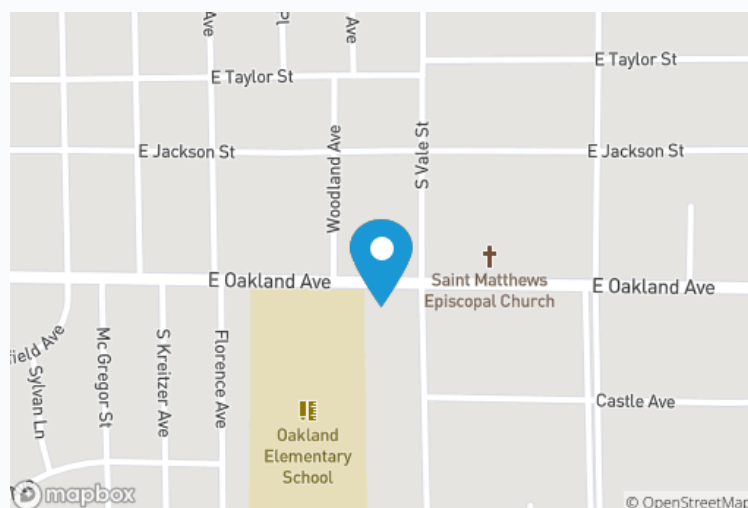
From: [Ring Team](#)
Sent: Saturday, July 13, 2019 10:11 PM
To: [Jared Bierbaum](#)
Subject: New Crime Alert: Break in at 1616 E Oakland.



Break in at 1616 E Oakland.

July 14, 2019

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Email intended for jbierbaum@cityblm.org

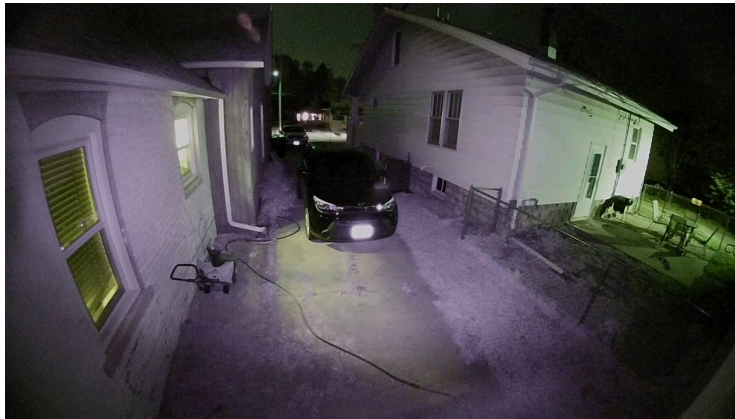
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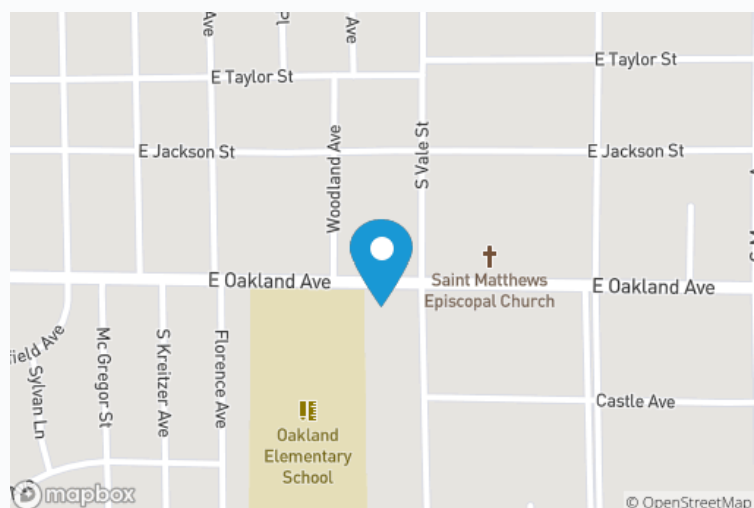
From: [Ring Team](#)
Sent: Saturday, July 13, 2019 10:11 PM
To: [Sharon Murphy](#)
Subject: New Crime Alert: Break in at 1616 E Oakland.



Break in at 1616 E Oakland.

July 14, 2019

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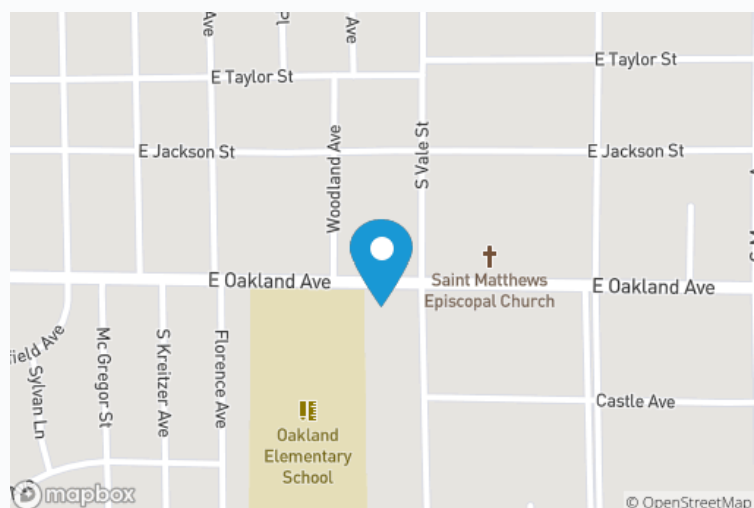
From: [Ring Team](#)
Sent: Saturday, July 13, 2019 10:11 PM
To: [Gregory Scott](#)
Subject: New Crime Alert: Break in at 1616 E Oakland.



Break in at 1616 E Oakland.

July 14, 2019

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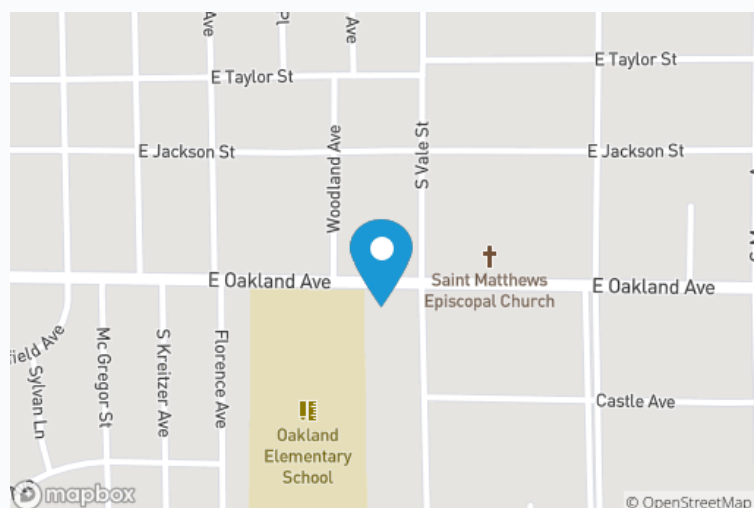
From: [Ring Team](#)
Sent: Saturday, July 13, 2019 10:11 PM
To: [Paul Jones](#)
Subject: New Crime Alert: Break in at 1616 E Oakland.



Break in at 1616 E Oakland.

July 14, 2019

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Email intended for pJones@cityblm.org

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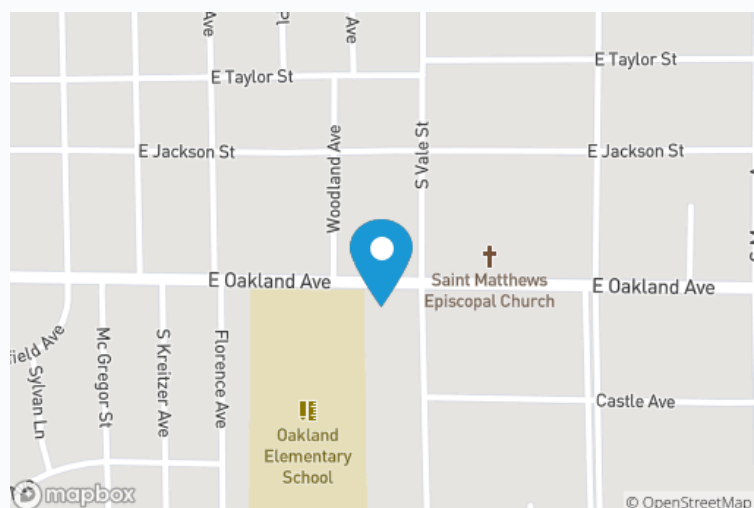
From: [Ring Team](#)
Sent: Saturday, July 13, 2019 10:11 PM
To: [Steven Moreland](#)
Subject: New Crime Alert: Break in at 1616 E Oakland.



Break in at 1616 E Oakland.

July 14, 2019

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Email intended for smoreland@cityblm.org

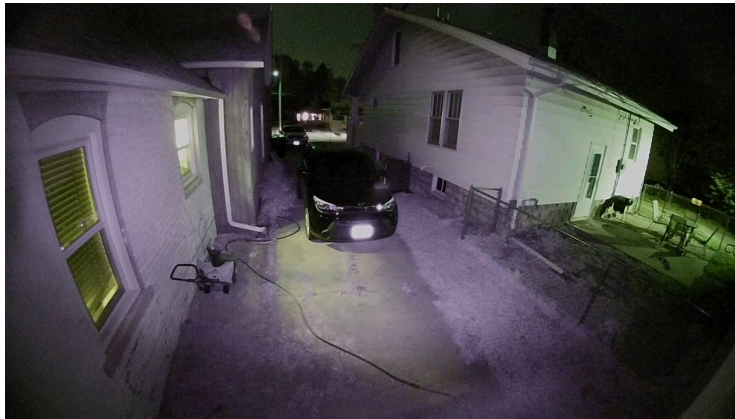
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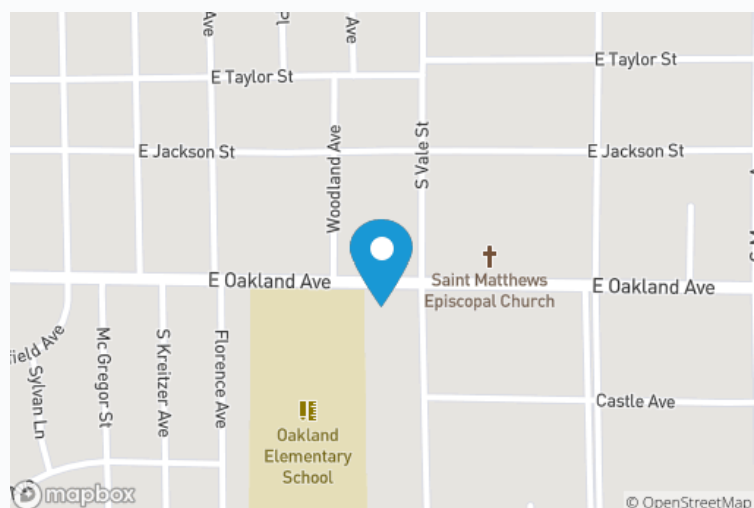
From: [Ring Team](#)
Sent: Saturday, July 13, 2019 10:11 PM
To: [Paul Swanlund](#)
Subject: New Crime Alert: Break in at 1616 E Oakland.



Break in at 1616 E Oakland.

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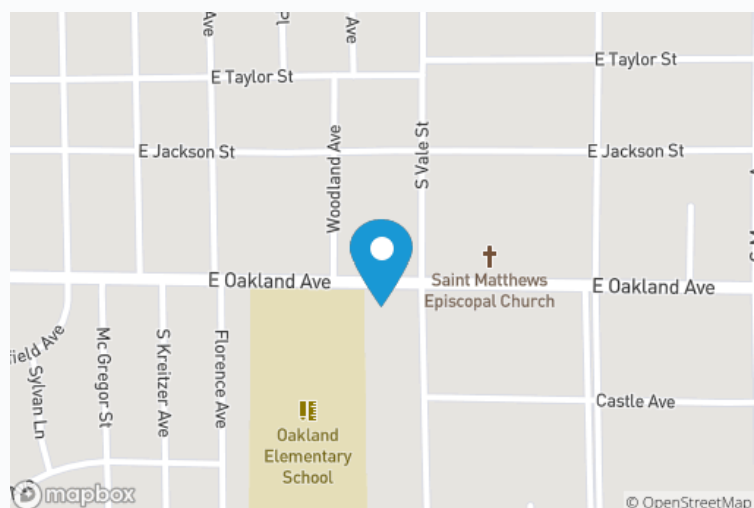
From: [Ring Team](#)
Sent: Saturday, July 13, 2019 10:11 PM
To: [Carl Fever](#)
Subject: New Crime Alert: Break in at 1616 E Oakland.



Break in at 1616 E Oakland.

July 14, 2019

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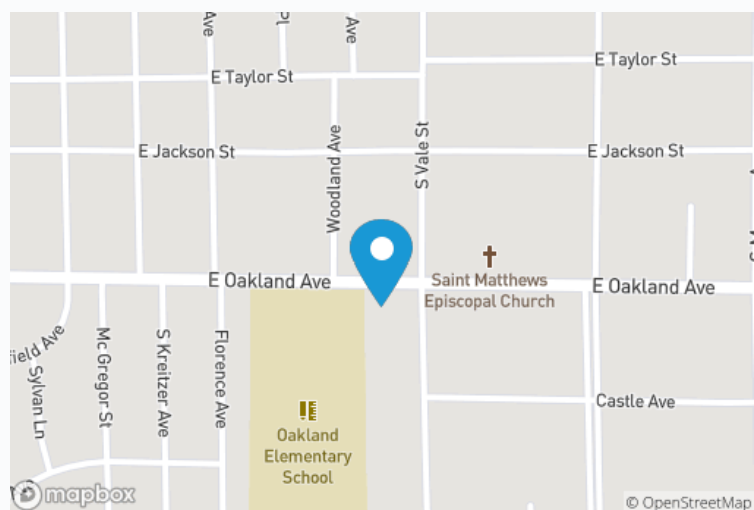
From: [Ring Team](#)
Sent: Saturday, July 13, 2019 10:11 PM
To: [Curt Maas](#)
Subject: New Crime Alert: Break in at 1616 E Oakland.



Break in at 1616 E Oakland.

July 14, 2019

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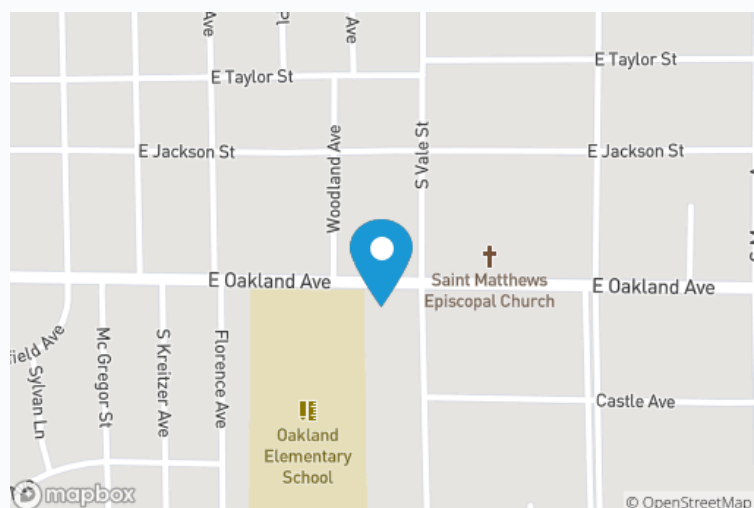
From: [Ring Team](#)
Sent: Saturday, July 13, 2019 10:11 PM
To: [Clay Wheeler](#)
Subject: New Crime Alert: Break in at 1616 E Oakland.



Break in at 1616 E Oakland.

July 14, 2019

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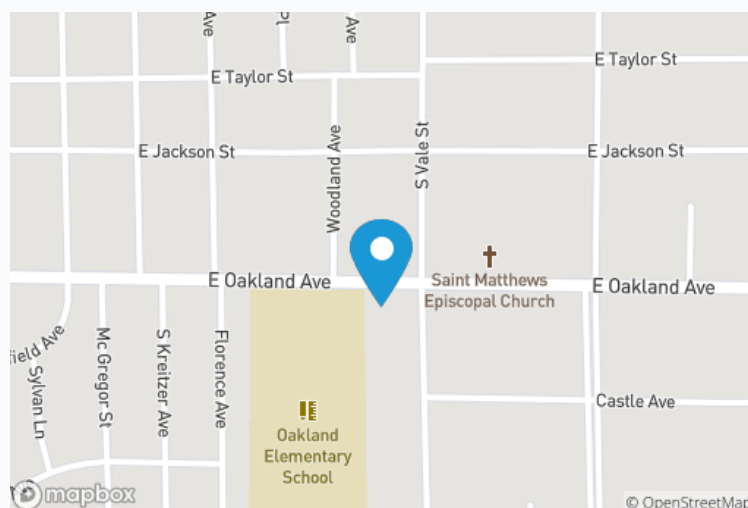
From: [Ring Team](#)
Sent: Saturday, July 13, 2019 10:11 PM
To: [Josh Swartzentruber](#)
Subject: New Crime Alert: Break in at 1616 E Oakland.



Break in at 1616 E Oakland.

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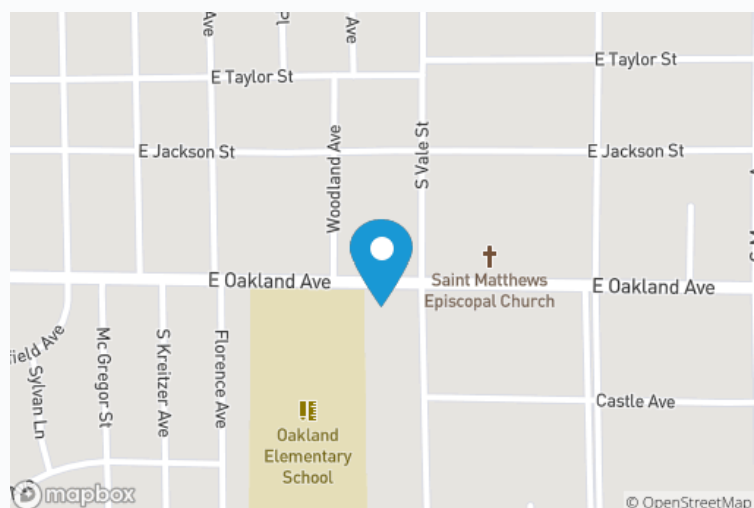
From: [Ring Team](#)
Sent: Saturday, July 13, 2019 10:11 PM
To: [Steven Fanelli](#)
Subject: New Crime Alert: Break in at 1616 E Oakland.



Break in at 1616 E Oakland.

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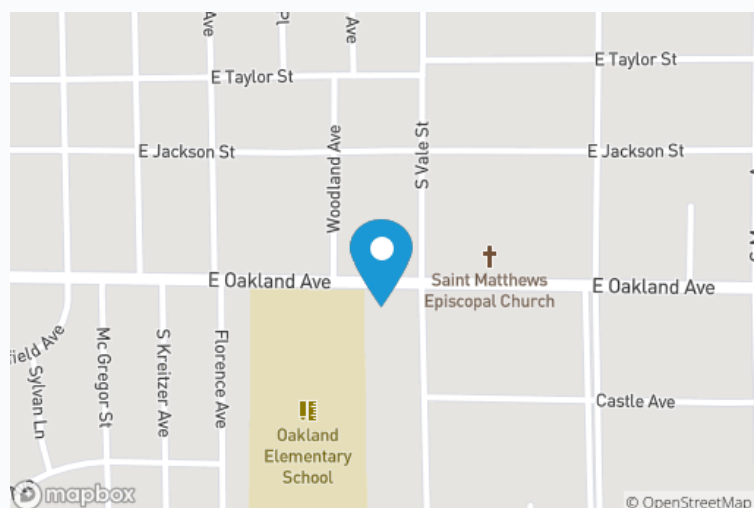
From: [Ring Team](#)
Sent: Saturday, July 13, 2019 10:11 PM
To: [Dan Donath](#)
Subject: New Crime Alert: Break in at 1616 E Oakland.



Break in at 1616 E Oakland.

July 14, 2019

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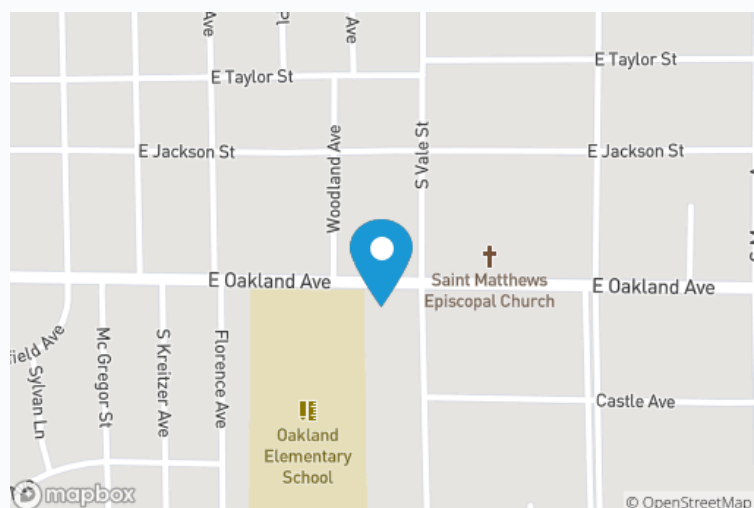
From: [Ring Team](#)
Sent: Saturday, July 13, 2019 10:11 PM
To: [Brad Melton](#)
Subject: New Crime Alert: Break in at 1616 E Oakland.



Break in at 1616 E Oakland.

July 14, 2019

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Email intended for bmelton@cityblm.org

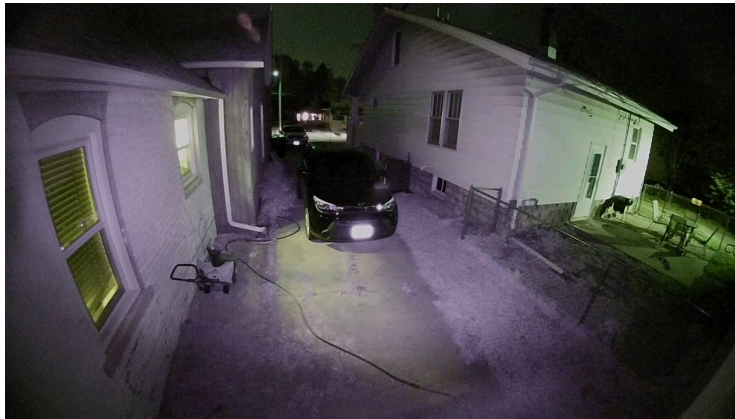
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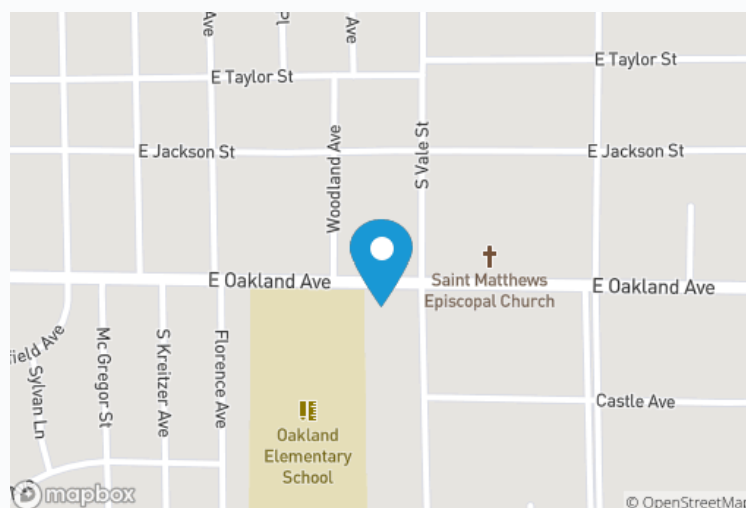
From: [Ring Team](#)
Sent: Saturday, July 13, 2019 10:11 PM
To: [Jack McQueen](#)
Subject: New Crime Alert: Break in at 1616 E Oakland.



Break in at 1616 E Oakland.

July 14, 2019

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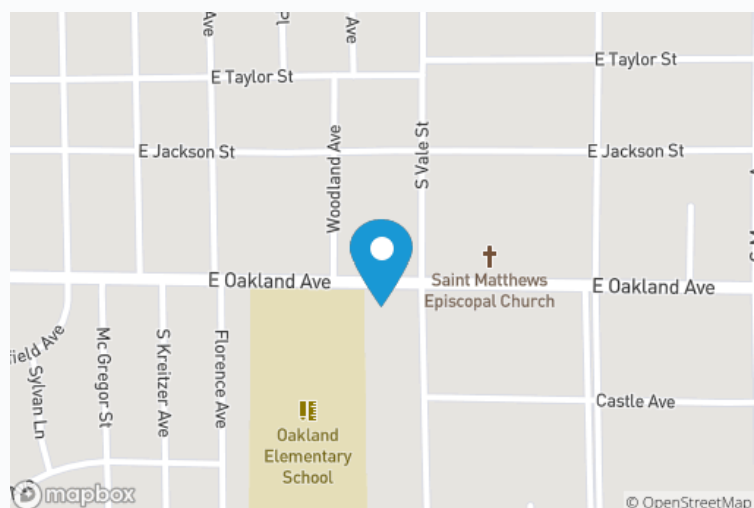
From: [Ring Team](#)
Sent: Saturday, July 13, 2019 10:11 PM
To: [John Fermon](#)
Subject: New Crime Alert: Break in at 1616 E Oakland.



Break in at 1616 E Oakland.

July 14, 2019

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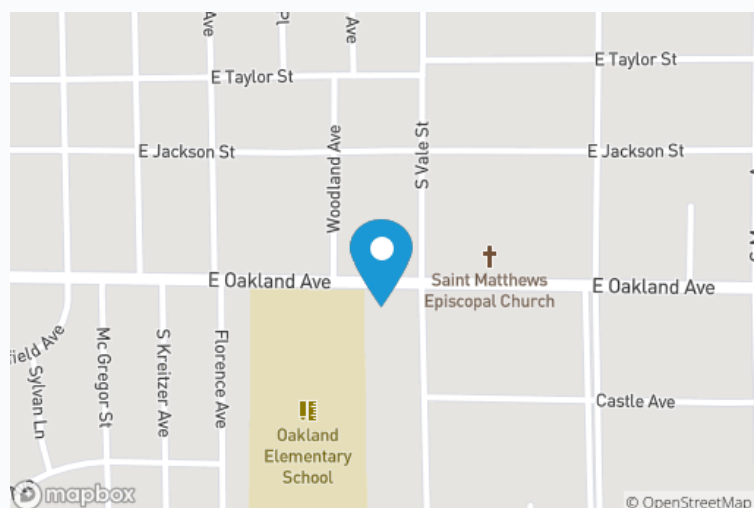
From: [Ring Team](#)
Sent: Saturday, July 13, 2019 10:11 PM
To: [Jared Roth](#)
Subject: New Crime Alert: Break in at 1616 E Oakland.



Break in at 1616 E Oakland.

July 14, 2019

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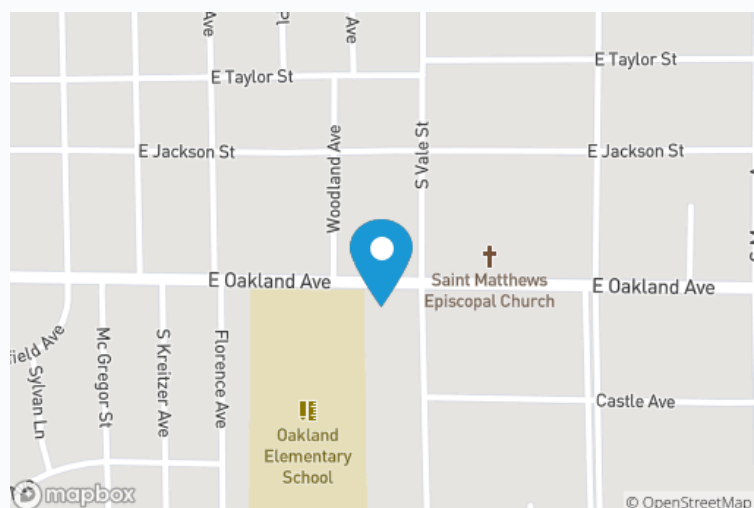
From: [Ring Team](#)
Sent: Saturday, July 13, 2019 10:11 PM
To: [Jeffrey Engle](#)
Subject: New Crime Alert: Break in at 1616 E Oakland.



Break in at 1616 E Oakland.

July 14, 2019

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Email intended for jengle@cityblm.org

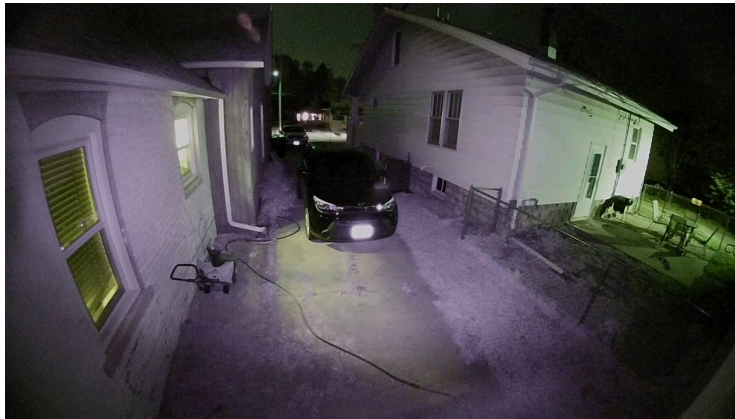
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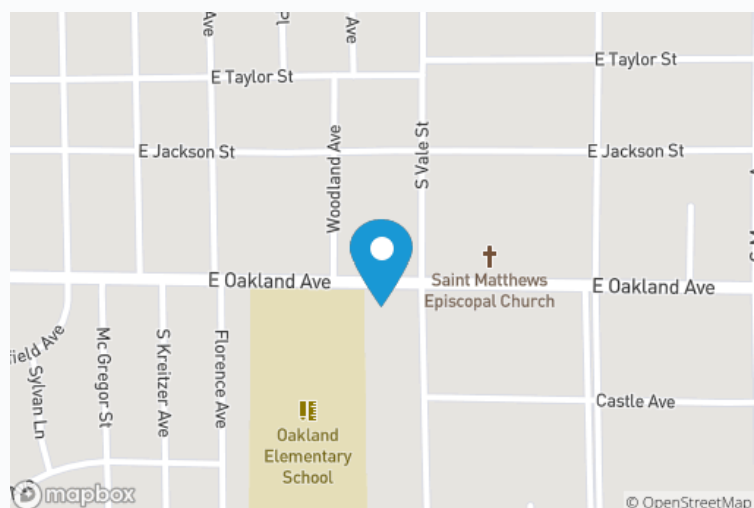
From: [Ring Team](#)
Sent: Saturday, July 13, 2019 10:11 PM
To: [Timothy McCoy](#)
Subject: New Crime Alert: Break in at 1616 E Oakland.



Break in at 1616 E Oakland.

July 14, 2019

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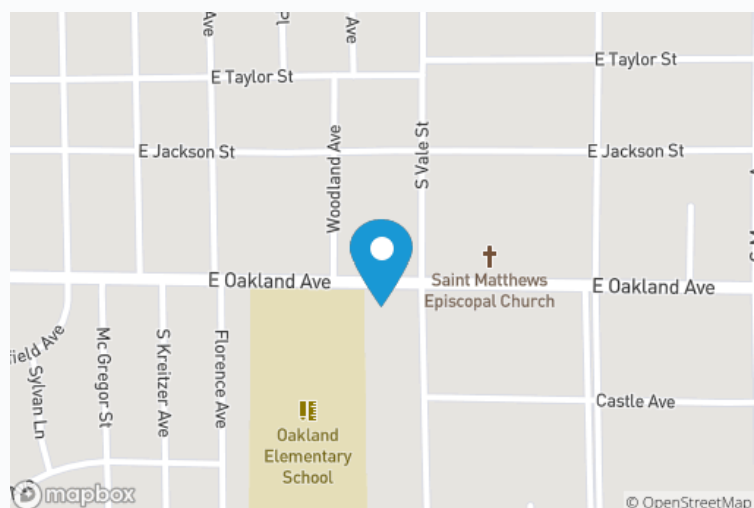
From: [Ring Team](#)
Sent: Saturday, July 13, 2019 10:11 PM
To: [Brad Ficek](#)
Subject: New Crime Alert: Break in at 1616 E Oakland.



Break in at 1616 E Oakland.

July 14, 2019

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From: [Ring Team](#)
Sent: Thursday, July 11, 2019 4:05 PM
To: [Jack McQueen](#)
Subject: Tech Tips to Keep Your Ring Account Safe



Keep your home protected and your Ring account too.

We may be a neighborhood security company, but to us, your online security is just as important. Here are some best practices to help your Ring account stay secure.



Enable two-factor authentication.

To add an extra layer of security, enable two-factor authorization in the Ring app, which helps secure your account with a text verification code to your mobile phone, in addition to your password, each time you log in.

[Get Started](#)



Shared Users, not passwords.

You should never provide your login information to others. If you want to share access to your Ring devices with others, simply add them as a Shared User from the Device Dashboard.

[Learn More](#)



Best practices for passwords.

Use letters, numbers and symbols.

To create a strong password, use words you won't find in the dictionary, alternating numbers, letters – both upper and lowercase – and unique symbols.

Never recycle old passwords.

Make a habit of using different passwords for all your applications and profiles. That way, if one account is compromised, your other accounts are still safe.

Change your passwords often.

It's recommended to change your password every 6 months or less. If you don't remember the last time you changed your Ring login credentials, it's probably time.

[Learn More](#)

Ring understands what a big decision it is to pick a home security product, and we'll continue to introduce additional security features to help keep your Ring account and devices secure.

If you have questions or need additional

help, please visit [Ring Help](#).

Thanks,
The Ring Team



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From: [Ring Team](#)
Sent: Tuesday, July 09, 2019 1:37 PM
To: [Tyrel Klein](#)
Subject: New Crime Alert: Stolen from garage

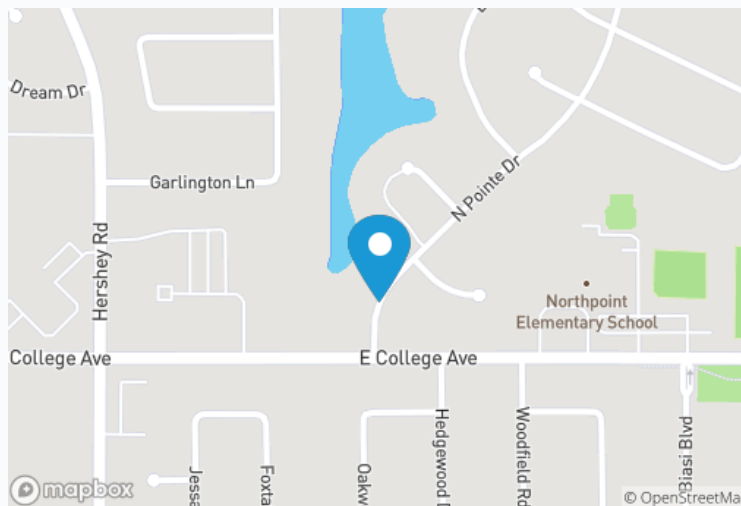


Stolen from garage

July 9, 2019

Tool box stolen from my garage in the last 3-4 weeks. I didn't need anything until yesterday and noticed it was gone. Garage had to be open either for a short time or when I was working in my yard.

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From: [Ring Team](#)
Sent: Tuesday, July 09, 2019 1:37 PM
To: [Gregory Scott](#)
Subject: New Crime Alert: Stolen from garage

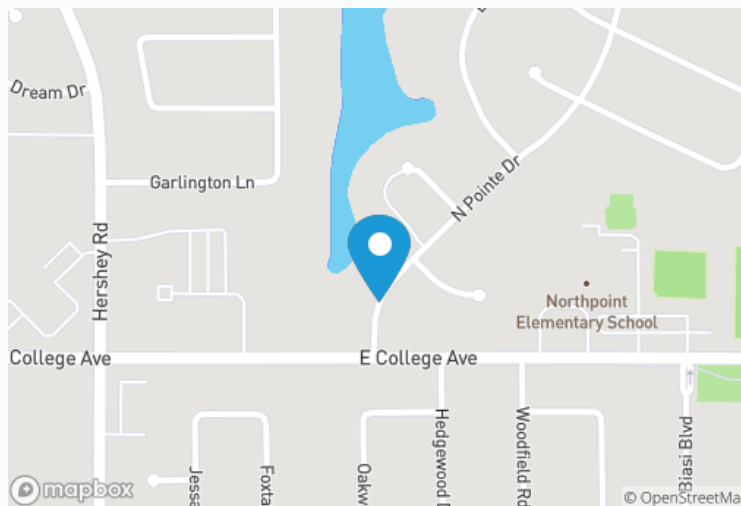


Stolen from garage

July 9, 2019

Tool box stolen from my garage in the last 3-4 weeks. I didn't need anything until yesterday and noticed it was gone. Garage had to be open either for a short time or when I was working in my yard.

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From: [Ring Team](#)
Sent: Tuesday, July 09, 2019 1:37 PM
To: [Paul Jones](#)
Subject: New Crime Alert: Stolen from garage

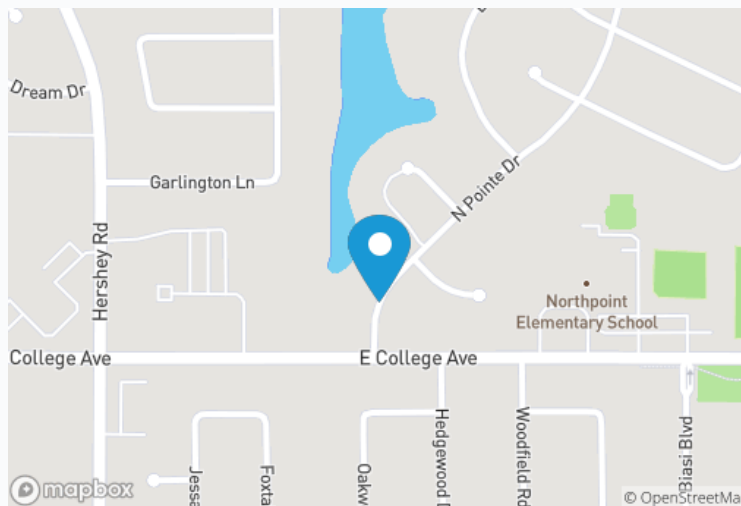


Stolen from garage

July 9, 2019

Tool box stolen from my garage in the last 3-4 weeks. I didn't need anything until yesterday and noticed it was gone. Garage had to be open either for a short time or when I was working in my yard.

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From: [Ring Team](#)
Sent: Tuesday, July 09, 2019 1:37 PM
To: [Josh Swartzentruber](#)
Subject: New Crime Alert: Stolen from garage

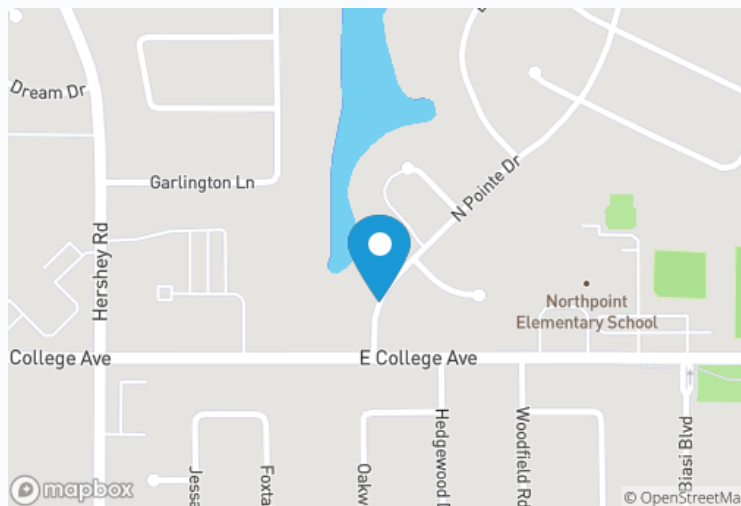


Stolen from garage

July 9, 2019

Tool box stolen from my garage in the last 3-4 weeks. I didn't need anything until yesterday and noticed it was gone. Garage had to be open either for a short time or when I was working in my yard.

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From: [Ring Team](#)
Sent: Tuesday, July 09, 2019 1:37 PM
To: [Sharon Murphy](#)
Subject: New Crime Alert: Stolen from garage

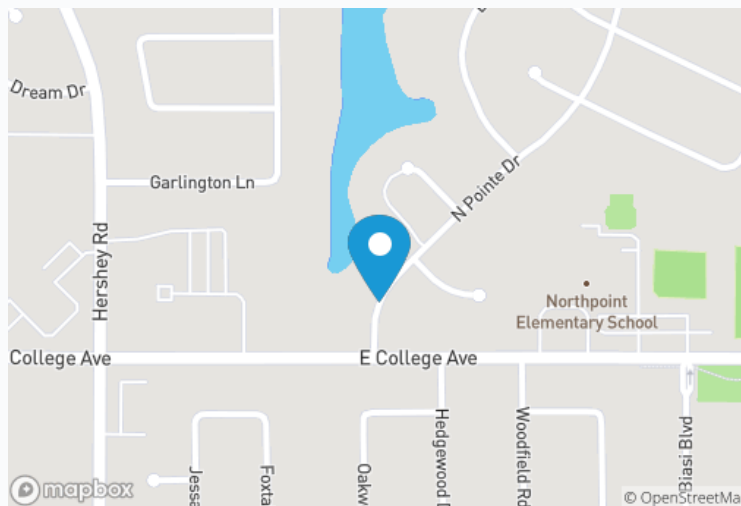


Stolen from garage

July 9, 2019

Tool box stolen from my garage in the last 3-4 weeks. I didn't need anything until yesterday and noticed it was gone. Garage had to be open either for a short time or when I was working in my yard.

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From: [Ring Team](#)
Sent: Tuesday, July 09, 2019 1:37 PM
To: [Paul Swanlund](#)
Subject: New Crime Alert: Stolen from garage

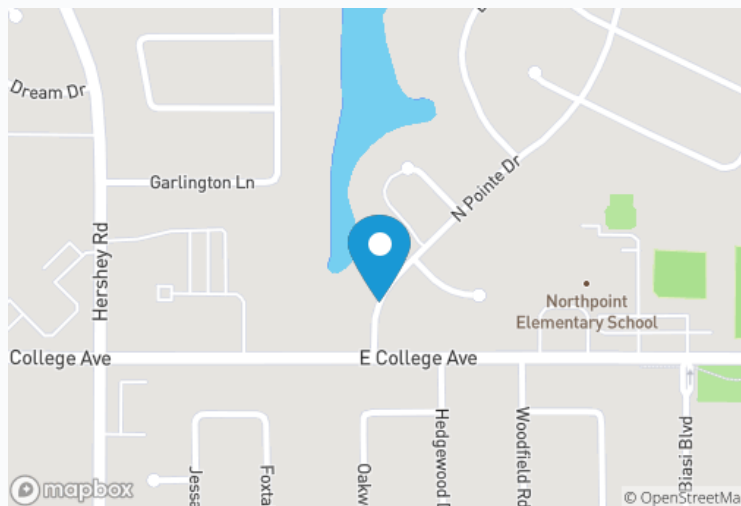


Stolen from garage

July 9, 2019

Tool box stolen from my garage in the last 3-4 weeks. I didn't need anything until yesterday and noticed it was gone. Garage had to be open either for a short time or when I was working in my yard.

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From: [Ring Team](#)
Sent: Tuesday, July 09, 2019 1:37 PM
To: [Clay Wheeler](#)
Subject: New Crime Alert: Stolen from garage

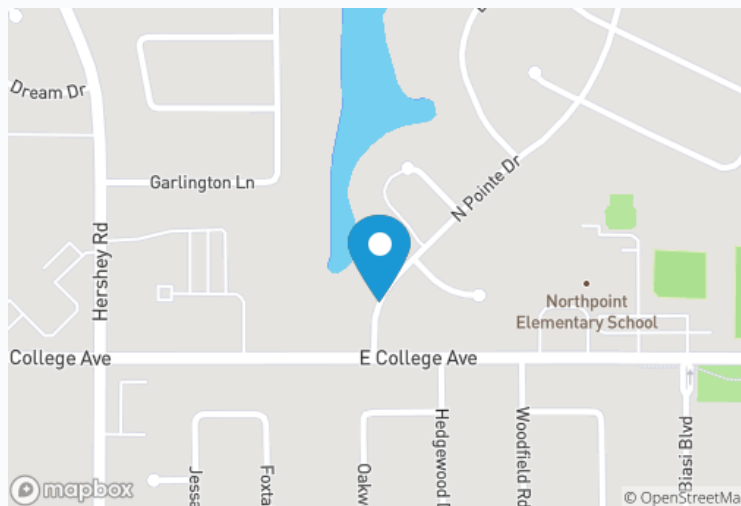


Stolen from garage

July 9, 2019

Tool box stolen from my garage in the last 3-4 weeks. I didn't need anything until yesterday and noticed it was gone. Garage had to be open either for a short time or when I was working in my yard.

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From: [Ring Team](#)
Sent: Tuesday, July 09, 2019 1:37 PM
To: [Carl Fever](#)
Subject: New Crime Alert: Stolen from garage

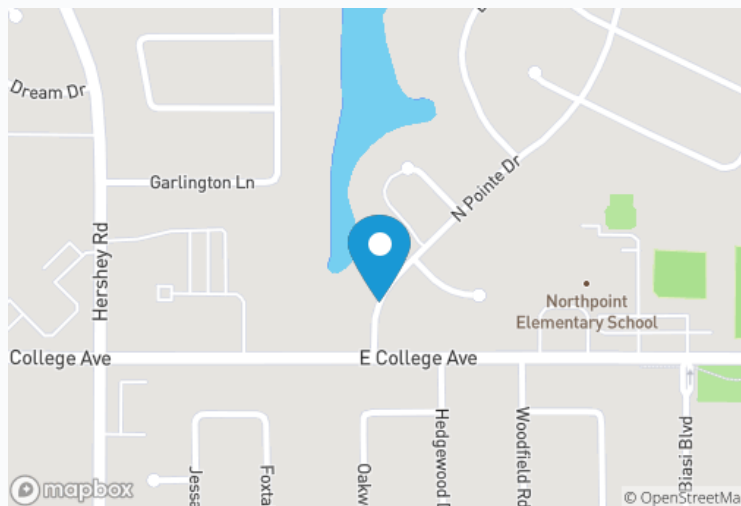


Stolen from garage

July 9, 2019

Tool box stolen from my garage in the last 3-4 weeks. I didn't need anything until yesterday and noticed it was gone. Garage had to be open either for a short time or when I was working in my yard.

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From: [Ring Team](#)
Sent: Tuesday, July 09, 2019 1:37 PM
To: [Steven Moreland](#)
Subject: New Crime Alert: Stolen from garage

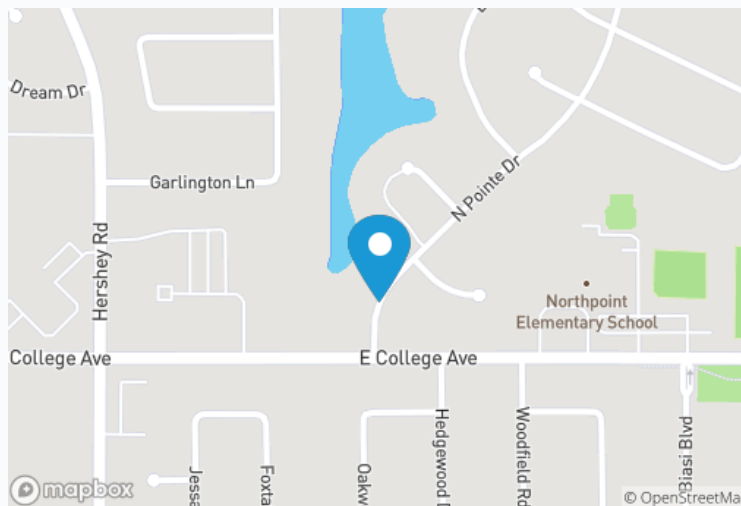


Stolen from garage

July 9, 2019

Tool box stolen from my garage in the last 3-4 weeks. I didn't need anything until yesterday and noticed it was gone. Garage had to be open either for a short time or when I was working in my yard.

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From: [Ring Team](#)
Sent: Tuesday, July 09, 2019 1:37 PM
To: [Jeffrey Engle](#)
Subject: New Crime Alert: Stolen from garage

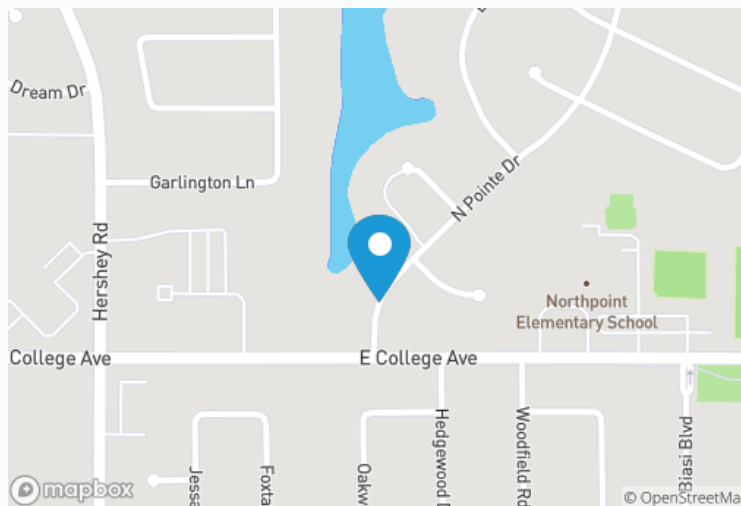


Stolen from garage

July 9, 2019

Tool box stolen from my garage in the last 3-4 weeks. I didn't need anything until yesterday and noticed it was gone. Garage had to be open either for a short time or when I was working in my yard.

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From: [Ring Team](#)
Sent: Tuesday, July 09, 2019 1:37 PM
To: [Dan Donath](#)
Subject: New Crime Alert: Stolen from garage

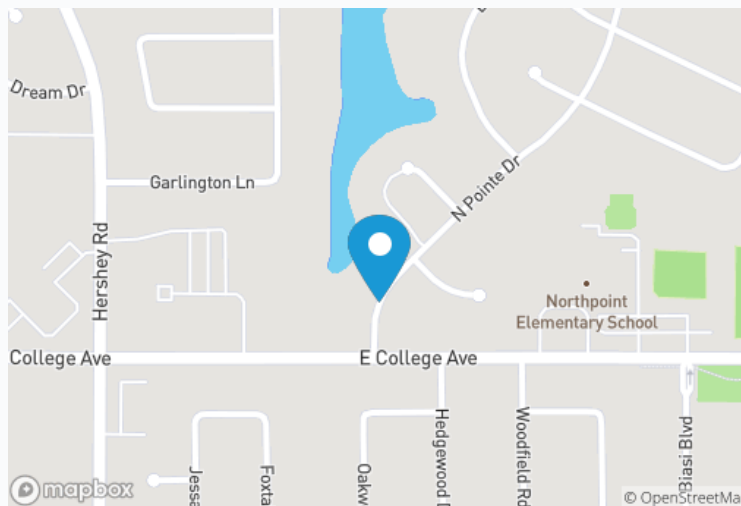


Stolen from garage

July 9, 2019

Tool box stolen from my garage in the last 3-4 weeks. I didn't need anything until yesterday and noticed it was gone. Garage had to be open either for a short time or when I was working in my yard.

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From: [Ring Team](#)
Sent: Tuesday, July 09, 2019 1:37 PM
To: [Timothy McCoy](#)
Subject: New Crime Alert: Stolen from garage

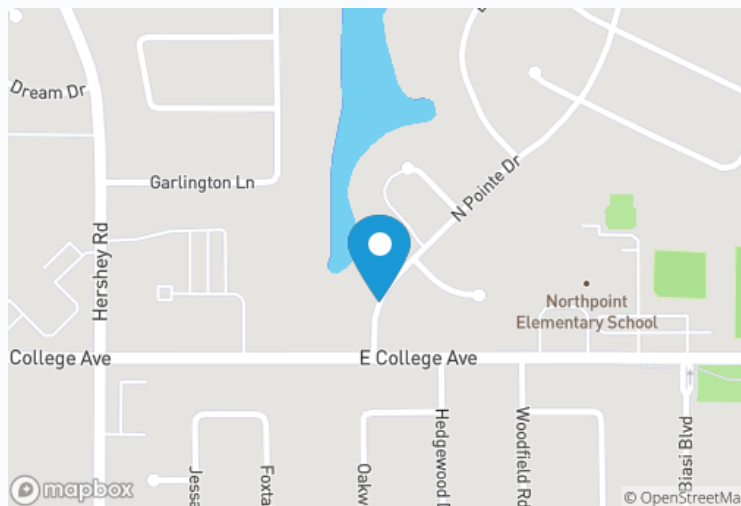


Stolen from garage

July 9, 2019

Tool box stolen from my garage in the last 3-4 weeks. I didn't need anything until yesterday and noticed it was gone. Garage had to be open either for a short time or when I was working in my yard.

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From: [Ring Team](#)
Sent: Tuesday, July 09, 2019 1:37 PM
To: [Curt Maas](#)
Subject: New Crime Alert: Stolen from garage

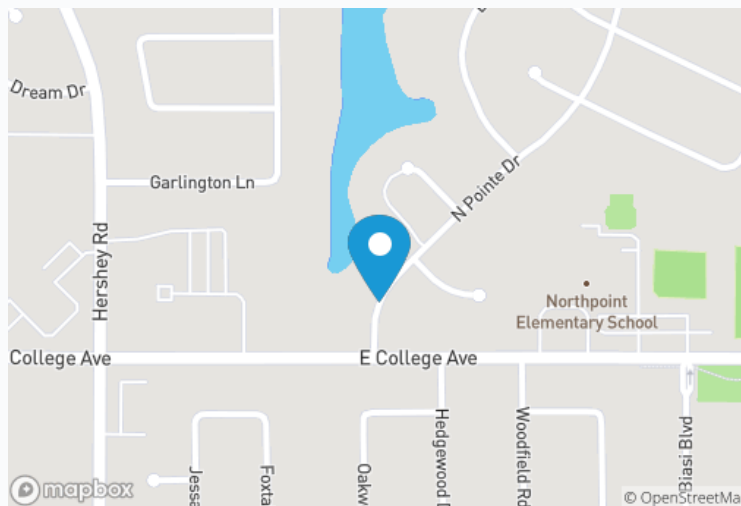


Stolen from garage

July 9, 2019

Tool box stolen from my garage in the last 3-4 weeks. I didn't need anything until yesterday and noticed it was gone. Garage had to be open either for a short time or when I was working in my yard.

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From: [Ring Team](#)
Sent: Tuesday, July 09, 2019 1:37 PM
To: [Clayton Arnold](#)
Subject: New Crime Alert: Stolen from garage

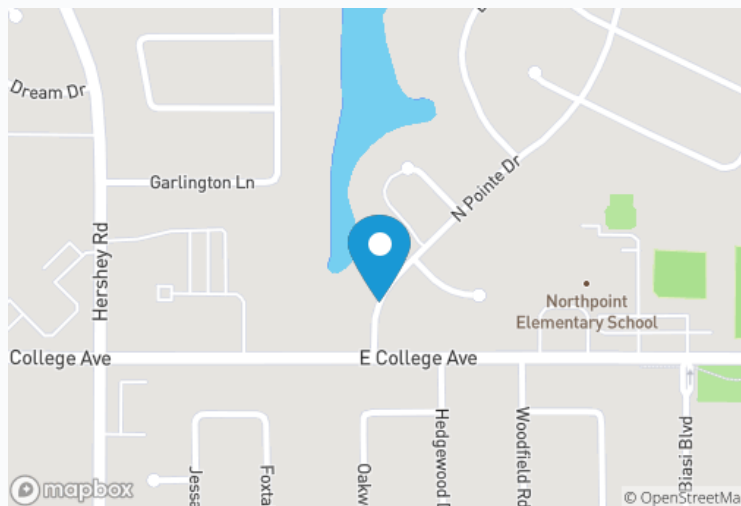


Stolen from garage

July 9, 2019

Tool box stolen from my garage in the last 3-4 weeks. I didn't need anything until yesterday and noticed it was gone. Garage had to be open either for a short time or when I was working in my yard.

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From: [Ring Team](#)
Sent: Tuesday, July 09, 2019 1:37 PM
To: [Steven Fanelli](#)
Subject: New Crime Alert: Stolen from garage

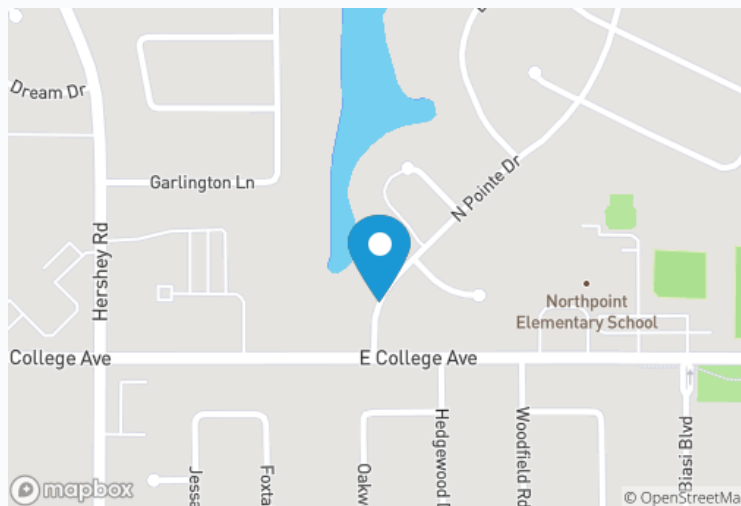


Stolen from garage

July 9, 2019

Tool box stolen from my garage in the last 3-4 weeks. I didn't need anything until yesterday and noticed it was gone. Garage had to be open either for a short time or when I was working in my yard.

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From: [Ring Team](#)
Sent: Tuesday, July 09, 2019 1:37 PM
To: [Jared Bierbaum](#)
Subject: New Crime Alert: Stolen from garage

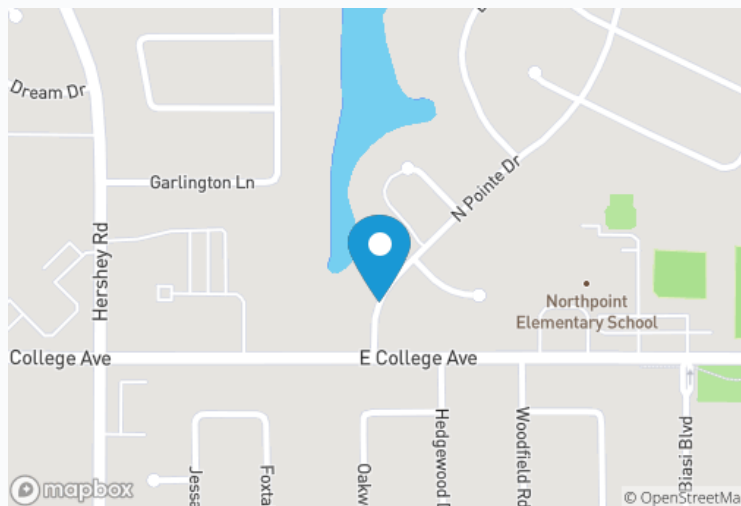


Stolen from garage

July 9, 2019

Tool box stolen from my garage in the last 3-4 weeks. I didn't need anything until yesterday and noticed it was gone. Garage had to be open either for a short time or when I was working in my yard.

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From: [Ring Team](#)
Sent: Tuesday, July 09, 2019 1:37 PM
To: [Jared Roth](#)
Subject: New Crime Alert: Stolen from garage

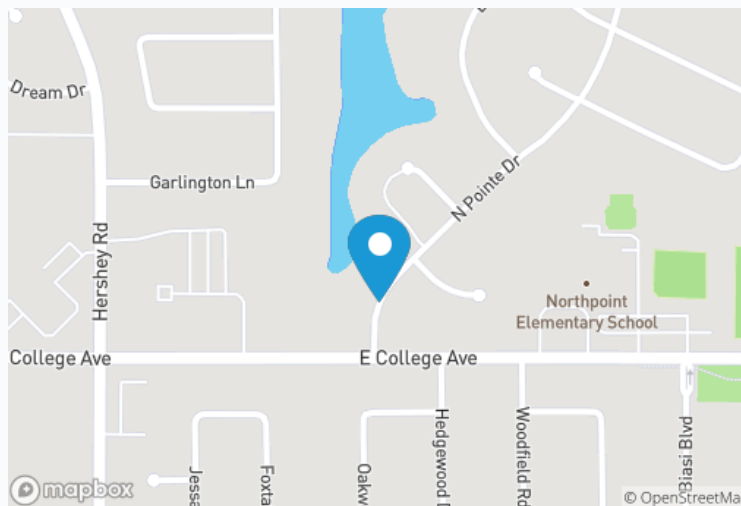


Stolen from garage

July 9, 2019

Tool box stolen from my garage in the last 3-4 weeks. I didn't need anything until yesterday and noticed it was gone. Garage had to be open either for a short time or when I was working in my yard.

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From: [Ring Team](#)
Sent: Tuesday, July 09, 2019 1:37 PM
To: [Brad Melton](#)
Subject: New Crime Alert: Stolen from garage

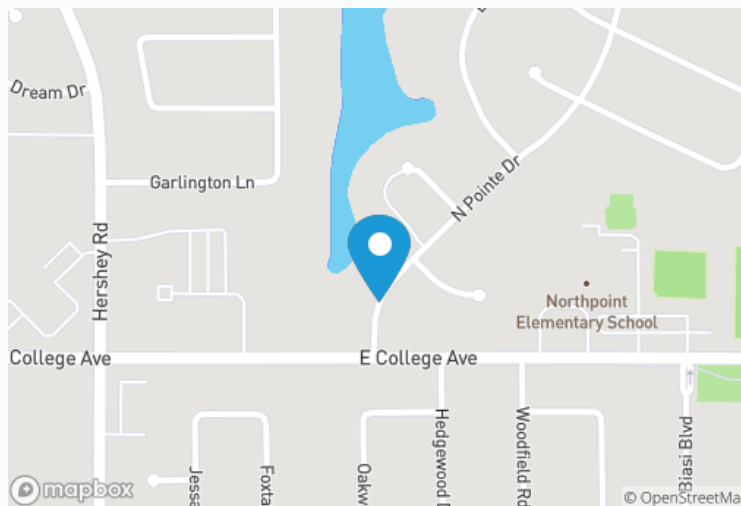


Stolen from garage

July 9, 2019

Tool box stolen from my garage in the last 3-4 weeks. I didn't need anything until yesterday and noticed it was gone. Garage had to be open either for a short time or when I was working in my yard.

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From: [Ring Team](#)
Sent: Tuesday, July 09, 2019 1:37 PM
To: [Jack McQueen](#)
Subject: New Crime Alert: Stolen from garage

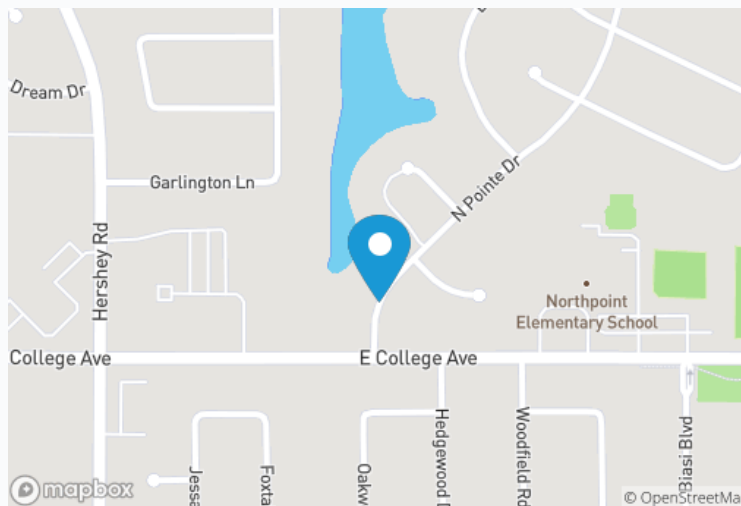


Stolen from garage

July 9, 2019

Tool box stolen from my garage in the last 3-4 weeks. I didn't need anything until yesterday and noticed it was gone. Garage had to be open either for a short time or when I was working in my yard.

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From: [Ring Team](#)
Sent: Tuesday, July 09, 2019 1:37 PM
To: [John Fermon](#)
Subject: New Crime Alert: Stolen from garage

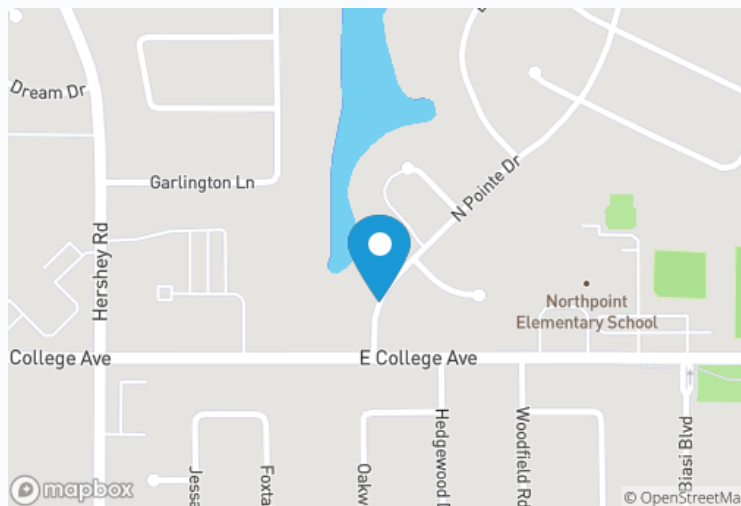


Stolen from garage

July 9, 2019

Tool box stolen from my garage in the last 3-4 weeks. I didn't need anything until yesterday and noticed it was gone. Garage had to be open either for a short time or when I was working in my yard.

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From: [Ring Team](#)
Sent: Tuesday, July 09, 2019 1:37 PM
To: [Brad Ficek](#)
Subject: New Crime Alert: Stolen from garage

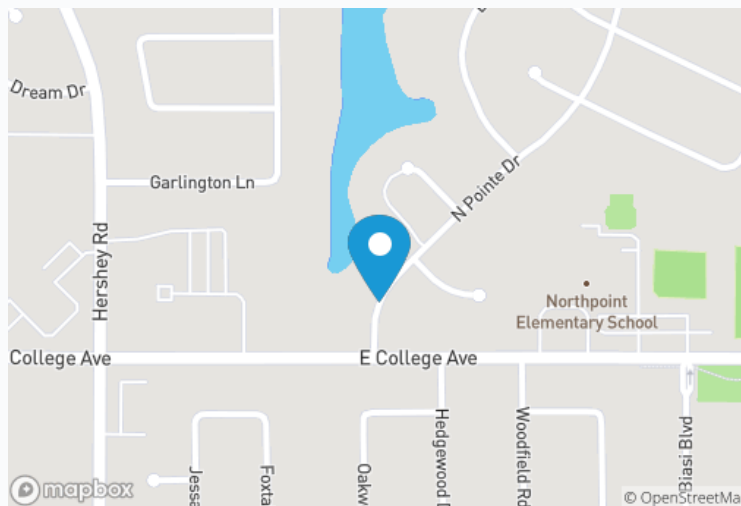


Stolen from garage

July 9, 2019

Tool box stolen from my garage in the last 3-4 weeks. I didn't need anything until yesterday and noticed it was gone. Garage had to be open either for a short time or when I was working in my yard.

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From: [Ring Team](#)
Sent: Saturday, July 06, 2019 8:55 AM
To: [Sharon Murphy](#)
Subject: New Crime Alert: Car Theft

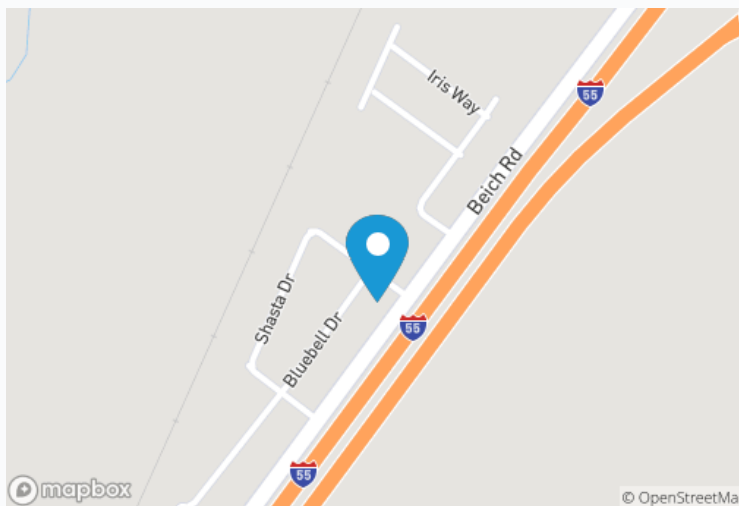


Car Theft

July 6, 2019

Has anyone seen a male with this build around their cars? My neighbors car was broken into last night and this is what one of my cameras caught.

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From: [Ring Team](#)
Sent: Saturday, July 06, 2019 8:55 AM
To: [Tyrel Klein](#)
Subject: New Crime Alert: Car Theft

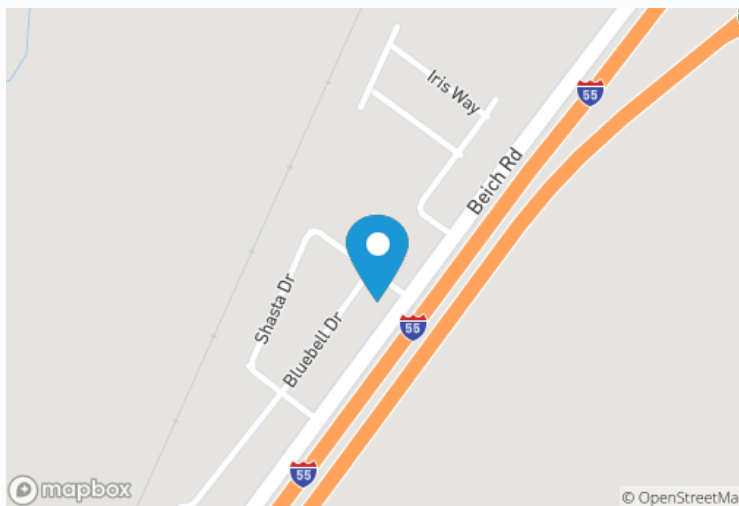


Car Theft

July 6, 2019

Has anyone seen a male with this build around their cars? My neighbors car was broken into last night and this is what one of my cameras caught.

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From: [Ring Team](#)
Sent: Saturday, July 06, 2019 8:55 AM
To: [Clay Wheeler](#)
Subject: New Crime Alert: Car Theft

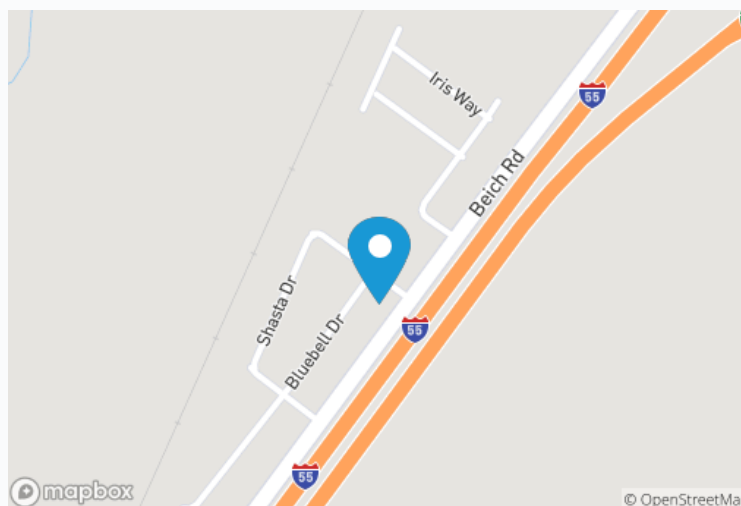


Car Theft

July 6, 2019

Has anyone seen a male with this build around their cars? My neighbors car was broken into last night and this is what one of my cameras caught.

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From: [Ring Team](#)
Sent: Saturday, July 06, 2019 8:55 AM
To: [Josh Swartzentruber](#)
Subject: New Crime Alert: Car Theft

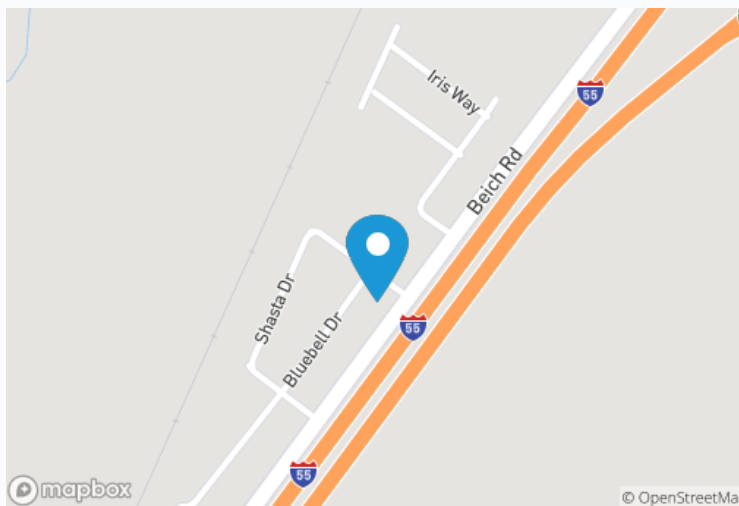


Car Theft

July 6, 2019

Has anyone seen a male with this build around their cars? My neighbors car was broken into last night and this is what one of my cameras caught.

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From: [Ring Team](#)
Sent: Saturday, July 06, 2019 8:55 AM
To: [Steven Moreland](#)
Subject: New Crime Alert: Car Theft

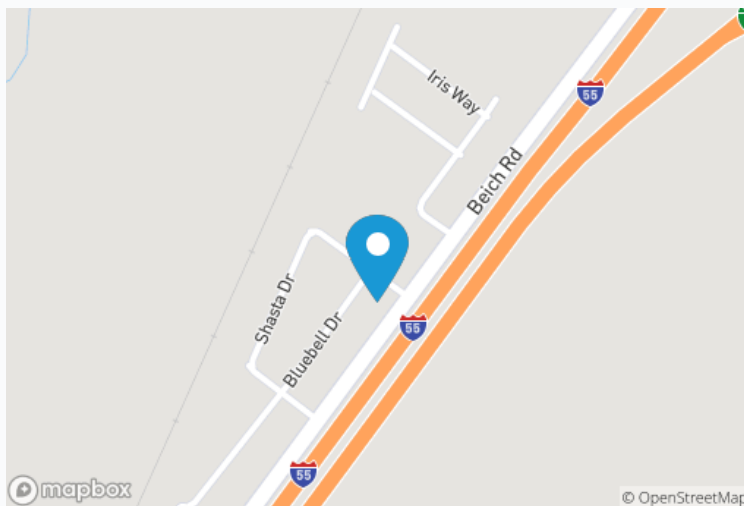


Car Theft

July 6, 2019

Has anyone seen a male with this build around their cars? My neighbors car was broken into last night and this is what one of my cameras caught.

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From: [Ring Team](#)
Sent: Saturday, July 06, 2019 8:55 AM
To: [Dan Donath](#)
Subject: New Crime Alert: Car Theft

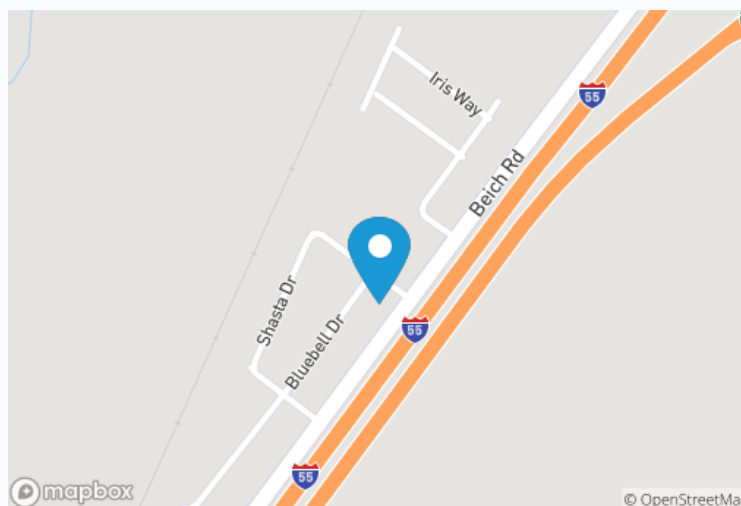


Car Theft

July 6, 2019

Has anyone seen a male with this build around their cars? My neighbors car was broken into last night and this is what one of my cameras caught.

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From: [Ring Team](#)
Sent: Saturday, July 06, 2019 8:55 AM
To: [Paul Swanlund](#)
Subject: New Crime Alert: Car Theft

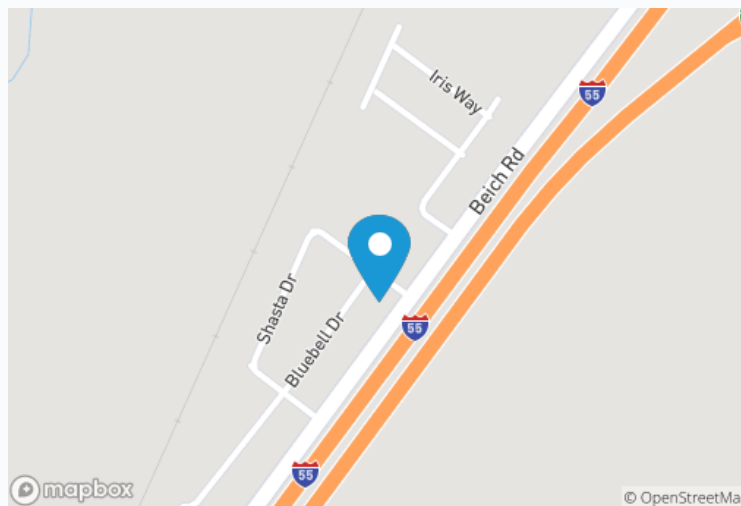


Car Theft

July 6, 2019

Has anyone seen a male with this build around their cars? My neighbors car was broken into last night and this is what one of my cameras caught.

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From: [Ring Team](#)
Sent: Saturday, July 06, 2019 8:55 AM
To: [Carl Fever](#)
Subject: New Crime Alert: Car Theft

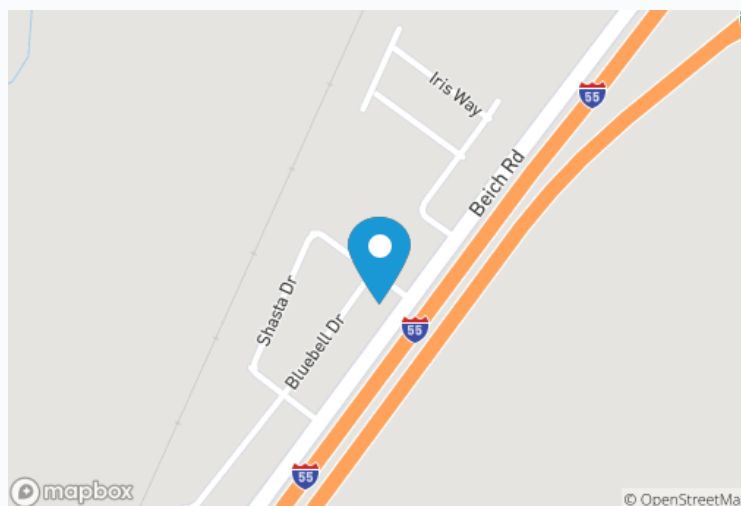


Car Theft

July 6, 2019

Has anyone seen a male with this build around their cars? My neighbors car was broken into last night and this is what one of my cameras caught.

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From: [Ring Team](#)
Sent: Saturday, July 06, 2019 8:55 AM
To: [Jared Bierbaum](#)
Subject: New Crime Alert: Car Theft

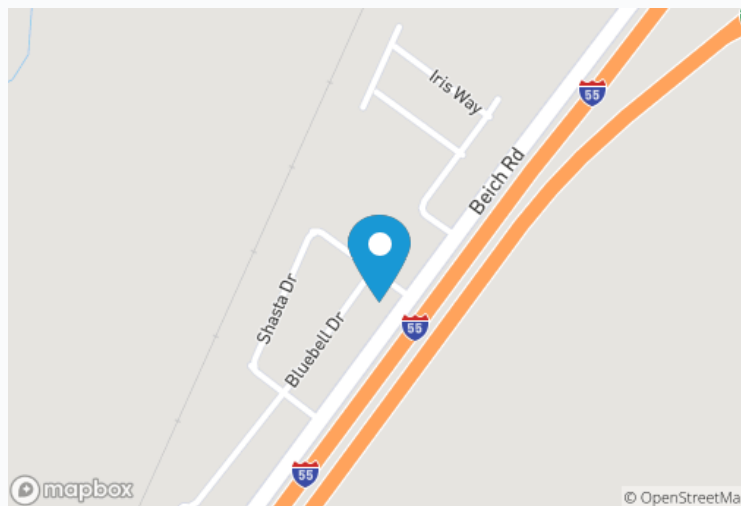


Car Theft

July 6, 2019

Has anyone seen a male with this build around their cars? My neighbors car was broken into last night and this is what one of my cameras caught.

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From: [Ring Team](#)
Sent: Saturday, July 06, 2019 8:55 AM
To: [Curt Maas](#)
Subject: New Crime Alert: Car Theft

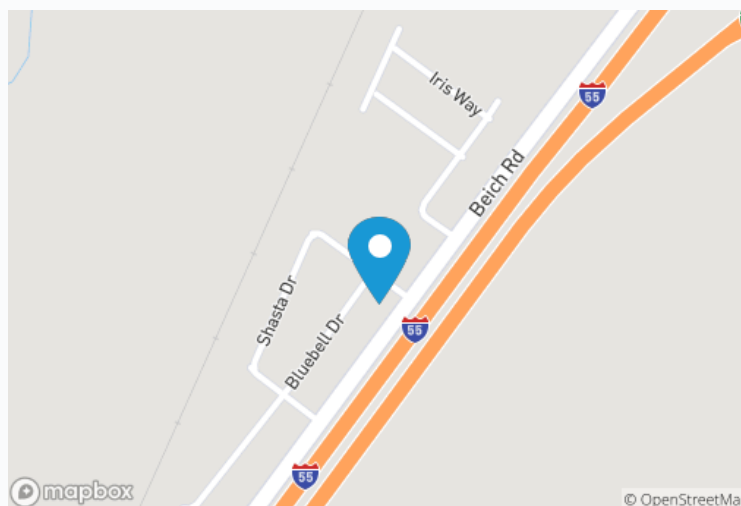


Car Theft

July 6, 2019

Has anyone seen a male with this build around their cars? My neighbors car was broken into last night and this is what one of my cameras caught.

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From: [Ring Team](#)
Sent: Saturday, July 06, 2019 8:55 AM
To: [Paul Jones](#)
Subject: New Crime Alert: Car Theft

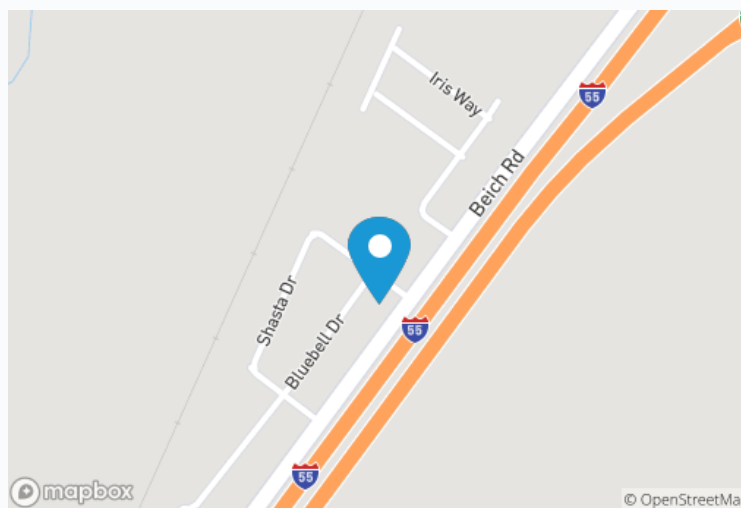


Car Theft

July 6, 2019

Has anyone seen a male with this build around their cars? My neighbors car was broken into last night and this is what one of my cameras caught.

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From: [Ring Team](#)
Sent: Saturday, July 06, 2019 8:55 AM
To: [Gregory Scott](#)
Subject: New Crime Alert: Car Theft

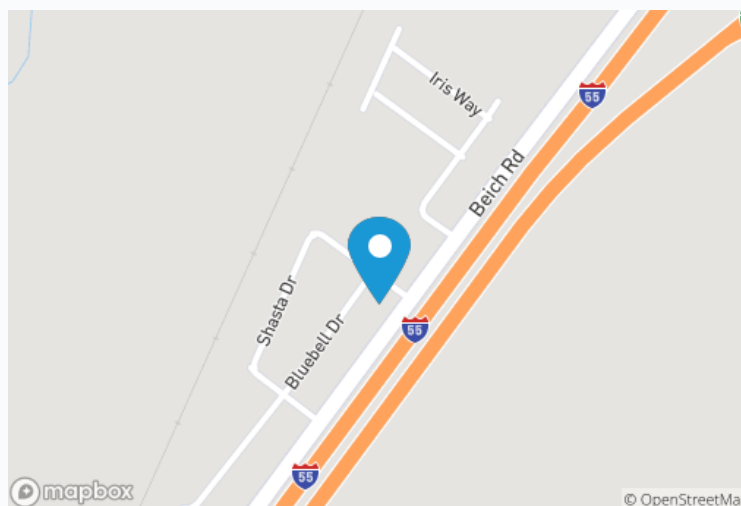


Car Theft

July 6, 2019

Has anyone seen a male with this build around their cars? My neighbors car was broken into last night and this is what one of my cameras caught.

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From: [Ring Team](#)
Sent: Saturday, July 06, 2019 8:55 AM
To: [Jeffrey Engle](#)
Subject: New Crime Alert: Car Theft

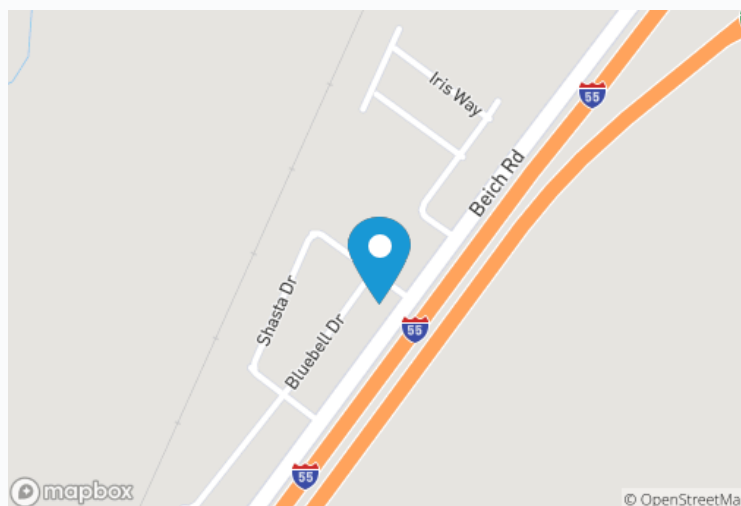


Car Theft

July 6, 2019

Has anyone seen a male with this build around their cars? My neighbors car was broken into last night and this is what one of my cameras caught.

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From: [Ring Team](#)
Sent: Saturday, July 06, 2019 8:55 AM
To: [Brad Ficek](#)
Subject: New Crime Alert: Car Theft

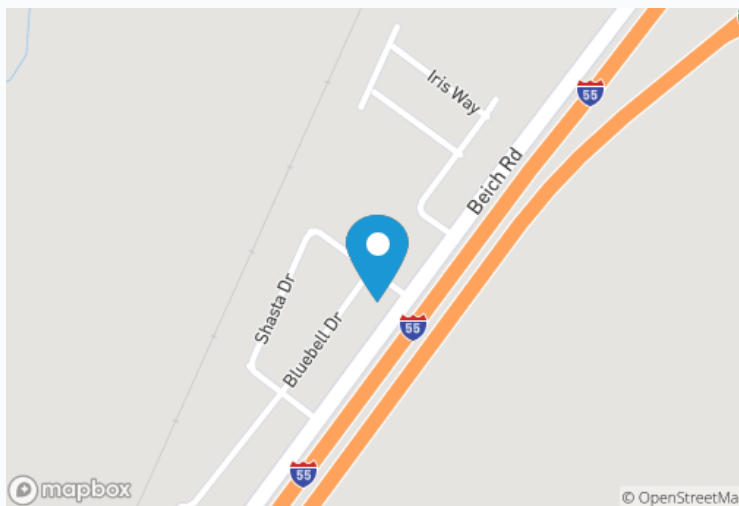


Car Theft

July 6, 2019

Has anyone seen a male with this build around their cars? My neighbors car was broken into last night and this is what one of my cameras caught.

[View Alert](#)



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From: [Ring Team](#)
Sent: Saturday, July 06, 2019 8:55 AM
To: [Jack McQueen](#)
Subject: New Crime Alert: Car Theft

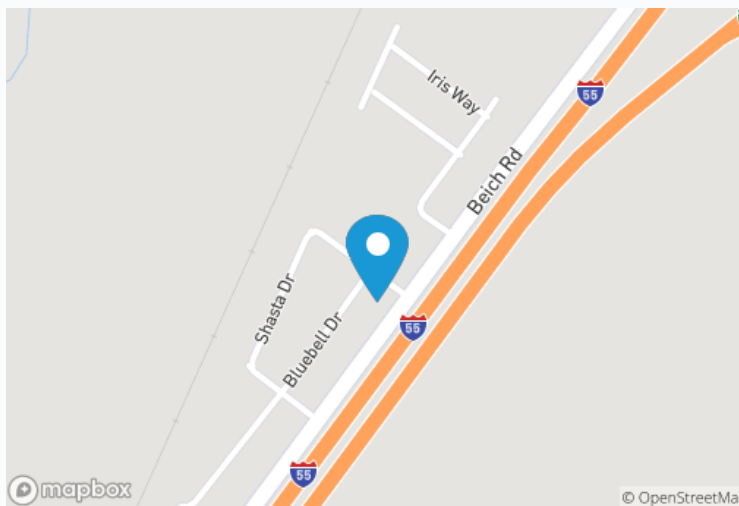


Car Theft

July 6, 2019

Has anyone seen a male with this build around their cars? My neighbors car was broken into last night and this is what one of my cameras caught.

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From: [Ring Team](#)
Sent: Saturday, July 06, 2019 8:55 AM
To: [John Fermon](#)
Subject: New Crime Alert: Car Theft

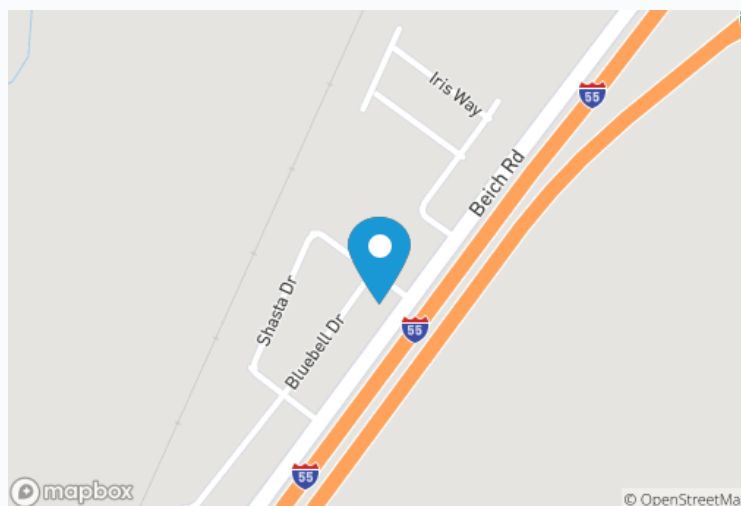


Car Theft

July 6, 2019

Has anyone seen a male with this build around their cars? My neighbors car was broken into last night and this is what one of my cameras caught.

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From: [Ring Team](#)
Sent: Saturday, July 06, 2019 8:55 AM
To: [Brad Melton](#)
Subject: New Crime Alert: Car Theft

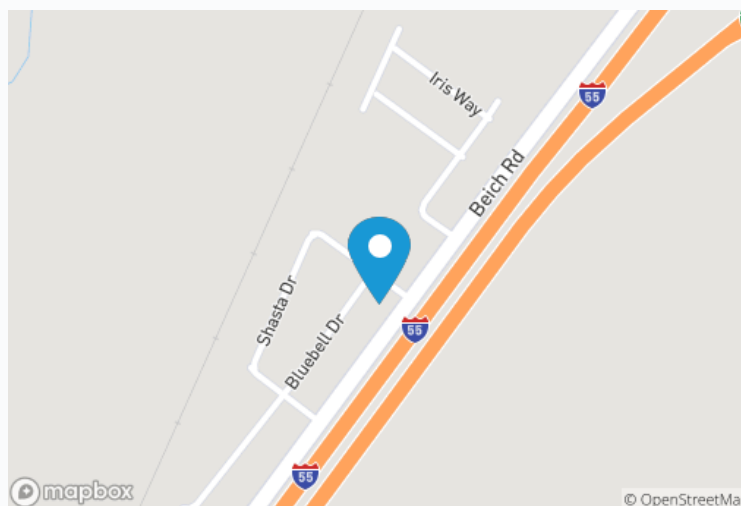


Car Theft

July 6, 2019

Has anyone seen a male with this build around their cars? My neighbors car was broken into last night and this is what one of my cameras caught.

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From: [Ring Team](#)
Sent: Saturday, July 06, 2019 8:55 AM
To: [Timothy McCoy](#)
Subject: New Crime Alert: Car Theft

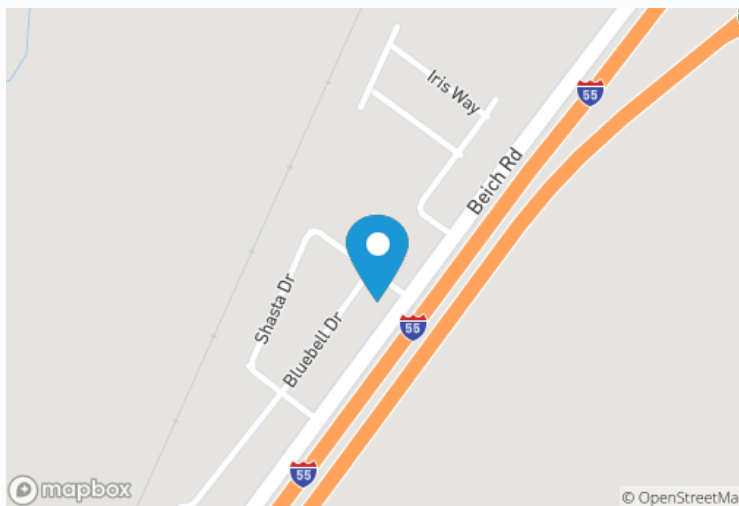


Car Theft

July 6, 2019

Has anyone seen a male with this build around their cars? My neighbors car was broken into last night and this is what one of my cameras caught.

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From: [Ring Team](#)
Sent: Saturday, July 06, 2019 8:55 AM
To: [Clayton Arnold](#)
Subject: New Crime Alert: Car Theft

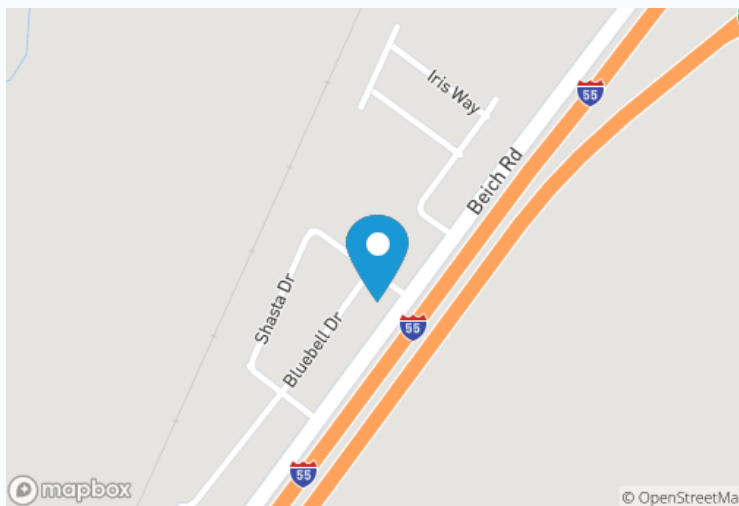


Car Theft

July 6, 2019

Has anyone seen a male with this build around their cars? My neighbors car was broken into last night and this is what one of my cameras caught.

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From: [Ring Team](#)
Sent: Saturday, July 06, 2019 8:55 AM
To: [Steven Fanelli](#)
Subject: New Crime Alert: Car Theft

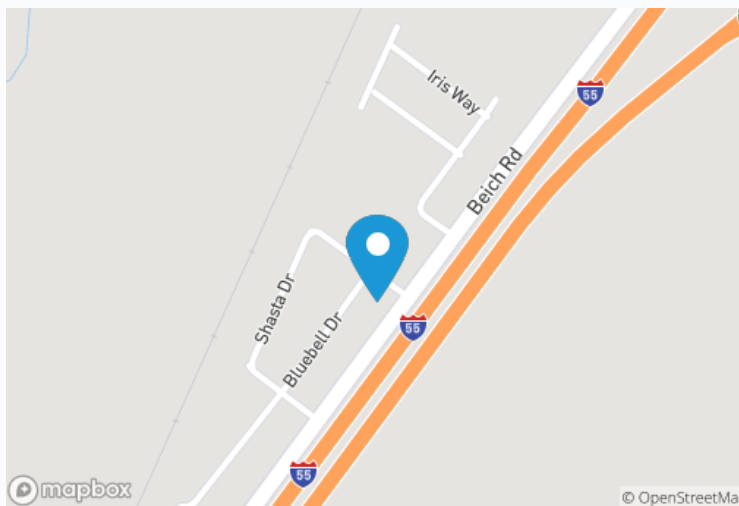


Car Theft

July 6, 2019

Has anyone seen a male with this build around their cars? My neighbors car was broken into last night and this is what one of my cameras caught.

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From: [Ring Team](#)
Sent: Saturday, July 06, 2019 8:55 AM
To: [Jared Roth](#)
Subject: New Crime Alert: Car Theft

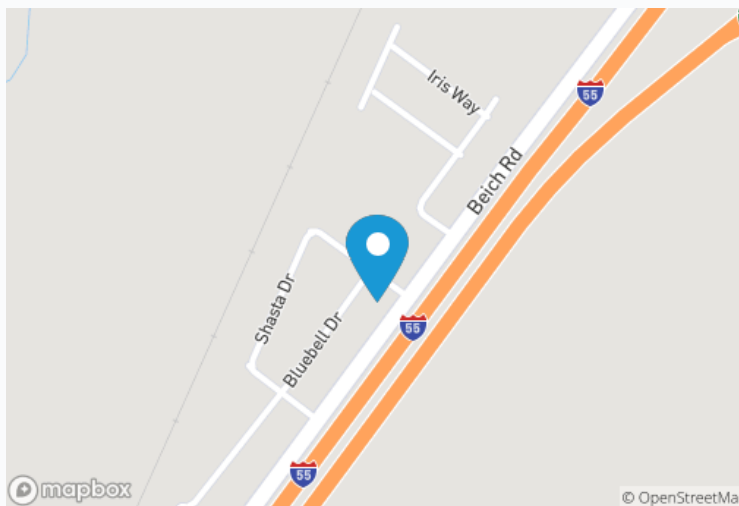


Car Theft

July 6, 2019

Has anyone seen a male with this build around their cars? My neighbors car was broken into last night and this is what one of my cameras caught.

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From: [Ring Team](#)
Sent: Wednesday, July 03, 2019 2:31 PM
To: [John Fermon](#)
Subject: New Comment Added to Your Post: "Help Identify - Suspect in Criminal Sexual Abuse Incident "



Hi Public Information Officer Fermon,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Help Identify - Suspect in Criminal Sexual Abuse Incident](#)

Neighbor Comment

Neighbor14 wrote: "Don't know who he is sorry about that I will keep an eye out for this suspect if you don't get him before Thanks for sharing this with me "

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From: [Kyle Demmin](#)
Sent: Tuesday, July 02, 2019 4:39 PM
To: [Jack McQueen](#)
Subject: Re: Quick Call

Hey Jack,

Just gave you a call. Let's touch base next week! I'll give you a call next Tuesday afternoon if that works for you.

Best,

Kyle

On Tue, Jul 2, 2019 at 1:06 PM Jack McQueen <jmcqueen@cityblm.org> wrote:

I am off but will be in all day Tuesday Kyle.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Monday, July 1, 2019 3:53 PM
To: Jack McQueen
Subject: Quick Call

Hey Jack,

Hope all is well and that you're enjoying your summer. I wanted to check in and see if you had 5-10 minutes to chat this week. Are you in the office on Wednesday?

Please let me know!

Best,

Kyle

--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
714-381-6291

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www.ring.com

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[Kyle Demmin](#)

Partner Success Manager
kyle.demmin@ring.com
[714-381-6291](tel:714-381-6291)

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Santa Monica, CA 90404

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From: [Jack McQueen](#)
Sent: Tuesday, July 02, 2019 3:07 PM
To: [Kyle Demmin](#)
Subject: Re: Quick Call

I am off but will be in all day Tuesday Kyle.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Monday, July 1, 2019 3:53 PM
To: Jack McQueen
Subject: Quick Call

Hey Jack,

Hope all is well and that you're enjoying your summer. I wanted to check in and see if you had 5-10 minutes to chat this week. Are you in the office on Wednesday?

Please let me know!

Best,
Kyle

--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
714-381-6291

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From: [Ring Team](#)
Sent: Tuesday, July 02, 2019 6:47 AM
To: [Paul Swanlund](#)
Subject: New Crime Alert: Car stolen- lock your doors at night!!

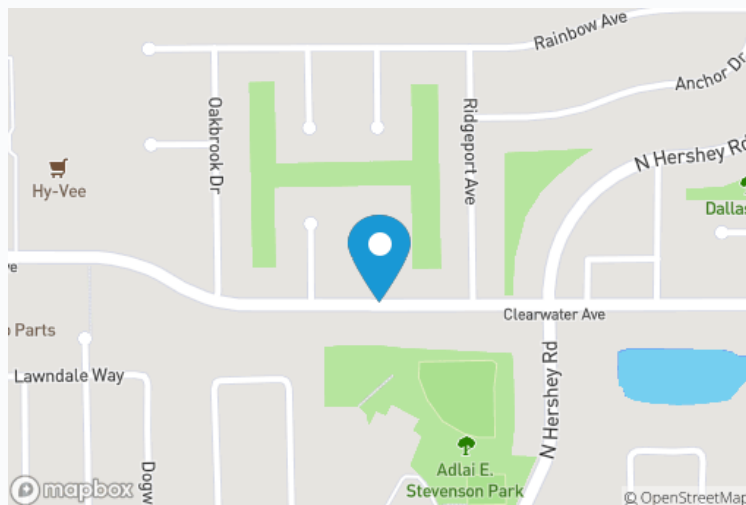


Car stolen- lock your doors at night!!

July 2, 2019

Neighbors car stolen over night between 6/30 and 7/1 Sunday night

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From: [Ring Team](#)
Sent: Tuesday, July 02, 2019 6:47 AM
To: [Steven Fanelli](#)
Subject: New Crime Alert: Car stolen- lock your doors at night!!

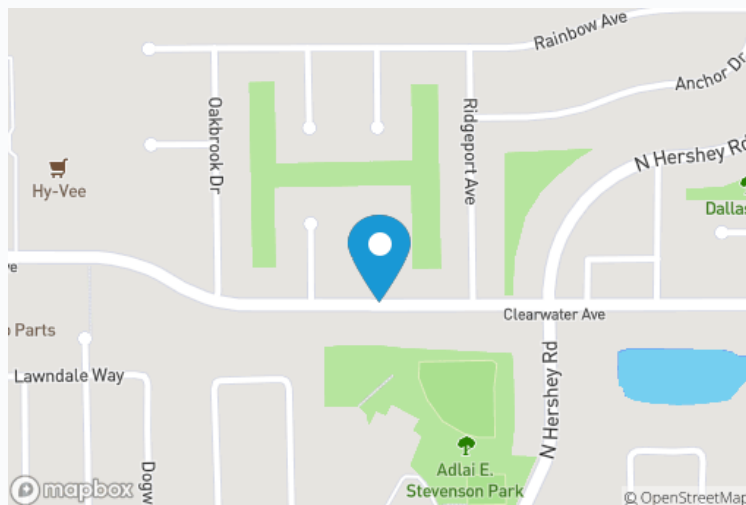


Car stolen- lock your doors at night!!

July 2, 2019

Neighbors car stolen over night between 6/30 and 7/1 Sunday night

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From: [Ring Team](#)
Sent: Tuesday, July 02, 2019 6:47 AM
To: [Brad Melton](#)
Subject: New Crime Alert: Car stolen- lock your doors at night!!

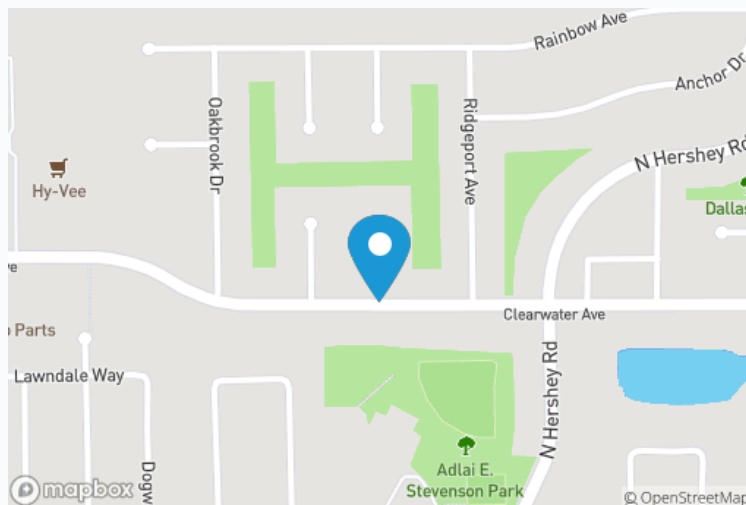


Car stolen- lock your doors at night!!

July 2, 2019

Neighbors car stolen over night between 6/30 and 7/1 Sunday night

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From: [Ring Team](#)
Sent: Tuesday, July 02, 2019 6:47 AM
To: [Jeffrey Engle](#)
Subject: New Crime Alert: Car stolen- lock your doors at night!!

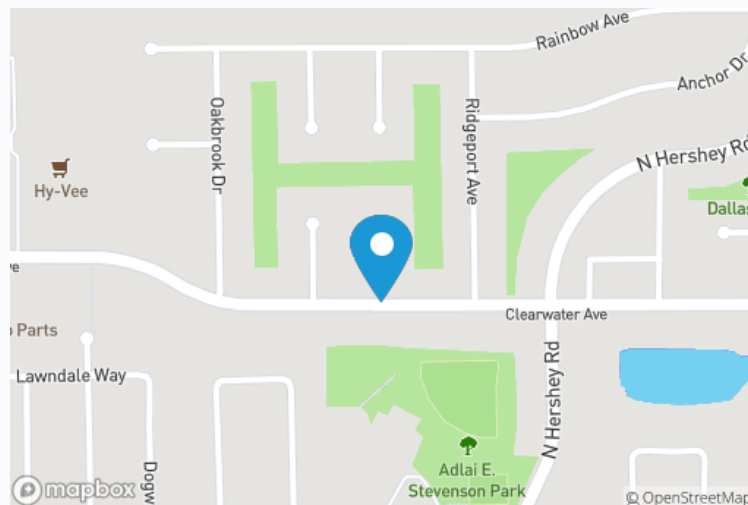


Car stolen- lock your doors at night!!

July 2, 2019

Neighbors car stolen over night between 6/30 and 7/1 Sunday night

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From: [Ring Team](#)
Sent: Tuesday, July 02, 2019 6:47 AM
To: [Gregory Scott](#)
Subject: New Crime Alert: Car stolen- lock your doors at night!!

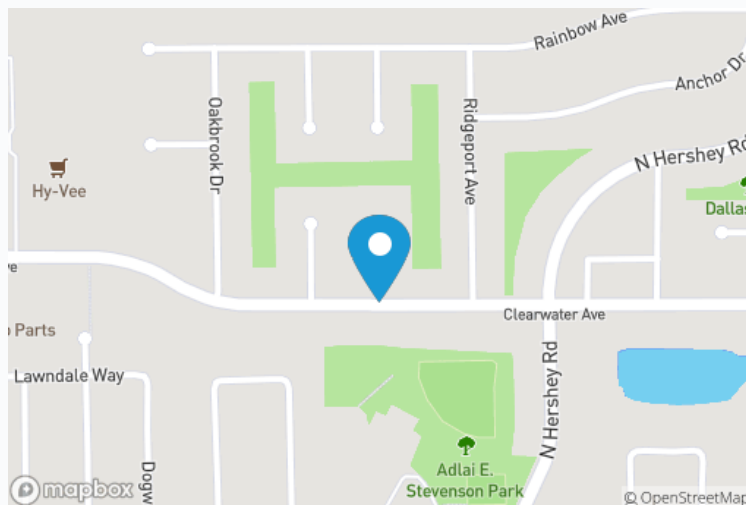


Car stolen- lock your doors at night!!

July 2, 2019

Neighbors car stolen over night between 6/30 and 7/1 Sunday night

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From: [Ring Team](#)
Sent: Tuesday, July 02, 2019 6:47 AM
To: [Curt Maas](#)
Subject: New Crime Alert: Car stolen- lock your doors at night!!

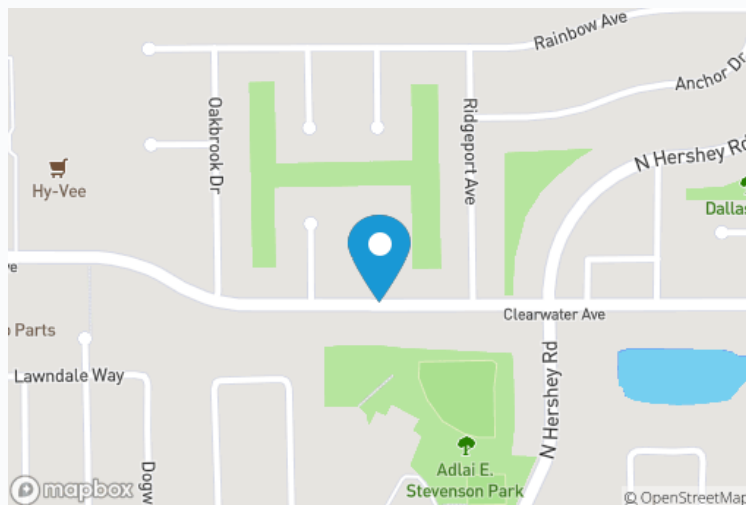


Car stolen- lock your doors at night!!

July 2, 2019

Neighbors car stolen over night between 6/30 and 7/1 Sunday night

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From: [Ring Team](#)
Sent: Tuesday, July 02, 2019 6:47 AM
To: [Carl Fever](#)
Subject: New Crime Alert: Car stolen- lock your doors at night!!

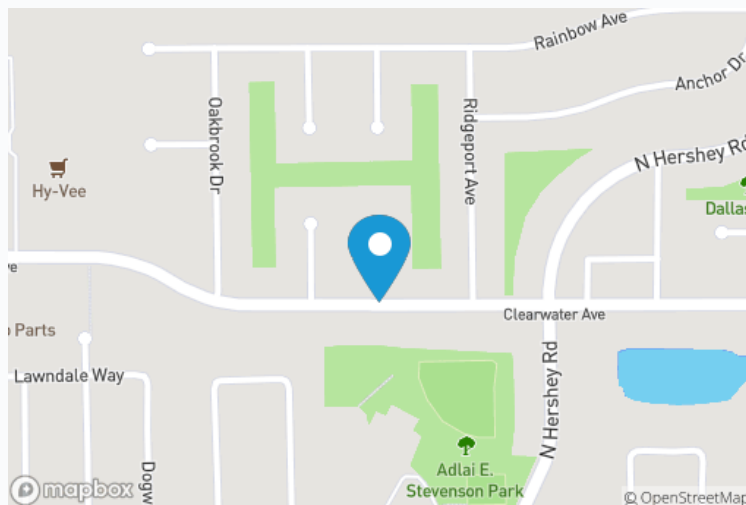


Car stolen- lock your doors at night!!

July 2, 2019

Neighbors car stolen over night between 6/30 and 7/1 Sunday night

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From: [Ring Team](#)
Sent: Tuesday, July 02, 2019 6:47 AM
To: [John Fermon](#)
Subject: New Crime Alert: Car stolen- lock your doors at night!!

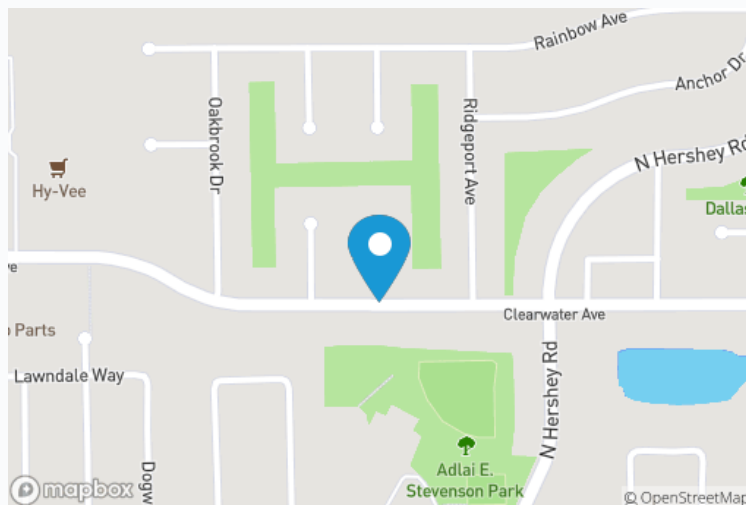


Car stolen- lock your doors at night!!

July 2, 2019

Neighbors car stolen over night between 6/30 and 7/1 Sunday night

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From: [Ring Team](#)
Sent: Tuesday, July 02, 2019 6:47 AM
To: [Tyrel Klein](#)
Subject: New Crime Alert: Car stolen- lock your doors at night!!

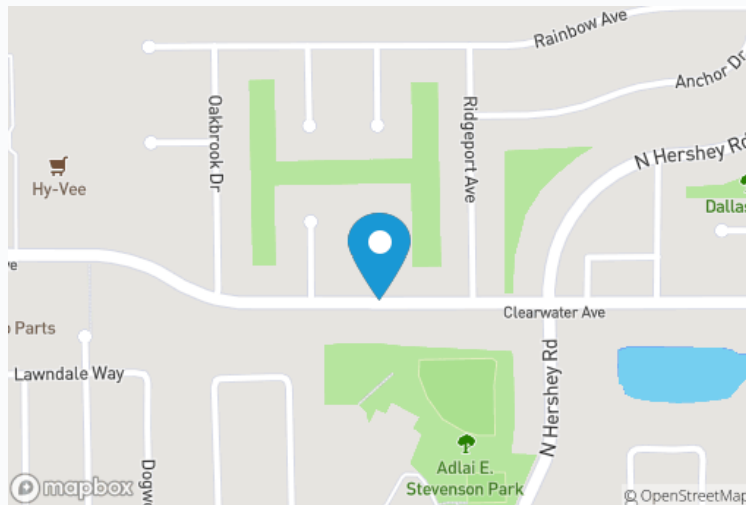


Car stolen- lock your doors at night!!

July 2, 2019

Neighbors car stolen over night between 6/30 and 7/1 Sunday night

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From: [Ring Team](#)
Sent: Tuesday, July 02, 2019 6:47 AM
To: [Paul Jones](#)
Subject: New Crime Alert: Car stolen- lock your doors at night!!

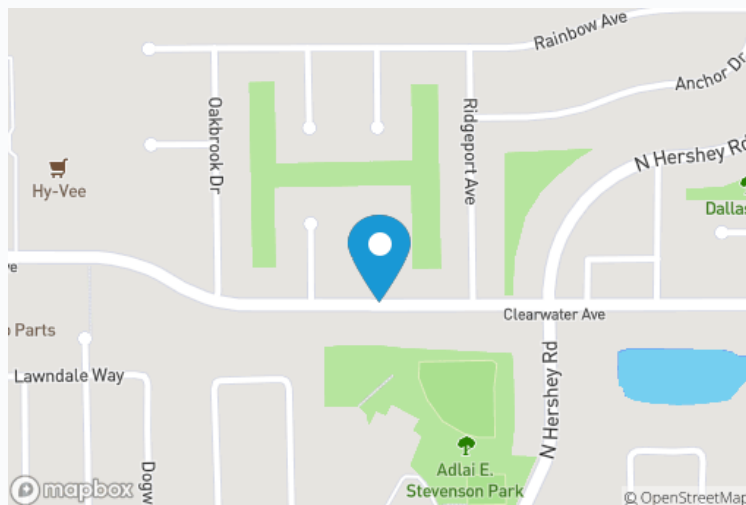


Car stolen- lock your doors at night!!

July 2, 2019

Neighbors car stolen over night between 6/30 and 7/1 Sunday night

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From: [Ring Team](#)
Sent: Tuesday, July 02, 2019 6:47 AM
To: [Sharon Murphy](#)
Subject: New Crime Alert: Car stolen- lock your doors at night!!

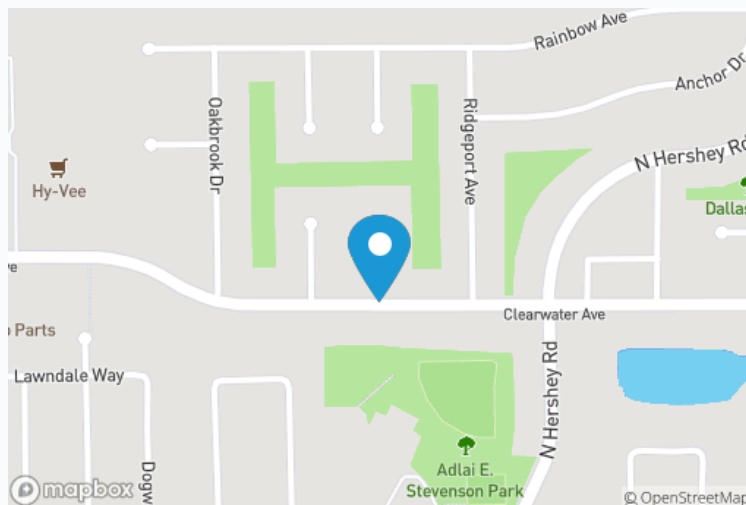


Car stolen- lock your doors at night!!

July 2, 2019

Neighbors car stolen over night between 6/30 and 7/1 Sunday night

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From: [Ring Team](#)
Sent: Tuesday, July 02, 2019 6:47 AM
To: [Jared Bierbaum](#)
Subject: New Crime Alert: Car stolen- lock your doors at night!!

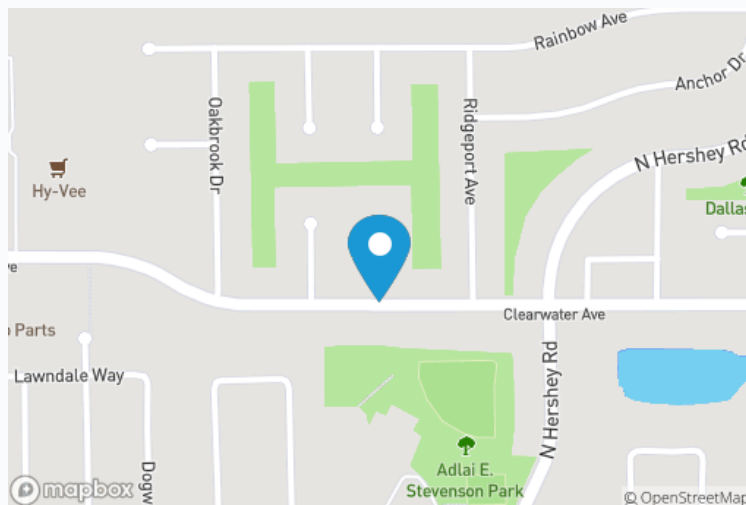


Car stolen- lock your doors at night!!

July 2, 2019

Neighbors car stolen over night between 6/30 and 7/1 Sunday night

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From: [Ring Team](#)
Sent: Tuesday, July 02, 2019 6:47 AM
To: [Dan Donath](#)
Subject: New Crime Alert: Car stolen- lock your doors at night!!

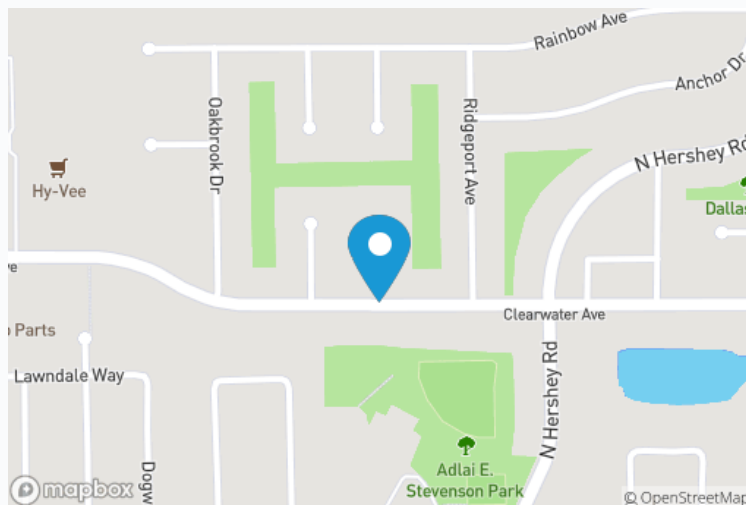


Car stolen- lock your doors at night!!

July 2, 2019

Neighbors car stolen over night between 6/30 and 7/1 Sunday night

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From: [Ring Team](#)
Sent: Tuesday, July 02, 2019 6:47 AM
To: [Brad Ficek](#)
Subject: New Crime Alert: Car stolen- lock your doors at night!!

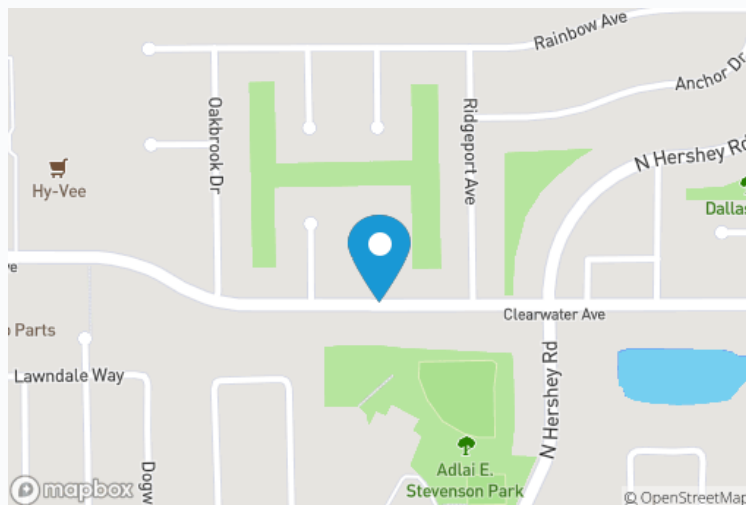


Car stolen- lock your doors at night!!

July 2, 2019

Neighbors car stolen over night between 6/30 and 7/1 Sunday night

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From: [Ring Team](#)
Sent: Tuesday, July 02, 2019 6:47 AM
To: [Clay Wheeler](#)
Subject: New Crime Alert: Car stolen- lock your doors at night!!

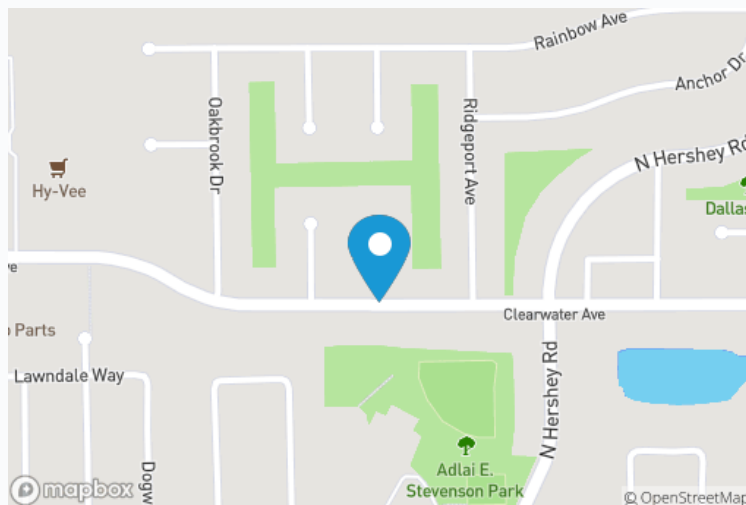


Car stolen- lock your doors at night!!

July 2, 2019

Neighbors car stolen over night between 6/30 and 7/1 Sunday night

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From: [Ring Team](#)
Sent: Tuesday, July 02, 2019 6:47 AM
To: [Clayton Arnold](#)
Subject: New Crime Alert: Car stolen- lock your doors at night!!

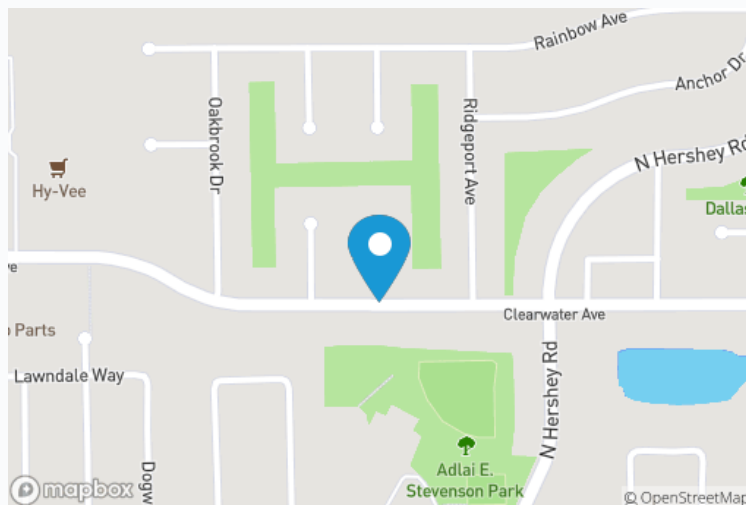


Car stolen- lock your doors at night!!

July 2, 2019

Neighbors car stolen over night between 6/30 and 7/1 Sunday night

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From: [Ring Team](#)
Sent: Tuesday, July 02, 2019 6:47 AM
To: [Timothy McCoy](#)
Subject: New Crime Alert: Car stolen- lock your doors at night!!

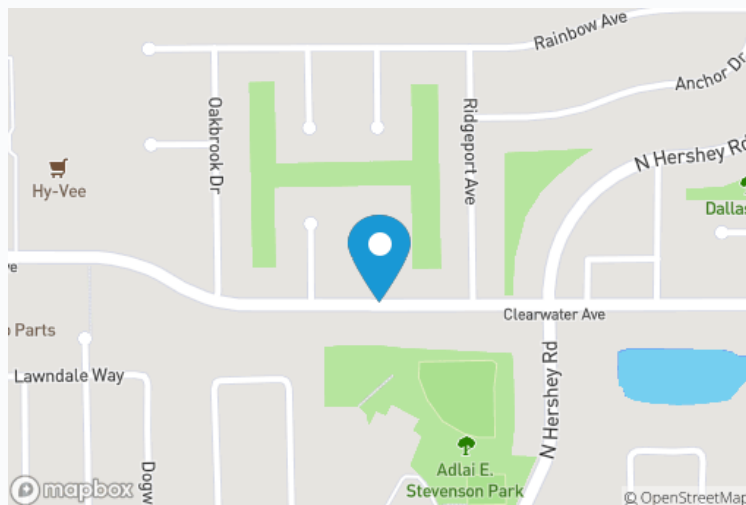


Car stolen- lock your doors at night!!

July 2, 2019

Neighbors car stolen over night between 6/30 and 7/1 Sunday night

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From: [Ring Team](#)
Sent: Tuesday, July 02, 2019 6:47 AM
To: [Steven Moreland](#)
Subject: New Crime Alert: Car stolen- lock your doors at night!!

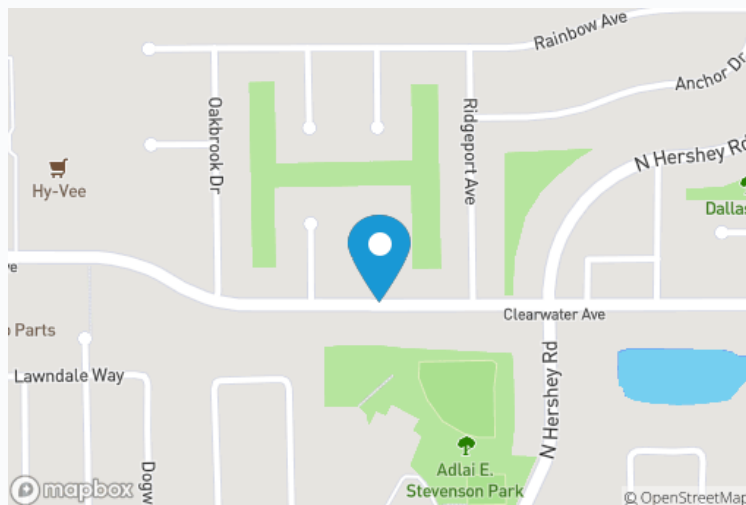


Car stolen- lock your doors at night!!

July 2, 2019

Neighbors car stolen over night between 6/30 and 7/1 Sunday night

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From: [Ring Team](#)
Sent: Tuesday, July 02, 2019 6:47 AM
To: [Jared Roth](#)
Subject: New Crime Alert: Car stolen- lock your doors at night!!

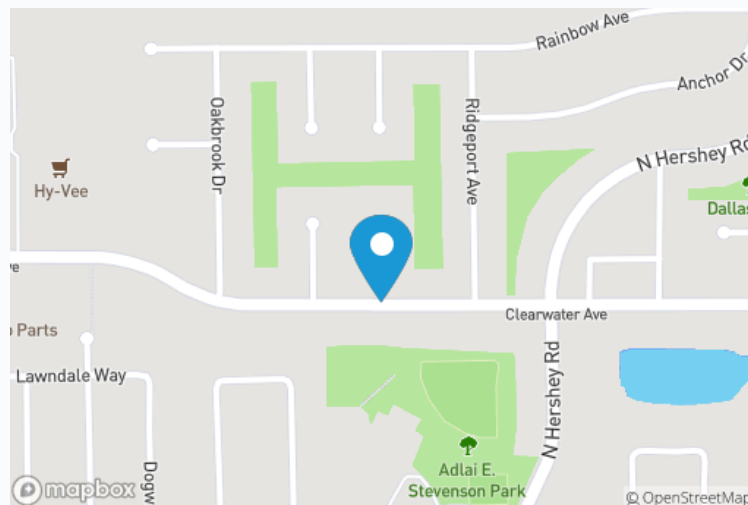


Car stolen- lock your doors at night!!

July 2, 2019

Neighbors car stolen over night between 6/30 and 7/1 Sunday night

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From: [Ring Team](#)
Sent: Tuesday, July 02, 2019 6:47 AM
To: [Josh Swartzentruber](#)
Subject: New Crime Alert: Car stolen- lock your doors at night!!

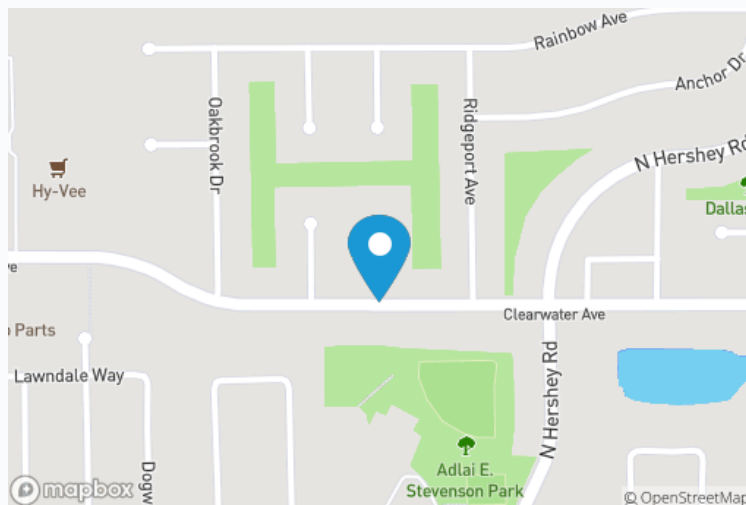


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July 2, 2019

Neighbors car stolen over night between 6/30 and 7/1 Sunday night

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From: [Ring Team](#)
Sent: Tuesday, July 02, 2019 6:47 AM
To: [Jack McQueen](#)
Subject: New Crime Alert: Car stolen- lock your doors at night!!

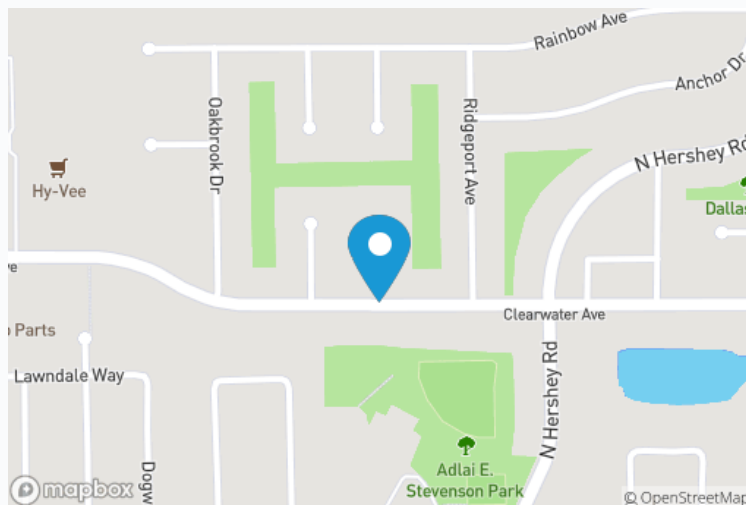


Car stolen- lock your doors at night!!

July 2, 2019

Neighbors car stolen over night between 6/30 and 7/1 Sunday night

[View Alert](#)



Email intended for jmcqueen@cityblm.org

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From: [Kyle Demmin](#)
Sent: Monday, July 01, 2019 3:53 PM
To: [Jack McQueen](#)
Subject: Quick Call

Hey Jack,

Hope all is well and that you're enjoying your summer. I wanted to check in and see if you had 5-10 minutes to chat this week. Are you in the office on Wednesday?

Please let me know!

Best,

Kyle

--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
714-381-6291

1523 26th St.
Santa Monica, CA 90404
www.ring.com

[Download the Neighbors App.](#)
[Join the new neighborhood watch.](#)

[Neighbors Portal Resource Center](#)

-

-

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From: [Ring Team](#)
Sent: Wednesday, June 26, 2019 6:00 AM
To: [Steven Fanelli](#)
Subject: New Crime Alert: Car breakins

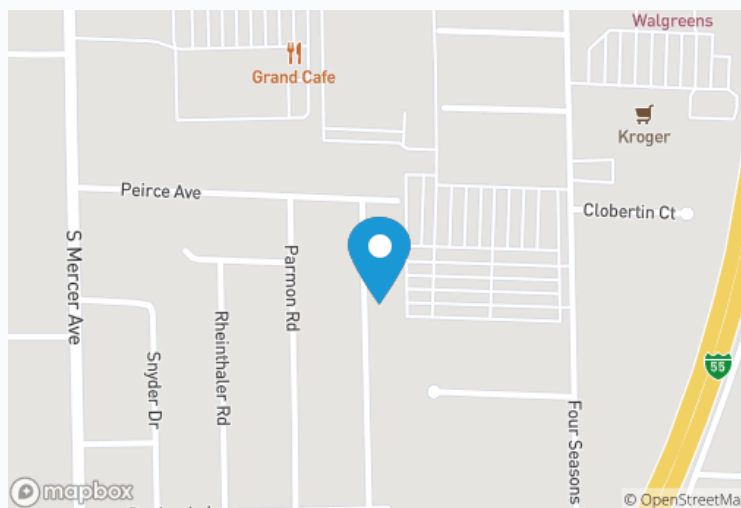


Car breakins

June 26, 2019

Looks like the whole neighborhood had their cars gone through. Lots of car doors left open.

[View Alert](#)



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From: [Ring Team](#)
Sent: Wednesday, June 26, 2019 6:00 AM
To: [Jared Bierbaum](#)
Subject: New Crime Alert: Car breakins

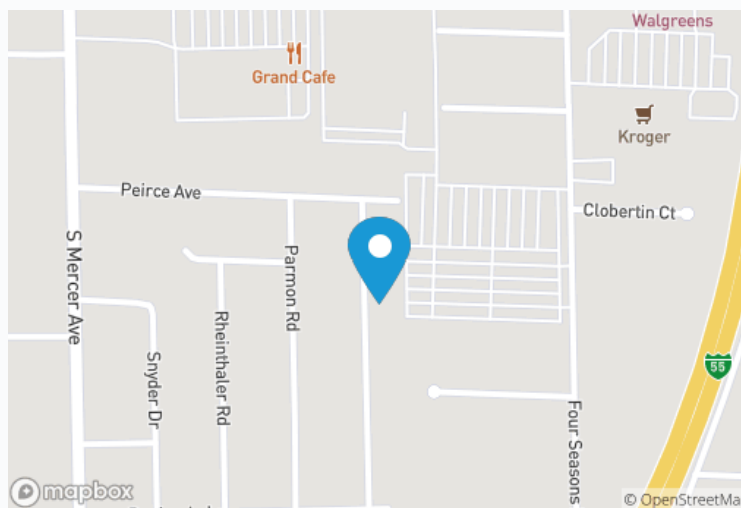


Car breakins

June 26, 2019

Looks like the whole neighborhood had their cars gone through. Lots of car doors left open.

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From: [Ring Team](#)
Sent: Wednesday, June 26, 2019 6:00 AM
To: [Sharon Murphy](#)
Subject: New Crime Alert: Car breakins

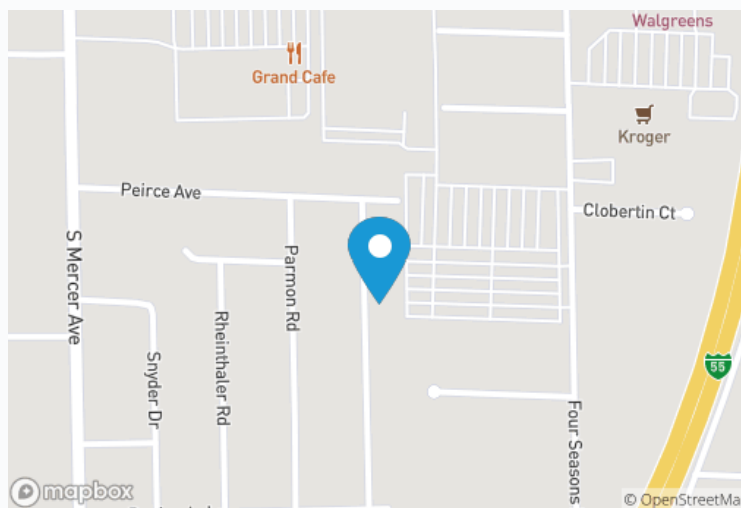


Car breakins

June 26, 2019

Looks like the whole neighborhood had their cars gone through. Lots of car doors left open.

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From: [Ring Team](#)
Sent: Wednesday, June 26, 2019 6:00 AM
To: [Curt Maas](#)
Subject: New Crime Alert: Car breakins

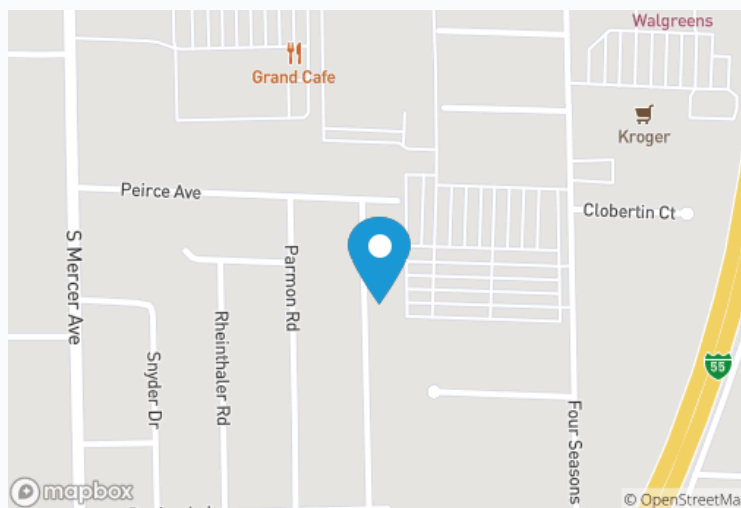


Car breakins

June 26, 2019

Looks like the whole neighborhood had their cars gone through. Lots of car doors left open.

[View Alert](#)



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From: [Ring Team](#)
Sent: Wednesday, June 26, 2019 6:00 AM
To: [Jared Roth](#)
Subject: New Crime Alert: Car breakins

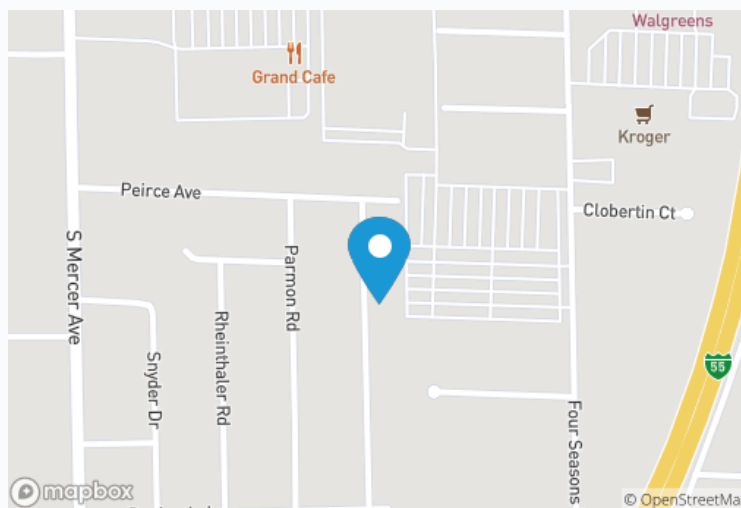


Car breakins

June 26, 2019

Looks like the whole neighborhood had their cars gone through. Lots of car doors left open.

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From: [Ring Team](#)
Sent: Wednesday, June 26, 2019 6:00 AM
To: [Clay Wheeler](#)
Subject: New Crime Alert: Car breakins

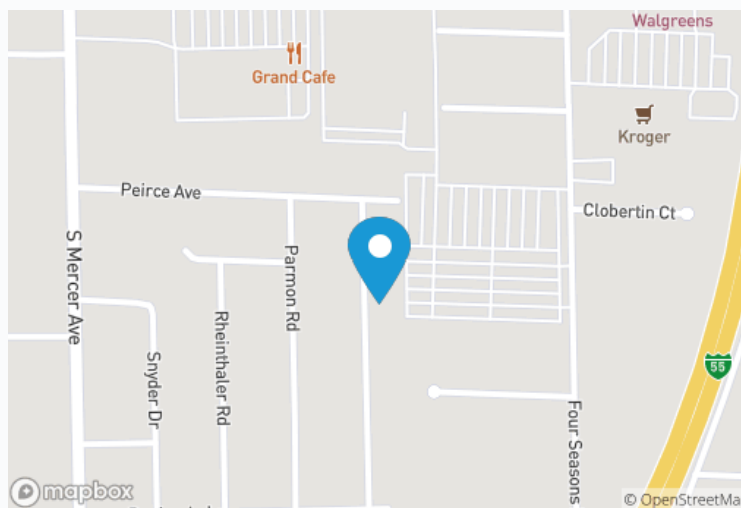


Car breakins

June 26, 2019

Looks like the whole neighborhood had their cars gone through. Lots of car doors left open.

[View Alert](#)



Email intended for cwheeler@cityblm.org

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From: [Ring Team](#)
Sent: Wednesday, June 26, 2019 6:00 AM
To: [Gregory Scott](#)
Subject: New Crime Alert: Car breakins

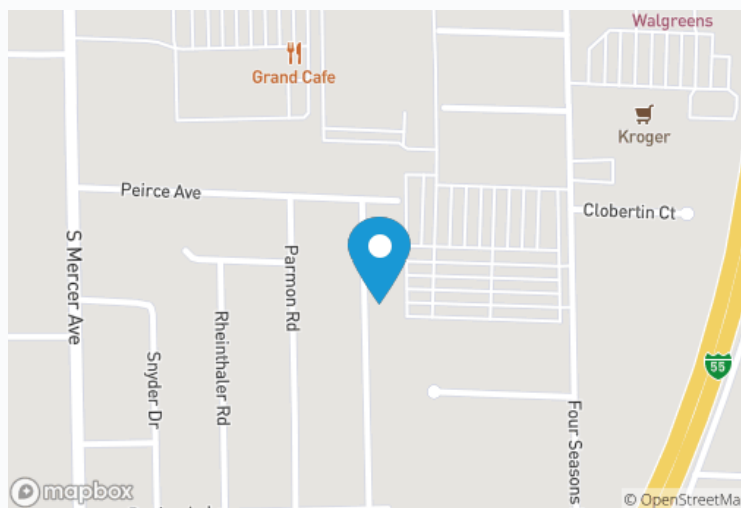


Car breakins

June 26, 2019

Looks like the whole neighborhood had their cars gone through. Lots of car doors left open.

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From: [Ring Team](#)
Sent: Wednesday, June 26, 2019 6:00 AM
To: [Steven Moreland](#)
Subject: New Crime Alert: Car breakins

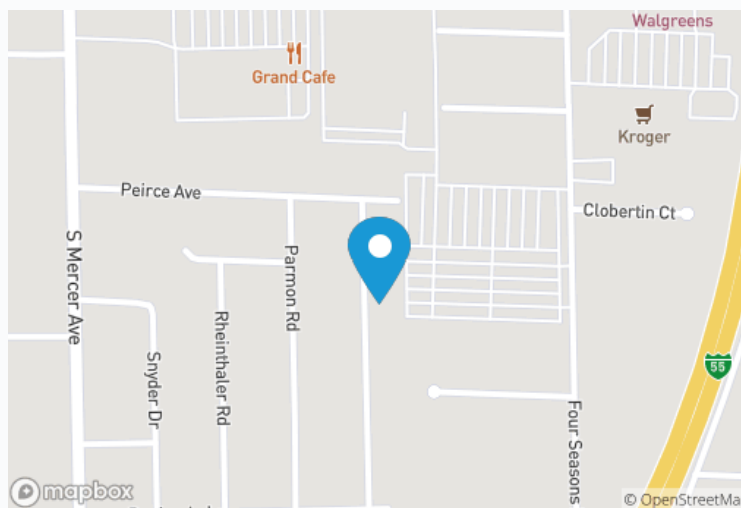


Car breakins

June 26, 2019

Looks like the whole neighborhood had their cars gone through. Lots of car doors left open.

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From: [Ring Team](#)
Sent: Wednesday, June 26, 2019 6:00 AM
To: [Carl Fever](#)
Subject: New Crime Alert: Car breakins

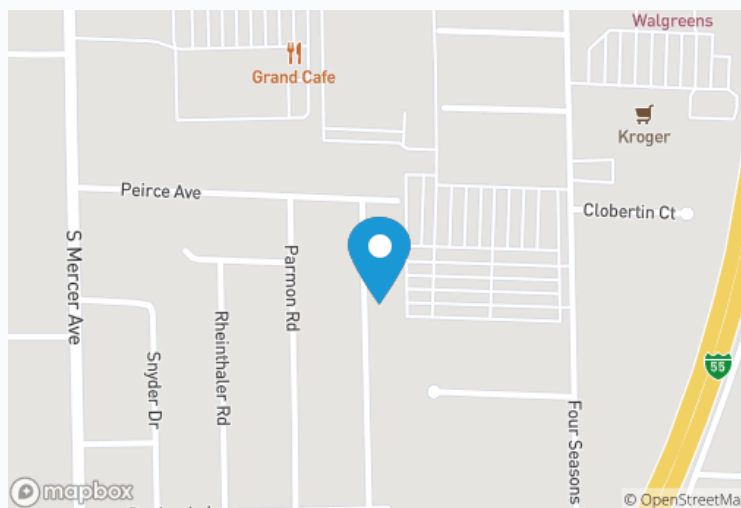


Car breakins

June 26, 2019

Looks like the whole neighborhood had their cars gone through. Lots of car doors left open.

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From: [Ring Team](#)
Sent: Wednesday, June 26, 2019 6:00 AM
To: [Jeffrey Engle](#)
Subject: New Crime Alert: Car breakins

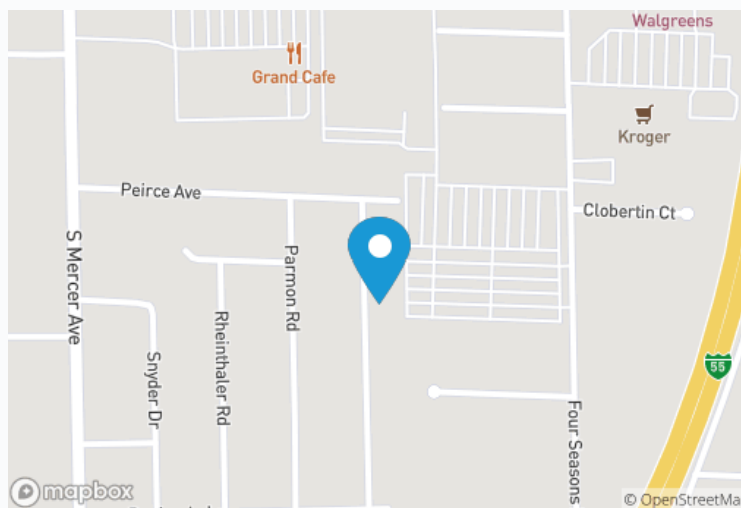


Car breakins

June 26, 2019

Looks like the whole neighborhood had their cars gone through. Lots of car doors left open.

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From: [Ring Team](#)
Sent: Wednesday, June 26, 2019 6:00 AM
To: [Paul Jones](#)
Subject: New Crime Alert: Car breakins

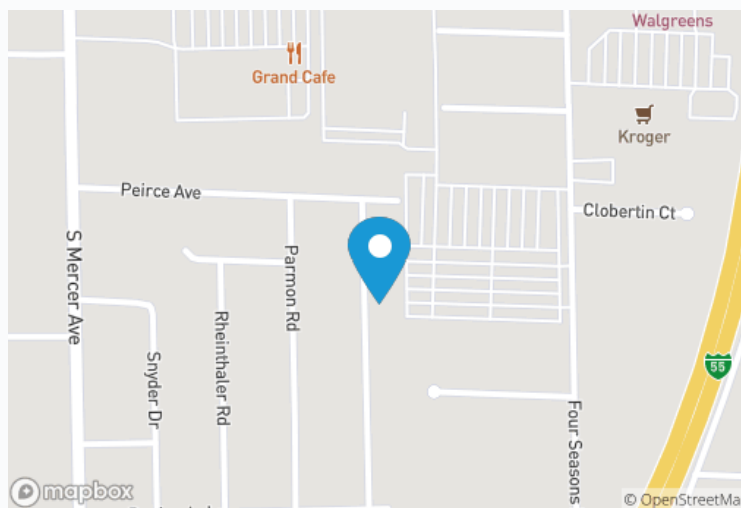


Car breakins

June 26, 2019

Looks like the whole neighborhood had their cars gone through. Lots of car doors left open.

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From: [Ring Team](#)
Sent: Wednesday, June 26, 2019 6:00 AM
To: [Tyrel Klein](#)
Subject: New Crime Alert: Car breakins

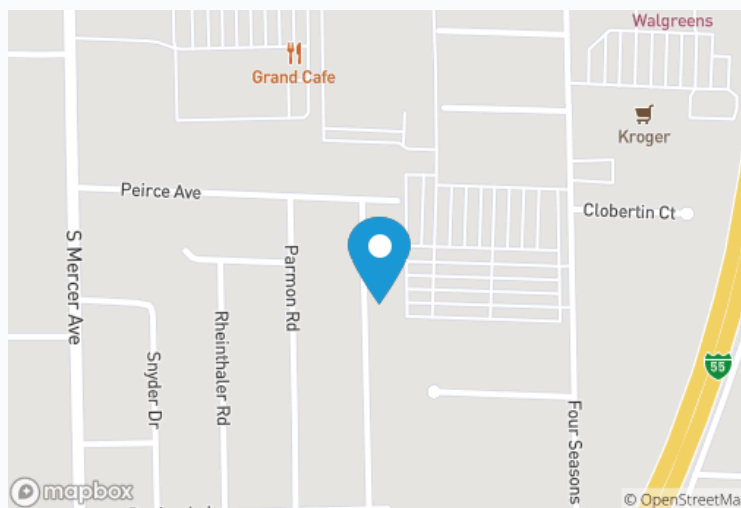


Car breakins

June 26, 2019

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From: [Ring Team](#)
Sent: Wednesday, June 26, 2019 6:00 AM
To: [Dan Donath](#)
Subject: New Crime Alert: Car breakins

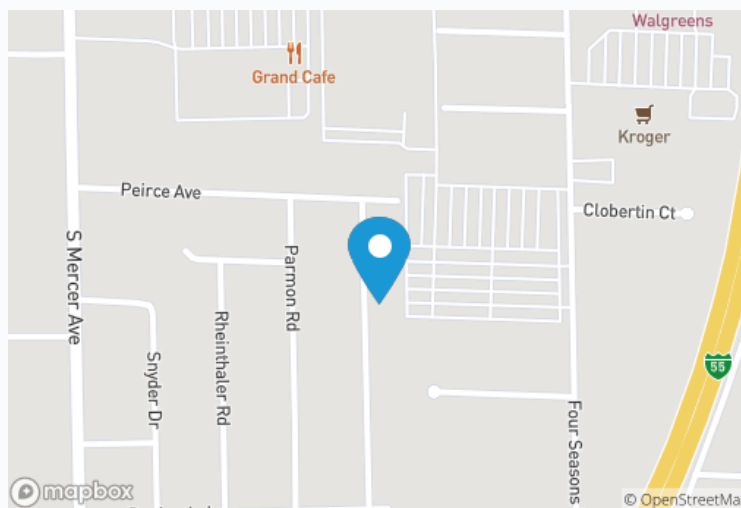


Car breakins

June 26, 2019

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From: [Ring Team](#)
Sent: Wednesday, June 26, 2019 6:00 AM
To: [Timothy McCoy](#)
Subject: New Crime Alert: Car breakins

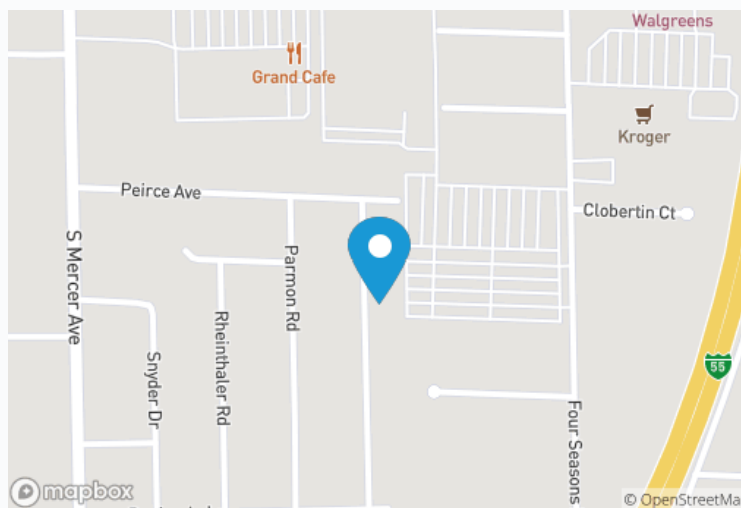


Car breakins

June 26, 2019

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From: [Ring Team](#)
Sent: Wednesday, June 26, 2019 6:00 AM
To: [Brad Ficek](#)
Subject: New Crime Alert: Car breakins

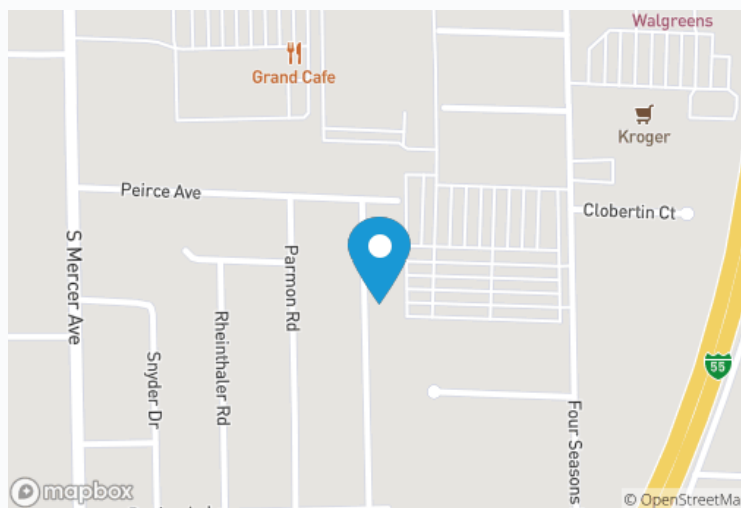


Car breakins

June 26, 2019

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From: [Ring Team](#)
Sent: Wednesday, June 26, 2019 6:00 AM
To: [Jack McQueen](#)
Subject: New Crime Alert: Car breakins

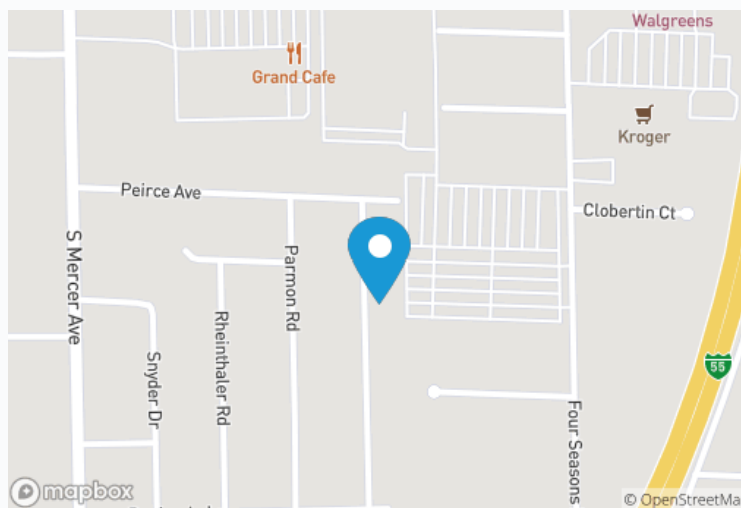


Car breakins

June 26, 2019

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From: [Ring Team](#)
Sent: Wednesday, June 26, 2019 6:00 AM
To: [Brad Melton](#)
Subject: New Crime Alert: Car breakins

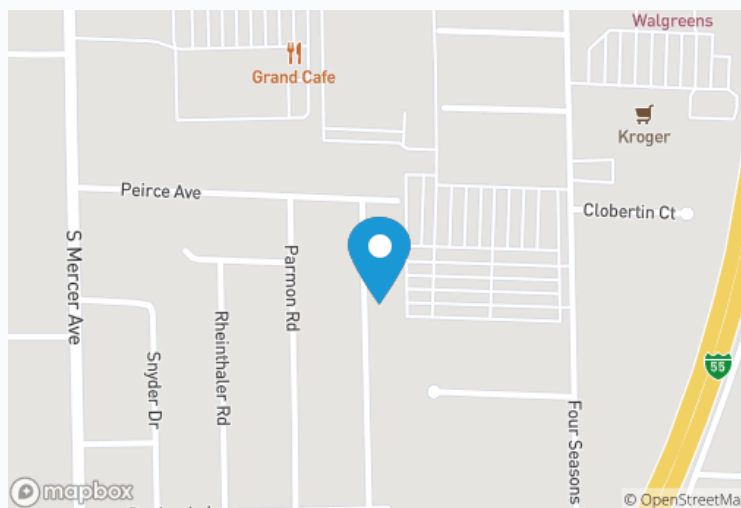


Car breakins

June 26, 2019

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From: [Ring Team](#)
Sent: Wednesday, June 26, 2019 6:00 AM
To: [Josh Swartzentruber](#)
Subject: New Crime Alert: Car breakins

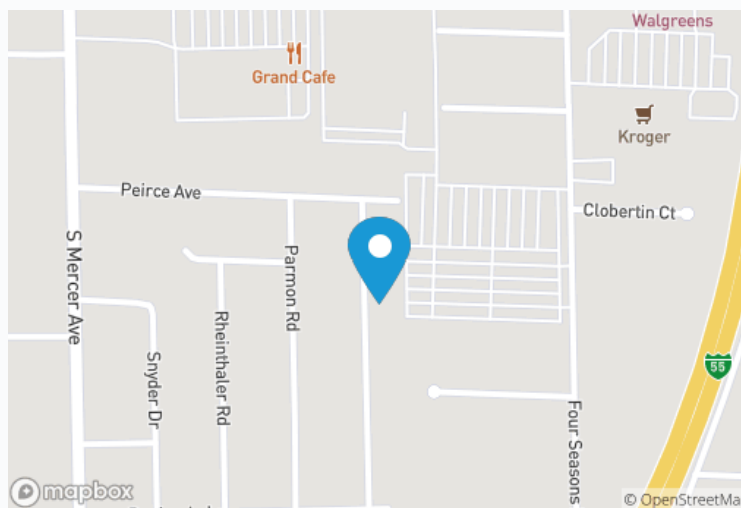


Car breakins

June 26, 2019

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From: [Ring Team](#)
Sent: Wednesday, June 26, 2019 6:00 AM
To: [Paul Swanlund](#)
Subject: New Crime Alert: Car breakins

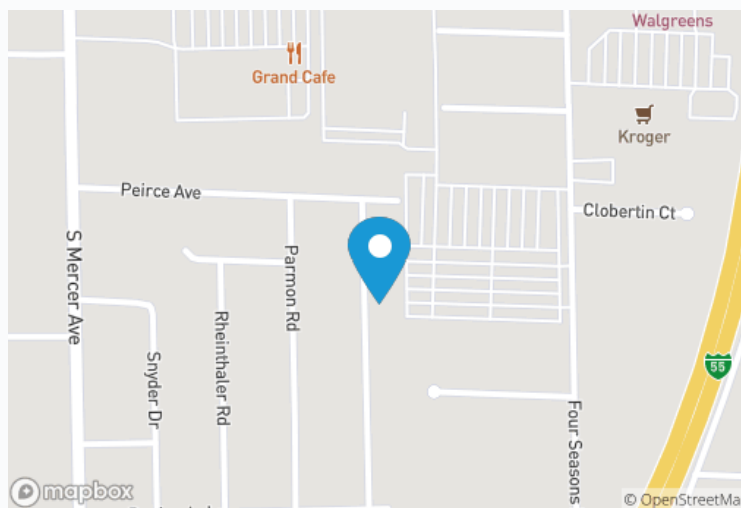


Car breakins

June 26, 2019

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From: [Ring Team](#)
Sent: Wednesday, June 26, 2019 6:00 AM
To: [Clayton Arnold](#)
Subject: New Crime Alert: Car breakins

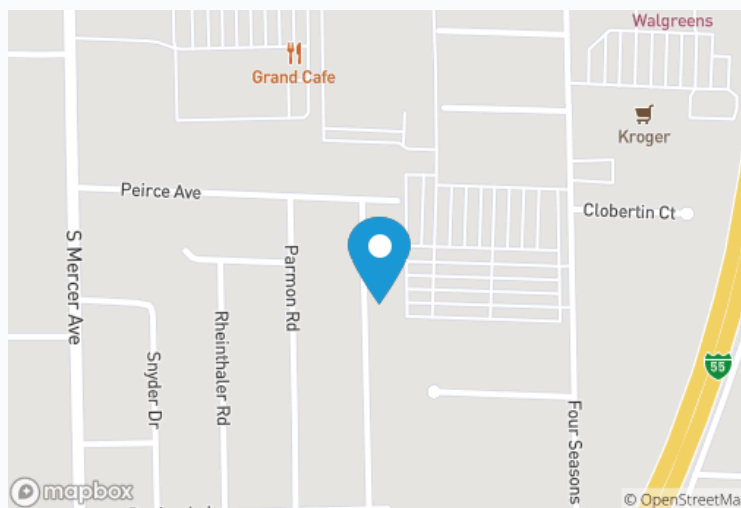


Car breakins

June 26, 2019

Looks like the whole neighborhood had their cars gone through. Lots of car doors left open.

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From: [Ring Team](#)
Sent: Wednesday, June 26, 2019 6:00 AM
To: [John Fermon](#)
Subject: New Crime Alert: Car breakins

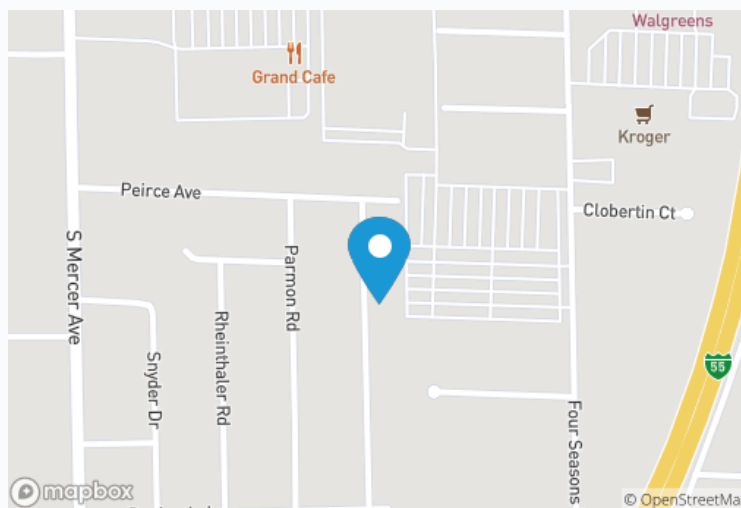


Car breakins

June 26, 2019

Looks like the whole neighborhood had their cars gone through. Lots of car doors left open.

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Websense: Click [here](#) to report this email as spam.

From: [Ring Team](#)
Sent: Tuesday, June 25, 2019 11:34 AM
To: [Paul Jones](#)
Subject: Urgent: Bloomington Police Department needs your help

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring has partnered with **Detective Paul Jones** of the **Bloomington Police Department** to investigate an incident that occurred near your home and your Ring device captured video that may help. Bloomington Police Department is seeking videos recorded between: **June 23rd from 11:00 PM to 3:00 AM on June 24th**

[Share Your Ring Videos Now](#)

[Or check your Ring videos before sharing](#)

A message from Detective Jones:

In the early morning hours of 06/24/2019, a subject was seen entering unlocked vehicles in your area. If you have any video footage of suspicious persons checking door handles, or entering vehicles , I would appreciate your assistance! Det. Paul Jones (309)434-2548

If you would like to take direct action against crime in your community, [this is a great opportunity](#). By choosing to share your Ring videos, the Bloomington Police Department will receive the videos you elect to share, along with your email address and physical address. Please note that upon receiving this email, none of your information has been released to law enforcement.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe,
Ring Team

If you have any questions or concerns, please contact Detective Jones at Bloomington Police Department or **reply to this email** to contact the Ring Team.

[Please unsubscribe me from future requests to share footage](#)



Email intended for pjones@cityblm.org

[Learn more about video requests.](#)

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From: [Ring Neighbors Portal Team](#)
Sent: Tuesday, June 25, 2019 6:00 AM
To: [Jack McQueen](#)
Subject: Boost Leads with Video Requests



Requesting videos from Ring device owners can provide many leads, but you can always use more to close a case. Extend your investigation to non-Ring device owners in the area by **creating a Post** on the Neighbors Portal after submitting a Video Request.

Soliciting information from all neighbors in the area of interest increases your chances of receiving actionable evidence to help solve more cases with one click.

Best Practices

1. When submitting a Video Request, also **create a Post** to extend your reach
2. In your Post, ask neighbors to **share videos** from any kind of security camera or smart device
3. Provide your **contact information** so neighbors can reach out directly

[Go to Neighbors Portal](#)



Vehicle Burglary-Window Smash

On 2/4/19 between 08:30 AM to 2:30 PM a victim's vehicle was burglarized while parked in the Business Complex. The vehicle was locked, however, the suspect smashed the side window to gain entry. Once inside of the vehicle, the suspect removed the victim's purse. The TRPD is reminding our residents prior to locking and leaving your vehicle unaccompanied to conceal or remove any valuables such as pocketbooks, computers, cell phones, cash/loose change that may be in plain view. Always remember, if it is out of sight it will be out of mind!



0



Reply

Neighbor 12 2 hours ago

Check out this video I captured on my Ring device <https://ring.com/...>



12



Reply



Officer McGinnis - Tampa Police Department 2 hours ago

Thank you for sharing. If you don't mind could you check your e-mail in reference to releasing this video to the Tampa Police Department? it will greatly assist us in potential prosecution.



24



Reply

Neighbor 12 an hour ago

@Officer McGinnis - Tampa Police Department - I have some more videos from the same incident captured by other cameras. Can I email it to you. Thanks



2



Reply



Officer McGinnis - Tampa Police Department 25 minutes ago

I will gladly accept them.



24



Reply



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Santa Monica, CA 90404

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You can [update your preferences](#) or [unsubscribe from this list](#).

Websense: Click [here](#) to report this email as spam.

From: [Ring Team](#)
Sent: Thursday, June 20, 2019 8:52 PM
To: [John Fermon](#)
Subject: New Crime Alert: Truck/trailer broke into on Monday, 6/17

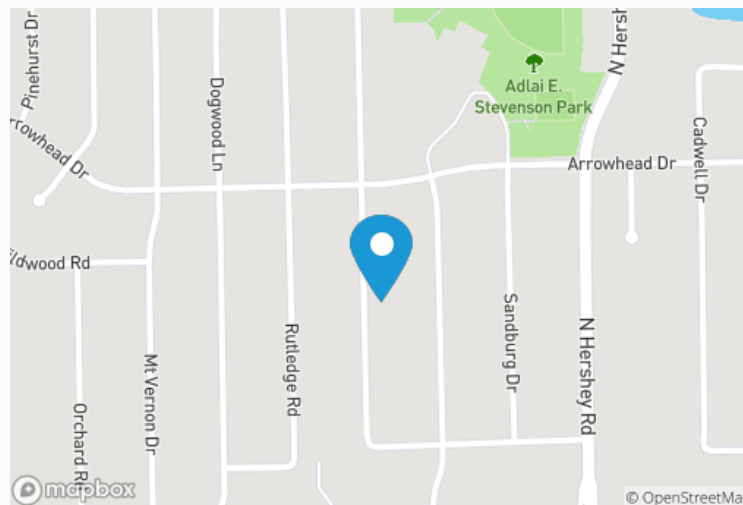


Truck/trailer broke into on Monday, 6/17

June 21, 2019

A couple of vehicles were entered and items stolen. Police report made.

[View Alert](#)



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From: [Ring Team](#)
Sent: Thursday, June 20, 2019 8:52 PM
To: [Clay Wheeler](#)
Subject: New Crime Alert: Truck/trailer broke into on Monday, 6/17

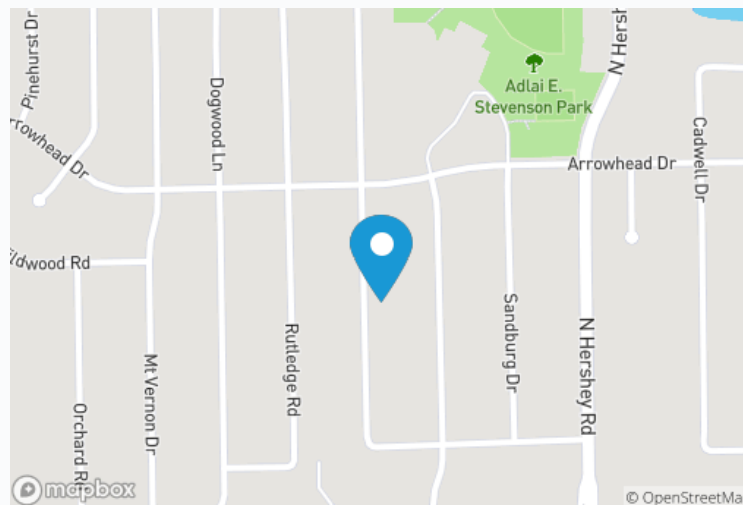


Truck/trailer broke into on Monday, 6/17

June 21, 2019

A couple of vehicles were entered and items stolen. Police report made.

[View Alert](#)



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From: [Ring Team](#)
Sent: Thursday, June 20, 2019 8:52 PM
To: [Jared Bierbaum](#)
Subject: New Crime Alert: Truck/trailer broke into on Monday, 6/17

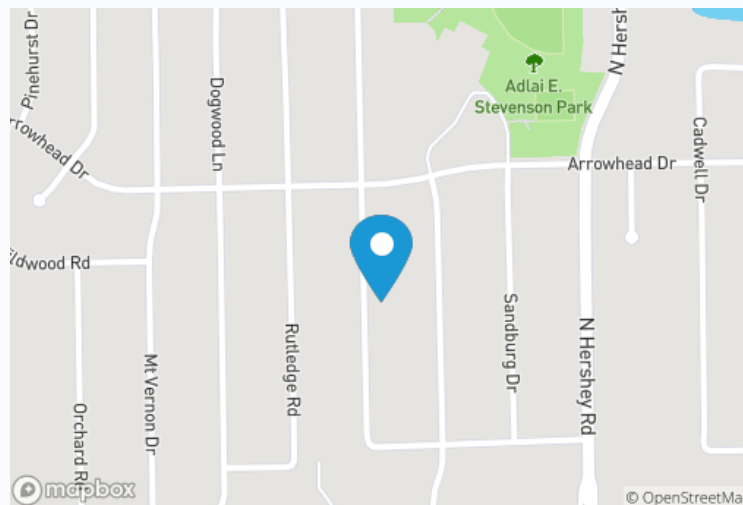


Truck/trailer broke into on Monday, 6/17

June 21, 2019

A couple of vehicles were entered and items stolen. Police report made.

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From: [Ring Team](#)
Sent: Thursday, June 20, 2019 8:52 PM
To: [Dan Donath](#)
Subject: New Crime Alert: Truck/trailer broke into on Monday, 6/17

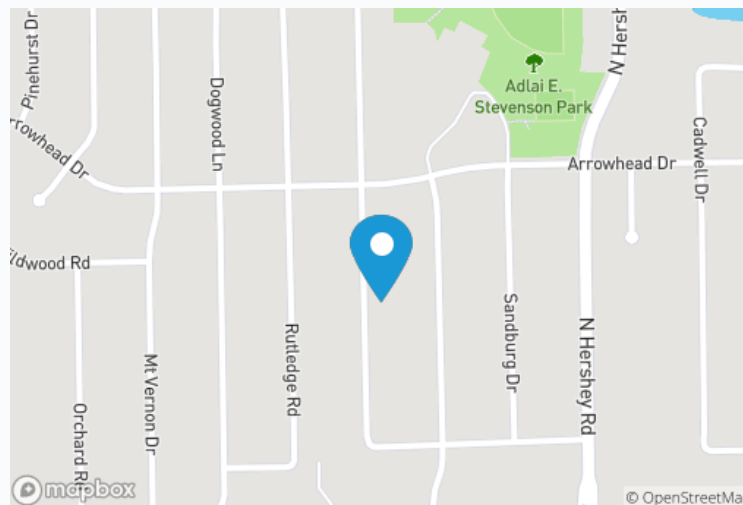


Truck/trailer broke into on Monday, 6/17

June 21, 2019

A couple of vehicles were entered and items stolen. Police report made.

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From: [Ring Team](#)
Sent: Thursday, June 20, 2019 8:52 PM
To: [Curt Maas](#)
Subject: New Crime Alert: Truck/trailer broke into on Monday, 6/17

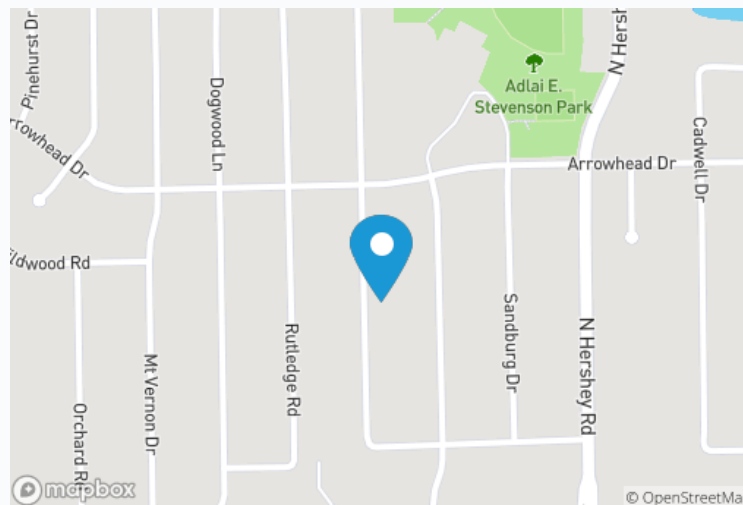


Truck/trailer broke into on Monday, 6/17

June 21, 2019

A couple of vehicles were entered and items stolen. Police report made.

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From: [Ring Team](#)
Sent: Thursday, June 20, 2019 8:52 PM
To: [Gregory Scott](#)
Subject: New Crime Alert: Truck/trailer broke into on Monday, 6/17

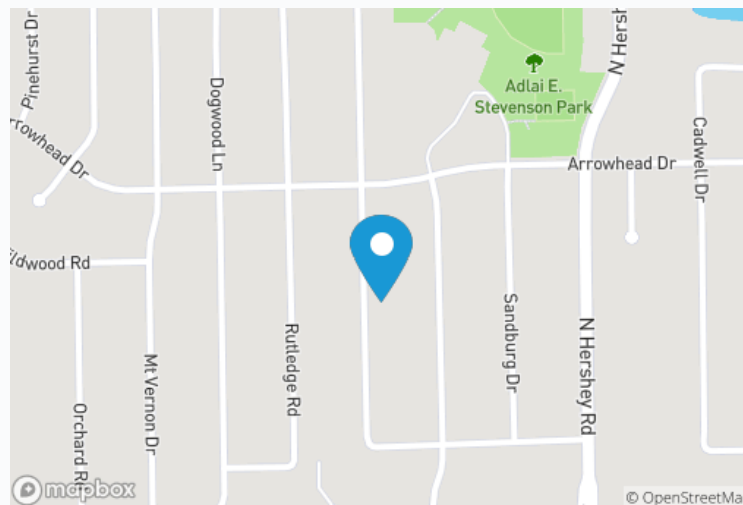


Truck/trailer broke into on Monday, 6/17

June 21, 2019

A couple of vehicles were entered and items stolen. Police report made.

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From: [Ring Team](#)
Sent: Thursday, June 20, 2019 8:52 PM
To: [Paul Jones](#)
Subject: New Crime Alert: Truck/trailer broke into on Monday, 6/17

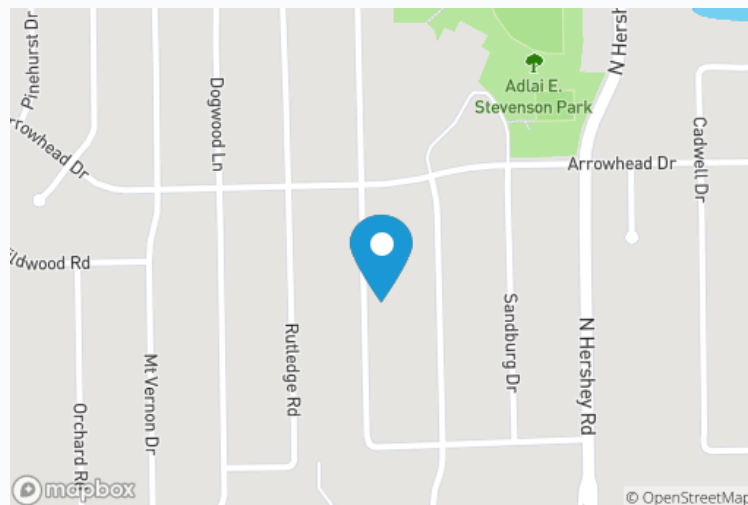


Truck/trailer broke into on Monday, 6/17

June 21, 2019

A couple of vehicles were entered and items stolen. Police report made.

[View Alert](#)



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From: [Ring Team](#)
Sent: Thursday, June 20, 2019 8:52 PM
To: [Paul Swanlund](#)
Subject: New Crime Alert: Truck/trailer broke into on Monday, 6/17

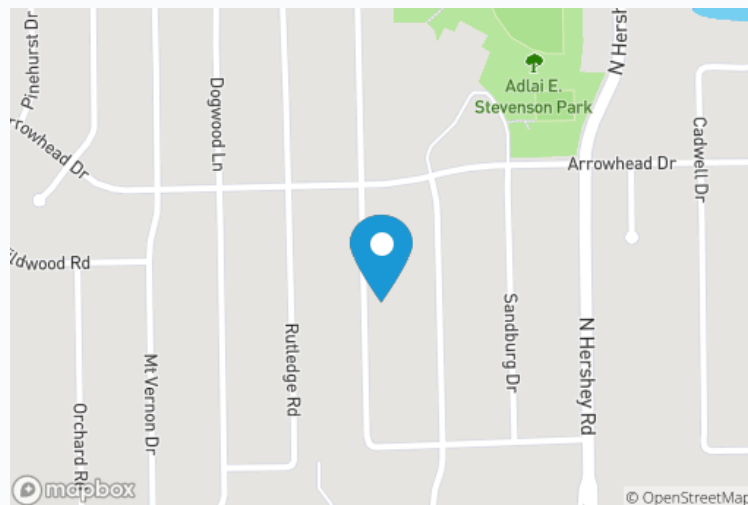


Truck/trailer broke into on Monday, 6/17

June 21, 2019

A couple of vehicles were entered and items stolen. Police report made.

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From: [Ring Team](#)
Sent: Thursday, June 20, 2019 8:52 PM
To: [Carl Fever](#)
Subject: New Crime Alert: Truck/trailer broke into on Monday, 6/17

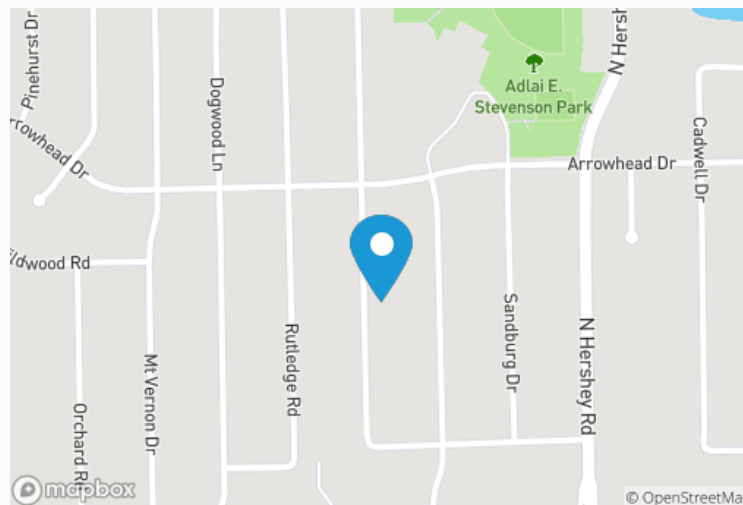


Truck/trailer broke into on Monday, 6/17

June 21, 2019

A couple of vehicles were entered and items stolen. Police report made.

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From: [Ring Team](#)
Sent: Thursday, June 20, 2019 8:52 PM
To: [Sharon Murphy](#)
Subject: New Crime Alert: Truck/trailer broke into on Monday, 6/17

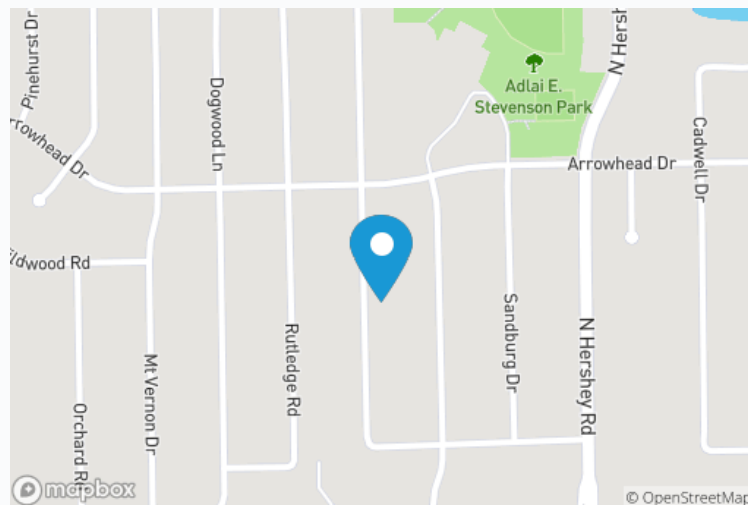


Truck/trailer broke into on Monday, 6/17

June 21, 2019

A couple of vehicles were entered and items stolen. Police report made.

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From: [Ring Team](#)
Sent: Thursday, June 20, 2019 8:52 PM
To: [Steven Fanelli](#)
Subject: New Crime Alert: Truck/trailer broke into on Monday, 6/17

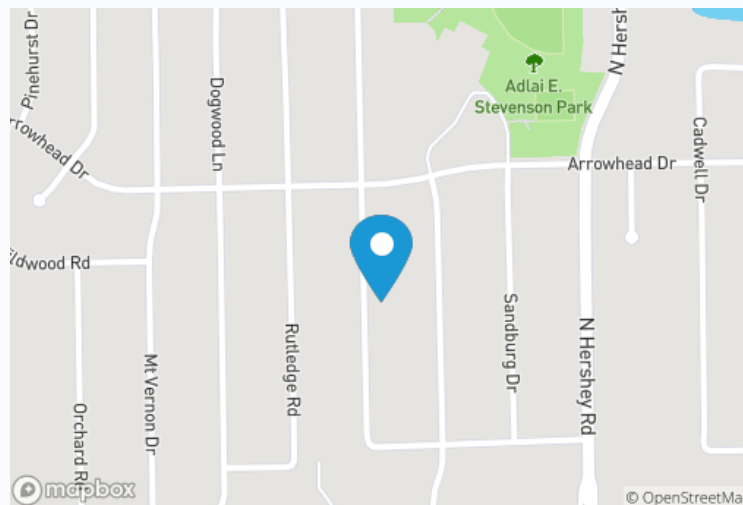


Truck/trailer broke into on Monday, 6/17

June 21, 2019

A couple of vehicles were entered and items stolen. Police report made.

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From: [Ring Team](#)
Sent: Thursday, June 20, 2019 8:52 PM
To: [Brad Melton](#)
Subject: New Crime Alert: Truck/trailer broke into on Monday, 6/17

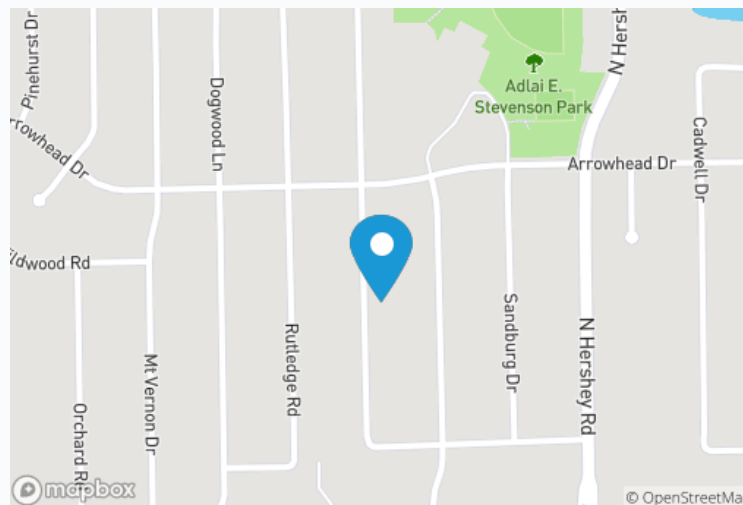


Truck/trailer broke into on Monday, 6/17

June 21, 2019

A couple of vehicles were entered and items stolen. Police report made.

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From: [Ring Team](#)
Sent: Thursday, June 20, 2019 8:52 PM
To: [Steven Moreland](#)
Subject: New Crime Alert: Truck/trailer broke into on Monday, 6/17

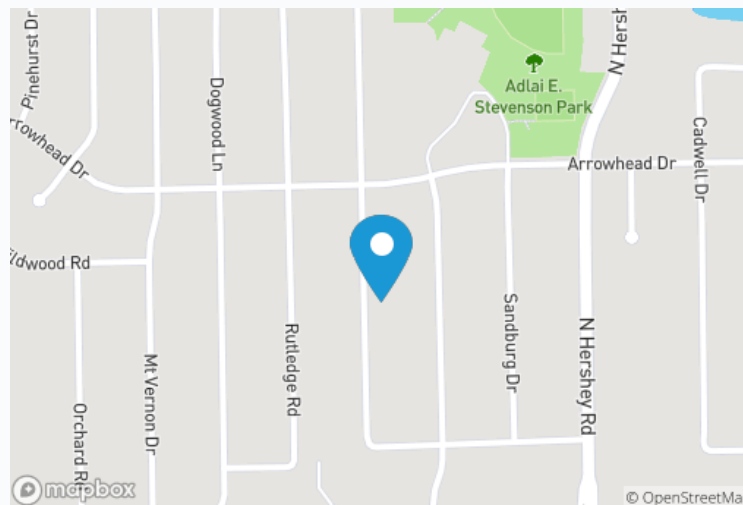


Truck/trailer broke into on Monday, 6/17

June 21, 2019

A couple of vehicles were entered and items stolen. Police report made.

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From: [Ring Team](#)
Sent: Thursday, June 20, 2019 8:52 PM
To: [Jeffrey Engle](#)
Subject: New Crime Alert: Truck/trailer broke into on Monday, 6/17

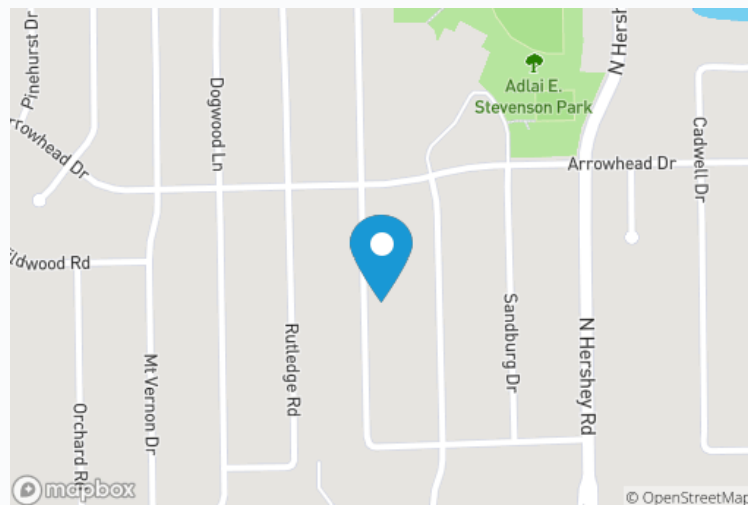


Truck/trailer broke into on Monday, 6/17

June 21, 2019

A couple of vehicles were entered and items stolen. Police report made.

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From: [Ring Team](#)
Sent: Thursday, June 20, 2019 8:52 PM
To: [Tyrel Klein](#)
Subject: New Crime Alert: Truck/trailer broke into on Monday, 6/17

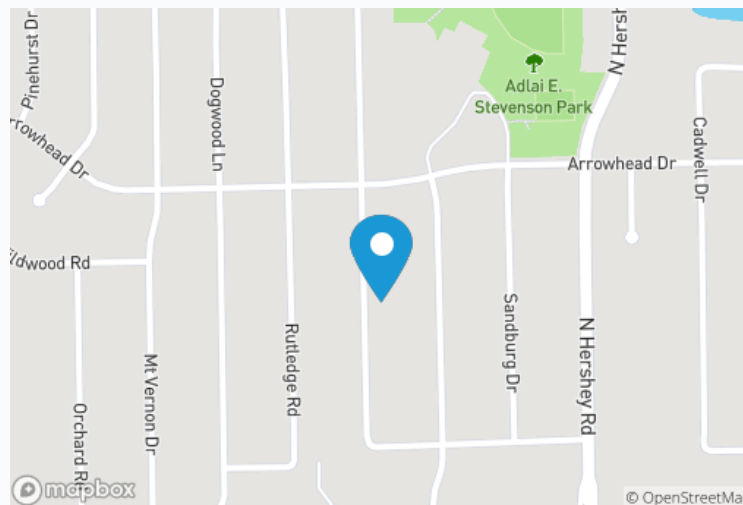


Truck/trailer broke into on Monday, 6/17

June 21, 2019

A couple of vehicles were entered and items stolen. Police report made.

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From: [Ring Team](#)
Sent: Thursday, June 20, 2019 8:52 PM
To: [Josh Swartzentruber](#)
Subject: New Crime Alert: Truck/trailer broke into on Monday, 6/17

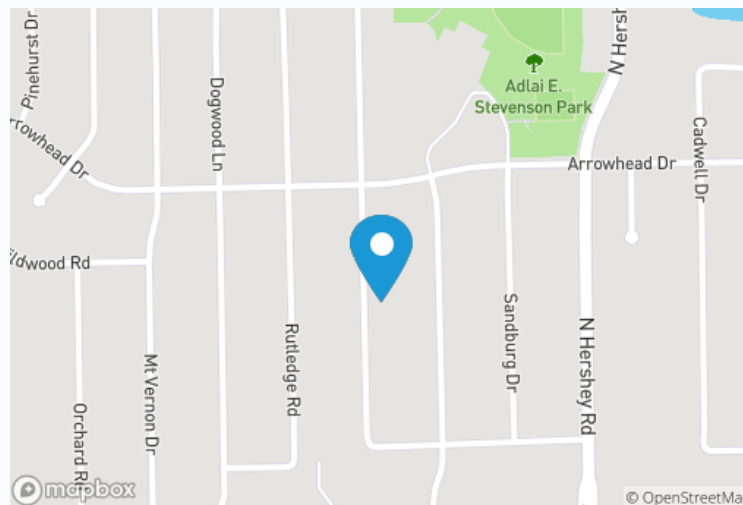


Truck/trailer broke into on Monday, 6/17

June 21, 2019

A couple of vehicles were entered and items stolen. Police report made.

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From: [Ring Team](#)
Sent: Thursday, June 20, 2019 8:52 PM
To: [Jared Roth](#)
Subject: New Crime Alert: Truck/trailer broke into on Monday, 6/17

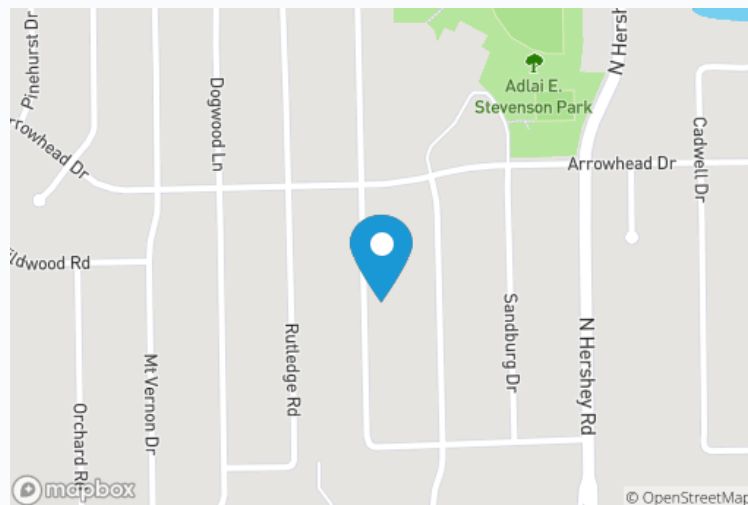


Truck/trailer broke into on Monday, 6/17

June 21, 2019

A couple of vehicles were entered and items stolen. Police report made.

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From: [Ring Team](#)
Sent: Thursday, June 20, 2019 8:52 PM
To: [Brad Ficek](#)
Subject: New Crime Alert: Truck/trailer broke into on Monday, 6/17

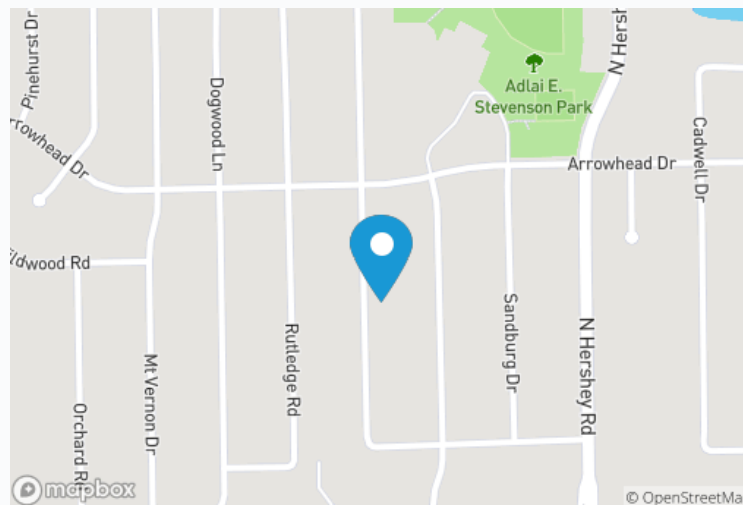


Truck/trailer broke into on Monday, 6/17

June 21, 2019

A couple of vehicles were entered and items stolen. Police report made.

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From: [Ring Team](#)
Sent: Thursday, June 20, 2019 8:52 PM
To: [Timothy McCoy](#)
Subject: New Crime Alert: Truck/trailer broke into on Monday, 6/17

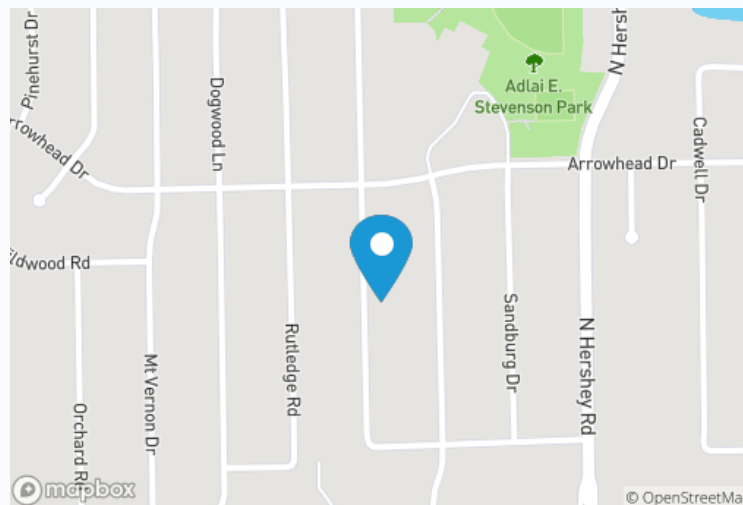


Truck/trailer broke into on Monday, 6/17

June 21, 2019

A couple of vehicles were entered and items stolen. Police report made.

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From: [Ring Team](#)
Sent: Thursday, June 20, 2019 8:52 PM
To: [Clayton Arnold](#)
Subject: New Crime Alert: Truck/trailer broke into on Monday, 6/17

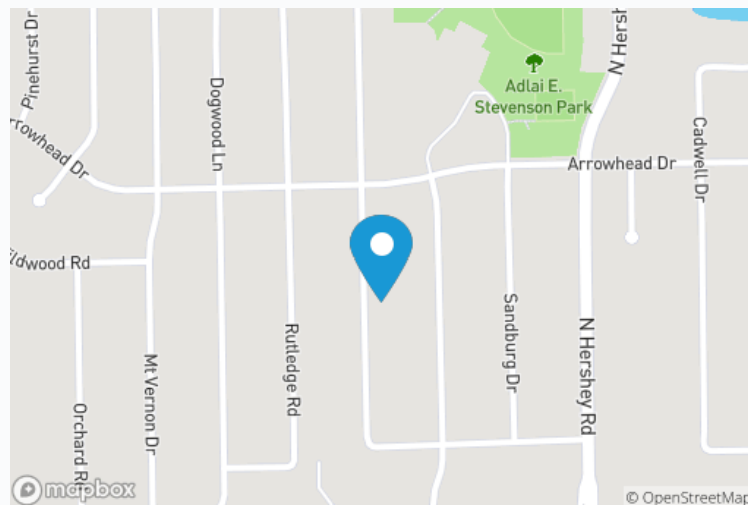


Truck/trailer broke into on Monday, 6/17

June 21, 2019

A couple of vehicles were entered and items stolen. Police report made.

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From: [Ring Team](#)
Sent: Thursday, June 20, 2019 8:52 PM
To: [Jack McQueen](#)
Subject: New Crime Alert: Truck/trailer broke into on Monday, 6/17

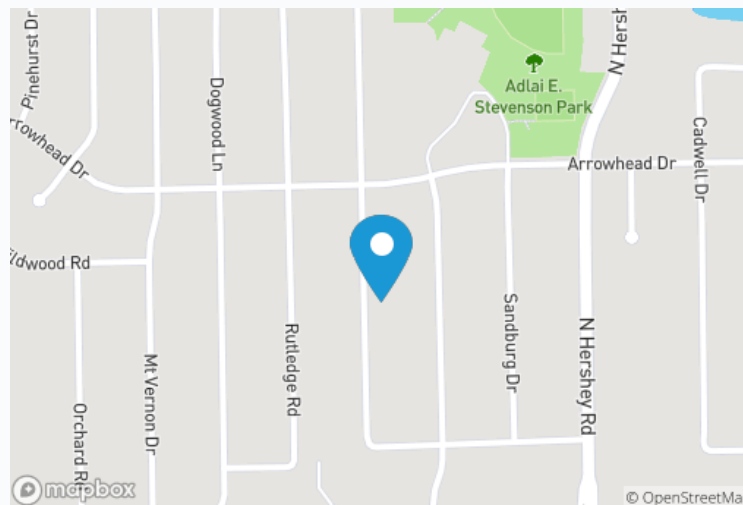


Truck/trailer broke into on Monday, 6/17

June 21, 2019

A couple of vehicles were entered and items stolen. Police report made.

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From: [Ring Team](#)
Sent: Saturday, June 15, 2019 4:37 AM
To: [Sharon Murphy](#)
Subject: New Crime Alert: Possible theft

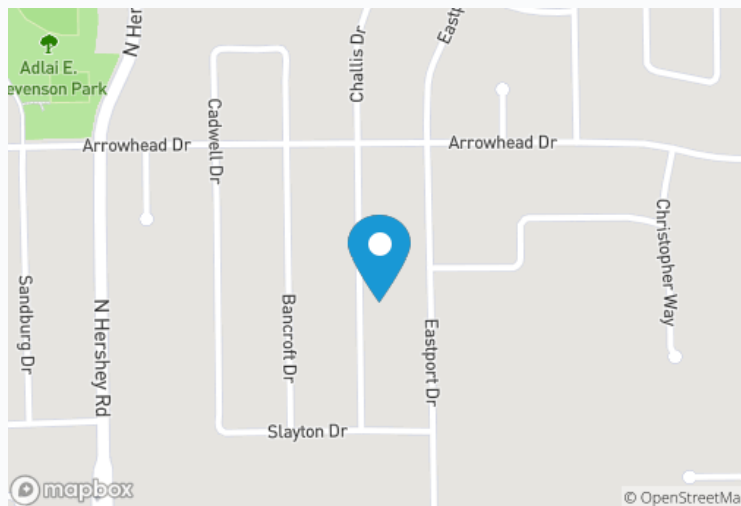


Possible theft

June 15, 2019

Someone tried to get into my van luckily the alarm went off. Side door was open slightly. Keep your eyes open and your doors locked.

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From: [Ring Team](#)
Sent: Saturday, June 15, 2019 4:37 AM
To: [Clayton Arnold](#)
Subject: New Crime Alert: Possible theft

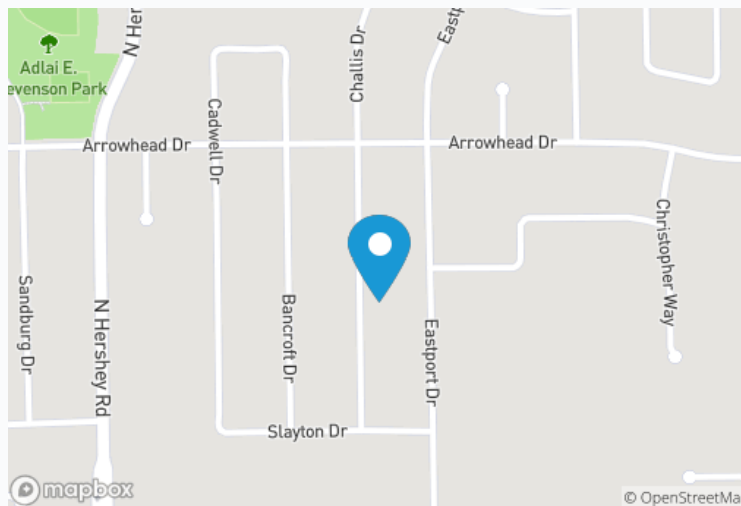


Possible theft

June 15, 2019

Someone tried to get into my van luckily the alarm went off. Side door was open slightly. Keep your eyes open and your doors locked.

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From: [Ring Team](#)
Sent: Saturday, June 15, 2019 4:37 AM
To: [Josh Swartzentruber](#)
Subject: New Crime Alert: Possible theft

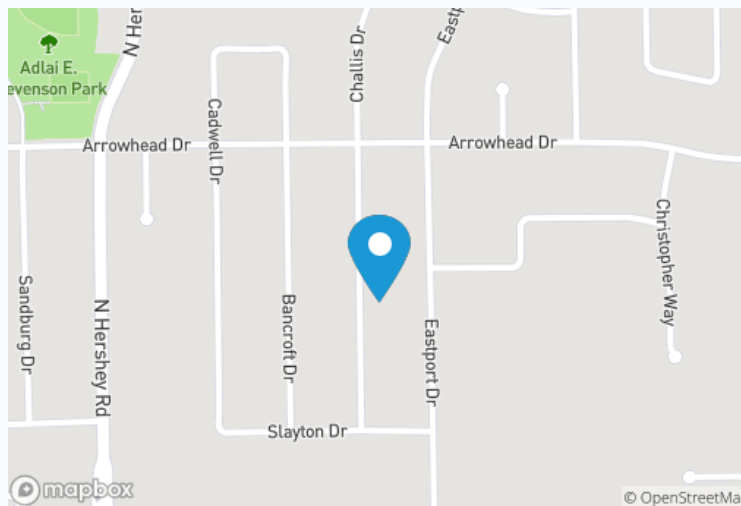


Possible theft

June 15, 2019

Someone tried to get into my van luckily the alarm went off. Side door was open slightly. Keep your eyes open and your doors locked.

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From: [Ring Team](#)
Sent: Saturday, June 15, 2019 4:37 AM
To: [Jared Bierbaum](#)
Subject: New Crime Alert: Possible theft

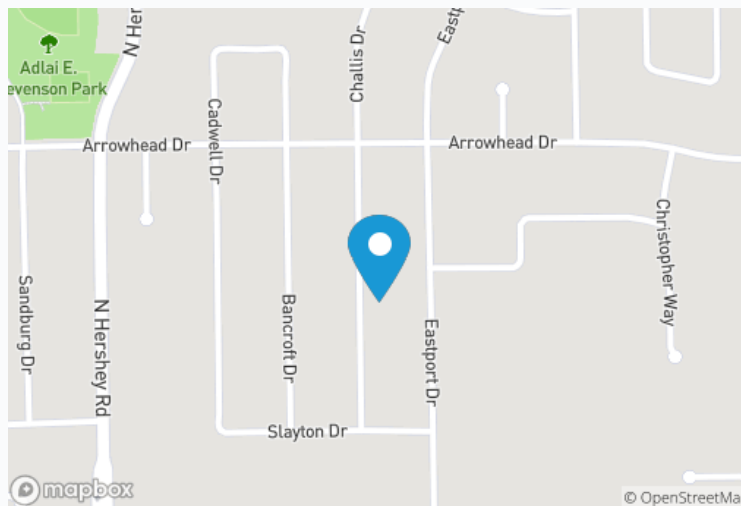


Possible theft

June 15, 2019

Someone tried to get into my van luckily the alarm went off. Side door was open slightly. Keep your eyes open and your doors locked.

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From: [Ring Team](#)
Sent: Saturday, June 15, 2019 4:37 AM
To: [Jeffrey Engle](#)
Subject: New Crime Alert: Possible theft

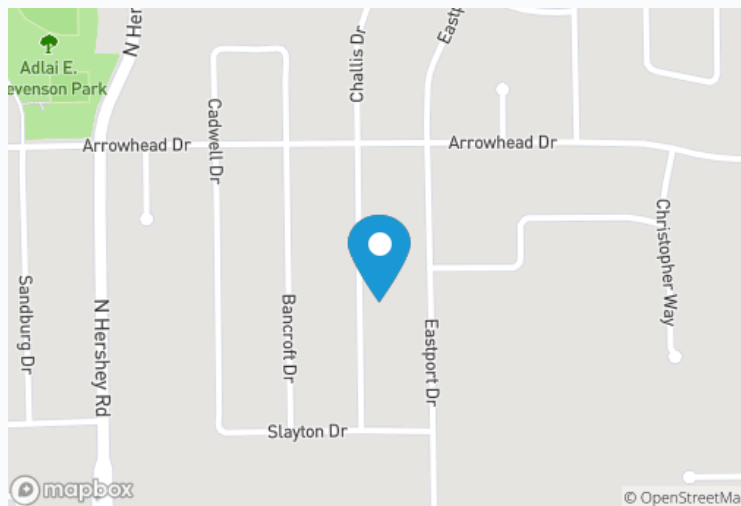


Possible theft

June 15, 2019

Someone tried to get into my van luckily the alarm went off. Side door was open slightly. Keep your eyes open and your doors locked.

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From: [Ring Team](#)
Sent: Saturday, June 15, 2019 4:37 AM
To: [Curt Maas](#)
Subject: New Crime Alert: Possible theft

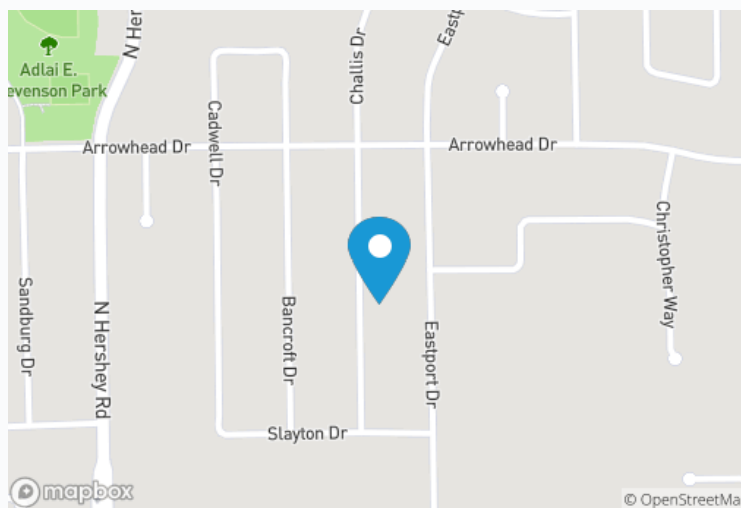


Possible theft

June 15, 2019

Someone tried to get into my van luckily the alarm went off. Side door was open slightly. Keep your eyes open and your doors locked.

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From: [Ring Team](#)
Sent: Saturday, June 15, 2019 4:37 AM
To: [Steven Moreland](#)
Subject: New Crime Alert: Possible theft

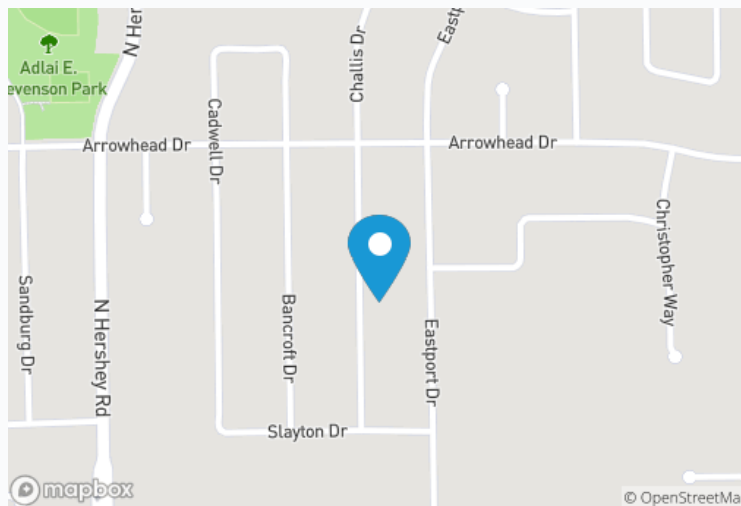


Possible theft

June 15, 2019

Someone tried to get into my van luckily the alarm went off. Side door was open slightly. Keep your eyes open and your doors locked.

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From: [Ring Team](#)
Sent: Saturday, June 15, 2019 4:37 AM
To: [Carl Fever](#)
Subject: New Crime Alert: Possible theft

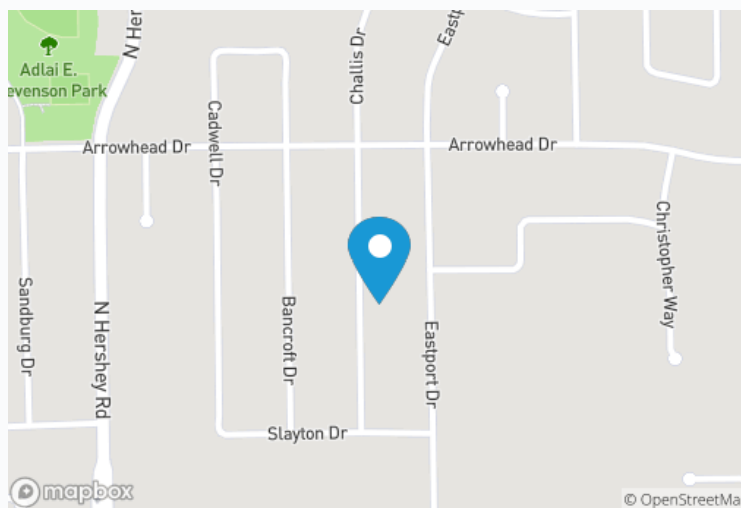


Possible theft

June 15, 2019

Someone tried to get into my van luckily the alarm went off. Side door was open slightly. Keep your eyes open and your doors locked.

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From: [Ring Team](#)
Sent: Saturday, June 15, 2019 4:37 AM
To: [Dan Donath](#)
Subject: New Crime Alert: Possible theft

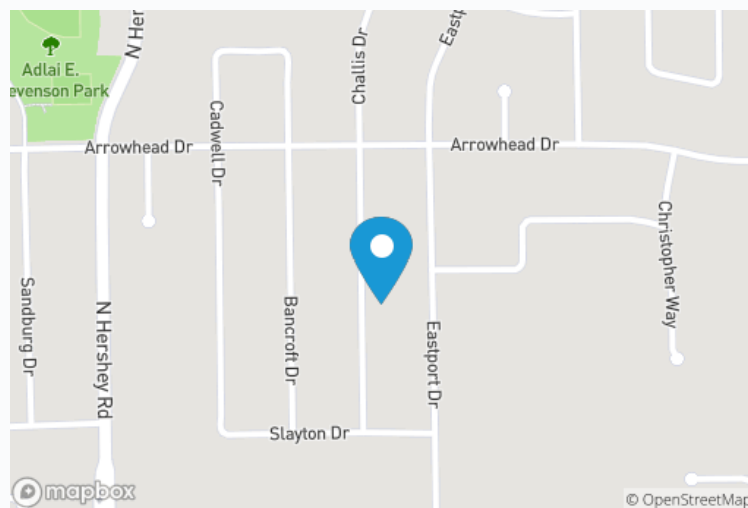


Possible theft

June 15, 2019

Someone tried to get into my van luckily the alarm went off. Side door was open slightly. Keep your eyes open and your doors locked.

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From: [Ring Team](#)
Sent: Saturday, June 15, 2019 4:37 AM
To: [Paul Jones](#)
Subject: New Crime Alert: Possible theft

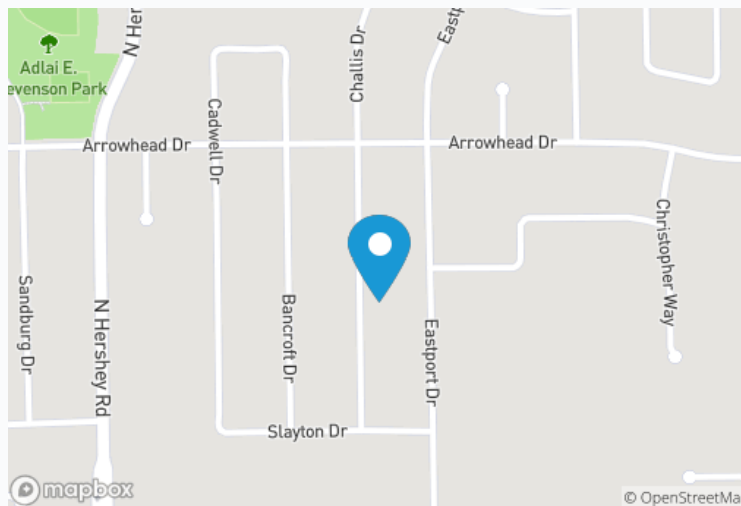


Possible theft

June 15, 2019

Someone tried to get into my van luckily the alarm went off. Side door was open slightly. Keep your eyes open and your doors locked.

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From: [Ring Team](#)
Sent: Saturday, June 15, 2019 4:37 AM
To: [Gregory Scott](#)
Subject: New Crime Alert: Possible theft

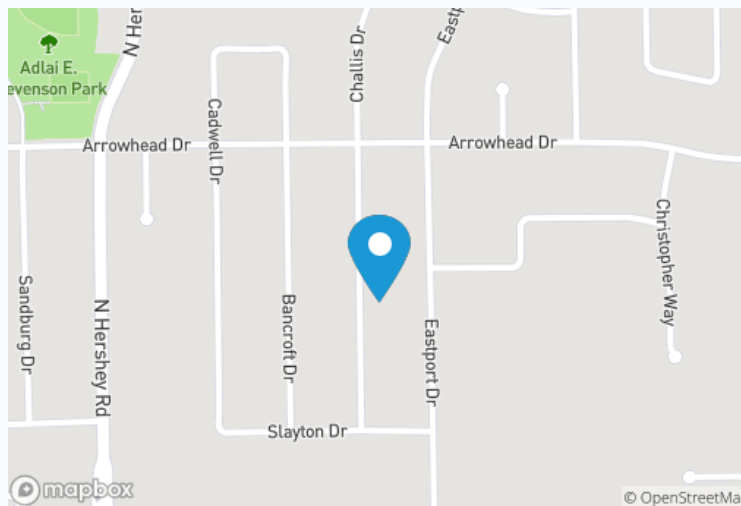


Possible theft

June 15, 2019

Someone tried to get into my van luckily the alarm went off. Side door was open slightly. Keep your eyes open and your doors locked.

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From: [Ring Team](#)
Sent: Saturday, June 15, 2019 4:37 AM
To: [Paul Swanlund](#)
Subject: New Crime Alert: Possible theft

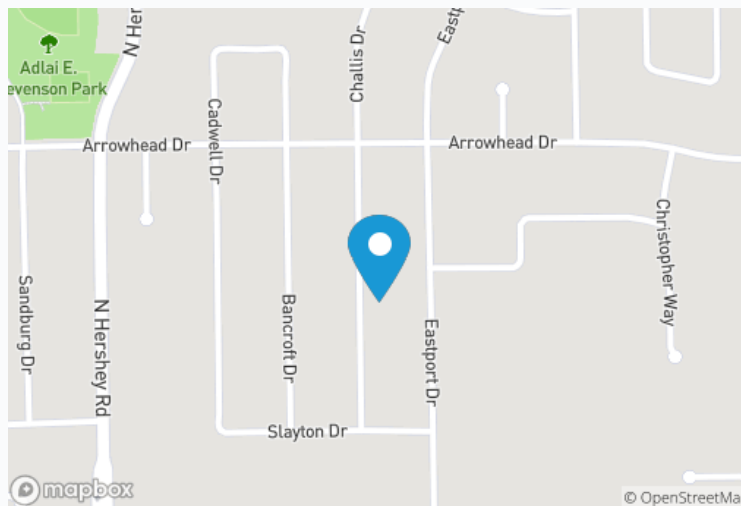


Possible theft

June 15, 2019

Someone tried to get into my van luckily the alarm went off. Side door was open slightly. Keep your eyes open and your doors locked.

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From: [Ring Team](#)
Sent: Saturday, June 15, 2019 4:37 AM
To: [Timothy McCoy](#)
Subject: New Crime Alert: Possible theft

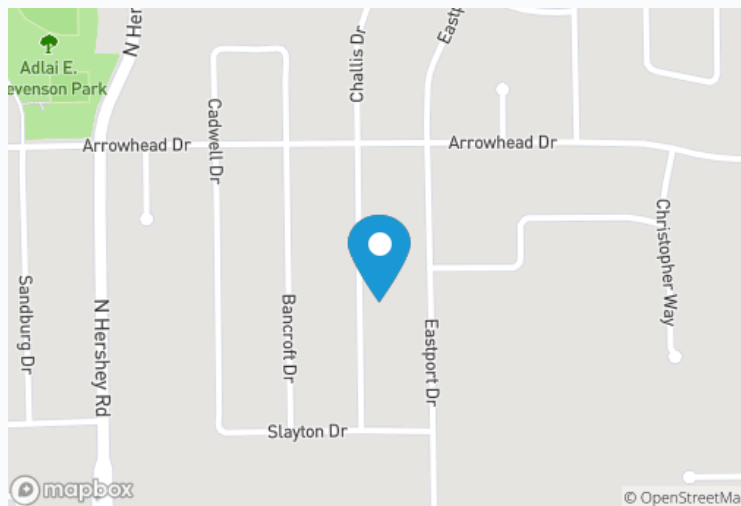


Possible theft

June 15, 2019

Someone tried to get into my van luckily the alarm went off. Side door was open slightly. Keep your eyes open and your doors locked.

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From: [Ring Team](#)
Sent: Saturday, June 15, 2019 4:37 AM
To: [Tyrel Klein](#)
Subject: New Crime Alert: Possible theft

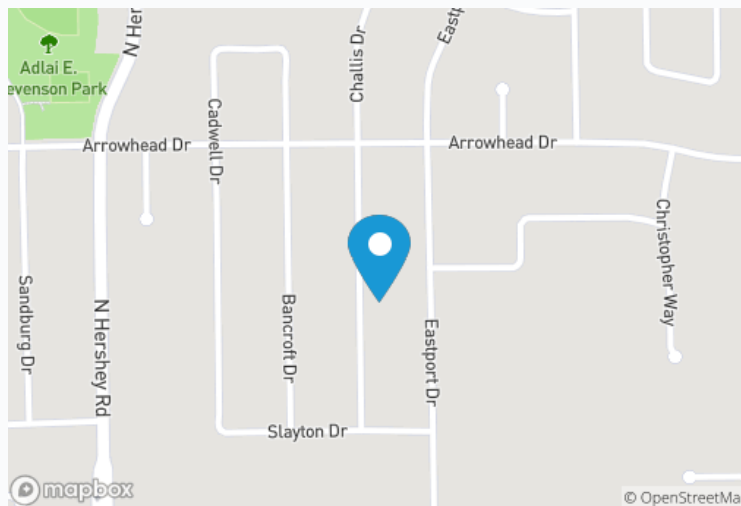


Possible theft

June 15, 2019

Someone tried to get into my van luckily the alarm went off. Side door was open slightly. Keep your eyes open and your doors locked.

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From: [Ring Team](#)
Sent: Saturday, June 15, 2019 4:37 AM
To: [Clay Wheeler](#)
Subject: New Crime Alert: Possible theft

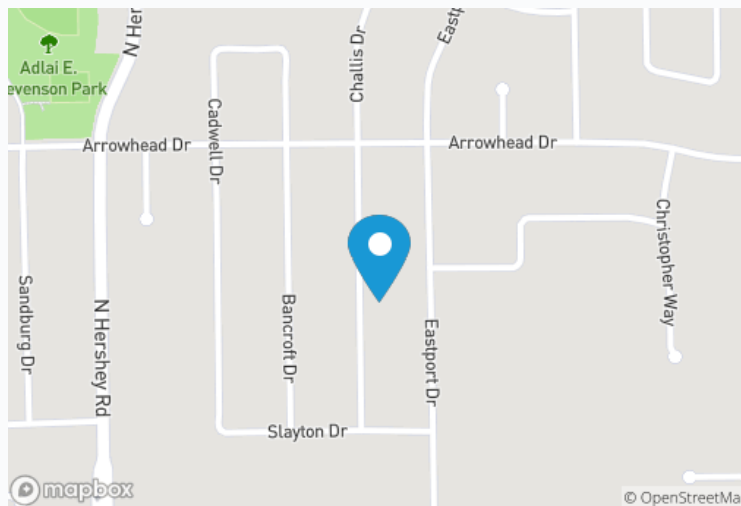


Possible theft

June 15, 2019

Someone tried to get into my van luckily the alarm went off. Side door was open slightly. Keep your eyes open and your doors locked.

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From: [Ring Team](#)
Sent: Saturday, June 15, 2019 4:37 AM
To: [Jared Roth](#)
Subject: New Crime Alert: Possible theft

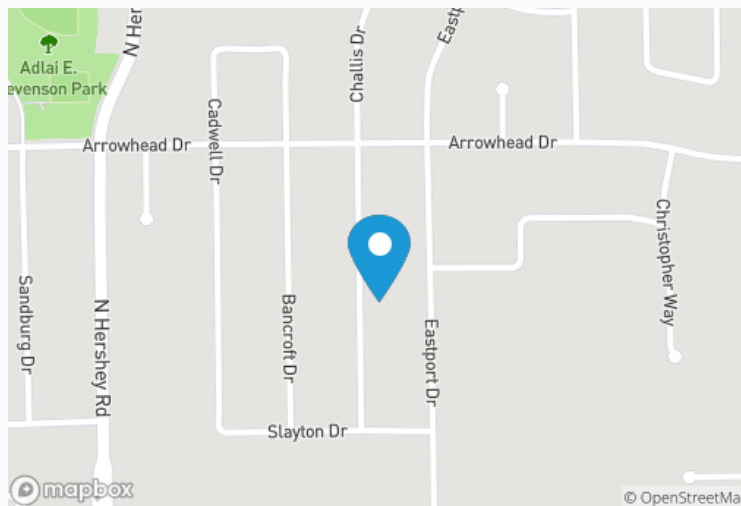


Possible theft

June 15, 2019

Someone tried to get into my van luckily the alarm went off. Side door was open slightly. Keep your eyes open and your doors locked.

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From: [Ring Team](#)
Sent: Saturday, June 15, 2019 4:37 AM
To: [John Fermon](#)
Subject: New Crime Alert: Possible theft

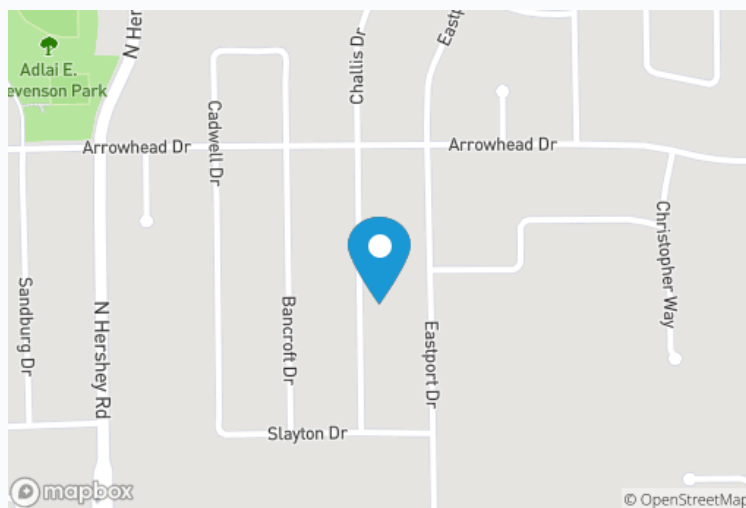


Possible theft

June 15, 2019

Someone tried to get into my van luckily the alarm went off. Side door was open slightly. Keep your eyes open and your doors locked.

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From: [Ring Team](#)
Sent: Saturday, June 15, 2019 4:37 AM
To: [Brad Ficek](#)
Subject: New Crime Alert: Possible theft

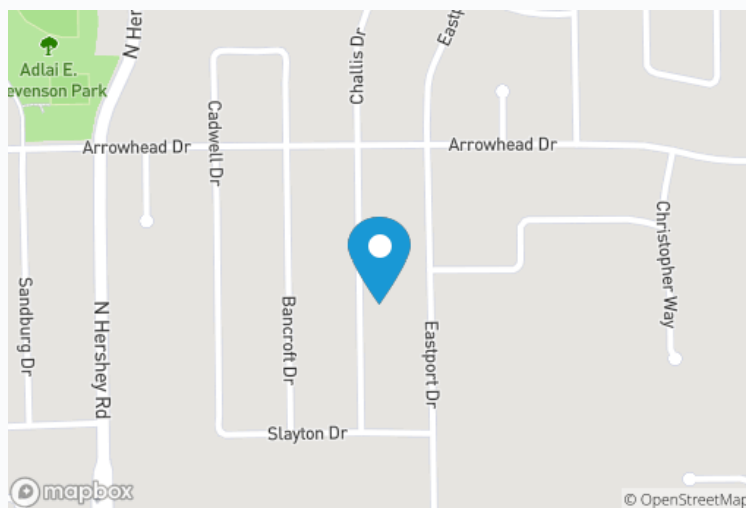


Possible theft

June 15, 2019

Someone tried to get into my van luckily the alarm went off. Side door was open slightly. Keep your eyes open and your doors locked.

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From: [Ring Team](#)
Sent: Saturday, June 15, 2019 4:37 AM
To: [Steven Fanelli](#)
Subject: New Crime Alert: Possible theft

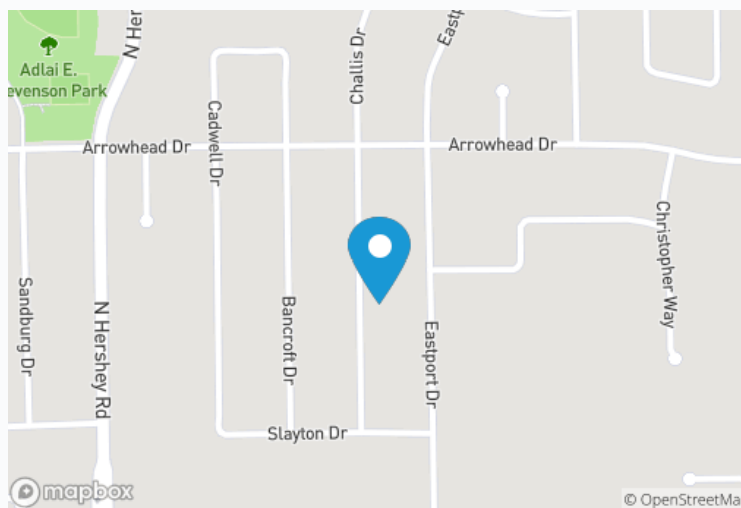


Possible theft

June 15, 2019

Someone tried to get into my van luckily the alarm went off. Side door was open slightly. Keep your eyes open and your doors locked.

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From: [Ring Team](#)
Sent: Saturday, June 15, 2019 4:37 AM
To: [Brad Melton](#)
Subject: New Crime Alert: Possible theft

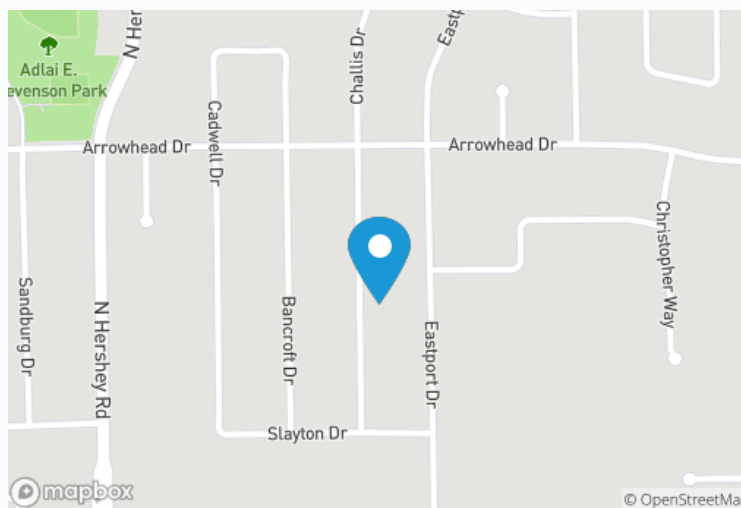


Possible theft

June 15, 2019

Someone tried to get into my van luckily the alarm went off. Side door was open slightly. Keep your eyes open and your doors locked.

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From: [Ring Team](#)
Sent: Saturday, June 15, 2019 4:37 AM
To: [Jack McQueen](#)
Subject: New Crime Alert: Possible theft

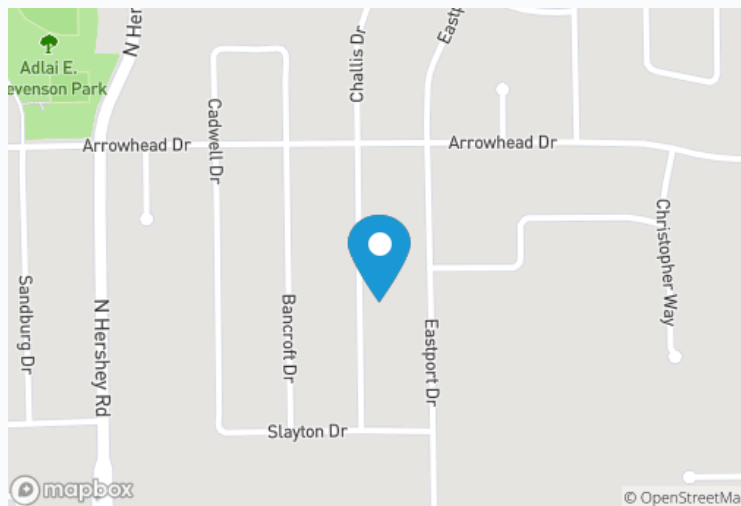


Possible theft

June 15, 2019

Someone tried to get into my van luckily the alarm went off. Side door was open slightly. Keep your eyes open and your doors locked.

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From: [Ring Team](#)
Sent: Thursday, June 13, 2019 10:32 AM
To: [Paul Swanlund](#)
Subject: New Crime Alert: Car entry

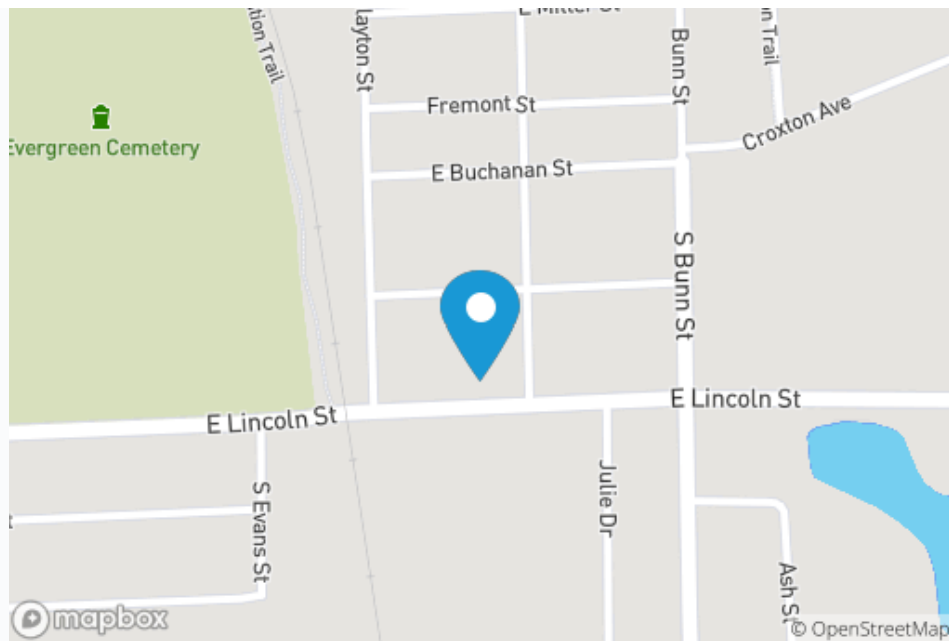


Car entry.

June 13, 2019

Went through console and glove box also broke into son's autos two houses away but didn't appear to take anything at 1:00 am today.

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ring

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From: [Ring Team](#)
Sent: Thursday, June 13, 2019 10:32 AM
To: [Clay Wheeler](#)
Subject: New Crime Alert: Car entry

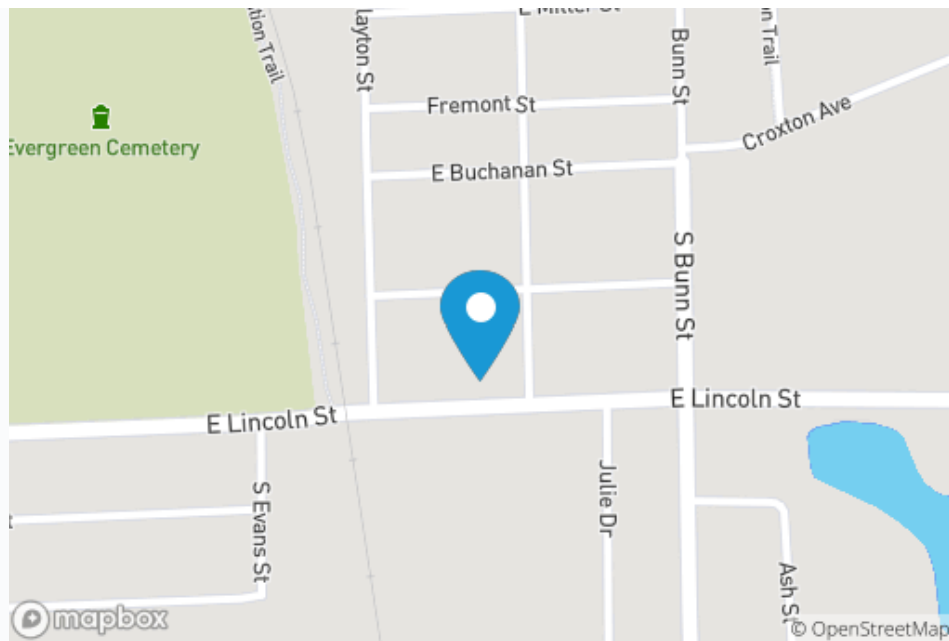


Car entry.

June 13, 2019

Went through console and glove box also broke into son's autos two houses away but didn't appear to take anything at 1:00 am today.

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From: [Ring Team](#)
Sent: Thursday, June 13, 2019 10:32 AM
To: [Sharon Murphy](#)
Subject: New Crime Alert: Car entry

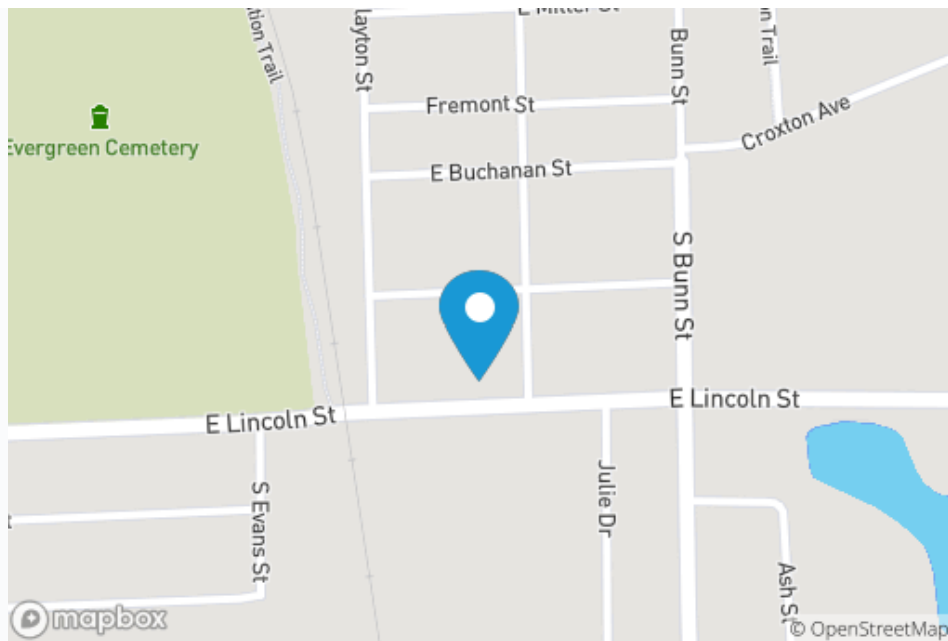


Car entry.

June 13, 2019

Went through console and glove box also broke into son's autos two houses away but didn't appear to take anything at 1:00 am today.

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From: [Ring Team](#)
Sent: Thursday, June 13, 2019 10:32 AM
To: [Gregory Scott](#)
Subject: New Crime Alert: Car entry

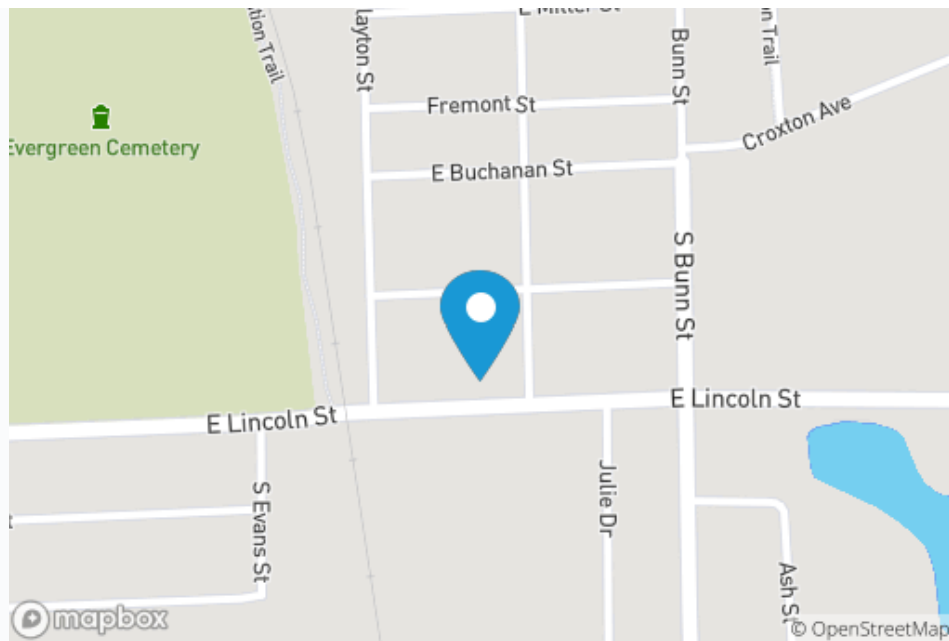


Car entry.

June 13, 2019

Went through console and glove box also broke into son's autos two houses away but didn't appear to take anything at 1:00 am today.

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From: [Ring Team](#)
Sent: Thursday, June 13, 2019 10:32 AM
To: [Carl Fever](#)
Subject: New Crime Alert: Car entry

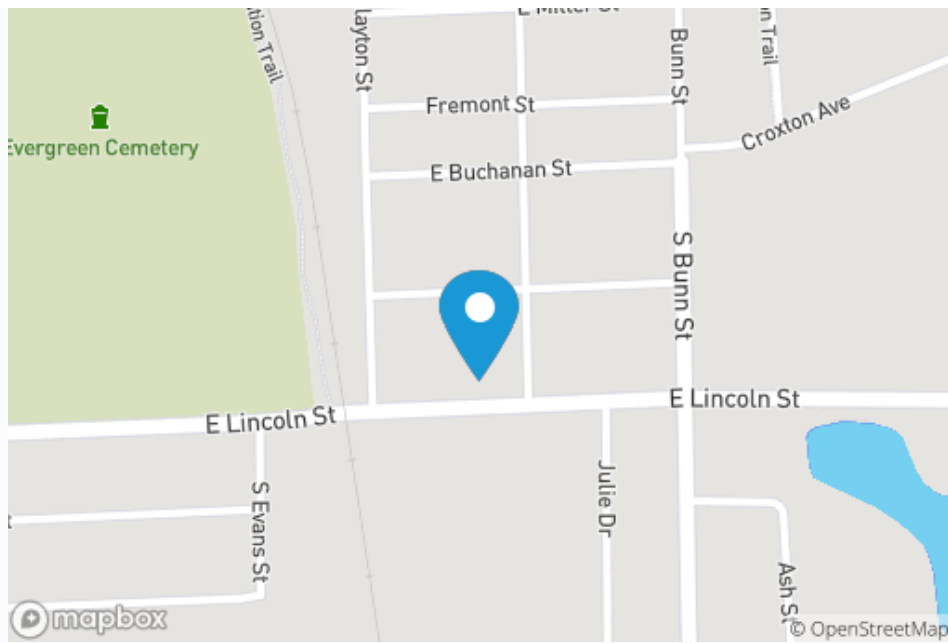


Car entry.

June 13, 2019

Went through console and glove box also broke into son's autos two houses away but didn't appear to take anything at 1:00 am today.

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From: [Ring Team](#)
Sent: Thursday, June 13, 2019 10:32 AM
To: [Dan Donath](#)
Subject: New Crime Alert: Car entry

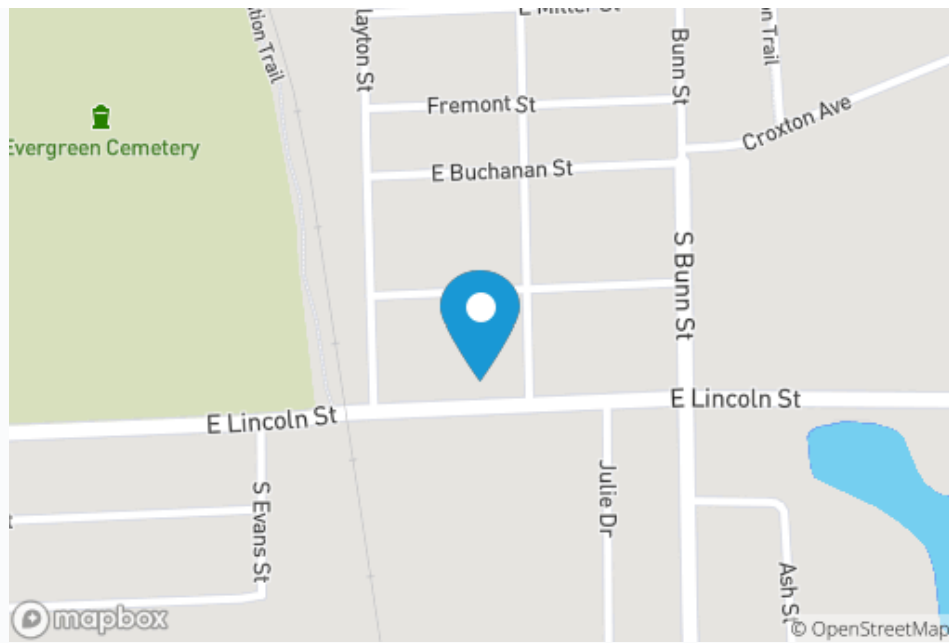


Car entry.

June 13, 2019

Went through console and glove box also broke into son's autos two houses away but didn't appear to take anything at 1:00 am today.

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From: [Ring Team](#)
Sent: Thursday, June 13, 2019 10:32 AM
To: [Tyrel Klein](#)
Subject: New Crime Alert: Car entry

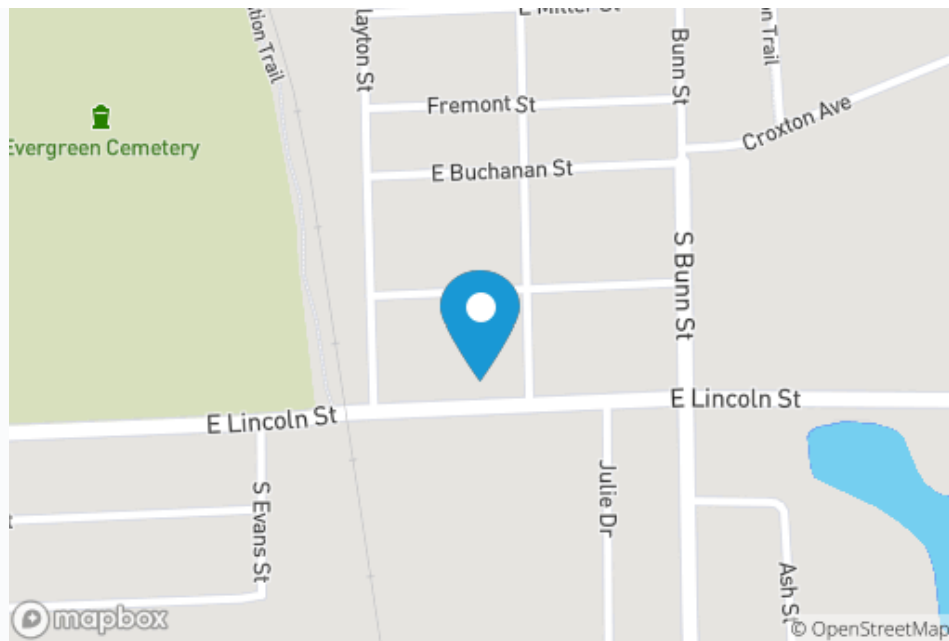


Car entry.

June 13, 2019

Went through console and glove box also broke into son's autos two houses away but didn't appear to take anything at 1:00 am today.

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From: [Ring Team](#)
Sent: Thursday, June 13, 2019 10:32 AM
To: [Jeffrey Engle](#)
Subject: New Crime Alert: Car entry

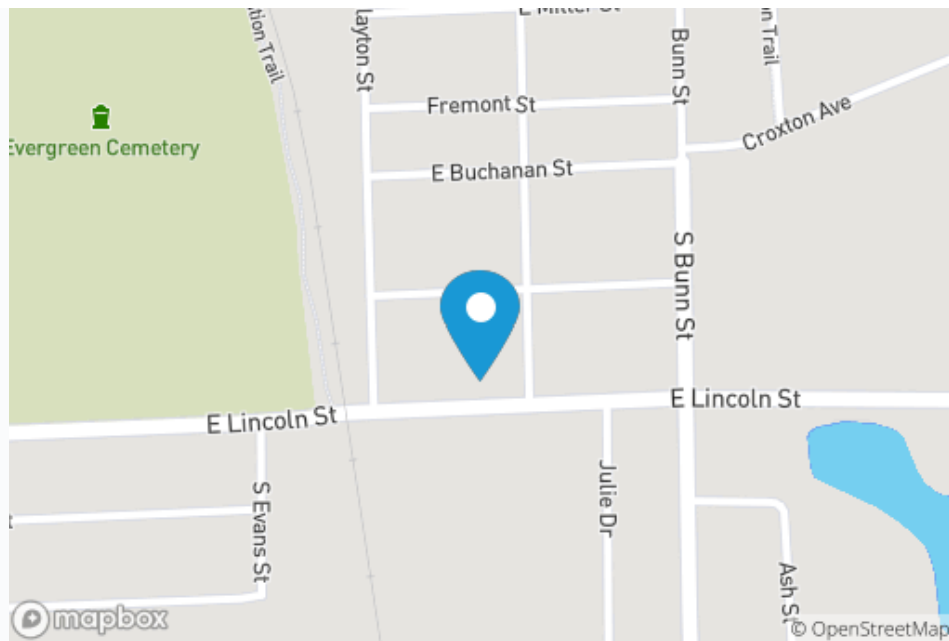


Car entry.

June 13, 2019

Went through console and glove box also broke into son's autos two houses away but didn't appear to take anything at 1:00 am today.

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From: [Ring Team](#)
Sent: Thursday, June 13, 2019 10:32 AM
To: [Steven Moreland](#)
Subject: New Crime Alert: Car entry

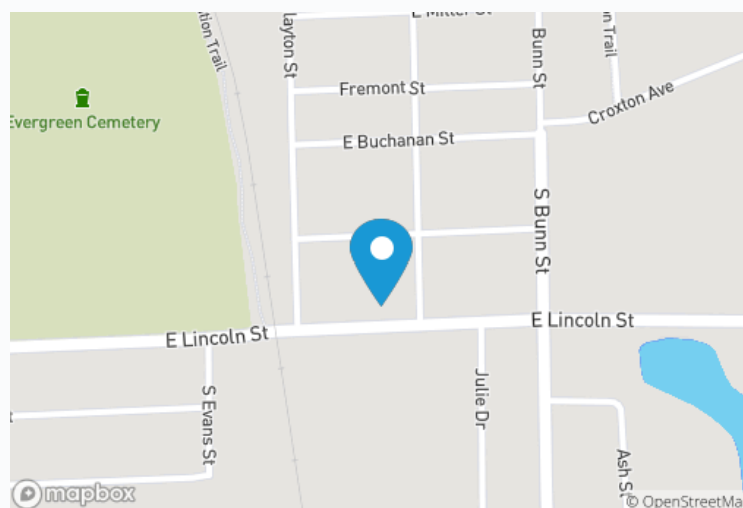


Car entry.

June 13, 2019

Went through console and glove box also broke into son's autos two houses away but didn't appear to take anything at 1:00 am today.

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From: [Ring Team](#)
Sent: Thursday, June 13, 2019 10:32 AM
To: [Paul Jones](#)
Subject: New Crime Alert: Car entry

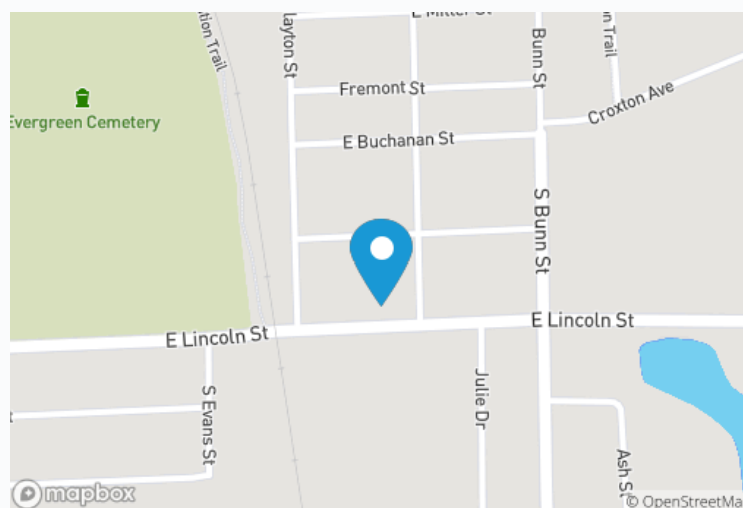


Car entry.

June 13, 2019

Went through console and glove box also broke into son's autos two houses away but didn't appear to take anything at 1:00 am today.

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From: [Ring Team](#)
Sent: Thursday, June 13, 2019 10:32 AM
To: [Jared Roth](#)
Subject: New Crime Alert: Car entry

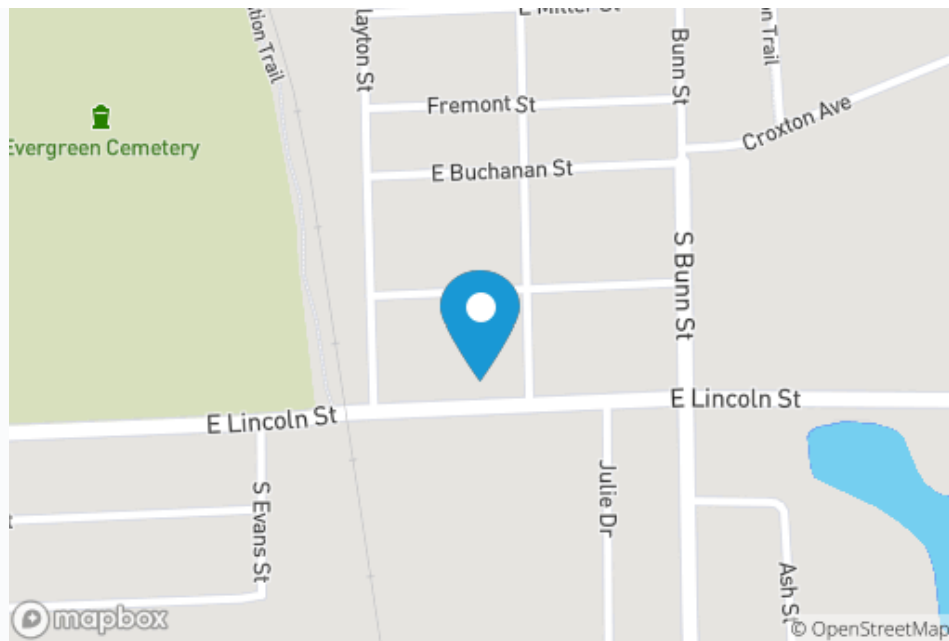


Car entry.

June 13, 2019

Went through console and glove box also broke into son's autos two houses away but didn't appear to take anything at 1:00 am today.

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From: [Ring Team](#)
Sent: Thursday, June 13, 2019 10:32 AM
To: [Jared Bierbaum](#)
Subject: New Crime Alert: Car entry

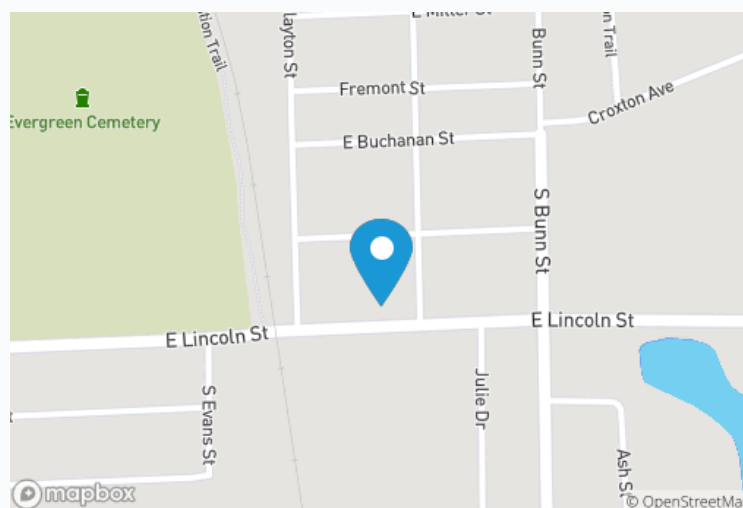


Car entry.

June 13, 2019

Went through console and glove box also broke into son's autos two houses away but didn't appear to take anything at 1:00 am today.

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From: [Ring Team](#)
Sent: Thursday, June 13, 2019 10:32 AM
To: [Curt Maas](#)
Subject: New Crime Alert: Car entry

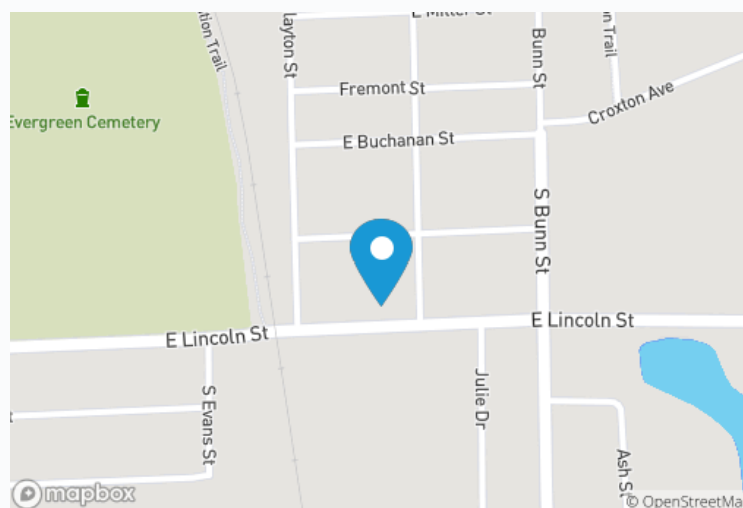


Car entry.

June 13, 2019

Went through console and glove box also broke into son's autos two houses away but didn't appear to take anything at 1:00 am today.

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From: [Ring Team](#)
Sent: Thursday, June 13, 2019 10:32 AM
To: [Brad Ficek](#)
Subject: New Crime Alert: Car entry

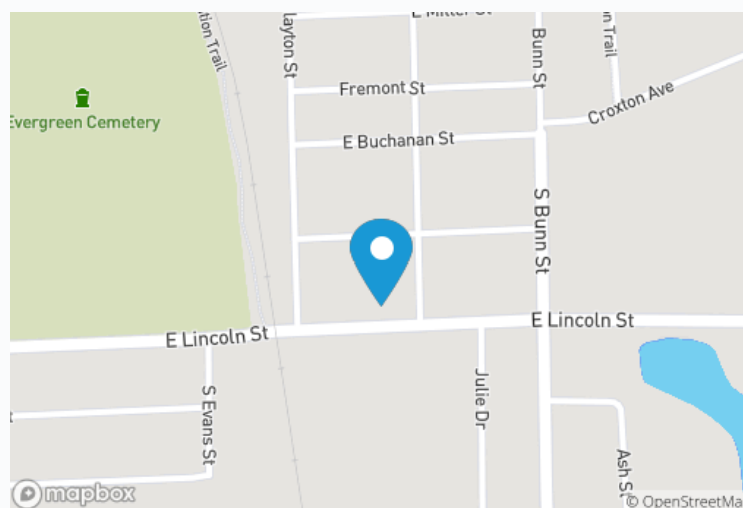


Car entry.

June 13, 2019

Went through console and glove box also broke into son's autos two houses away but didn't appear to take anything at 1:00 am today.

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From: [Ring Team](#)
Sent: Thursday, June 13, 2019 10:32 AM
To: [Josh Swartzentruber](#)
Subject: New Crime Alert: Car entry

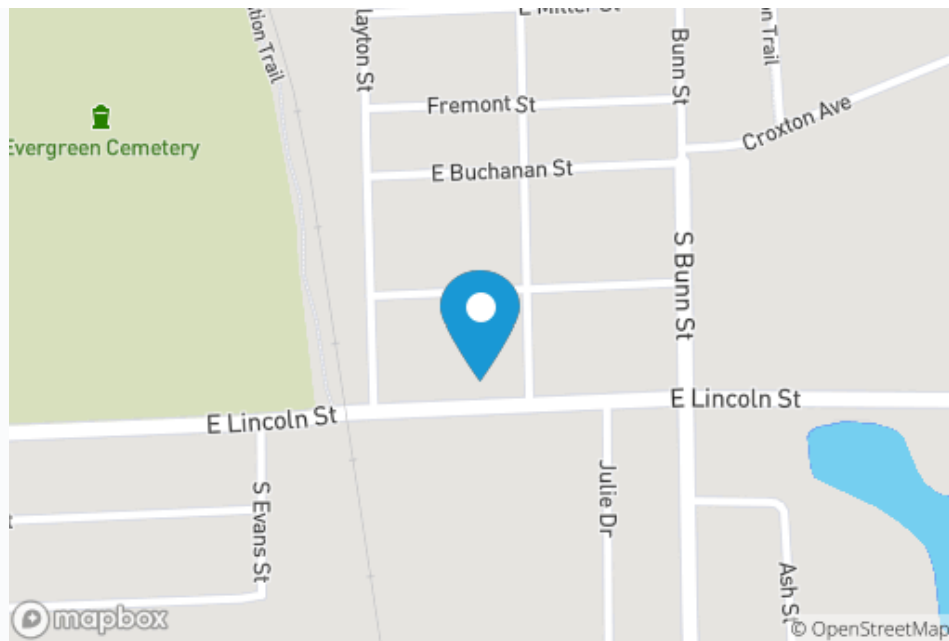


Car entry.

June 13, 2019

Went through console and glove box also broke into son's autos two houses away but didn't appear to take anything at 1:00 am today.

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From: [Ring Team](#)
Sent: Thursday, June 13, 2019 10:32 AM
To: [Steven Fanelli](#)
Subject: New Crime Alert: Car entry

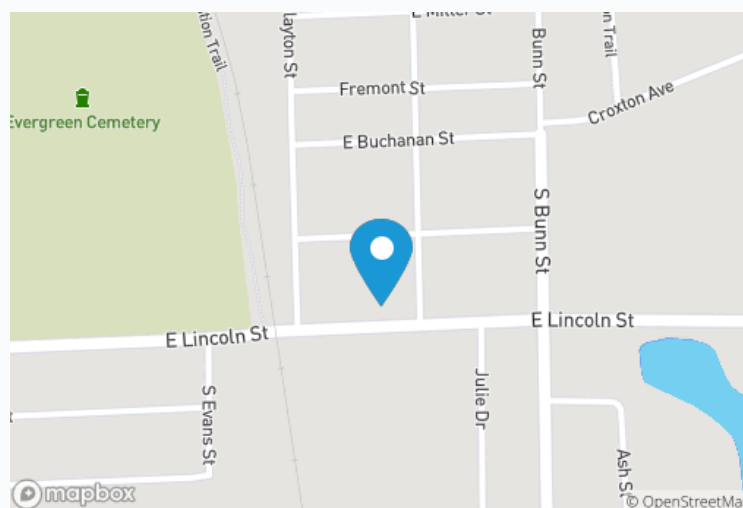


Car entry.

June 13, 2019

Went through console and glove box also broke into son's autos two houses away but didn't appear to take anything at 1:00 am today.

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From: [Ring Team](#)
Sent: Thursday, June 13, 2019 10:32 AM
To: [Brad Melton](#)
Subject: New Crime Alert: Car entry

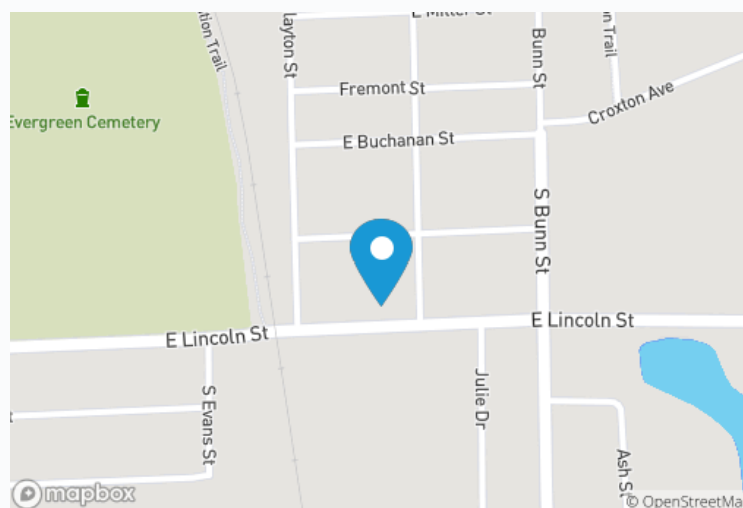


Car entry.

June 13, 2019

Went through console and glove box also broke into son's autos two houses away but didn't appear to take anything at 1:00 am today.

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From: [Ring Team](#)
Sent: Thursday, June 13, 2019 10:32 AM
To: [John Fermon](#)
Subject: New Crime Alert: Car entry

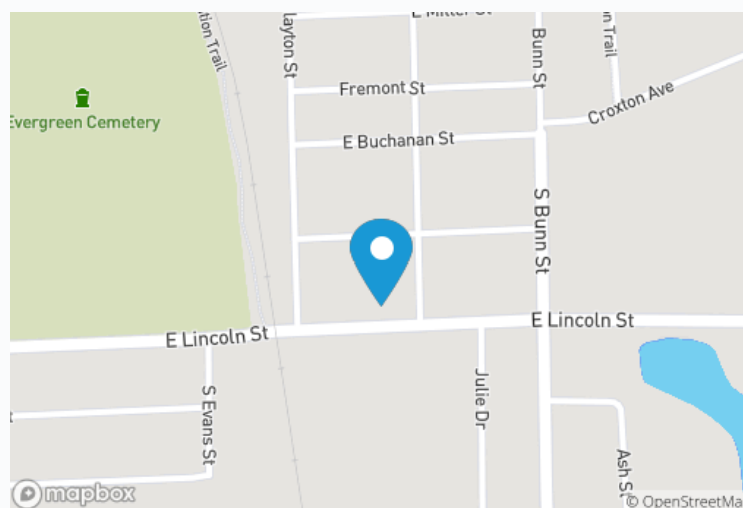


Car entry.

June 13, 2019

Went through console and glove box also broke into son's autos two houses away but didn't appear to take anything at 1:00 am today.

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From: [Ring Team](#)
Sent: Thursday, June 13, 2019 10:32 AM
To: [Timothy McCoy](#)
Subject: New Crime Alert: Car entry

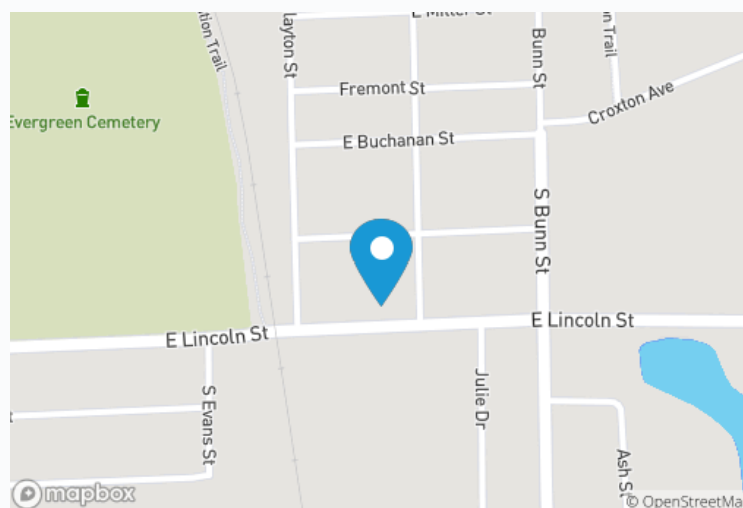


Car entry.

June 13, 2019

Went through console and glove box also broke into son's autos two houses away but didn't appear to take anything at 1:00 am today.

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From: [Ring Team](#)
Sent: Thursday, June 13, 2019 10:32 AM
To: [Jack McQueen](#)
Subject: New Crime Alert: Car entry

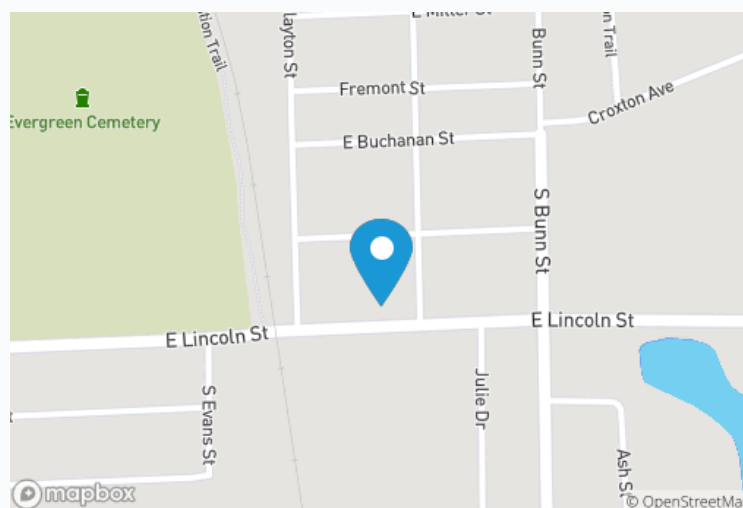


Car entry.

June 13, 2019

Went through console and glove box also broke into son's autos two houses away but didn't appear to take anything at 1:00 am today.

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From: [Ring Team](#)
Sent: Thursday, June 13, 2019 10:32 AM
To: [Clayton Arnold](#)
Subject: New Crime Alert: Car entry

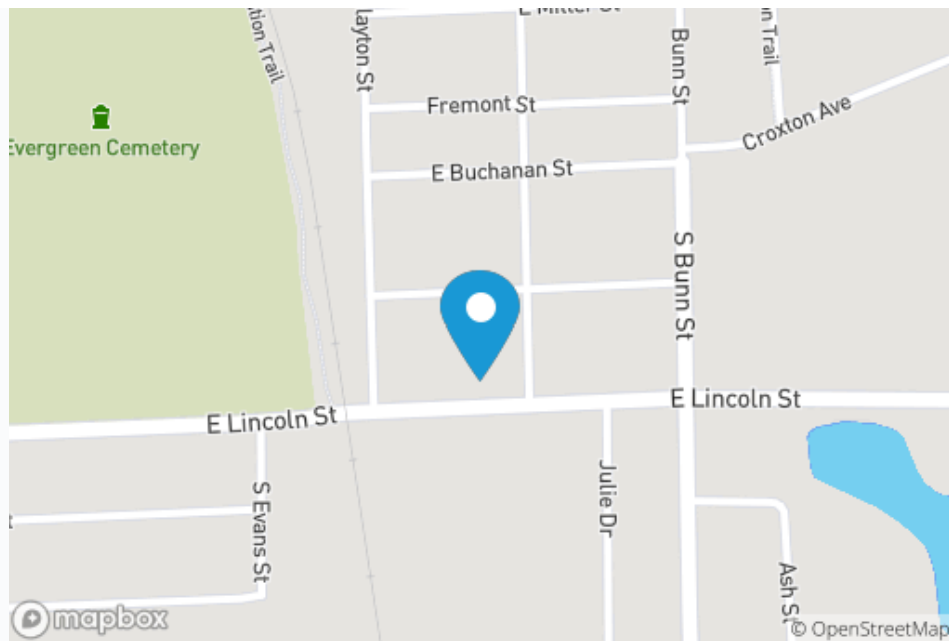


Car entry.

June 13, 2019

Went through console and glove box also broke into son's autos two houses away but didn't appear to take anything at 1:00 am today.

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ring

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From: [Ring Team](#)
Sent: Monday, June 10, 2019 8:38 AM
To: [Paul Swanlund](#)
Subject: New Crime Alert: Car rifled through

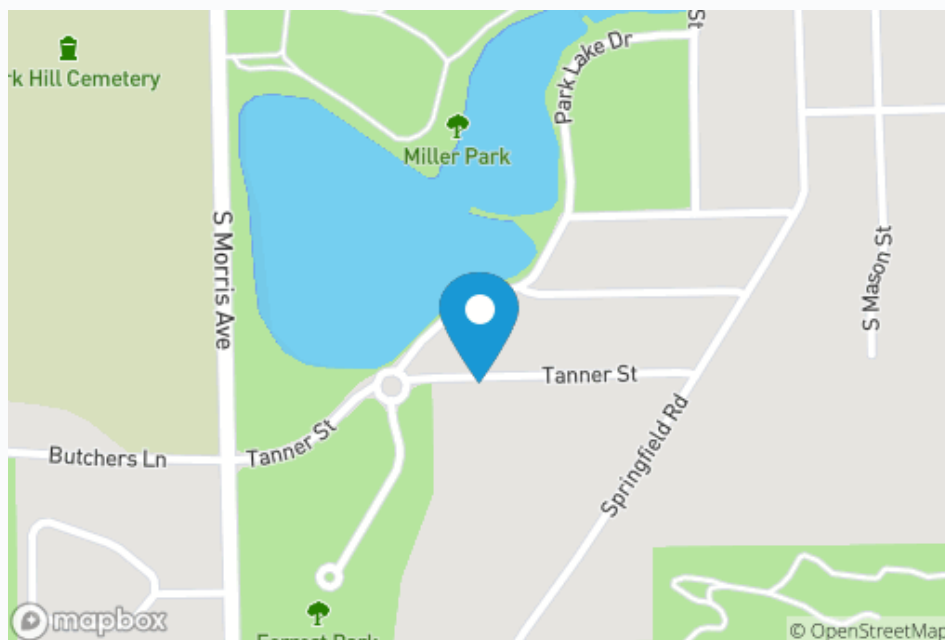


Car rifled through

June 10, 2019

Alert: Both of our vehicles were rifled through last night on Van Schoick St by Miller Park Lake. They are locked 99% of the time but it only takes one mistake.

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From: [Ring Team](#)
Sent: Monday, June 10, 2019 8:38 AM
To: [Gregory Scott](#)
Subject: New Crime Alert: Car riffled through

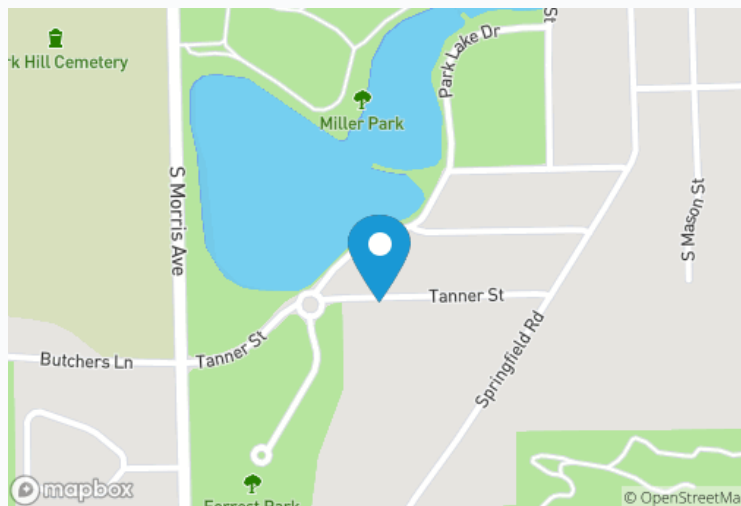


Car riffled through

June 10, 2019

Alert: Both of our vehicles were riffled through last night on Van Schoick St by Miller Park Lake. They are locked 99% of the time but it only takes one mistake.

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From: [Ring Team](#)
Sent: Monday, June 10, 2019 8:38 AM
To: [Brad Melton](#)
Subject: New Crime Alert: Car rifled through

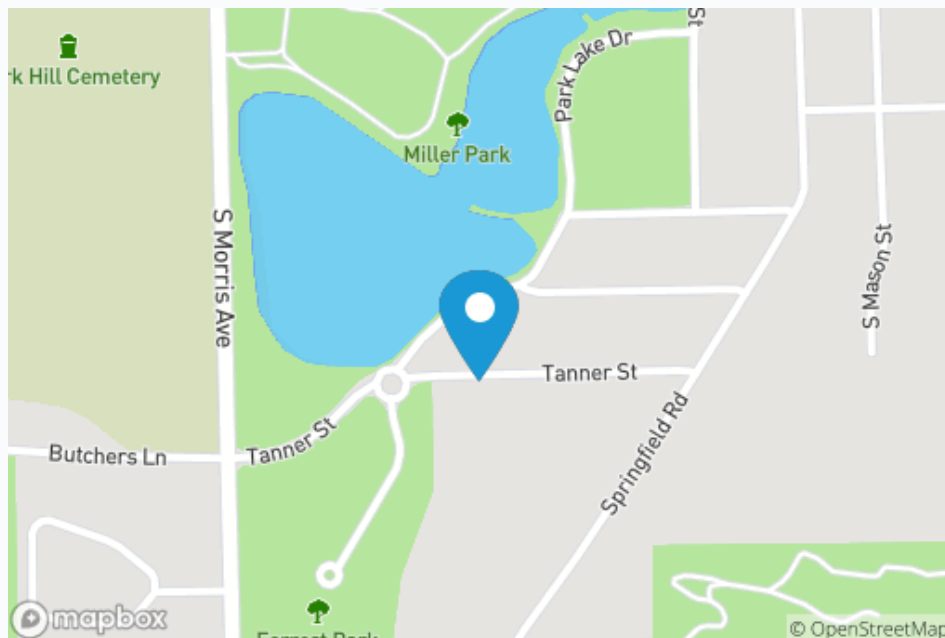


Car rifled through

June 10, 2019

Alert: Both of our vehicles were rifled through last night on Van Schoick St by Miller Park Lake. They are locked 99% of the time but it only takes one mistake.

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From: [Ring Team](#)
Sent: Monday, June 10, 2019 8:38 AM
To: [Josh Swartzentruber](#)
Subject: New Crime Alert: Car rifled through

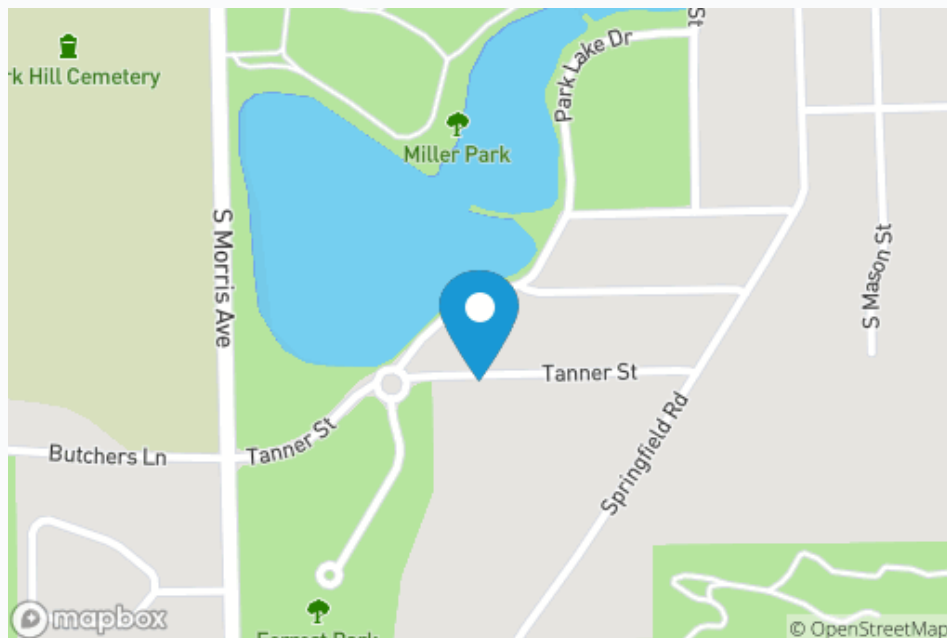


Car rifled through

June 10, 2019

Alert: Both of our vehicles were rifled through last night on Van Schoick St by Miller Park Lake. They are locked 99% of the time but it only takes one mistake.

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From: [Ring Team](#)
Sent: Monday, June 10, 2019 8:38 AM
To: [Dan Donath](#)
Subject: New Crime Alert: Car rifled through

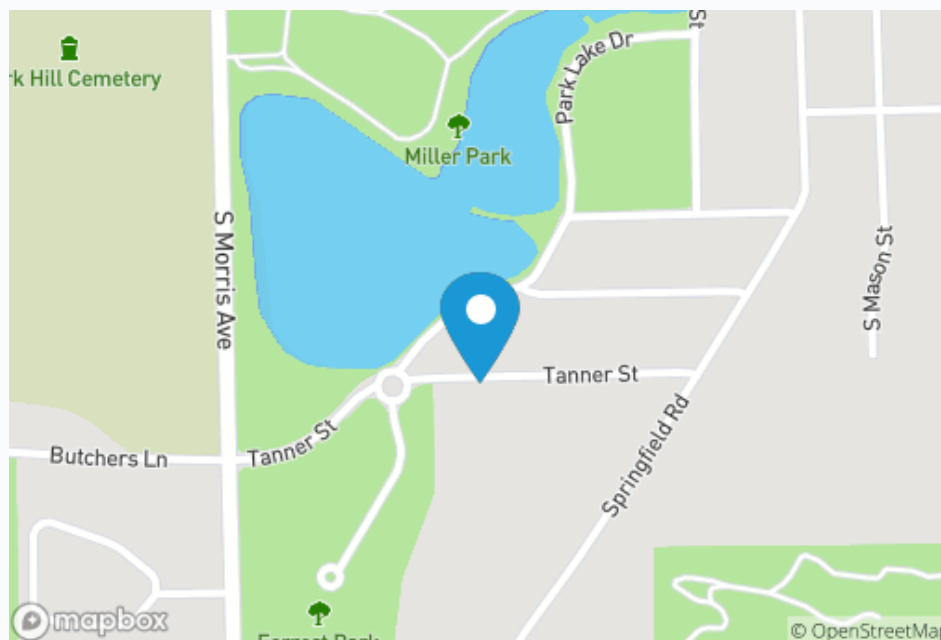


Car rifled through

June 10, 2019

Alert: Both of our vehicles were rifled through last night on Van Schoick St by Miller Park Lake. They are locked 99% of the time but it only takes one mistake.

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From: [Ring Team](#)
Sent: Monday, June 10, 2019 8:38 AM
To: [Jared Bierbaum](#)
Subject: New Crime Alert: Car rifled through

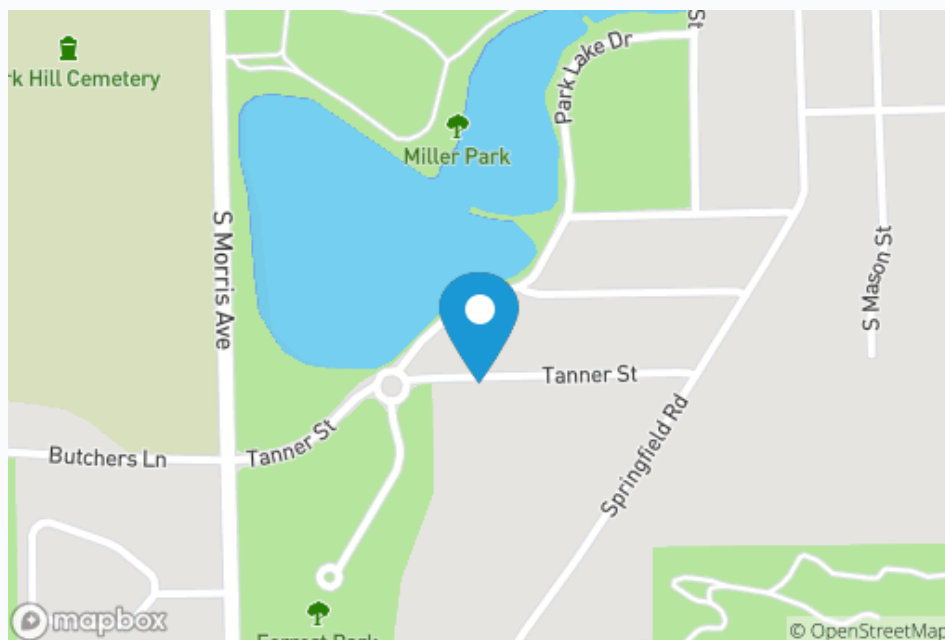


Car rifled through

June 10, 2019

Alert: Both of our vehicles were rifled through last night on Van Schoick St by Miller Park Lake. They are locked 99% of the time but it only takes one mistake.

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From: [Ring Team](#)
Sent: Monday, June 10, 2019 8:38 AM
To: [Clay Wheeler](#)
Subject: New Crime Alert: Car rifled through

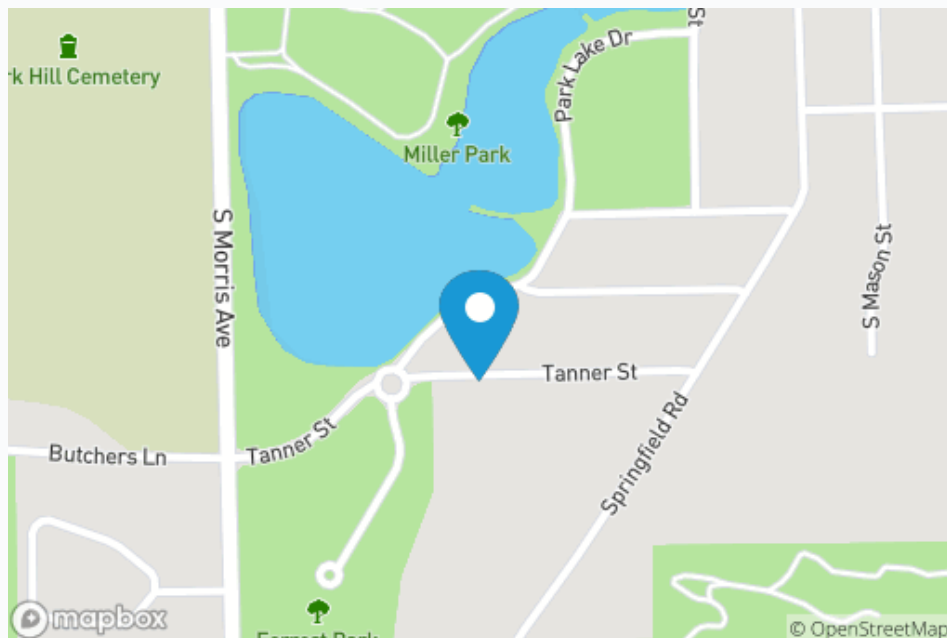


Car rifled through

June 10, 2019

Alert: Both of our vehicles were rifled through last night on Van Schoick St by Miller Park Lake. They are locked 99% of the time but it only takes one mistake.

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From: [Ring Team](#)
Sent: Monday, June 10, 2019 8:38 AM
To: [Curt Maas](#)
Subject: New Crime Alert: Car rifled through

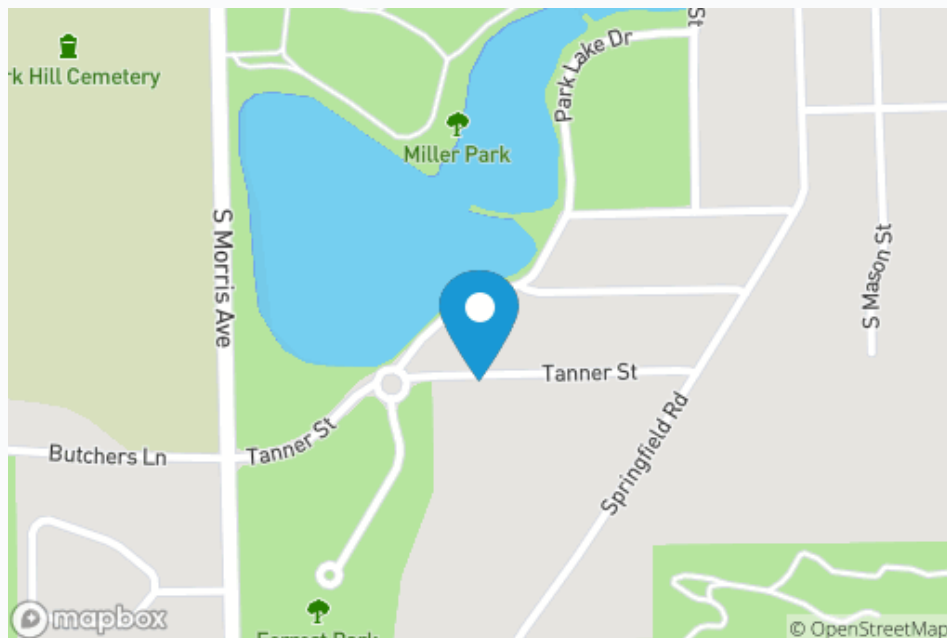


Car rifled through

June 10, 2019

Alert: Both of our vehicles were rifled through last night on Van Schoick St by Miller Park Lake. They are locked 99% of the time but it only takes one mistake.

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From: [Ring Team](#)
Sent: Monday, June 10, 2019 8:38 AM
To: [Sharon Murphy](#)
Subject: New Crime Alert: Car rifled through

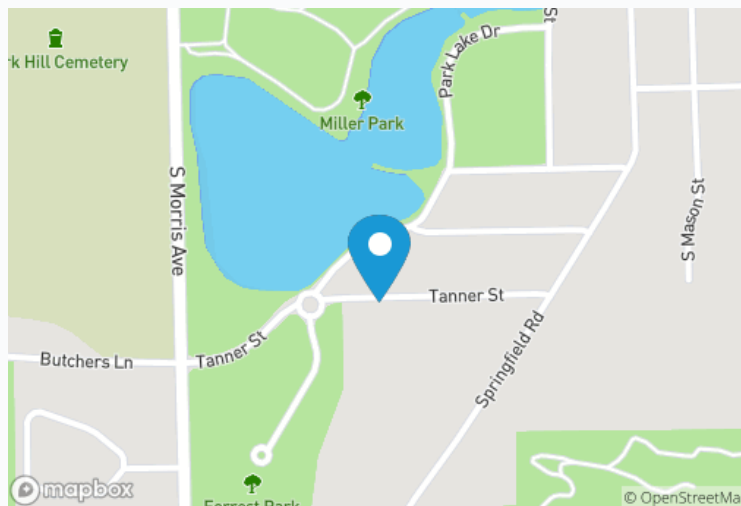


Car rifled through

June 10, 2019

Alert: Both of our vehicles were rifled through last night on Van Schoick St by Miller Park Lake. They are locked 99% of the time but it only takes one mistake.

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Websense: Click [here](#) to report this email as spam.

From: [Ring Team](#)
Sent: Monday, June 10, 2019 8:38 AM
To: [Carl Fever](#)
Subject: New Crime Alert: Car rifled through

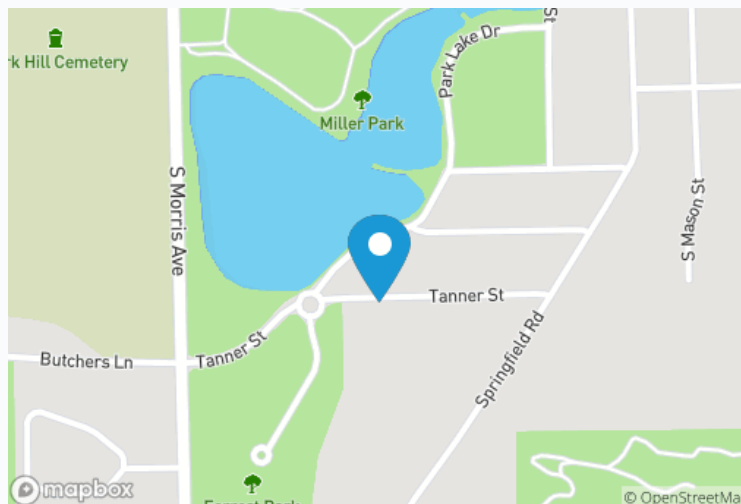


Car rifled through

June 10, 2019

Alert: Both of our vehicles were rifled through last night on Van Schoick St by Miller Park Lake. They are locked 99% of the time but it only takes one mistake.

[View Alert](#)



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From: [Ring Team](#)
Sent: Monday, June 10, 2019 8:38 AM
To: [Tyrel Klein](#)
Subject: New Crime Alert: Car rifled through

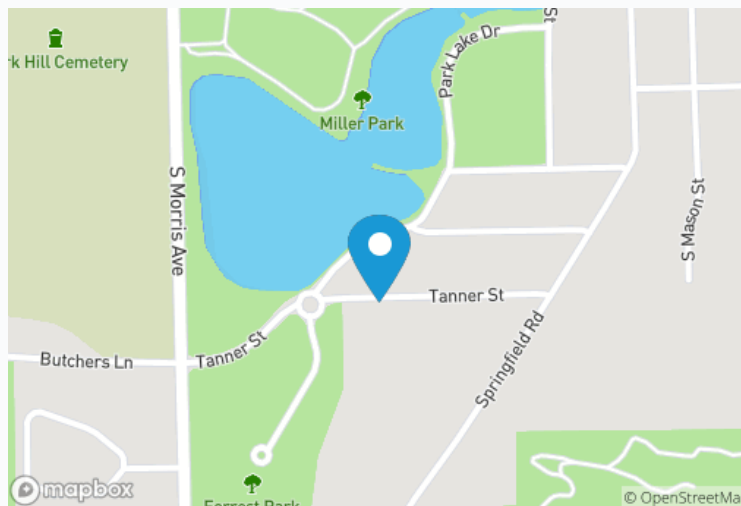


Car rifled through

June 10, 2019

Alert: Both of our vehicles were rifled through last night on Van Schoick St by Miller Park Lake. They are locked 99% of the time but it only takes one mistake.

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From: [Ring Team](#)
Sent: Monday, June 10, 2019 8:38 AM
To: [Steven Fanelli](#)
Subject: New Crime Alert: Car riffled through

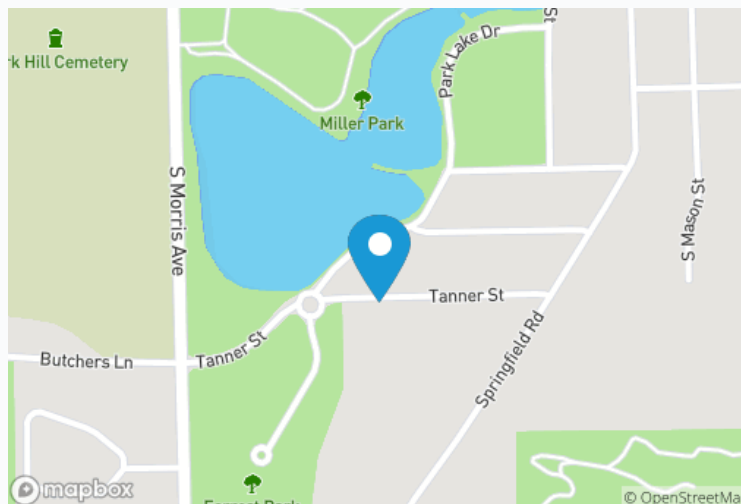


Car riffled through

June 10, 2019

Alert: Both of our vehicles were riffled through last night on Van Schoick St by Miller Park Lake. They are locked 99% of the time but it only takes one mistake.

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From: [Ring Team](#)
Sent: Monday, June 10, 2019 8:38 AM
To: [Clayton Arnold](#)
Subject: New Crime Alert: Car riffled through

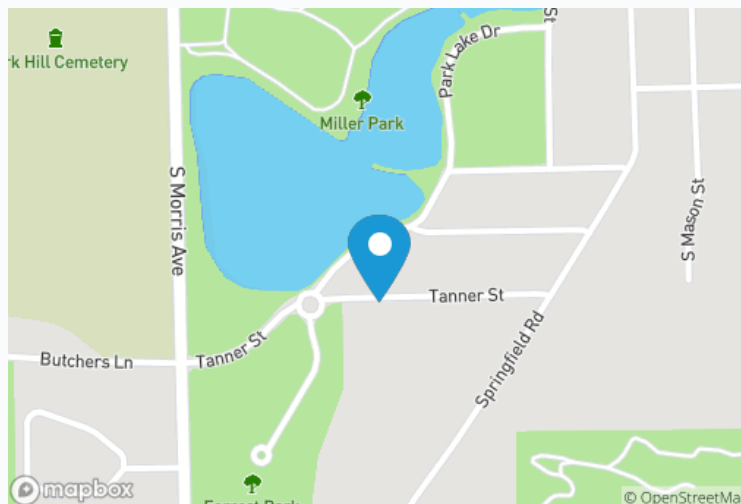


Car riffled through

June 10, 2019

Alert: Both of our vehicles were riffled through last night on Van Schoick St by Miller Park Lake. They are locked 99% of the time but it only takes one mistake.

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From: [Ring Team](#)
Sent: Monday, June 10, 2019 8:38 AM
To: [Paul Jones](#)
Subject: New Crime Alert: Car rifled through

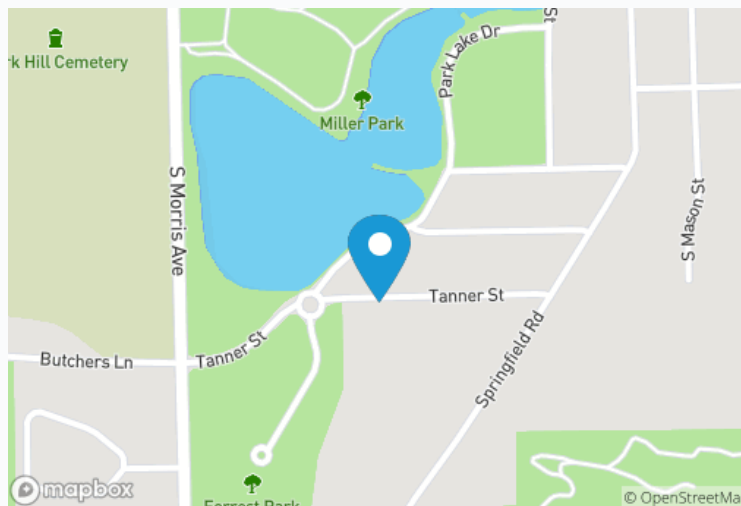


Car rifled through

June 10, 2019

Alert: Both of our vehicles were rifled through last night on Van Schoick St by Miller Park Lake. They are locked 99% of the time but it only takes one mistake.

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From: [Ring Team](#)
Sent: Monday, June 10, 2019 8:38 AM
To: [Jeffrey Engle](#)
Subject: New Crime Alert: Car rifled through

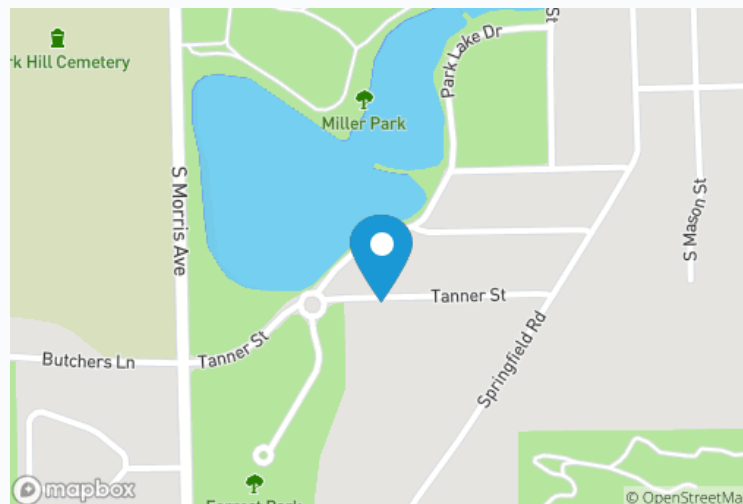


Car rifled through

June 10, 2019

Alert: Both of our vehicles were rifled through last night on Van Schoick St by Miller Park Lake. They are locked 99% of the time but it only takes one mistake.

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From: [Ring Team](#)
Sent: Monday, June 10, 2019 8:38 AM
To: [Jared Roth](#)
Subject: New Crime Alert: Car rifled through

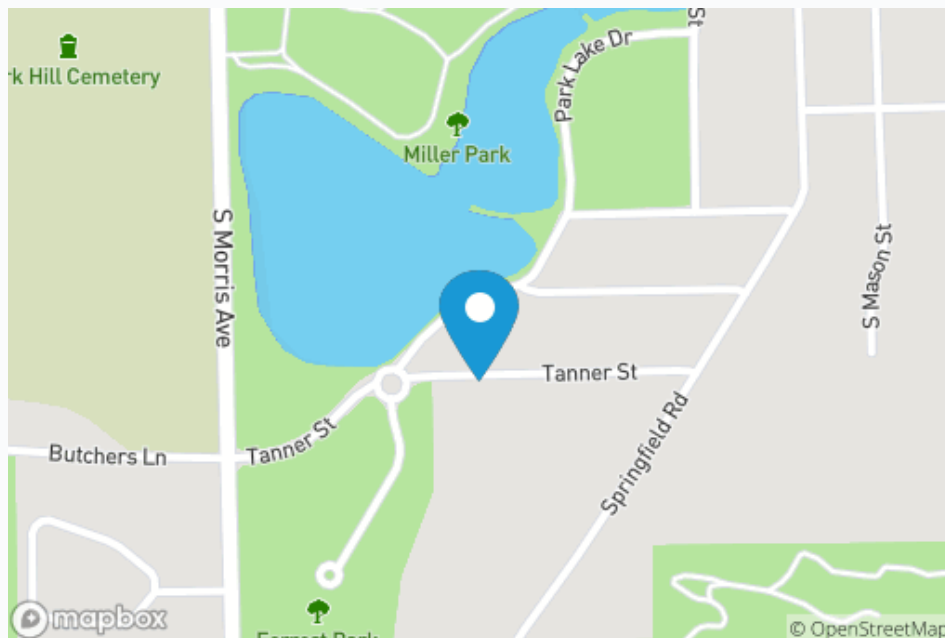


Car rifled through

June 10, 2019

Alert: Both of our vehicles were rifled through last night on Van Schoick St by Miller Park Lake. They are locked 99% of the time but it only takes one mistake.

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From: [Ring Team](#)
Sent: Monday, June 10, 2019 8:38 AM
To: [Steven Moreland](#)
Subject: New Crime Alert: Car rifled through

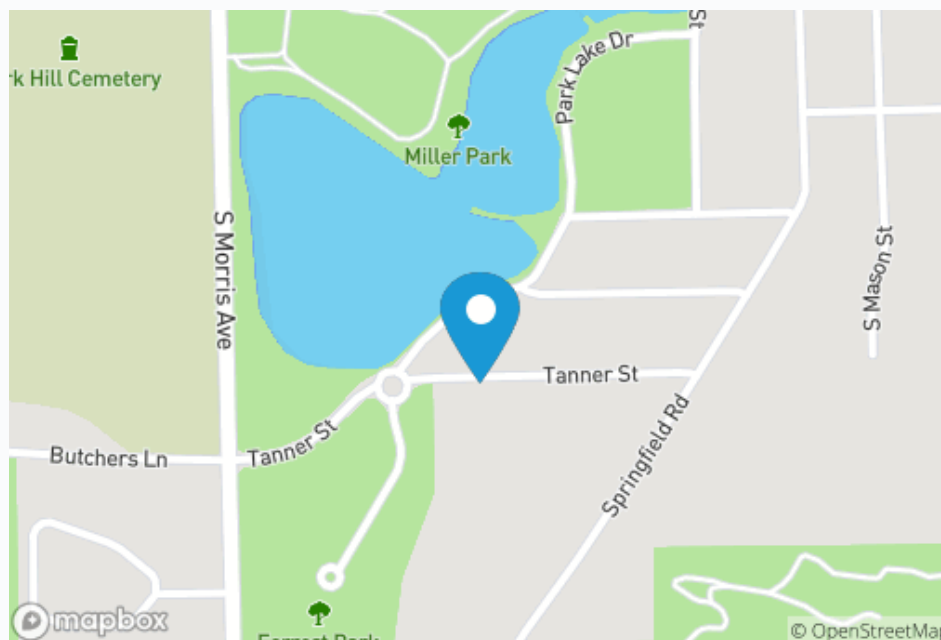


Car rifled through

June 10, 2019

Alert: Both of our vehicles were rifled through last night on Van Schoick St by Miller Park Lake. They are locked 99% of the time but it only takes one mistake.

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From: [Ring Team](#)
Sent: Monday, June 10, 2019 8:38 AM
To: [John Fermon](#)
Subject: New Crime Alert: Car rifled through

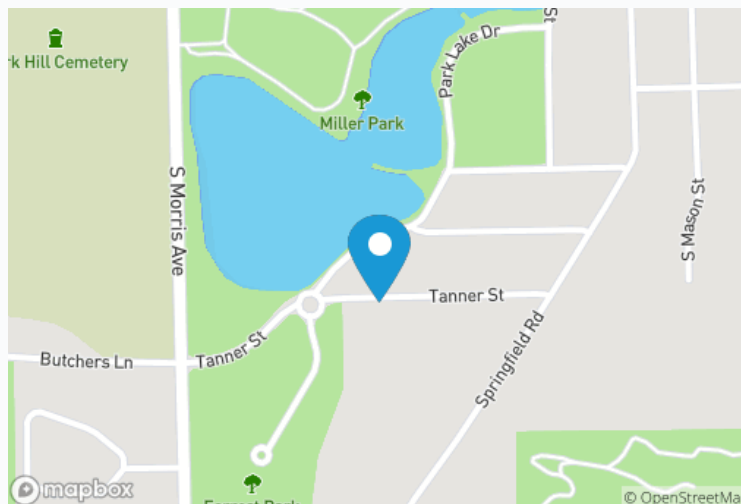


Car rifled through

June 10, 2019

Alert: Both of our vehicles were rifled through last night on Van Schoick St by Miller Park Lake. They are locked 99% of the time but it only takes one mistake.

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From: [Ring Team](#)
Sent: Monday, June 10, 2019 8:38 AM
To: [Jack McQueen](#)
Subject: New Crime Alert: Car riffled through

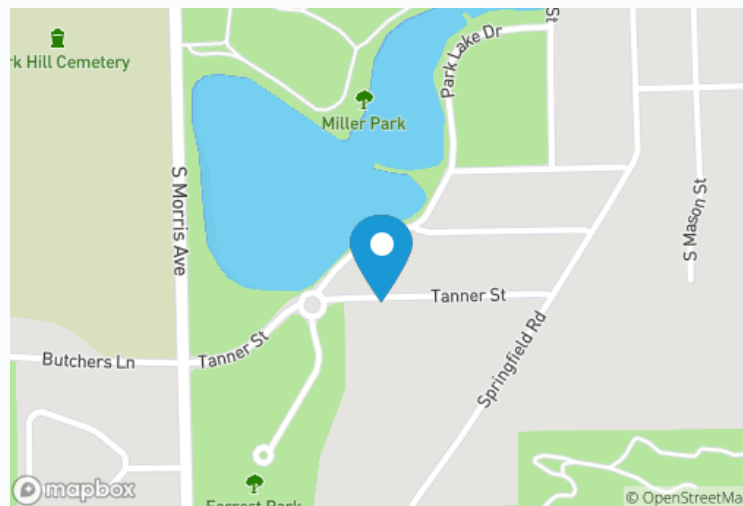


Car riffled through

June 10, 2019

Alert: Both of our vehicles were riffled through last night on Van Schoick St by Miller Park Lake. They are locked 99% of the time but it only takes one mistake.

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From: [Ring Team](#)
Sent: Monday, June 10, 2019 8:38 AM
To: [Brad Ficek](#)
Subject: New Crime Alert: Car rifled through

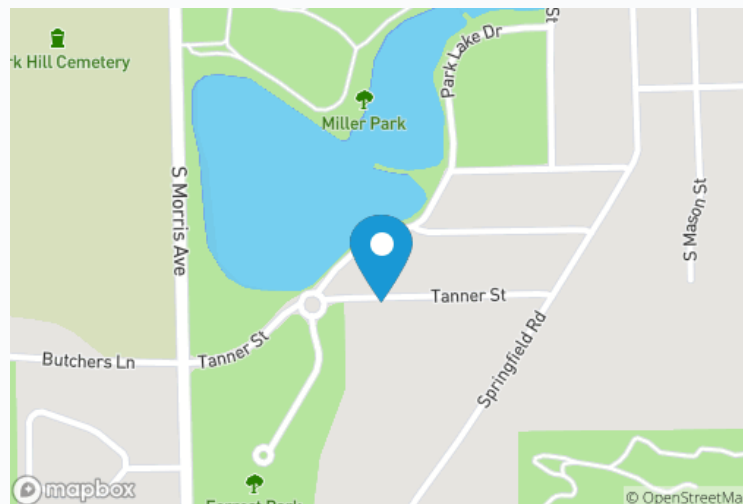


Car rifled through

June 10, 2019

Alert: Both of our vehicles were rifled through last night on Van Schoick St by Miller Park Lake. They are locked 99% of the time but it only takes one mistake.

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From: [Ring Team](#)
Sent: Monday, June 10, 2019 8:38 AM
To: [Timothy McCoy](#)
Subject: New Crime Alert: Car riffled through

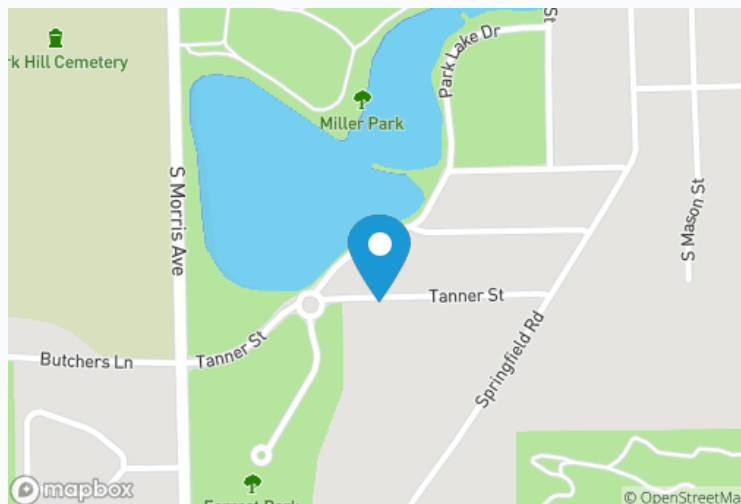


Car riffled through

June 10, 2019

Alert: Both of our vehicles were riffled through last night on Van Schoick St by Miller Park Lake. They are locked 99% of the time but it only takes one mistake.

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From: [Ring Neighbors Portal Team](#)
Sent: Wednesday, June 05, 2019 1:42 PM
To: [Jack McQueen](#)
Subject: Re: Donated Ring Devices



Hi,

Hope this finds you well! Reaching out from the Neighbors team at Ring to you and a few other key partner agencies in hopes of better understanding what community programs you might have pending or currently active where the Neighbors app, donated Ring devices or some other related component of our partnership are involved.

We've seen a lot of great community safety programs from our law enforcement partners and support your commitment to connecting with residents using new and innovative means that serve to open up and broaden the conversation. We want to see what this looks like for your agency and others to help paint a broader picture among our partners, provide any additional support needed and ensure we're aligned on Ring user privacy and protection standards as they relate to these different programs.

Specifically, that Ring users and residents are not required to purchase a recording service or otherwise compelled to take action, share footage and information as a condition to receiving a donated device or otherwise participating in programs led by Ring or our community partners.

Your agency's Partner Success Manager (aka primary Ring team contact) will be sure to follow-up with you directly in the next day or so to discuss further. In

the meantime, feel free to email kyle.demmin@ring.com with any urgent questions, concerns or requests and your PSM will be on-hand to respond and assist.

We look forward to learning more about what programs you're currently running or have planned, as well as any insights and best practices you wish to share from the process. We'll be ready to support and advise on any program updates needed to ensure key parameters are upheld and that partner-driven programs are ultimately as successful as possible.

Lastly, if you're not currently running any programs or public-facing campaigns related to Ring devices or the Neighbors app, nor do you plan to, simply email kyle.demmin@ring.com and let us know. Thank you in advance.

Best,

The Ring Neighbors Portal Team

Please direct your reply to kyle.demmin@ring.com



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From: [Ring Team](#)
Sent: Friday, May 31, 2019 12:36 PM
To: [John Fermon](#)
Subject: New Comment Added to Your Post: "Help Identify"



Hi Public Information Officer Fermon,
A Neighbor recently [commented](#) on one of your posts:

Post Title:
[Help Identify.](#)

Neighbor Comment

Neighbor12 wrote: "Great pic. Someone's gonna know who this is."

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From: [Ring Team](#)
Sent: Wednesday, May 29, 2019 4:05 PM
To: [Clayton Arnold](#)
Subject: Welcome to Neighbors

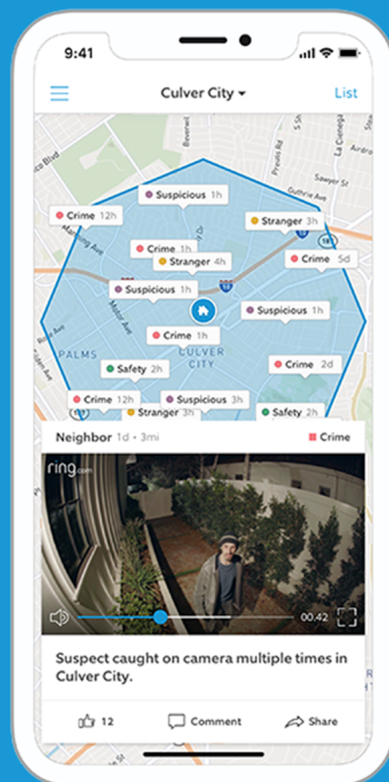


Welcome to Neighbors

The New Neighborhood Watch



Neighbors is more than an app,
it's the power of your community coming together
to keep you safe and informed.

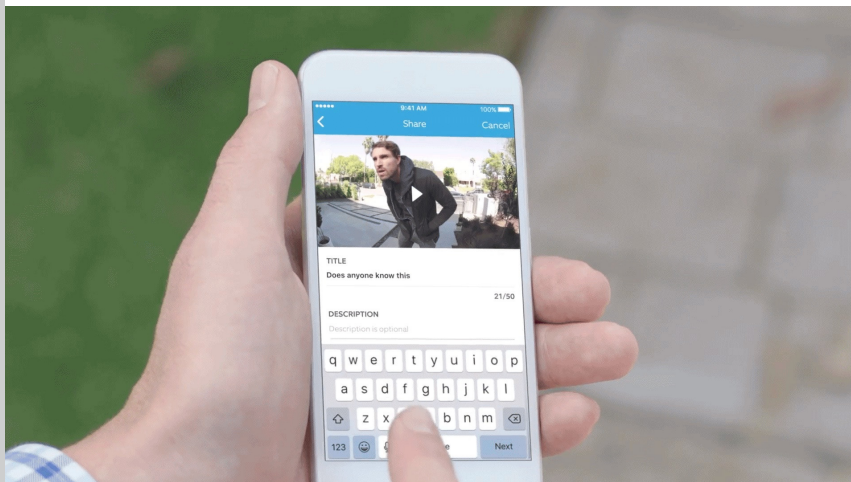


Get real-time crime and safety
alerts from your neighbors



Criminals target neighborhoods, not individual homes. But with real-time crime and safety alerts from your neighbors, you'll stay one step ahead of crime.

When you see something, share something



Millions of Americans are already using Neighbors - now you can stay connected with your community and share alerts about suspicious or criminal activity.

Our [community guidelines](#) help ensure all Neighbors treat each other with dignity and respect.

Safer Neighborhoods start with Neighbors.
Welcome to the New Neighborhood Watch.

[SEE MY NEIGHBORHOOD](#)

SHAPE * MERGEFORMAT

✓ Resolved

The Power of Neighbors

[See how Neighbors came together in Dallas to stop package theft in their community.](#)

[Click here to unsubscribe from Neighbors emails](#)

Email intended for carhold@cityblm.org.

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Neighbors by Ring

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From: [Jack McQueen](#)
Sent: Tuesday, May 21, 2019 7:59 AM
To: [Kyle Demmin](#)
Subject: Re: Email notification to our Portal?

Thanks!

Jack McQueen from mobile device

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Tuesday, May 21, 2019 7:02:27 AM
To: Jack McQueen
Subject: Re: Email notification to our Portal?

Morning Jack,

I was able to look into it and it looks like this post was tagged as "suspicious" category. In Portal, you'll only receive the email alerts for the posts that are tagged as "crime". Since you're only receiving "crime" post notifications, this is why it'll be important to check the feed each day for those posts that aren't classified as crime, but still are very helpful for investigations/community purposes.

Hope that helps!

On Mon, May 20, 2019 at 10:05 AM Kyle Demmin <kyle.demmin@ring.com> wrote:

Morning Jack,

Thanks for reaching out. That is great to hear that Portal was utilized in that way! Really shows the power and potential.

Normally anytime there is a crime post in the area and if you're subscribed to that alert zone, you'll get an email notification. Can you send me this specific post so I can look

into? My theory is that the email was delayed, but would like to confirm.

Thanks!

On Mon, May 20, 2019 at 7:51 AM Jack McQueen <jmcqueen@cityblm.org> wrote:

Key Kyle.

Today we had a Ring user post a vehicle burglary and used the Portal to communicate with them. They responded to our request within minutes which is great.

I have a question about notifications. We had been getting emails from the portal when something is posted and on this post we did not get email notifications about the users post. Did something change?

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
[305 S. East St., Bloomington, IL 61701](#)

--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
714-381-6291

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Santa Monica, CA 90404
www.ring.com

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[Join the new neighborhood watch.](#)

[Neighbors Portal Resource Center](#)

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[Kyle Demmin](#)

[Partner Success Manager](#)
kyle.demmin@ring.com
[714-381-6291](tel:714-381-6291)

[1523 26th St.](#)
[Santa Monica, CA 90404](#)
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[Join the new neighborhood watch.](#)

[Neighbors Portal Resource Center](#)

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From: [Kyle Demmin](#)
Sent: Tuesday, May 21, 2019 7:02 AM
To: [Jack McQueen](#)
Subject: Re: Email notification to our Portal?

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Thanks!

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Key Kyle.

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I have a question about notifications. We had been getting emails from the portal when something is posted and on this post we did not get email notifications about the users post. Did something change?

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
[305 S. East St., Bloomington, IL 61701](#)

--

[Kyle Demmin](#)

Partner Success Manager
kyle.demmin@ring.com
714-381-6291

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[Kyle Demmin](#)

[Partner Success Manager](#)
kyle.demmin@ring.com
[714-381-6291](tel:714-381-6291)

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From: [Ring Team](#)
Sent: Monday, May 20, 2019 5:45 PM
To: [Jack McQueen](#)
Subject: New Comment Added to a Post You're Following:
"Boys trying to break in car "



Hi Supervisor McQueen,

A Neighbor recently [commented](#) on a post you're following:

Post Title:

[Boys trying to break in car](#)

Neighbor Comment

Neighbor29 wrote: "I know these kids"

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From: [Ring Team](#)
Sent: Monday, May 20, 2019 11:49 AM
To: [John Fermon](#)
Subject: New Comment Added to Your Post: "Juvenile Arrests made in Stolen Vehicle Incident"



Hi Public Information Officer Fermon,
A Neighbor recently [commented](#) on one of your posts:

Post Title: —
[Juvenile Arrests made in Stolen Vehicle Incident](#)

Neighbor Comment

Neighbor13 wrote: "This area over here has become a bit of an issue of late. What's up with that? Thank you officers for watching out for us & our safety while we sleep. You guys don't get enough people who say "Thank you" so, thank you!"

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From: [Ring Team](#)
Sent: Monday, May 20, 2019 11:47 AM
To: [John Fermon](#)
Subject: New Comment Added to Your Post: "Juvenile Arrests made in Stolen Vehicle Incident"



Hi Public Information Officer Fermon,
A Neighbor recently [commented](#) on one of your posts:

Post Title: —
[Juvenile Arrests made in Stolen Vehicle Incident](#)

Neighbor Comment

Neighbor13 wrote: "@Neighbor27 They could be. I mean, it is...what, 6-7 blocks or so from one another. It isn't too difficult to surmise that they are one in the same. But I could be wrong."

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From: [Ring Team](#)
Sent: Monday, May 20, 2019 11:41 AM
To: [Jack McQueen](#)
Subject: New Comment Added to a Post You're Following:
"Boys trying to break in car "



Hi Supervisor McQueen,

A Neighbor recently [commented](#) on a post you're following:

Post Title:

[Boys trying to break in car](#)

Neighbor Comment

Neighbor30 wrote: "Are these the ones that got arrested?"

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From: [Ring Team](#)
Sent: Monday, May 20, 2019 11:38 AM
To: [Jack McQueen](#)
Subject: New Comment Added to a Post You're Following:
"Boys trying to break in car "



Hi Supervisor McQueen,

A Neighbor recently [commented](#) on a post you're following:

Post Title:

[Boys trying to break in car](#)

Neighbor Comment

Neighbor8 wrote: "@Neighbor8 Perfect. Thank you!"

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From: [Ring Team](#)
Sent: Monday, May 20, 2019 11:30 AM
To: [Jack McQueen](#)
Subject: New Comment Added to a Post You're Following:
"Boys trying to break in car "



Hi Supervisor McQueen,
A Neighbor recently [commented](#) on a post you're following:

Post Title:
[Boys trying to break in car](#)

Neighbor Comment

Neighbor23 wrote:
"https://www.facebook.com/712569165423032/posts/2475929689086962/"

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From: [Ring Team](#)
Sent: Monday, May 20, 2019 11:24 AM
To: [Jack McQueen](#)
Subject: New Comment Added to a Post You're Following:
"Boys trying to break in car "



Hi Supervisor McQueen,

A Neighbor recently [commented](#) on a post you're following:

Post Title:

[Boys trying to break in car](#)

Neighbor Comment

Neighbor23 wrote: "the floodlight is better than the spotlight if you can afford the extra"

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From: [Ring Team](#)
Sent: Monday, May 20, 2019 11:21 AM
To: [Jack McQueen](#)
Subject: New Comment Added to a Post You're Following:
"Boys trying to break in car "



Hi Supervisor McQueen,
A Neighbor recently [commented](#) on a post you're following:

Post Title: —
[Boys trying to break in car](#)

Neighbor Comment

Neighbor16 wrote: "@Neighbor8 it's the flood light cam "

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From: [Ring Team](#)
Sent: Monday, May 20, 2019 11:11 AM
To: [Jack McQueen](#)
Subject: New Comment Added to a Post You're Following:
"Boys trying to break in car "



Hi Supervisor McQueen,

A Neighbor recently [commented](#) on a post you're following:

Post Title:

[Boys trying to break in car](#)

Neighbor Comment

Neighbor28 wrote: "So invincible don't even cover their faces....dumb a\$\$es □□□"

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From: [Ring Team](#)
Sent: Monday, May 20, 2019 11:10 AM
To: [John Fermon](#)
Subject: New Comment Added to Your Post: "Juvenile Arrests made in Stolen Vehicle Incident"



Hi Public Information Officer Fermon,
A Neighbor recently [commented](#) on one of your posts:

Post Title: —
[Juvenile Arrests made in Stolen Vehicle Incident](#)

Neighbor Comment

Neighbor27 wrote: "Great job, just curious were these the 3 kids shown in a video early this morning so blatantly looking to break in vehicles shown on a Ring app!! Fools don't even wear hoodies to cover their faces lol 😊"

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From: [Ring Team](#)
Sent: Monday, May 20, 2019 11:09 AM
To: [Jack McQueen](#)
Subject: New Comment Added to a Post You're Following:
"Boys trying to break in car "



Hi Supervisor McQueen,

A Neighbor recently [commented](#) on a post you're following:

Post Title:

[Boys trying to break in car](#)

Neighbor Comment

Neighbor8 wrote: "@Neighbor3 which Ring Doorbell model was this taken with? Wanting to upgrade."

[VIEW POST](#)



Email intended for jmcqueen@cityblm.org.

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From: [Ring Team](#)
Sent: Monday, May 20, 2019 10:59 AM
To: [Jack McQueen](#)
Subject: New Comment Added to a Post You're Following:
"Boys trying to break in car "



Hi Supervisor McQueen,

A Neighbor recently [commented](#) on a post you're following:

Post Title:

[Boys trying to break in car](#)

Neighbor Comment

Neighbor21 wrote: "Wow. Excellent catch. "

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From: [Ring Team](#)
Sent: Monday, May 20, 2019 10:57 AM
To: [John Fermon](#)
Subject: New Comment Added to Your Post: "Juvenile Arrests made in Stolen Vehicle Incident"



Hi Public Information Officer Fermon,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Juvenile Arrests made in Stolen Vehicle Incident](#)

Neighbor Comment

Neighbor24 wrote: "Nice job!!"

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From: [Ring Team](#)
Sent: Monday, May 20, 2019 10:53 AM
To: [Jack McQueen](#)
Subject: New Comment Added to a Post You're Following:
"Boys trying to break in car "



Hi Supervisor McQueen,

A Neighbor recently [commented](#) on a post you're following:

Post Title:

[Boys trying to break in car](#)

Neighbor Comment

Neighbor14 wrote: "@Neighbor16 perfect! Thank you! I'm going to grab a couple of those. Great video! Hope the BPD was able to catch them!"

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From: [Ring Team](#)
Sent: Monday, May 20, 2019 10:53 AM
To: [Jack McQueen](#)
Subject: New Comment Added to a Post You're Following:
"Boys trying to break in car "



Hi Supervisor McQueen,

A Neighbor recently [commented](#) on a post you're following:

Post Title:

[Boys trying to break in car](#)

Neighbor Comment

Neighbor16 wrote: "@Neighbor14 flood light cam "

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From: [Ring Team](#)
Sent: Monday, May 20, 2019 10:52 AM
To: [Jack McQueen](#)
Subject: New Comment Added to a Post You're Following:
"Boys trying to break in car "



Hi Supervisor McQueen,

A Neighbor recently [commented](#) on a post you're following:

Post Title:

[Boys trying to break in car](#)

Neighbor Comment

Neighbor14 wrote: "Is this taken with the Ring Spotlight Cam or the Doorbell? I'm thinking of adding some spotlight cams and this is a great video to help me decide! Thanks!!"

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From: [Ring Team](#)
Sent: Monday, May 20, 2019 10:51 AM
To: [John Fermon](#)
Subject: New Comment Added to Your Post: "Juvenile Arrests made in Stolen Vehicle Incident"



Hi Public Information Officer Fermon,
A Neighbor recently [commented](#) on one of your posts:

Post Title:
[Juvenile Arrests made in Stolen Vehicle Incident](#)

Neighbor Comment

Neighbor8 wrote: "Thank you for watching over the city as some of us sleep!"

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From: [Ring Team](#)
Sent: Monday, May 20, 2019 10:39 AM
To: [John Fermon](#)
Subject: New Comment Added to Your Post: "Juvenile Arrests made in Stolen Vehicle Incident"



Hi Public Information Officer Fermon,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Juvenile Arrests made in Stolen Vehicle Incident](#)

Neighbor Comment

Neighbor22 wrote: "nice job officers! thanks for watching out for us while we sleep! you guys rock!!!"

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From: [Ring Team](#)
Sent: Monday, May 20, 2019 10:38 AM
To: [John Fermon](#)
Subject: New Comment Added to Your Post: "Juvenile Arrests made in Stolen Vehicle Incident"



Hi Public Information Officer Fermon,
A Neighbor recently [commented](#) on one of your posts:

Post Title:
[Juvenile Arrests made in Stolen Vehicle Incident](#)

Neighbor Comment

Neighbor22 wrote: "Nice job officers and thanks for watching out for as while we sleep! You guys rock!!!"

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From: [Ring Team](#)
Sent: Monday, May 20, 2019 10:36 AM
To: [John Fermon](#)
Subject: New Comment Added to Your Post: "Juvenile Arrests made in Stolen Vehicle Incident"



Hi Public Information Officer Fermon,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Juvenile Arrests made in Stolen Vehicle Incident](#)

Neighbor Comment

Neighbor5 wrote: "Great job BPD ! "

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From: [Ring Team](#)
Sent: Monday, May 20, 2019 10:32 AM
To: [Jack McQueen](#)
Subject: New Comment Added to a Post You're Following:
"Boys trying to break in car "



Hi Supervisor McQueen,

A Neighbor recently [commented](#) on a post you're following:

Post Title:

[Boys trying to break in car](#)

Neighbor Comment

Neighbor16 wrote: "@Neighbor12 this video has been sent on to the police "

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From: [Ring Team](#)
Sent: Monday, May 20, 2019 10:16 AM
To: [Jack McQueen](#)
Subject: New Comment Added to a Post You're Following:
"Boys trying to break in car "



Hi Supervisor McQueen,

A Neighbor recently [commented](#) on a post you're following:

Post Title:

[Boys trying to break in car](#)

Neighbor Comment

Neighbor12 wrote: "@Neighbor15 has this been sent on to police? they were asking for any thief activities of cars last night. BPD or Crime Stoppers"

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From: [Kyle Demmin](#)
Sent: Monday, May 20, 2019 10:06 AM
To: [Jack McQueen](#)
Subject: Re: Email notification to our Portal?

Morning Jack,

Thanks for reaching out. That is great to hear that Portal was utilized in that way! Really shows the power and potential.

Normally anytime there is a crime post in the area and if you're subscribed to that alert zone, you'll get an email notification. Can you send me this specific post so I can look into? My theory is that the email was delayed, but would like to confirm.

Thanks!

On Mon, May 20, 2019 at 7:51 AM Jack McQueen <jmcqueen@cityblm.org> wrote:

Key Kyle.

Today we had a Ring user post a vehicle burglary and used the Portal to communicate with them. They responded to our request within minutes which is great.

I have a question about notifications. We had been getting emails from the portal when something is posted and on this post we did not get email notifications about the users post. Did something change?

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
[305 S. East St., Bloomington, IL 61701](#)

--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com

714-381-6291

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Santa Monica, CA 90404
www.ring.com

[Download the Neighbors App.](#)
[Join the new neighborhood watch.](#)

[Neighbors Portal Resource Center](#)

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From: [Jack McQueen](#)
Sent: Monday, May 20, 2019 9:51 AM
To: kyle.demmin@ring.com
Subject: Email notification to our Portal?

Key Kyle.

Today we had a Ring user post a vehicle burglary and used the Portal to communicate with them. They responded to our request within minutes which is great.

I have a question about notifications. We had been getting emails from the portal when something is posted and on this post we did not get email notifications about the users post. Did something change?

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: [Ring Team](#)
Sent: Sunday, May 19, 2019 10:53 PM
To: [John Fermon](#)
Subject: New Comment Added to Your Post: "Solicitor Information and Tips"



Hi Public Information Officer Fermon,
A Neighbor recently [commented](#) on one of your posts:

Post Title: —
[Solicitor Information and Tips](#)

Neighbor Comment

Neighbor22 wrote: "What about residential parks that have no soliciting at all entrances and they still come in and go door to door?? They don't even check in with the office first. Are people just powerless?"

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From: [Ring Team](#)
Sent: Saturday, May 18, 2019 11:12 AM
To: [Timothy McCoy](#)
Subject: Please Create Your Ring Account



[Customer Stories](#) | [Products](#)

Create Your Ring Account

Hi Neighbor,

We noticed that someone tried to log into Ring with this email address. Since this email address isn't currently associated with a Ring account, you'll have to create a new one at [Ring.com](#) or on the Ring App.

Tap the button below to create your Ring account today.

[Create My Account](#)

Thanks,
The Ring Team



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From: [Ring Team](#)
Sent: Wednesday, May 15, 2019 1:31 PM
To: [Jack McQueen](#)
Subject: Urgent: Bloomington Police Department needs your help

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear **Jack**,

Supervisor Jack McQueen of the **Bloomington Police Department** is investigating an incident that occurred near your home and your Ring device may have captured video that can help. **Supervisor McQueen** of the **Bloomington Police Department** is seeking videos recorded between: **April 18th from 7:30 AM to 9:00 AM**

A message from **Supervisor McQueen**:

Good afternoon! Bloomington Police Department is reaching out to residents in the area near the intersection of Regency and E. Washington to see if your Ring device(s) captured video that would be of help in a robbery investigation. Det. Jared Roth, 309-434-2379, is handling the case. Thank you!

[Share Videos](#)

[Review Videos](#)

Ring login required

Sharing your Ring videos is absolutely your choice, and none of your information has been shared with law enforcement. However, if you'd like to take direct action against crime in your community, this is a great opportunity by sharing your Ring videos and your contact information with **Supervisor McQueen** of the

Bloomington Police Department.

This is a time-sensitive matter, so we look forward to your prompt action. Thank you for making your neighborhood a safer place.

Stay safe,
Ring Team

If you have any questions or concerns, please contact **Supervisor McQueen** at **Bloomington Police Department** or the Ring Video Request Team at videorequest@ring.com.

Please unsubscribe me from future requests to share footage



Email intended for jmcqueen@cityblm.org.

[Learn more about video requests.](#)

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ring

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From: [Ring Team](#)
Sent: Tuesday, May 14, 2019 8:53 AM
To: [John Fermon](#)
Subject: New Comment Added to Your Post: "Robbery Safety Video "



Hi Public Information Officer Fermon,
A Neighbor recently [commented](#) on one of your posts:

Post Title:
[Robbery Safety Video](#)

Neighbor Comment
Neighbor18 wrote: "Can't seem to bring up the video. "

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From: [Ring Team](#)
Sent: Monday, May 13, 2019 5:23 PM
To: [John Fermon](#)
Subject: New Comment Added to Your Post: "Solicitor Information and Tips"



Hi Public Information Officer Fermon,
A Neighbor recently [commented](#) on one of your posts:

Post Title:
[Solicitor Information and Tips](#)

Neighbor Comment

Neighbor12 wrote: "Also, I have a "NO SOLICITATION" sign on my door, but that hasn't kept them from knocking. I guess that's because I didn't word it exactly like you did. I will be changing it and we will see if they can read now or if I have to have a neon sign made that constantly flashes the message at them. Thanks for that tip."

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From: [Ring Team](#)
Sent: Monday, May 13, 2019 5:11 PM
To: [John Fermon](#)
Subject: New Comment Added to Your Post: "Solicitor Information and Tips"



Hi Public Information Officer Fermon,
A Neighbor recently [commented](#) on one of your posts:

Post Title: —
[Solicitor Information and Tips](#)

Neighbor Comment

Neighbor12 wrote: "Every single Energy Provider Representative that has ever come to my door has: 1. Represented themselves to me as being from Ameren & they needed to see my bill to make sure I was getting the right price for my energy, 2. Stated that I would save money if I switched (not bothering to include that I would have to pay money to switch. That was a surprise when I got my bill). I moved here from Missouri & had no idea about these practices in Illinois. Honestly, I think it is highly dishonest & there needs to be more regulations on these companies and their dishonest & predatory behavior. I find the entire thing of these multitudes of energy companies sending out people to try to convince citizens to switch energy companies to be bizarre at best and criminal at worst. I like choices, but I would prefer if Ameren sent out details about the Energy companies to all customers & let us choose that way. Door to door sales in this manner will breed criminal activity. You can count on that."

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From: [Ring Team](#)
Sent: Friday, May 10, 2019 3:57 PM
To: [John Fermon](#)
Subject: New Comment Added to Your Post: "Robbery Safety Video "



Hi Public Information Officer Fermon,
A Neighbor recently [commented](#) on one of your posts:

Post Title:
[Robbery Safety Video](#)

Neighbor Comment

Neighbor13 wrote: "but wasn't the gas station right around the corner from them robbed just within the last few weeks? Again why would someone rob something so close to the police department??"

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From: [Ring Team](#)
Sent: Friday, May 10, 2019 10:32 AM
To: [John Fermon](#)
Subject: New Comment Added to Your Post: "Robbery Safety Video "



Hi Public Information Officer Fermon,
A Neighbor recently [commented](#) on one of your posts:

Post Title:
[Robbery Safety Video](#)

Neighbor Comment

Neighbor25 wrote: "Not a robbery, a robbery safety VIDEO for you"

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From: [Ring Team](#)
Sent: Friday, May 10, 2019 10:24 AM
To: [John Fermon](#)
Subject: New Comment Added to Your Post: "Robbery Safety Video "



Hi Public Information Officer Fermon,
A Neighbor recently [commented](#) on one of your posts:

Post Title:
[Robbery Safety Video](#)

Neighbor Comment

Neighbor10 wrote: "Why in the world would something like this happen so close to the police department "

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From: [Jack McQueen](#)
Sent: Tuesday, April 30, 2019 10:45 AM
To: kyle.demmin@ring.com; bjingles@ci.peki.il.us
Subject: Pekin IL PD interested in Ring Neighborhood and Portal

Hey Kyle! I spoke with Billie Igles at Pekin PD today and she advised their Chief is interested in the Ring Portal and the program we launched with you. I have cc'd her on this email so you two can make contact. Pekin has a very robust social media following when compared to their city size!

Billie, for your records, our PIO is jfermon@cityblm.org - John Fermon.

Thanks and good luck.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: [Jack McQueen](#)
Sent: Tuesday, April 30, 2019 10:44 AM
To: kyle.demmin@ring.com; bjingles@ci.peki.il.us
Subject: Pekin IL PD interested in Ring Neighborhood and Portal

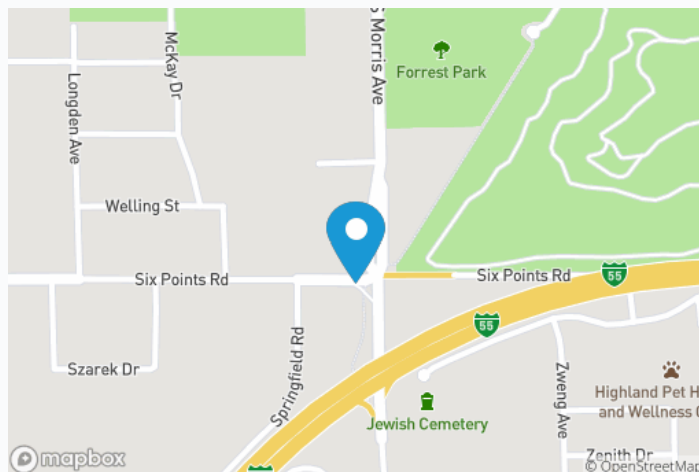
Hey Kyle! I spoke with Billie Igles at Pekin PD today and she advised their Chief is interested in the Ring Portal and the program we launched with you. I have cc'd her on this email so you two can make contact. Pekin has a very robust social media following when compared to their city size!

Billie, for your records, our PIO is jfermon@cityblm.org - John Fermon.

Thanks and good luck.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: [Ring Team](#)
Sent: Monday, April 29, 2019 3:51 PM
To: [Timothy McCoy](#)
Subject: New Neighbor Alert: Armed robbery 2:29p at Morris and 6 points liquor



Armed robbery 2:29p at Morris and 6 points liquor

Crime

April 29 2019

https://www.pantagraph.com/news/local/crime-and-courts/bloomington-police-investigating-another-armed-robbery/article_30bf0f13-9854-536d-aec0-a43b87b8ee50.html#utm_source=pantagraph.com&utm_campaign=%2Femail-updates%2Fbreaking&utm_medium=PostUp&utm_content=db7aaea8a7939744dcf64e658ce9f70f2fd4c925

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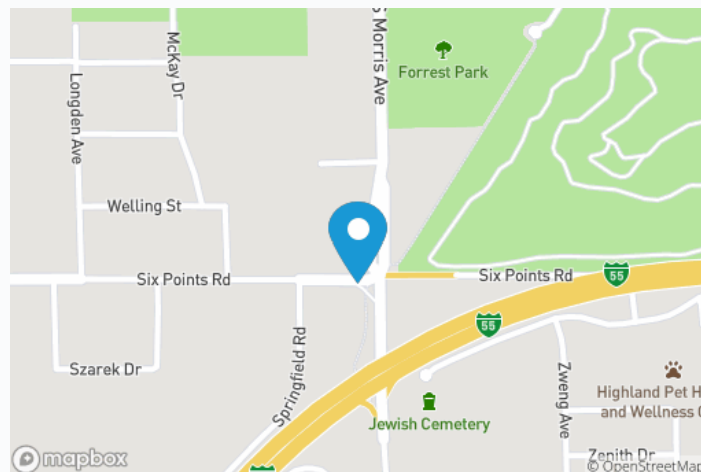
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From: [Ring Team](#)
Sent: Monday, April 29, 2019 3:51 PM
To: [Carl Fever](#)
Subject: New Neighbor Alert: Armed robbery 2:29p at Morris and 6 points liquor



Armed robbery 2:29p at Morris and 6 points liquor

Crime

April 29 2019

https://www.pantagraph.com/news/local/crime-and-courts/bloomington-police-investigating-another-armed-robbery/article_30bf0f13-9854-536d-aec0-a43b87b8ee50.html#utm_source=pantagraph.com&utm_campaign=%2Femail-updates%2Fbreaking&utm_medium=PostUp&utm_content=db7aeea8a7939744dcf64e658ce9f70f2fd4c925

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Email intended for cfever@cityblm.org.

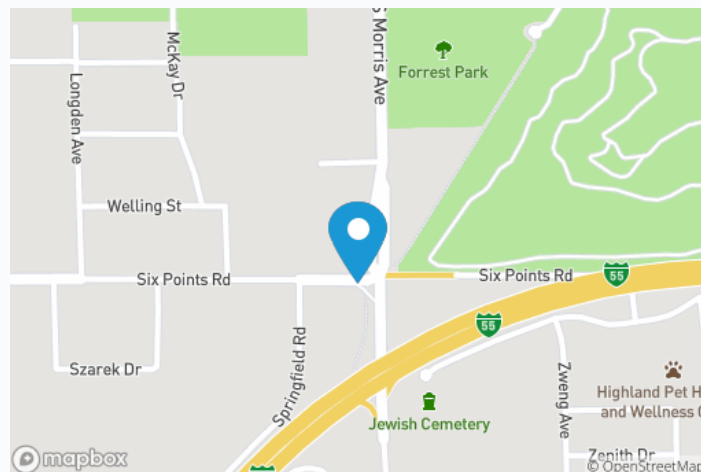
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From: [Ring Team](#)
Sent: Monday, April 29, 2019 3:51 PM
To: [Paul Jones](#)
Subject: New Neighbor Alert: Armed robbery 2:29p at Morris and 6 points liquor



Armed robbery 2:29p at Morris and 6 points liquor

Crime

April 29 2019

https://www.pantagraph.com/news/local/crime-and-courts/bloomington-police-investigating-another-armed-robbery/article_30bf0f13-9854-536d-aec0-a43b87b8ee50.html#utm_source=pantagraph.com&utm_campaign=%2Femail-updates%2Fbreaking&utm_medium=PostUp&utm_content=db7aaea8a7939744dcf64e658ce9f70f2fd4c925

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Email intended for pjones@cityblm.org.

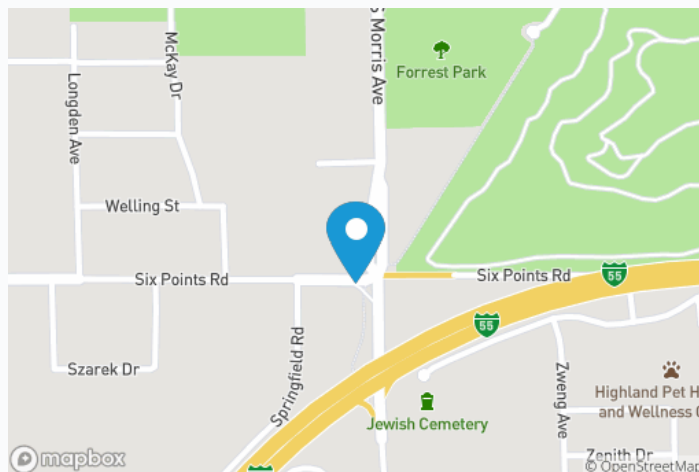
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From: [Ring Team](#)
Sent: Monday, April 29, 2019 3:51 PM
To: [Steven Moreland](#)
Subject: New Neighbor Alert: Armed robbery 2:29p at Morris and 6 points liquor



Armed robbery 2:29p at Morris and 6 points liquor

Crime

April 29 2019

https://www.pantagraph.com/news/local/crime-and-courts/bloomington-police-investigating-another-armed-robbery/article_30bf0f13-9854-536d-aec0-a43b87b8ee50.html#utm_source=pantagraph.com&utm_campaign=%2Femail-updates%2Fbreaking&utm_medium=PostUp&utm_content=db7aeea8a7939744dcf64e658ce9f70f2fd4c925

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Email intended for smoreland@cityblm.org.

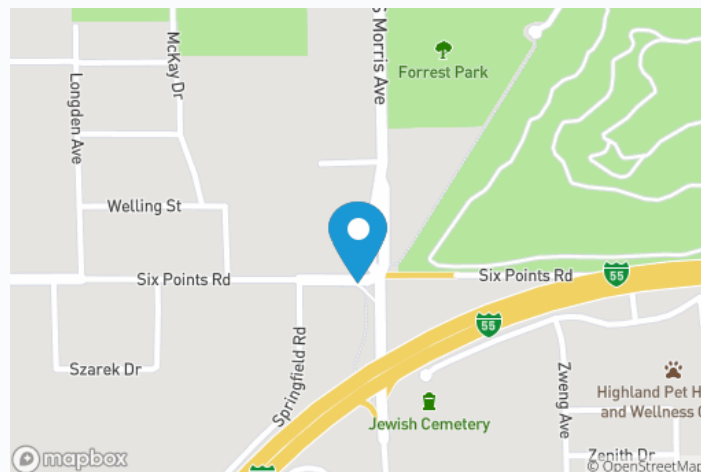
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From: [Ring Team](#)
Sent: Monday, April 29, 2019 3:51 PM
To: [Brad Ficek](#)
Subject: New Neighbor Alert: Armed robbery 2:29p at Morris and 6 points liquor



Armed robbery 2:29p at Morris and 6 points liquor

Crime

April 29 2019

https://www.pantagraph.com/news/local/crime-and-courts/bloomington-police-investigating-another-armed-robbery/article_30bf0f13-9854-536d-aec0-a43b87b8ee50.html#utm_source=pantagraph.com&utm_campaign=%2Femail-updates%2Fbreaking&utm_medium=PostUp&utm_content=db7aaea8a7939744dcf64e658ce9f70f2fd4c925

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Email intended for bficek@cityblm.org.

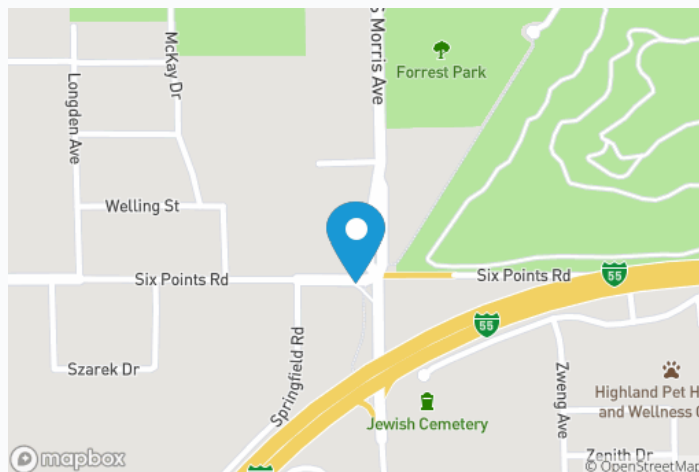
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From: [Ring Team](#)
Sent: Monday, April 29, 2019 3:51 PM
To: [Jared Roth](#)
Subject: New Neighbor Alert: Armed robbery 2:29p at Morris and 6 points liquor



Armed robbery 2:29p at Morris and 6 points liquor

Crime

April 29 2019

https://www.pantagraph.com/news/local/crime-and-courts/bloomington-police-investigating-another-armed-robbery/article_30bf0f13-9854-536d-aec0-a43b87b8ee50.html#utm_source=pantagraph.com&utm_campaign=%2Femail-updates%2Fbreaking&utm_medium=PostUp&utm_content=db7aeea8a7939744dcf64e658ce9f70f2fd4c925

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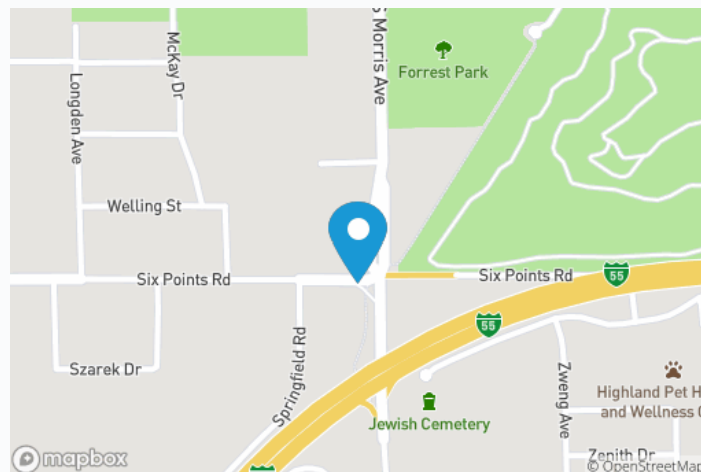
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From: [Ring Team](#)
Sent: Monday, April 29, 2019 3:51 PM
To: [Dan Donath](#)
Subject: New Neighbor Alert: Armed robbery 2:29p at Morris and 6 points liquor



Armed robbery 2:29p at Morris and 6 points liquor

Crime

April 29 2019

https://www.pantagraph.com/news/local/crime-and-courts/bloomington-police-investigating-another-armed-robbery/article_30bf0f13-9854-536d-aec0-a43b87b8ee50.html#utm_source=pantagraph.com&utm_campaign=%2Femail-updates%2Fbreaking&utm_medium=PostUp&utm_content=db7aeea8a7939744dcf64e658ce9f70f2fd4c925

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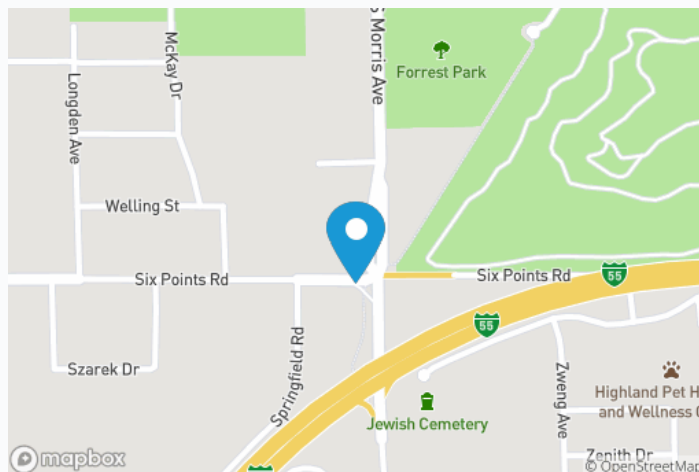
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From: [Ring Team](#)
Sent: Monday, April 29, 2019 3:51 PM
To: [Josh Swartzentruber](#)
Subject: New Neighbor Alert: Armed robbery 2:29p at Morris and 6 points liquor



Armed robbery 2:29p at Morris and 6 points liquor

Crime

April 29 2019

https://www.pantagraph.com/news/local/crime-and-courts/bloomington-police-investigating-another-armed-robbery/article_30bf0f13-9854-536d-aec0-a43b87b8ee50.html#utm_source=pantagraph.com&utm_campaign=%2Femail-updates%2Fbreaking&utm_medium=PostUp&utm_content=db7aeea8a7939744dcf64e658ce9f70f2fd4c925

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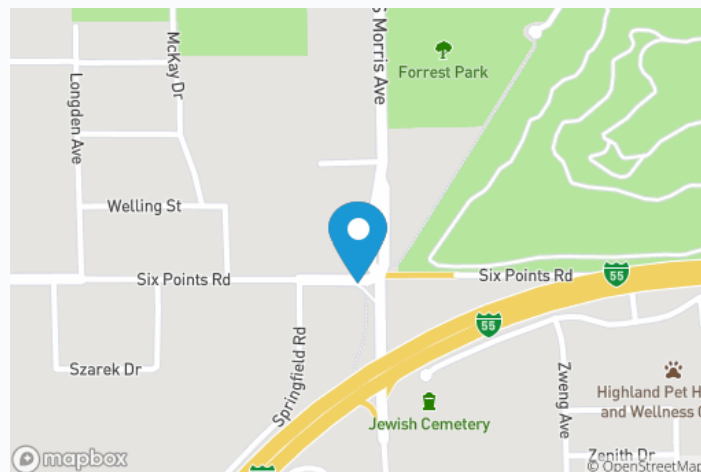
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From: [Ring Team](#)
Sent: Monday, April 29, 2019 3:51 PM
To: [Jared Bierbaum](#)
Subject: New Neighbor Alert: Armed robbery 2:29p at Morris and 6 points liquor



Armed robbery 2:29p at Morris and 6 points liquor

Crime

April 29 2019

https://www.pantagraph.com/news/local/crime-and-courts/bloomington-police-investigating-another-armed-robbery/article_30bf0f13-9854-536d-aec0-a43b87b8ee50.html#utm_source=pantagraph.com&utm_campaign=%2Femail-updates%2Fbreaking&utm_medium=PostUp&utm_content=db7aeea8a7939744dcf64e658ce9f70f2fd4c925

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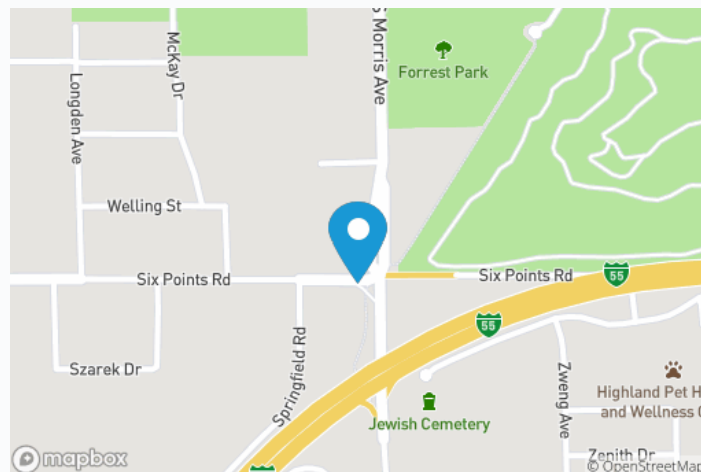
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From: [Ring Team](#)
Sent: Monday, April 29, 2019 3:51 PM
To: [John Fermon](#)
Subject: New Neighbor Alert: Armed robbery 2:29p at Morris and 6 points liquor



Armed robbery 2:29p at Morris and 6 points liquor

Crime

April 29 2019

https://www.pantagraph.com/news/local/crime-and-courts/bloomington-police-investigating-another-armed-robbery/article_30bf0f13-9854-536d-aec0-a43b87b8ee50.html#utm_source=pantagraph.com&utm_campaign=%2Femail-updates%2Fbreaking&utm_medium=PostUp&utm_content=db7aaea8a7939744dcf64e658ce9f70f2fd4c925

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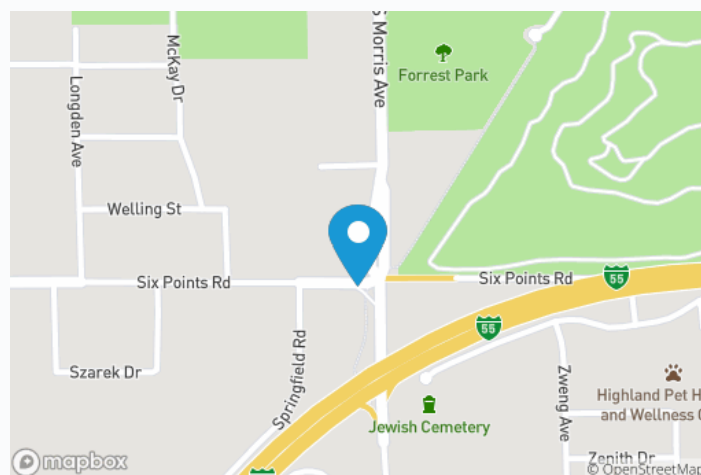
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From: [Ring Team](#)
Sent: Monday, April 29, 2019 3:51 PM
To: [Clayton Arnold](#)
Subject: New Neighbor Alert: Armed robbery 2:29p at Morris and 6 points liquor



Armed robbery 2:29p at Morris and 6 points liquor

Crime

April 29 2019

https://www.pantagraph.com/news/local/crime-and-courts/bloomington-police-investigating-another-armed-robbery/article_30bf0f13-9854-536d-aec0-a43b87b8ee50.html#utm_source=pantagraph.com&utm_campaign=%2Femail-updates%2Fbreaking&utm_medium=PostUp&utm_content=db7aeea8a7939744dcf64e658ce9f70f2fd4c925

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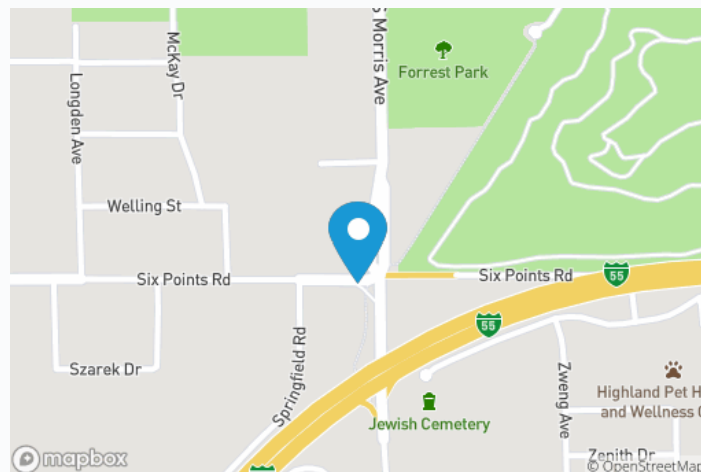
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From: [Ring Team](#)
Sent: Monday, April 29, 2019 3:51 PM
To: [Brad Melton](#)
Subject: New Neighbor Alert: Armed robbery 2:29p at Morris and 6 points liquor



Armed robbery 2:29p at Morris and 6 points liquor

Crime

April 29 2019

https://www.pantagraph.com/news/local/crime-and-courts/bloomington-police-investigating-another-armed-robbery/article_30bf0f13-9854-536d-aec0-a43b87b8ee50.html#utm_source=pantagraph.com&utm_campaign=%2Femail-updates%2Fbreaking&utm_medium=PostUp&utm_content=db7aaea8a7939744dcf64e658ce9f70f2fd4c925

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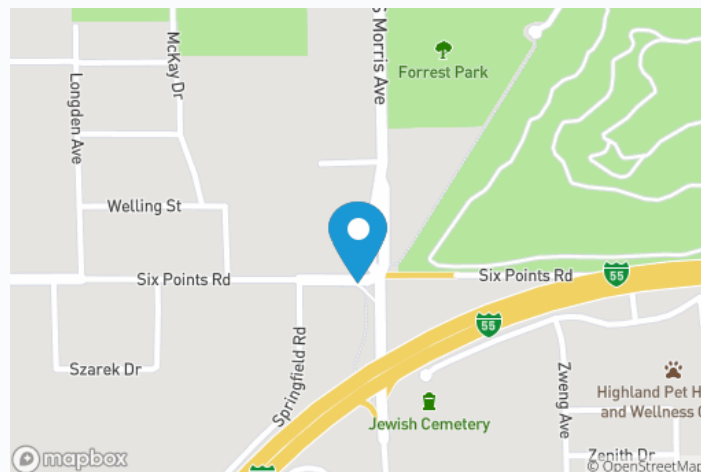
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From: [Ring Team](#)
Sent: Monday, April 29, 2019 3:51 PM
To: [Curt Maas](#)
Subject: New Neighbor Alert: Armed robbery 2:29p at Morris and 6 points liquor



Armed robbery 2:29p at Morris and 6 points liquor

Crime

April 29 2019

https://www.pantagraph.com/news/local/crime-and-courts/bloomington-police-investigating-another-armed-robbery/article_30bf0f13-9854-536d-aec0-a43b87b8ee50.html#utm_source=pantagraph.com&utm_campaign=%2Femail-updates%2Fbreaking&utm_medium=PostUp&utm_content=db7aeea8a7939744dcf64e658ce9f70f2fd4c925

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Email intended for cmaas@cityblm.org.

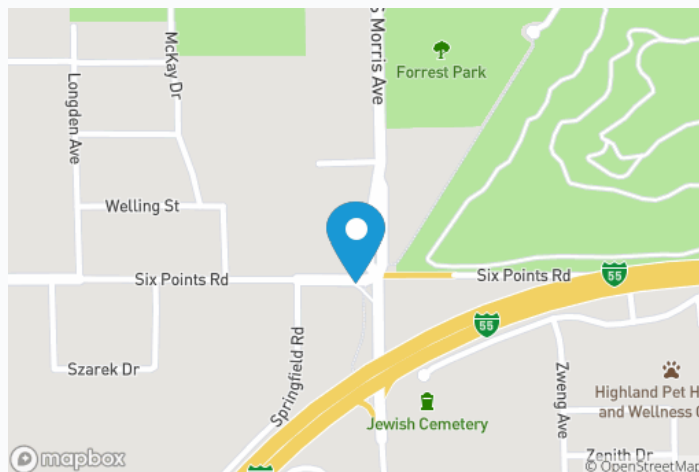
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From: [Ring Team](#)
Sent: Monday, April 29, 2019 3:51 PM
To: [Tyrel Klein](#)
Subject: New Neighbor Alert: Armed robbery 2:29p at Morris and 6 points liquor



Armed robbery 2:29p at Morris and 6 points liquor

Crime

April 29 2019

https://www.pantagraph.com/news/local/crime-and-courts/bloomington-police-investigating-another-armed-robbery/article_30bf0f13-9854-536d-aec0-a43b87b8ee50.html#utm_source=pantagraph.com&utm_campaign=%2Femail-updates%2Fbreaking&utm_medium=PostUp&utm_content=db7aeea8a7939744dcf64e658ce9f70f2fd4c925

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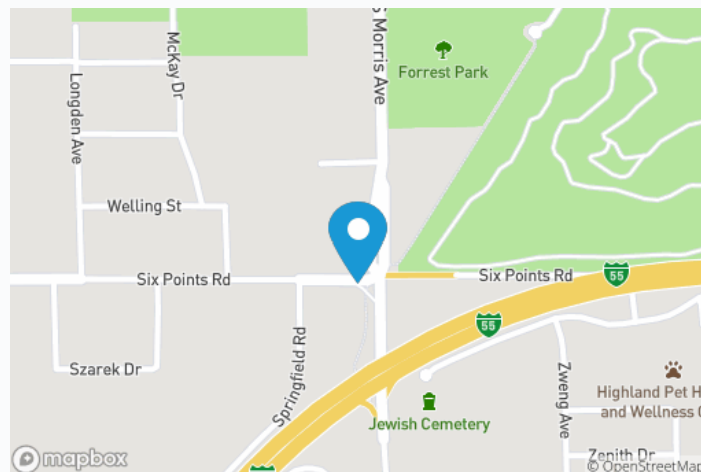
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From: [Ring Team](#)
Sent: Monday, April 29, 2019 3:51 PM
To: [Jeffrey Engle](#)
Subject: New Neighbor Alert: Armed robbery 2:29p at Morris and 6 points liquor



Armed robbery 2:29p at Morris and 6 points liquor

Crime

April 29 2019

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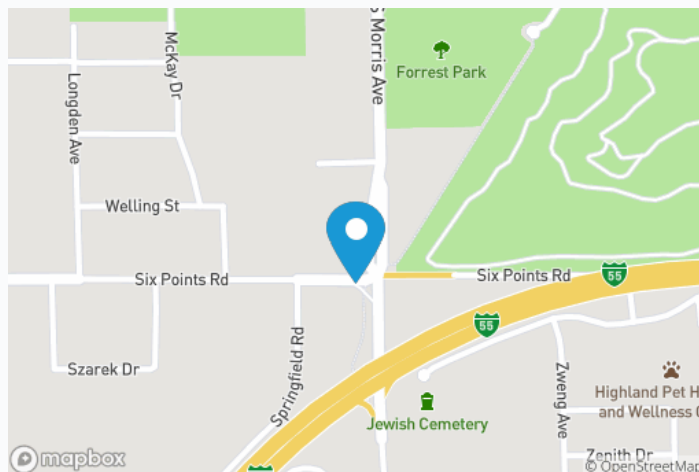
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From: [Ring Team](#)
Sent: Monday, April 29, 2019 3:51 PM
To: [Sharon Murphy](#)
Subject: New Neighbor Alert: Armed robbery 2:29p at Morris and 6 points liquor



Armed robbery 2:29p at Morris and 6 points liquor

Crime

April 29 2019

https://www.pantagraph.com/news/local/crime-and-courts/bloomington-police-investigating-another-armed-robbery/article_30bf0f13-9854-536d-aec0-a43b87b8ee50.html#utm_source=pantagraph.com&utm_campaign=%2Femail-updates%2Fbreaking&utm_medium=PostUp&utm_content=db7aeea8a7939744dcf64e658ce9f70f2fd4c925

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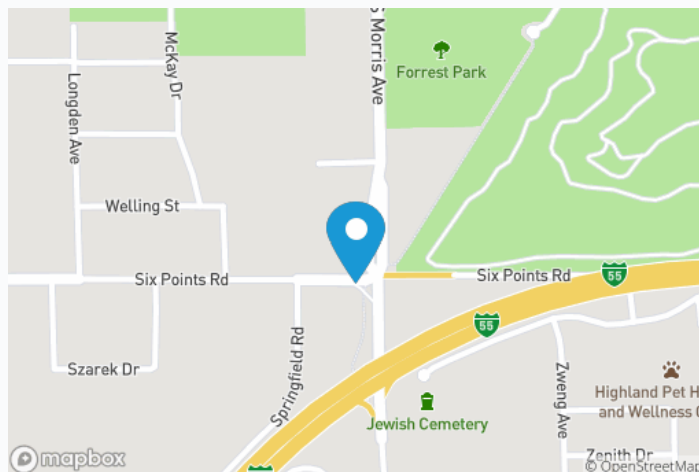
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From: [Ring Team](#)
Sent: Monday, April 29, 2019 3:51 PM
To: [Jack McQueen](#)
Subject: New Neighbor Alert: Armed robbery 2:29p at Morris and 6 points liquor



Armed robbery 2:29p at Morris and 6 points liquor

Crime

April 29 2019

https://www.pantagraph.com/news/local/crime-and-courts/bloomington-police-investigating-another-armed-robbery/article_30bf0f13-9854-536d-aec0-a43b87b8ee50.html#utm_source=pantagraph.com&utm_campaign=%2Femail-updates%2Fbreaking&utm_medium=PostUp&utm_content=db7aeea8a7939744dcf64e658ce9f70f2fd4c925

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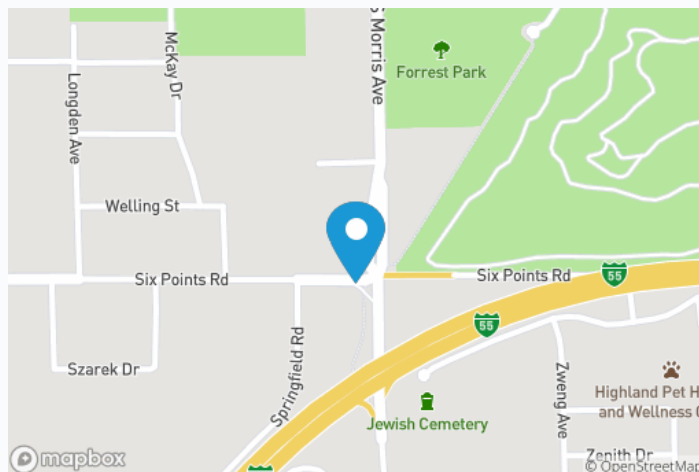
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From: [Ring Team](#)
Sent: Monday, April 29, 2019 3:51 PM
To: [Gregory Scott](#)
Subject: New Neighbor Alert: Armed robbery 2:29p at Morris and 6 points liquor



Armed robbery 2:29p at Morris and 6 points liquor

Crime

April 29 2019

https://www.pantagraph.com/news/local/crime-and-courts/bloomington-police-investigating-another-armed-robbery/article_30bf0f13-9854-536d-aec0-a43b87b8ee50.html#utm_source=pantagraph.com&utm_campaign=%2Femail-updates%2Fbreaking&utm_medium=PostUp&utm_content=db7aaea8a7939744dcf64e658ce9f70f2fd4c925

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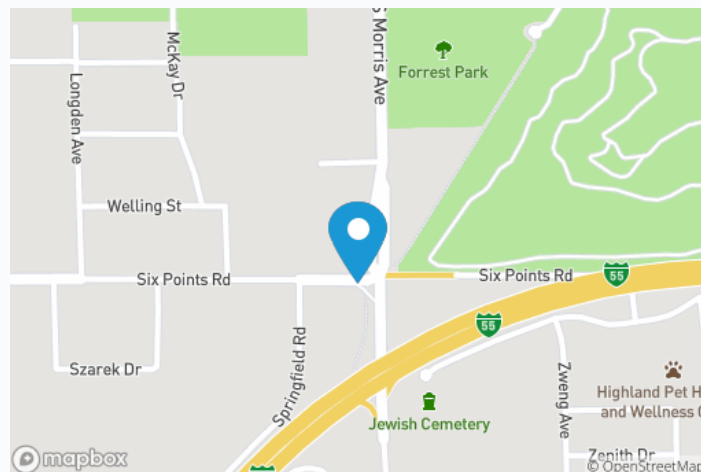
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From: [Ring Team](#)
Sent: Monday, April 29, 2019 3:51 PM
To: [Steven Fanelli](#)
Subject: New Neighbor Alert: Armed robbery 2:29p at Morris and 6 points liquor



Armed robbery 2:29p at Morris and 6 points liquor

Crime

April 29 2019

https://www.pantagraph.com/news/local/crime-and-courts/bloomington-police-investigating-another-armed-robbery/article_30bf0f13-9854-536d-aec0-a43b87b8ee50.html#utm_source=pantagraph.com&utm_campaign=%2Femail-updates%2Fbreaking&utm_medium=PostUp&utm_content=db7aeea8a7939744dcf64e658ce9f70f2fd4c925

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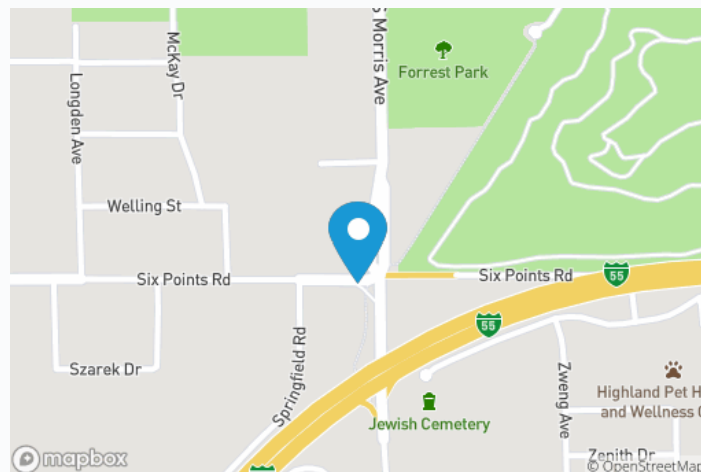
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From: [Ring Team](#)
Sent: Monday, April 29, 2019 3:51 PM
To: [Clay Wheeler](#)
Subject: New Neighbor Alert: Armed robbery 2:29p at Morris and 6 points liquor



Armed robbery 2:29p at Morris and 6 points liquor

Crime

April 29 2019

https://www.pantagraph.com/news/local/crime-and-courts/bloomington-police-investigating-another-armed-robbery/article_30bf0f13-9854-536d-aec0-a43b87b8ee50.html#utm_source=pantagraph.com&utm_campaign=%2Femail-updates%2Fbreaking&utm_medium=PostUp&utm_content=db7aaea8a7939744dcf64e658ce9f70f2fd4c925

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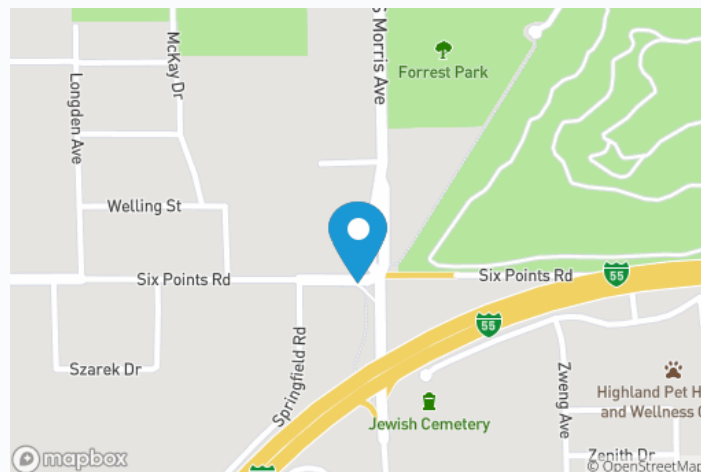
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From: [Ring Team](#)
Sent: Monday, April 29, 2019 3:51 PM
To: [Paul Swanlund](#)
Subject: New Neighbor Alert: Armed robbery 2:29p at Morris and 6 points liquor



Armed robbery 2:29p at Morris and 6 points liquor

Crime

April 29 2019

https://www.pantagraph.com/news/local/crime-and-courts/bloomington-police-investigating-another-armed-robbery/article_30bf0f13-9854-536d-aec0-a43b87b8ee50.html#utm_source=pantagraph.com&utm_campaign=%2Femail-updates%2Fbreaking&utm_medium=PostUp&utm_content=db7aeea8a7939744dcf64e658ce9f70f2fd4c925

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From: [Kyle Demmin](#)
Sent: Monday, April 29, 2019 12:51 PM
To: [John Fermon](#)
Cc: [Jack McQueen](#)
Subject: Re: Portal Check In

Hey John,

Hope you had a great weekend! That is great to hear about the community meeting. Do you need any presentation slides to help with that event?

As far as pinning certain posts at the top, that is something we've received a lot of feedback on from law enforcement, but something that isn't in Portal at this time. Our product team is well aware of this request and hopefully will see this built in the coming months.

I know Portal is a great tool to use to send real time information to the community, so I believe the community will be eager to receive a variety of alerts. Most of the law enforcement agencies that I work with use Portal on a daily basis for both community engagement (safety posts, commenting on all Neighbors posts, etc) and investigations/intelligence (video requests, checking Neighbors app for suspicious/stranger posts in areas of crime, etc). Eager to hear what the community says at the event.

Please let me know what else I can do to help.

On Fri, Apr 26, 2019 at 7:39 AM John Fermon <jfermon@cityblm.org> wrote:

Hey Kyle,

I think we are trying to figure out what angle the Neighbors App will be - I dont want to post too much information right now.

We have a community meeting on the 30th and I think we may have 20-50 people sign up that day - maybe more. A couple of neighborhood groups want to know how it works, along with Nextdoor. I will ask them what kind of stuff they will want to see. I don't want to post too much non-help ID's or real crime related posts so we don't push down the Armed Robbery video or other future posts. I also see a couple fox on the back porch videos are posted... Is there a way to maybe pin our crime related posts to the top - and maybe allow our "safety" related ones go down deeper or the fox on porch video go under our crime post?

Officer John Fermon

jfermon@cityblm.org

Public Information Officer

Public Affairs Office

Bloomington Police Department

Office 309-434-2355

Dispatch 309-820-8888

From: Kyle Demmin <kyle.demmin@ring.com>

Sent: Thursday, April 25, 2019 1:46:41 PM

To: Jack McQueen; John Fermon

Subject: Portal Check In

Hi Jack and John,

Hope that you are both having a great week. I noticed that you guys posted your first post on Portal, so thank you for that John.

A lot of the posts you put up on Facebook would also be great for Portal. The more the community see Bloomington PD posting on Portal, the more effective Portal will become. Plus you guys are awesome on Facebook!

@Jack - How has Portal been for investigations? Has your team utilized any video requests or reviewed the Neighbors feed for leads/intelligence?

Thanks you guys!

--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
714-381-6291

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Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
[714-381-6291](tel:714-381-6291)

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[Santa Monica, CA 90404](#)
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[Neighbors Portal Resource Center](#)

From: [Jack McQueen](#)
Sent: Friday, April 26, 2019 10:34 AM
To: [Kyle Demmin](#); [John Fermon](#)
Subject: Re: Portal Check In

Hey Kyle. I have been off since April 11th - just getting back.

We did one request after our last homicide and will have to check with the guys to see what we received.

Today I received a large pack of the fliers and the Ring/BPD Cards in the mail for use in community meetings, etc. Thanks.

We are talking about doing the first give away on April 30 at a community meeting and then publishing about it the next day.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Thursday, April 25, 2019 1:46 PM
To: Jack McQueen; John Fermon
Subject: Portal Check In

Hi Jack and John,

Hope that you are both having a great week. I noticed that you guys posted your first post on Portal, so thank you for that John.

A lot of the posts you put up on Facebook would also be great for Portal. The more the community see Bloomington PD posting on Portal, the more effective Portal will become. Plus you guys are awesome on Facebook!

@Jack - How has Portal been for investigations? Has your team utilized any video requests or reviewed the Neighbors feed for leads/intelligence?

Thanks you guys!

--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
714-381-6291

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From: [John Fermon](#)
Sent: Friday, April 26, 2019 9:39 AM
To: [Kyle Demmin](#); [Jack McQueen](#)
Subject: Re: Portal Check In

Hey Kyle,

I think we are trying to figure out what angle the Neighbors App will be - I don't want to post too much information right now.

We have a community meeting on the 30th and I think we may have 20-50 people sign up that day - maybe more. A couple of neighborhood groups want to know how it works, along with Nextdoor. I will ask them what kind of stuff they will want to see. I don't want to post too much non-help ID's or real crime related posts so we don't push down the Armed Robbery video or other future posts. I also see a couple fox on the back porch videos are posted... Is there a way to maybe pin our crime related posts to the top - and maybe allow our "safety" related ones go down deeper or the fox on porch video go under our crime post?

Officer John Fermon
jfermon@cityblm.org
Public Information Officer
Public Affairs Office
Bloomington Police Department
Office 309-434-2355
Dispatch 309-820-8888

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Thursday, April 25, 2019 1:46:41 PM
To: Jack McQueen; John Fermon
Subject: Portal Check In

Hi Jack and John,

Hope that you are both having a great week. I noticed that you guys posted your first post on Portal, so thank you for that John.

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@Jack - How has Portal been for investigations? Has your team utilized any video requests or reviewed the Neighbors feed for leads/intelligence?

Thanks you guys!

--

[Kyle Demmin](#)

Partner Success Manager
kyle.demmin@ring.com
714-381-6291

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From: [Kyle Demmin](#)
Sent: Thursday, April 25, 2019 1:47 PM
To: [Jack McQueen](#); [John Fermon](#)
Subject: Portal Check In

Hi Jack and John,

Hope that you are both having a great week. I noticed that you guys posted your first post on Portal, so thank you for that John.

A lot of the posts you put up on Facebook would also be great for Portal. The more the community see Bloomington PD posting on Portal, the more effective Portal will become. Plus you guys are awesome on Facebook!

@Jack - How has Portal been for investigations? Has your team utilized any video requests or reviewed the Neighbors feed for leads/intelligence?

Thanks you guys!

--

[Kyle Demmin](#)

Partner Success Manager
kyle.demmin@ring.com
714-381-6291

1523 26th St.
Santa Monica, CA 90404
www.ring.com

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From: [Kyle Demmin](#)
Sent: Tuesday, April 23, 2019 12:43 PM
To: [Jared Roth](#)
Subject: Re: Voicemail Follow Up

Thanks, Detective Roth!

On Tue, Apr 23, 2019 at 9:32 AM Jared Roth <jroth@cityblm.org> wrote:

The case number is 201904909

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Monday, April 22, 2019 4:19 PM
To: Jared Roth
Subject: Voicemail Follow Up

Afternoon Detective Roth,

My name is Kyle Demmin and I work here at Ring. I wanted to follow up on my voicemail that I just left. Are you able to send me the case number on the post that was put up on the Ring Neighbors Portal this morning? See below for post information.

Our marketing team wants to run this on our Facebook page as part of our Facebook Alerts that we provide to our law enforcement partners.

Please let me know if you need any additional information or if you want to give me a call, I can be reached at 714-381-6291.

Thanks!

On Portal this morning, Bloomington PD posted:

Help Identify - Armed Robbery

On Thursday, 4/18/19, at approximately 8:31 a.m., the Bloomington Police Department responded to a local business in the 2300 block of East Oakland to investigate a report of an armed robbery. Upon arrival, officers learned that two male subjects entered the business and moved to an employee-only area. There, one of the two suspects displayed a knife and demanded money and the employee's phone. The employee handed over an undisclosed amount of currency and his (the employee's) cellular phone.

The suspects are described as:

Suspect 1: Black male, heavy set, mid-twenties to early thirties, wearing a dark hoodie, dark track pants with a red stripe down the legs, black shoes, and a reflective construction vest.

Suspect 2: Black male, average build, partial facial hair, dark hoodie, dark pants, dark gloves, black and gray backpack, glasses (possibly safety glasses), and a reflective construction vest.

Still images and a video clip from a recording of the incident are attached for a more complete description. At this time the Bloomington Police Department is asking for the public's assistance in identifying the suspects in this case.

Anyone with information about this crime is asked to contact Det. Jared Roth of the Bloomington Police Department at (309) 434-2379 or the department's main line at (309) 820-8888.

If you wish to remain anonymous, please call McLean County Crime Stoppers at (309) 828-1111. If your call leads to the arrest and indictment of suspect(s) you may be eligible for a reward of up to \$1,000.

All suspects are presumed innocent unless proven guilty in the court of law.

Contact:

Det. Jared Roth

309-434-2379

Bloomington Police Department

--

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From: [Jared Roth](#)
Sent: Tuesday, April 23, 2019 9:33 AM
To: [Kyle Demmin](#)
Subject: Re: Voicemail Follow Up

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Det. Jared Roth
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Bloomington Police Department

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Contact:

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309-434-2379

Bloomington Police Department

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From: [Kyle Demmin](#)
Sent: Friday, April 19, 2019 6:10 PM
To: [John Fermon](#)
Subject: Re: Posting to Portal

Not a problem. Enjoy your weekend!

On Fri, Apr 19, 2019 at 4:09 PM John Fermon <jfermon@cityblm.org> wrote:

I will try on monday. Im off now.

Get [Outlook for Android](#)

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Friday, April 19, 2019 5:52:11 PM
To: John Fermon
Subject: Re: Posting to Portal

Hey John,

I just looked into why this was happening and it doesn't look like you have the ability to Post turned on. I've updated this for you. Can you please refresh your browser and try again?

On Fri, Apr 19, 2019 at 3:39 PM John Fermon <jfermon@cityblm.org> wrote:

I am glad you emailed me. Funny thing, I go to post on there too and don't see how to post from my Ring neighbors portal. Is there something I am missing?

Officer John Fermon

jfermon@cityblm.org

Public Information Officer

Public Affairs Office

Bloomington Police Department

Office 309-434-2355

Dispatch 309-820-8888

From: Kyle Demmin <kyle.demmin@ring.com>


Sent: Friday, April 19, 2019 5:37:00 PM

To: John Fermon

Subject: Posting to Portal

Hey John,


Hope you're doing well. You're probably out by now for the weekend, but wanted to reach out and see if you could post the "Help To Identify" Facebook post to the Neighbors Portal? This is the type of information that users on the Neighbors app are looking for!

**City of Bloomington - Police**


4 hrs · 🌐

Help Identify - Armed Robbery Suspects

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SUSPECT 1






SUSPECT 2


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Help ID Armed Robbery - 04-18-19


On Thursday, 4/18/19, at approximately 8:31 a.m., the Bloomington Police Department responded to a local business in the 2300 block of East Oakland...

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Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
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[Partner Success Manager](#)
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Get [Outlook for Android](#)

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Officer John Fermon

jfermon@cityblm.org

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Public Affairs Office

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Dispatch 309-820-8888

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**City of Bloomington - Police**
4 hrs · 🌐




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SUSPECT 1
SUSPECT 2


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kyle.demmin@ring.com
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[Partner Success Manager](#)
kyle.demmin@ring.com
[714-381-6291](tel:714-381-6291)

[1523 26th St.](#)
[Santa Monica, CA 90404](#)
www.ring.com

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Neighbors Portal Resource Center

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To: [John Fermon](#)
Subject: Re: Posting to Portal

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1

SUSPECT
2


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From: John Fermon
Sent: Friday, April 19, 2019 5:41 PM
To: Kyle Demmin
Subject: Re: Posting to Portal

From: John Fermon
Sent: Friday, April 19, 2019 5:39 PM
To: Kyle Demmin
Subject: Re: Posting to Portal

I am glad you emailed me. Funny thing, I go to post on there too and don't see how to post from my Ring neighbors portal. Is there something I am missing?

Officer John Fermon
jfermon@cityblm.org
Public Information Officer
Public Affairs Office
Bloomington Police Department
Office 309-434-2355
Dispatch 309-820-8888

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To: John Fermon
Subject: Posting to Portal

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City of Bloomington - Police

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1

SUSPECT
2

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From: [John Fermon](#)
Sent: Friday, April 19, 2019 5:40 PM
To: [Kyle Demmin](#)
Subject: Re: Posting to Portal
Attachments: Ring.JPG

I am glad you emailed me. Funny thing, I go to post on there too and don't see how to post from my Ring neighbors portal. Is there something I am missing?

Officer John Fermon
jfermon@cityblm.org
Public Information Officer
Public Affairs Office
Bloomington Police Department
Office 309-434-2355
Dispatch 309-820-8888

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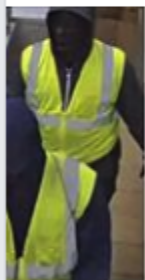
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**SUSPECT 1**
**SUSPECT 2**


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From: [Ring Team](#)
Sent: Thursday, April 18, 2019 3:05 PM
To: [Clayton Arnold](#)
Subject: Please Create Your Ring Account



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Create Your Ring Account

Hi Neighbor,

We noticed that someone tried to log into Ring with this email address. Since this email address isn't currently associated with a Ring account, you'll have to create a new one at [Ring.com](#) or on the Ring App.

Tap the button below to create your Ring account today.

[Create My Account](#)

Thanks,
The Ring Team



Email intended for carhold@cityblm.org.

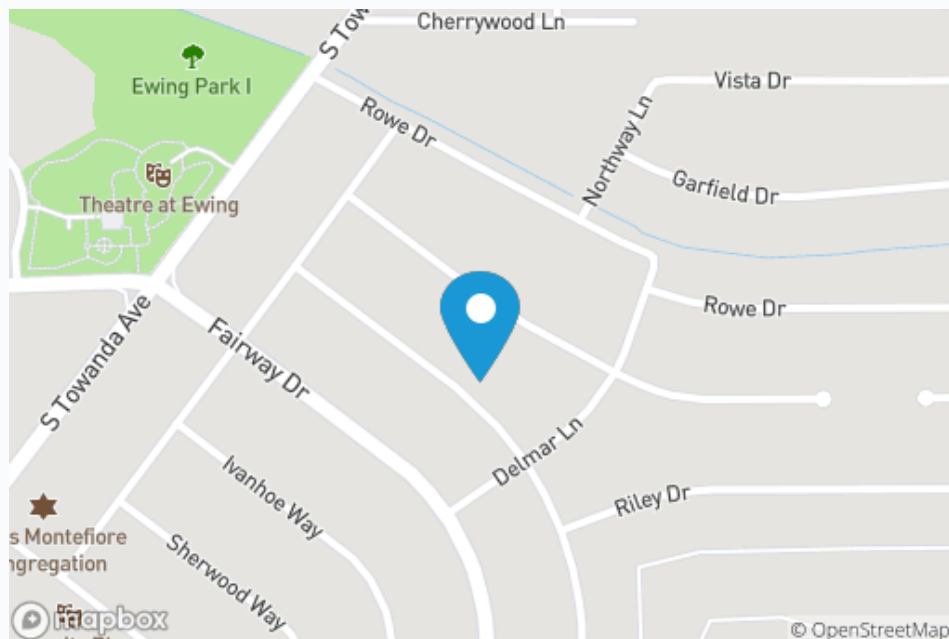
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:32 AM
To: [Josh Swartzentruber](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

I am asking for my son who was working on Baugh Drive in Normal last night. His laptop was stolen from his work van. If anyone in that area has Ring, please check for suspicious activity and share. Thank you.

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Email intended for jswartzentruber@cityblm.org.

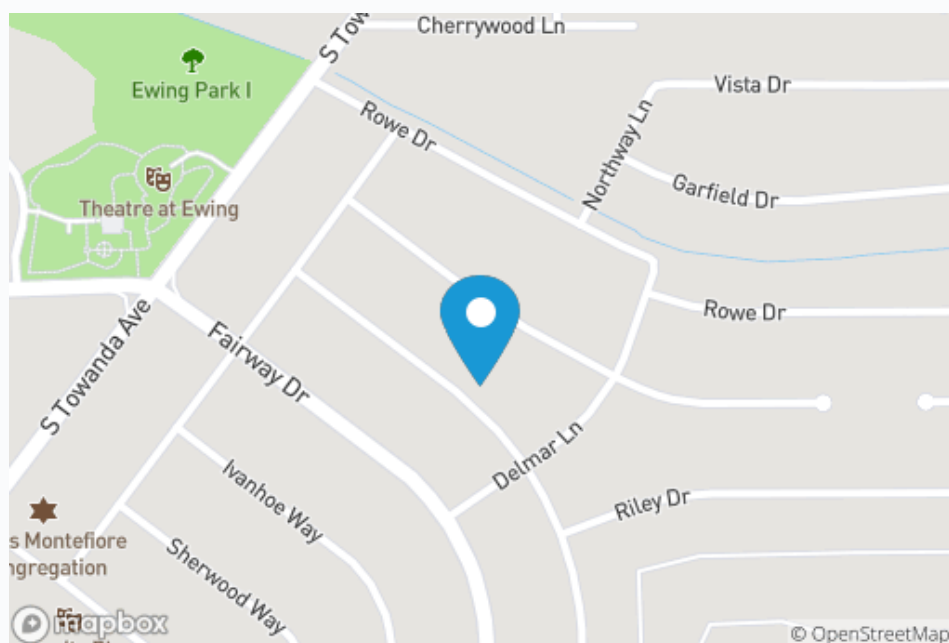
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:32 AM
To: [Jack McQueen](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

I am asking for my son who was working on Baugh Drive in Normal last night. His laptop was stolen from his work van. If anyone in that area has Ring, please check for suspicious activity and share. Thank you.

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Email intended for jmcqueen@cityblm.org.

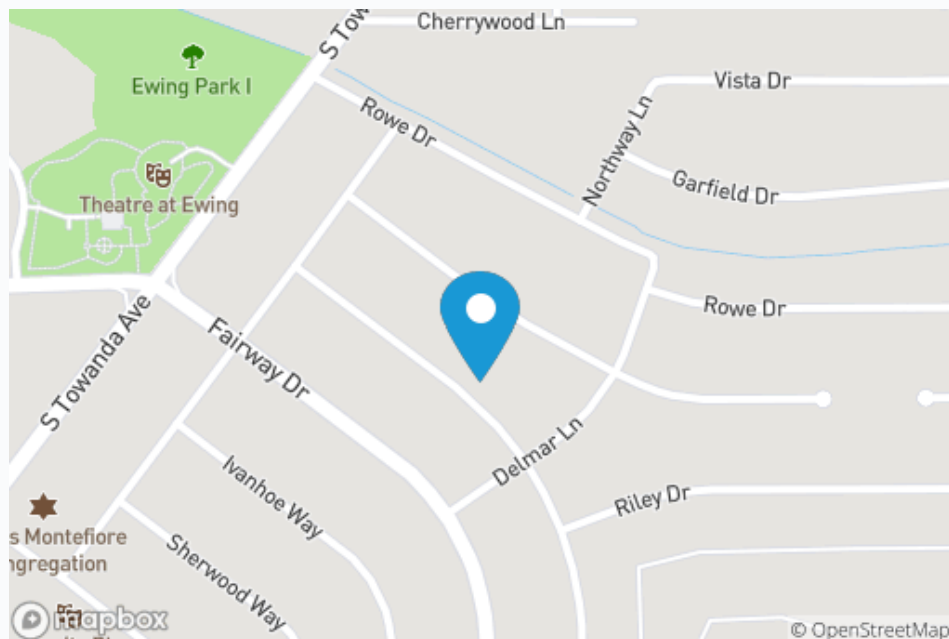
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Websense: Click [here](#) to report this email as spam.

From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:32 AM
To: [Paul Jones](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

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Email intended for pjones@cityblm.org.

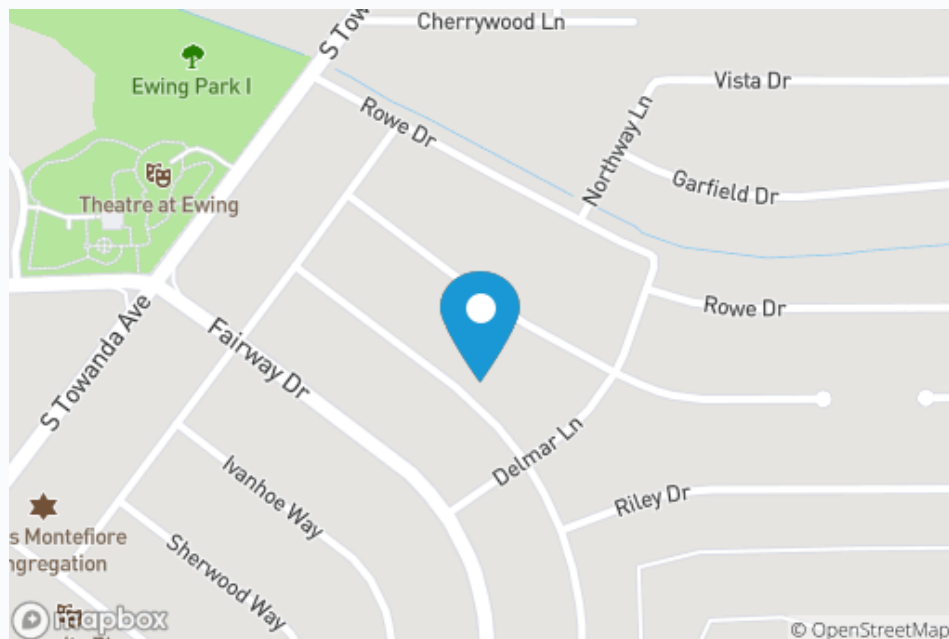
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:32 AM
To: [Paul Swanlund](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

I am asking for my son who was working on Baugh Drive in Normal last night. His laptop was stolen from his work van. If anyone in that area has Ring, please check for suspicious activity and share. Thank you.

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Email intended for pswanlund@cityblm.org.

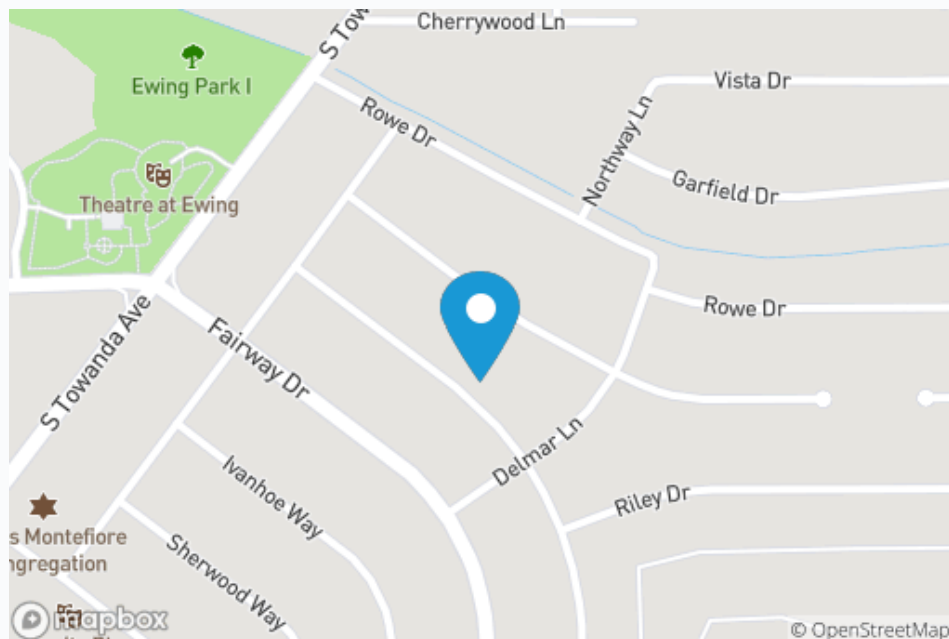
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:32 AM
To: [John Fermon](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

I am asking for my son who was working on Baugh Drive in Normal last night. His laptop was stolen from his work van. If anyone in that area has Ring, please check for suspicious activity and share. Thank you.

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Email intended for jfermon@cityblm.org.

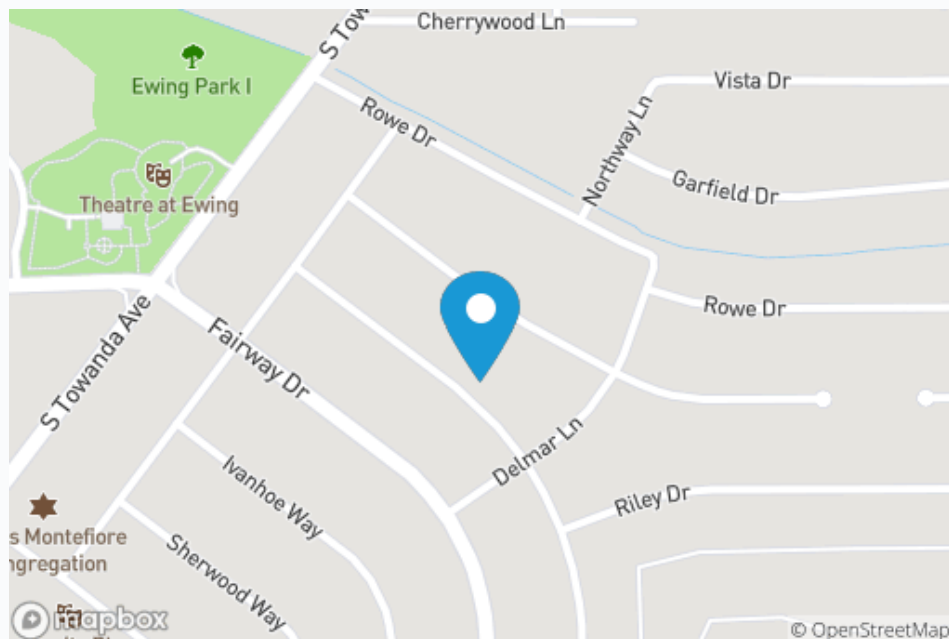
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:32 AM
To: [Clayton Arnold](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

I am asking for my son who was working on Baugh Drive in Normal last night. His laptop was stolen from his work van. If anyone in that area has Ring, please check for suspicious activity and share. Thank you.

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Email intended for carnold@cityblm.org.

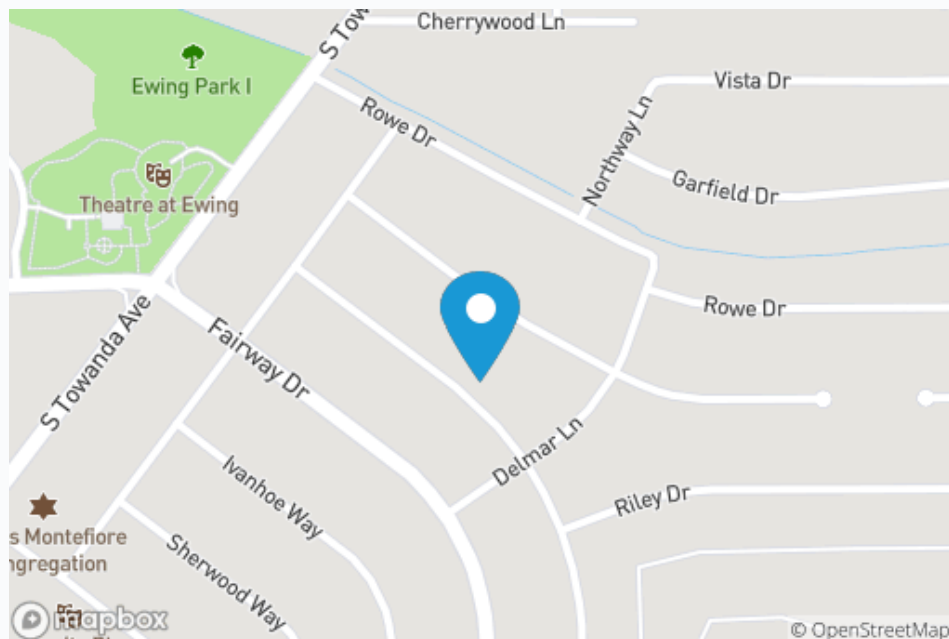
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:32 AM
To: [Jared Roth](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

I am asking for my son who was working on Baugh Drive in Normal last night. His laptop was stolen from his work van. If anyone in that area has Ring, please check for suspicious activity and share. Thank you.

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Email intended for jroth@cityblm.org.

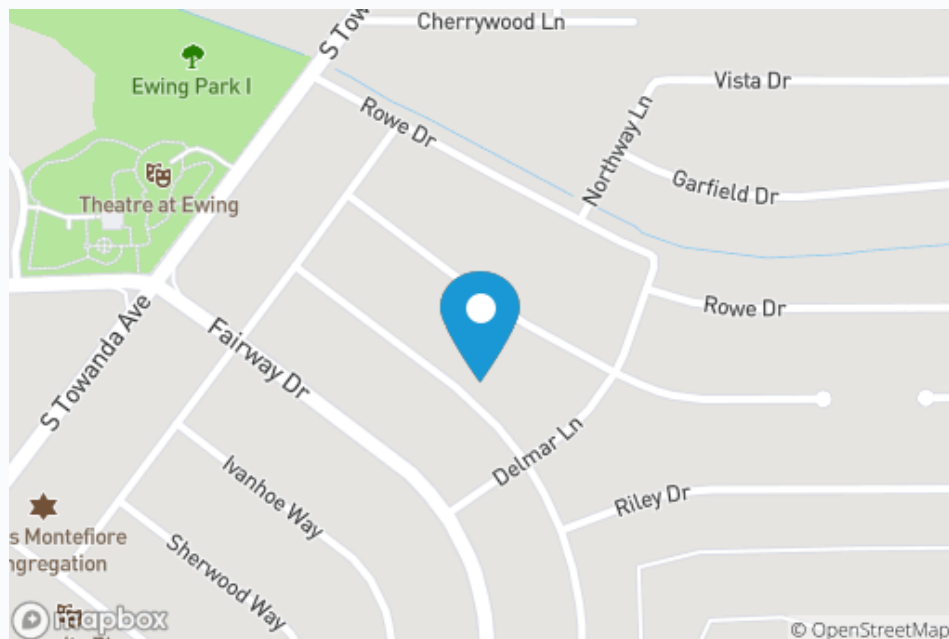
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:32 AM
To: [Brad Ficek](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

I am asking for my son who was working on Baugh Drive in Normal last night. His laptop was stolen from his work van. If anyone in that area has Ring, please check for suspicious activity and share. Thank you.

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Email intended for bficek@cityblm.org.

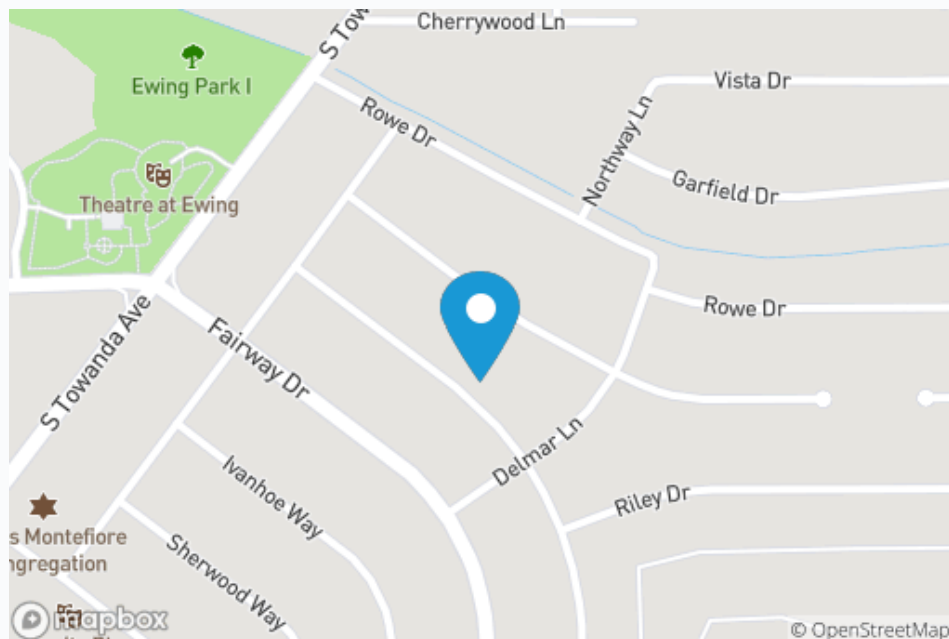
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:32 AM
To: [Brad Melton](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

I am asking for my son who was working on Baugh Drive in Normal last night. His laptop was stolen from his work van. If anyone in that area has Ring, please check for suspicious activity and share. Thank you.

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Email intended for bmelton@cityblm.org.

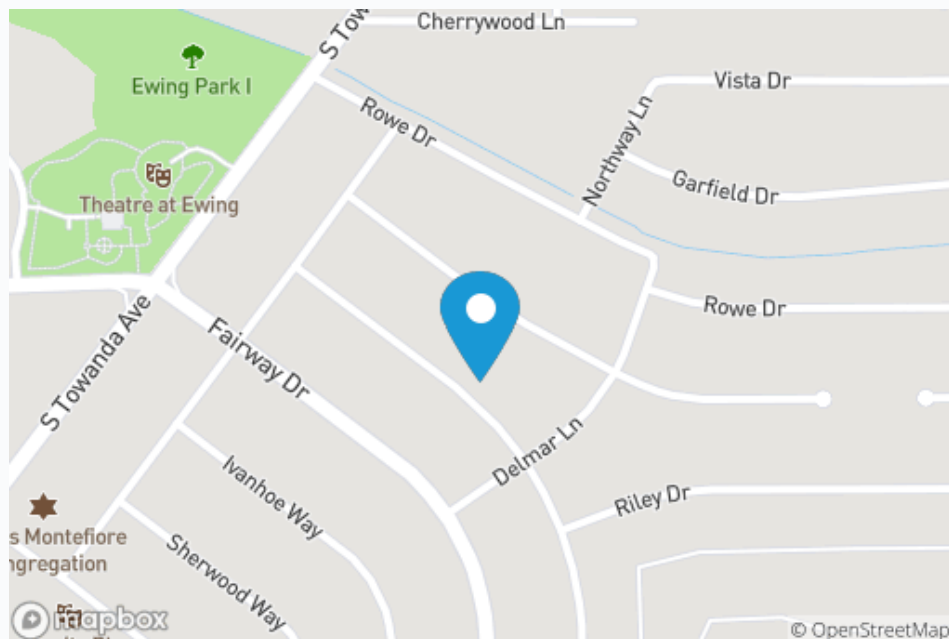
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:32 AM
To: [Jeffrey Engle](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

I am asking for my son who was working on Baugh Drive in Normal last night. His laptop was stolen from his work van. If anyone in that area has Ring, please check for suspicious activity and share. Thank you.

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Email intended for jengle@cityblm.org.

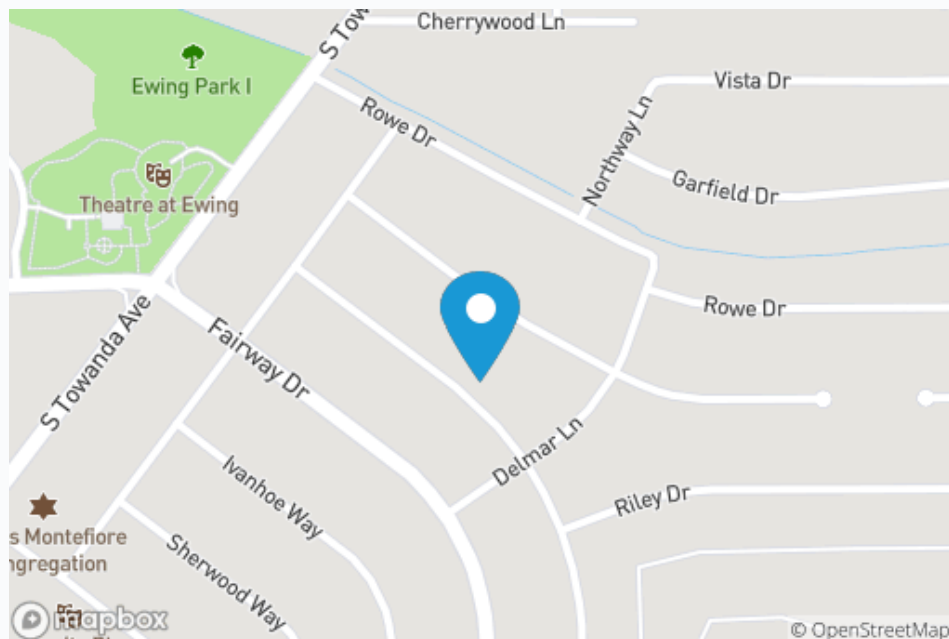
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:32 AM
To: [Tyrel Klein](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

I am asking for my son who was working on Baugh Drive in Normal last night. His laptop was stolen from his work van. If anyone in that area has Ring, please check for suspicious activity and share. Thank you.

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Email intended for tklein@cityblm.org.

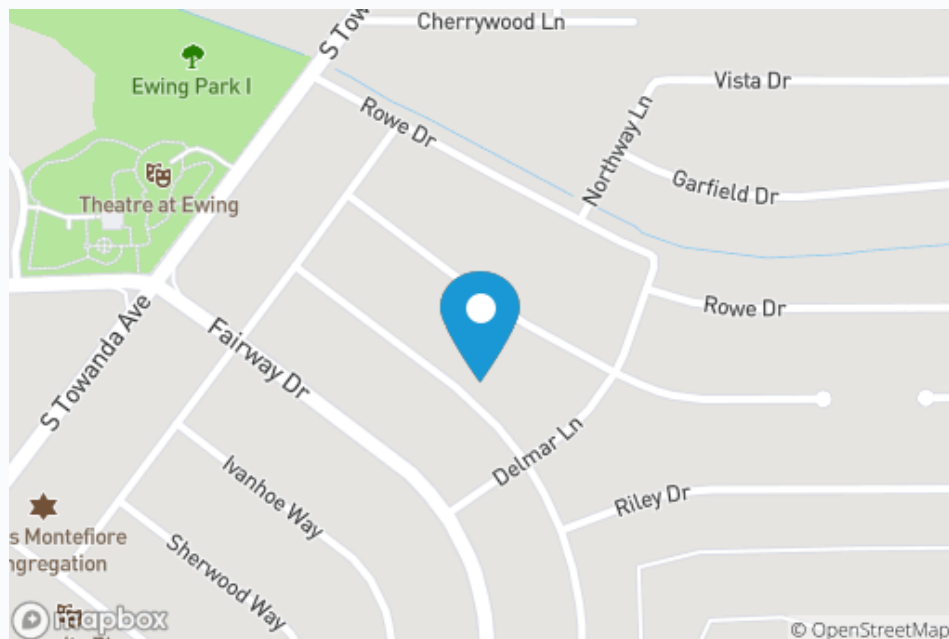
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:32 AM
To: [Sharon Murphy](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

I am asking for my son who was working on Baugh Drive in Normal last night. His laptop was stolen from his work van. If anyone in that area has Ring, please check for suspicious activity and share. Thank you.

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Email intended for smurphy@cityblm.org.

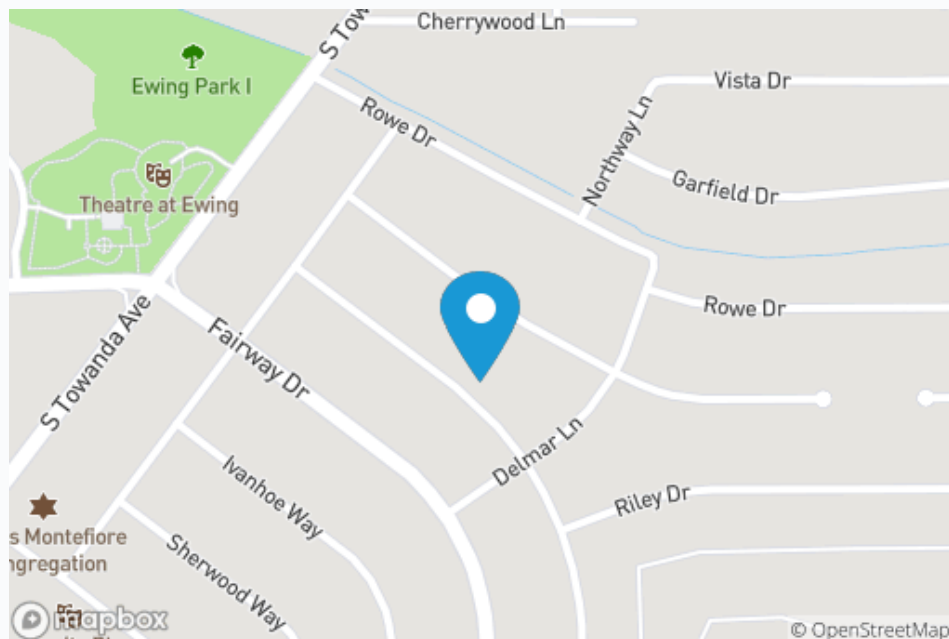
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:32 AM
To: [Curt Maas](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

I am asking for my son who was working on Baugh Drive in Normal last night. His laptop was stolen from his work van. If anyone in that area has Ring, please check for suspicious activity and share. Thank you.

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Email intended for cmaas@cityblm.org.

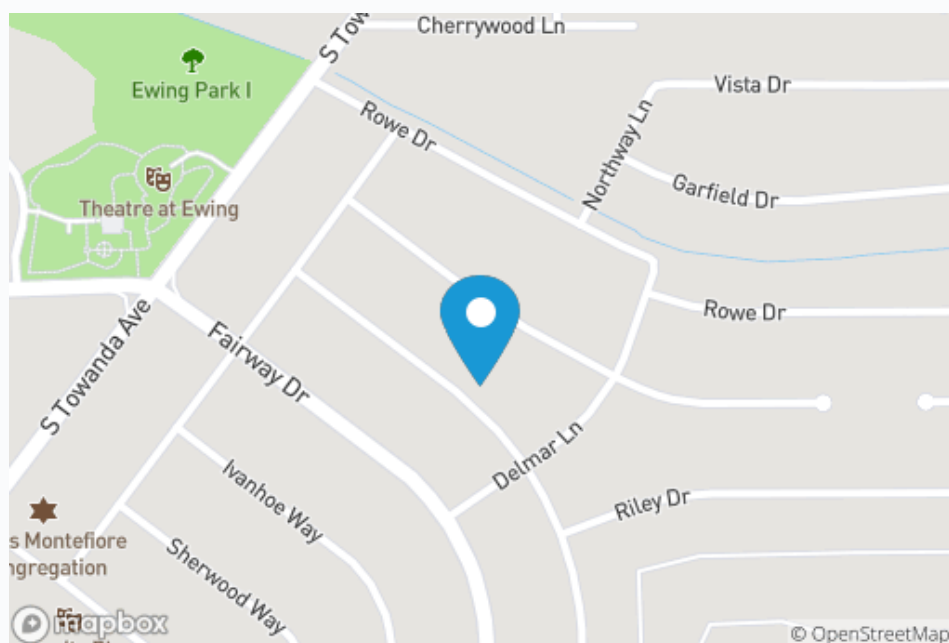
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:32 AM
To: [Timothy McCoy](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

I am asking for my son who was working on Baugh Drive in Normal last night. His laptop was stolen from his work van. If anyone in that area has Ring, please check for suspicious activity and share. Thank you.

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Email intended for tmccoy@cityblm.org.

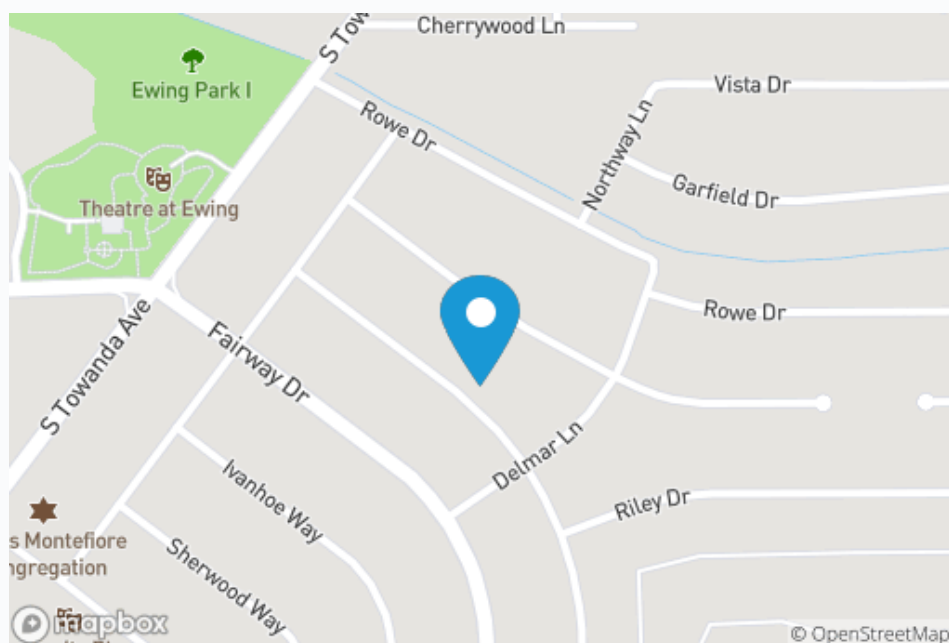
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:32 AM
To: [Dan Donath](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

I am asking for my son who was working on Baugh Drive in Normal last night. His laptop was stolen from his work van. If anyone in that area has Ring, please check for suspicious activity and share. Thank you.

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Email intended for ddonath@cityblm.org.

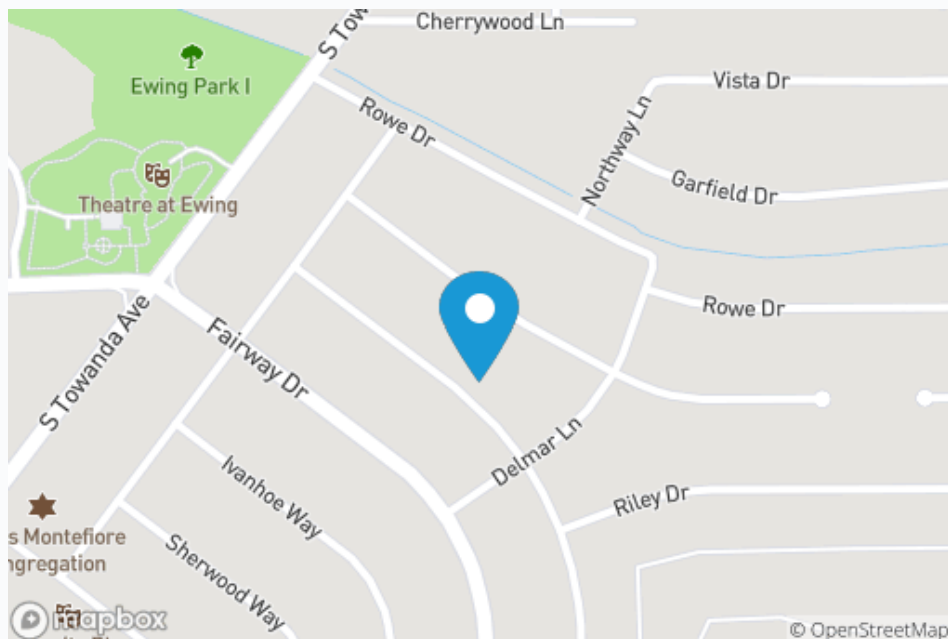
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:32 AM
To: [Steven Moreland](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

I am asking for my son who was working on Baugh Drive in Normal last night. His laptop was stolen from his work van. If anyone in that area has Ring, please check for suspicious activity and share. Thank you.

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Email intended for smoreland@cityblm.org.

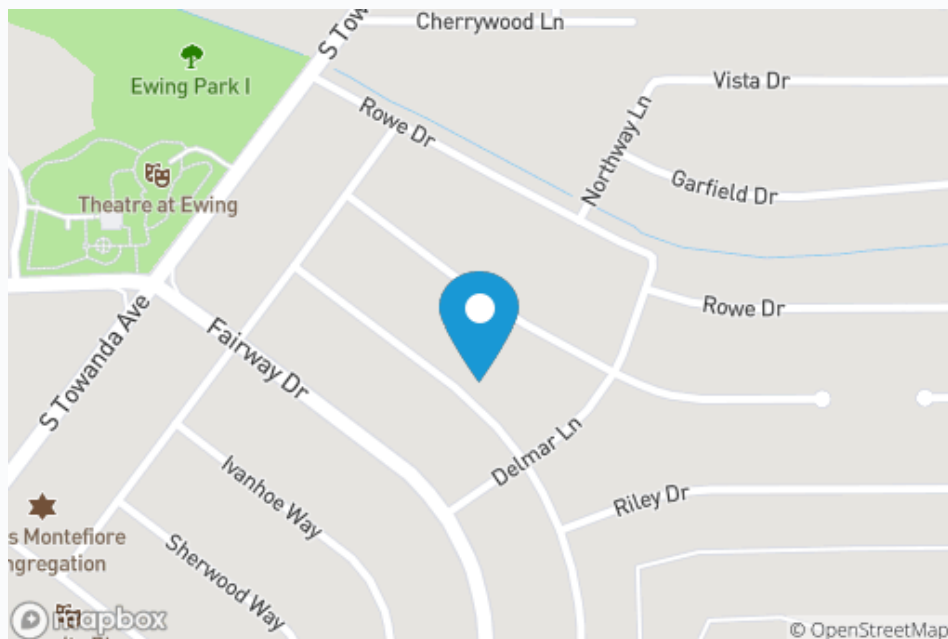
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:32 AM
To: [Gregory Scott](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

I am asking for my son who was working on Baugh Drive in Normal last night. His laptop was stolen from his work van. If anyone in that area has Ring, please check for suspicious activity and share. Thank you.

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Email intended for gscott@cityblm.org.

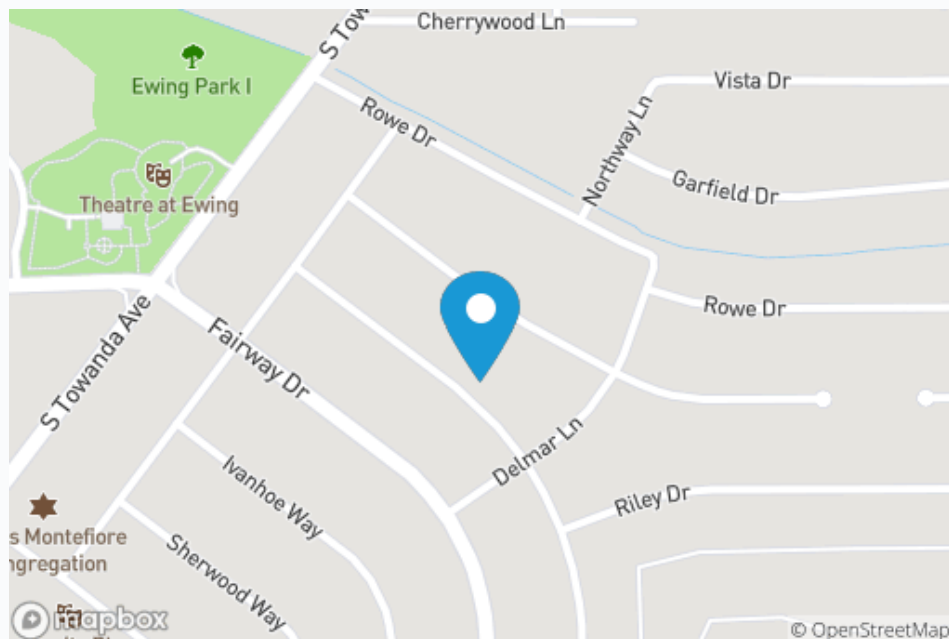
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:32 AM
To: [Jared Bierbaum](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

I am asking for my son who was working on Baugh Drive in Normal last night. His laptop was stolen from his work van. If anyone in that area has Ring, please check for suspicious activity and share. Thank you.

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Email intended for jbierbaum@cityblm.org.

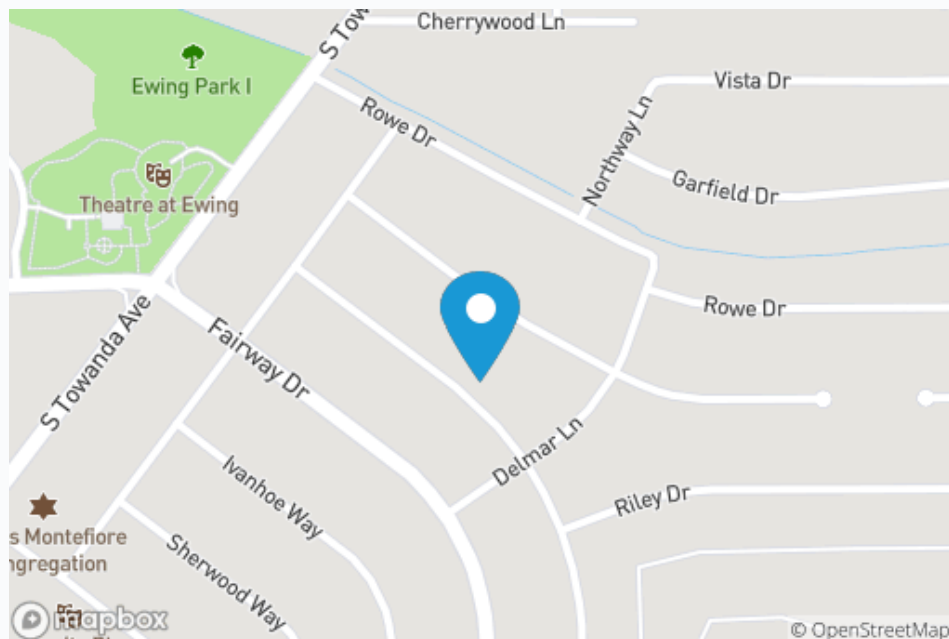
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:32 AM
To: [Steven Fanelli](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

I am asking for my son who was working on Baugh Drive in Normal last night. His laptop was stolen from his work van. If anyone in that area has Ring, please check for suspicious activity and share. Thank you.

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Email intended for sfanelli@cityblm.org.

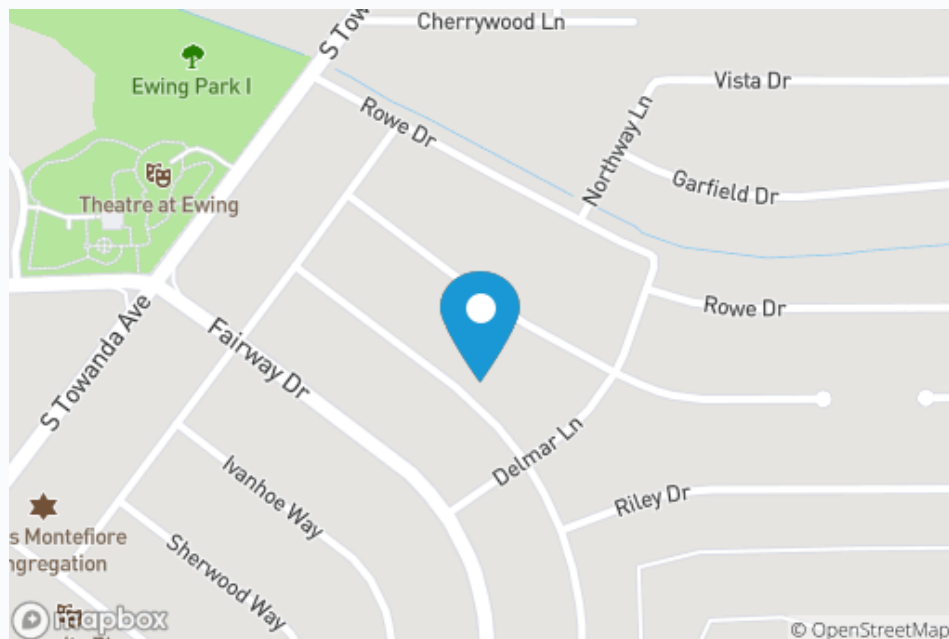
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:32 AM
To: [Clay Wheeler](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

I am asking for my son who was working on Baugh Drive in Normal last night. His laptop was stolen from his work van. If anyone in that area has Ring, please check for suspicious activity and share. Thank you.

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Email intended for cwheeler@cityblm.org.

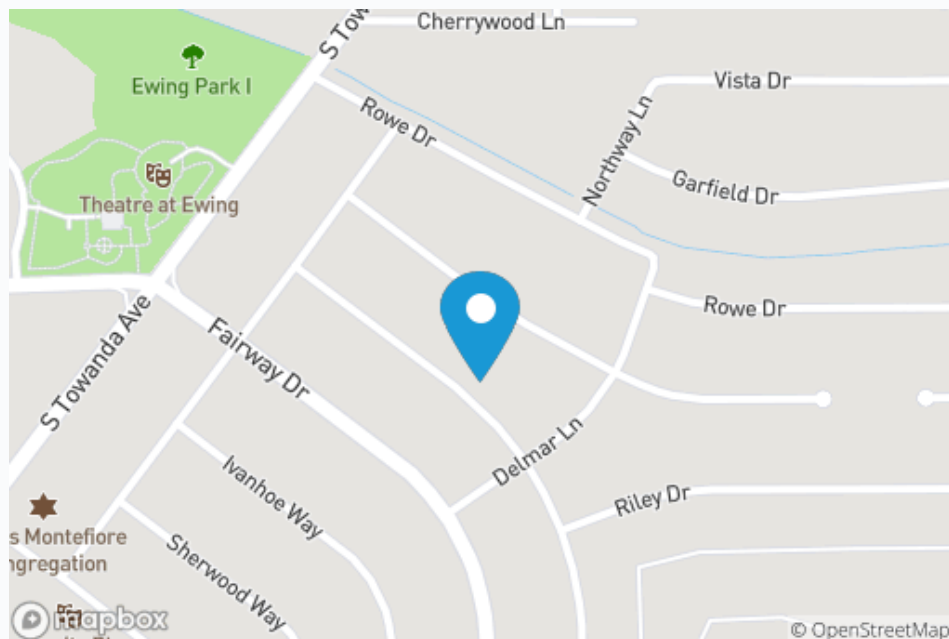
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:32 AM
To: [Carl Fever](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

I am asking for my son who was working on Baugh Drive in Normal last night. His laptop was stolen from his work van. If anyone in that area has Ring, please check for suspicious activity and share. Thank you.

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Email intended for cfever@cityblm.org.

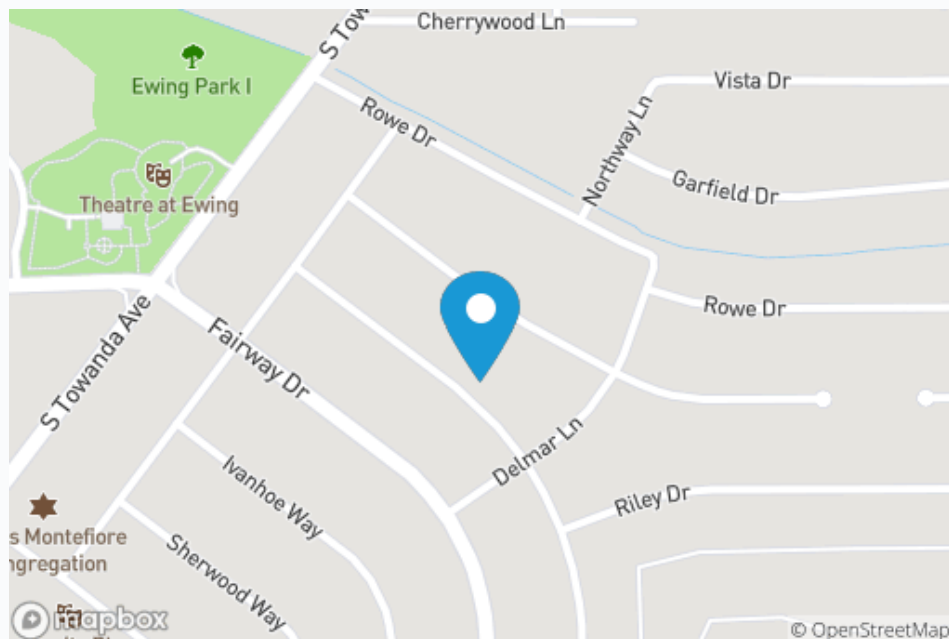
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:20 AM
To: [Brad Melton](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

This happened to my son while working on Baugh Drive in Normal last night. If anyone has Ring in that area and has seen activity, please post. Thank you.

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Email intended for bmelton@cityblm.org.

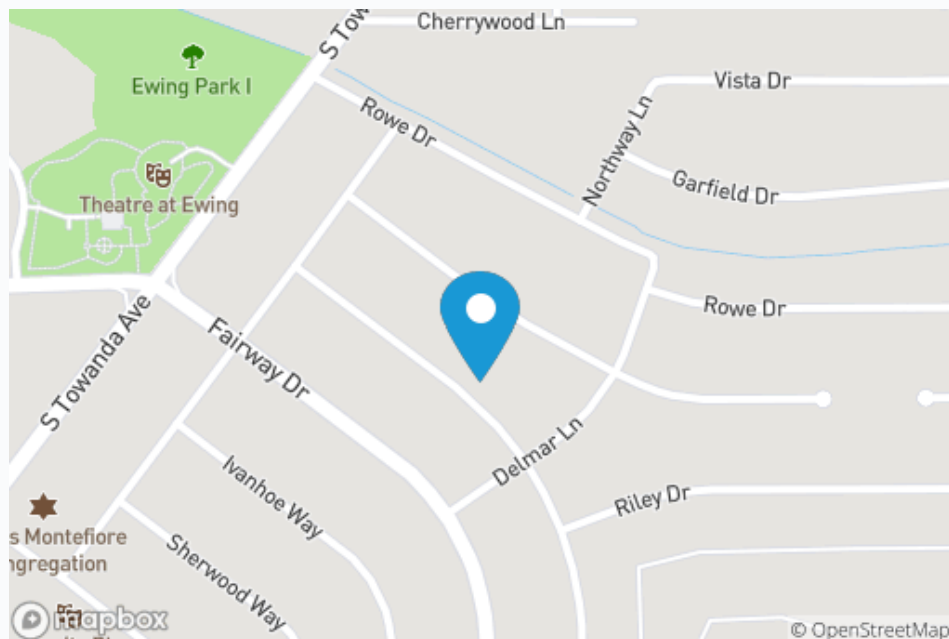
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:20 AM
To: [Jared Bierbaum](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

This happened to my son while working on Baugh Drive in Normal last night. If anyone has Ring in that area and has seen activity, please post. Thank you.

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Email intended for jbierbaum@cityblm.org.

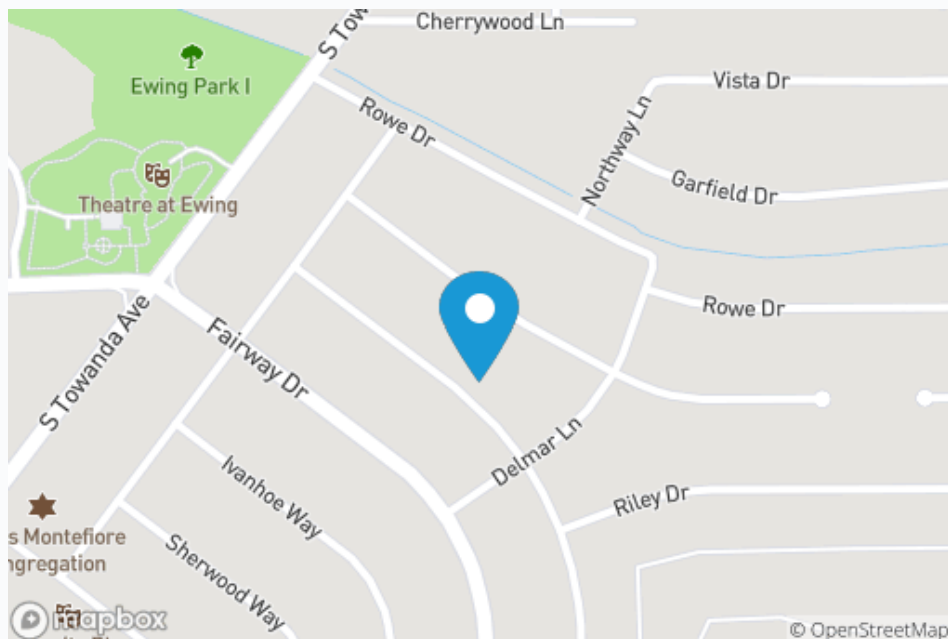
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:20 AM
To: [Tyrel Klein](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

This happened to my son while working on Baugh Drive in Normal last night. If anyone has Ring in that area and has seen activity, please post. Thank you.

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Email intended for tklein@cityblm.org.

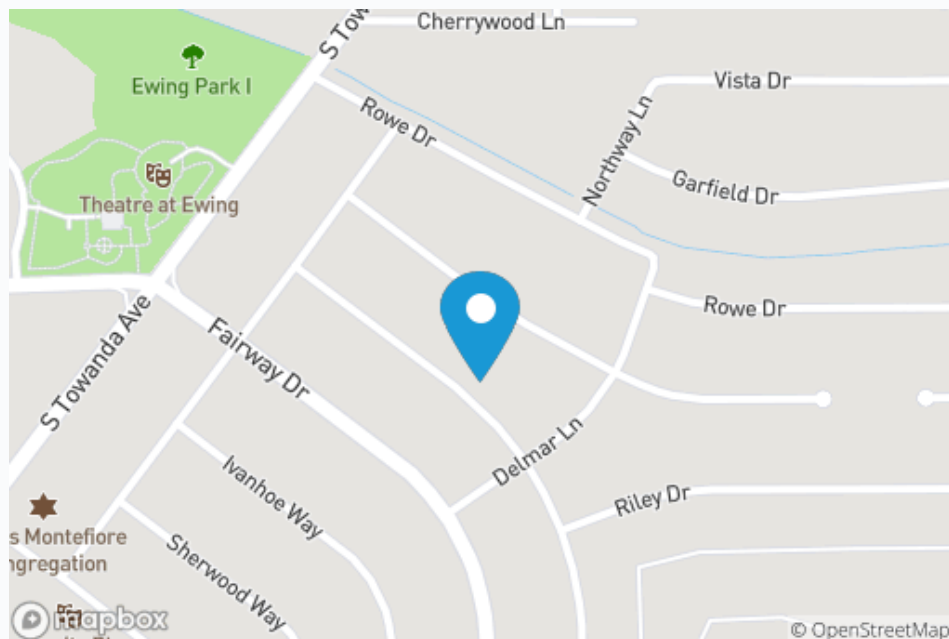
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:20 AM
To: [Steven Fanelli](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

This happened to my son while working on Baugh Drive in Normal last night. If anyone has Ring in that area and has seen activity, please post. Thank you.

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Email intended for sfanelli@cityblm.org.

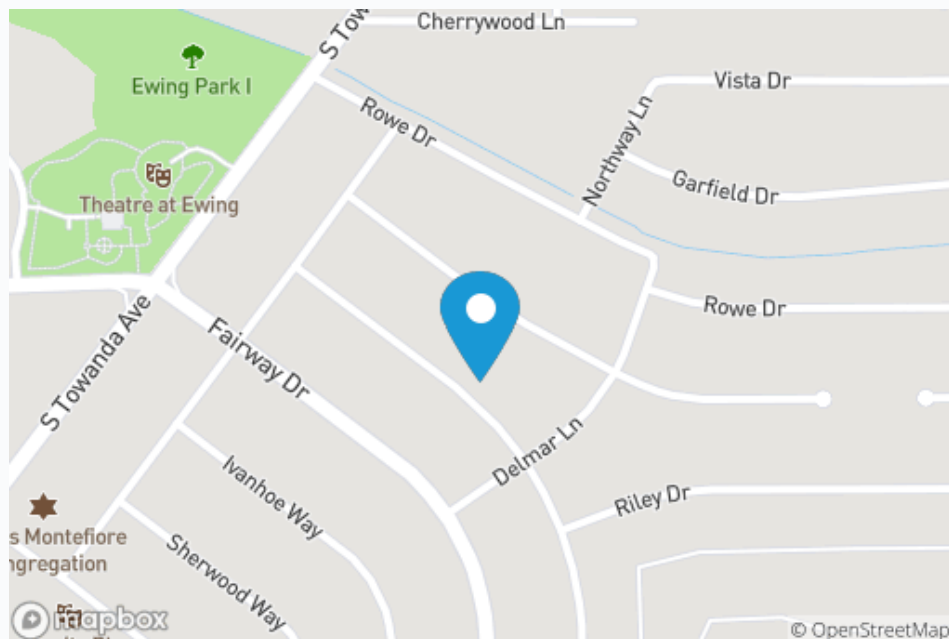
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:20 AM
To: [Curt Maas](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

This happened to my son while working on Baugh Drive in Normal last night. If anyone has Ring in that area and has seen activity, please post. Thank you.

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Email intended for cmaas@cityblm.org.

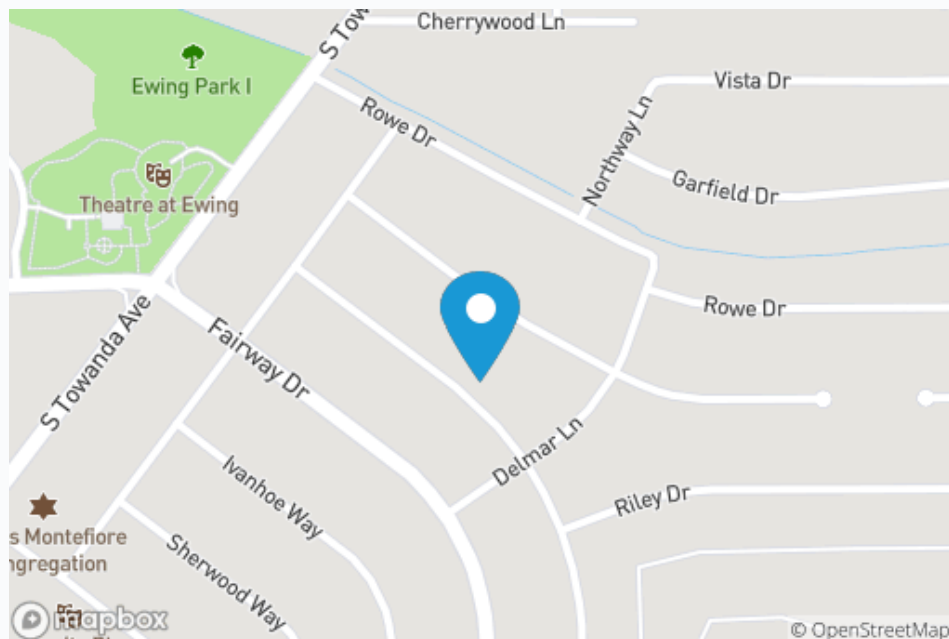
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:20 AM
To: [Clay Wheeler](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

This happened to my son while working on Baugh Drive in Normal last night. If anyone has Ring in that area and has seen activity, please post. Thank you.

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Email intended for cwheeler@cityblm.org.

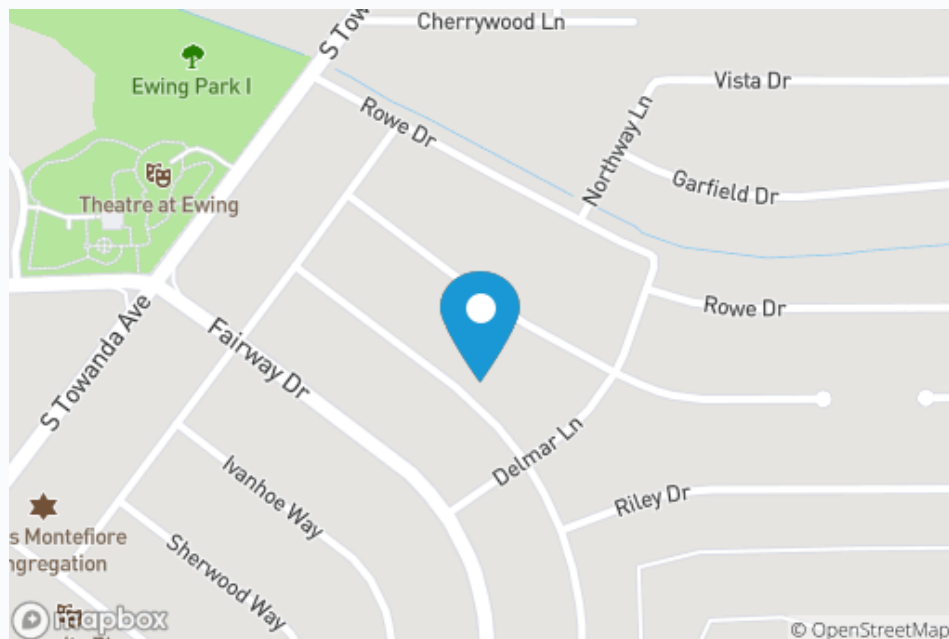
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:20 AM
To: [Carl Fever](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

This happened to my son while working on Baugh Drive in Normal last night. If anyone has Ring in that area and has seen activity, please post. Thank you.

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Email intended for cfever@cityblm.org.

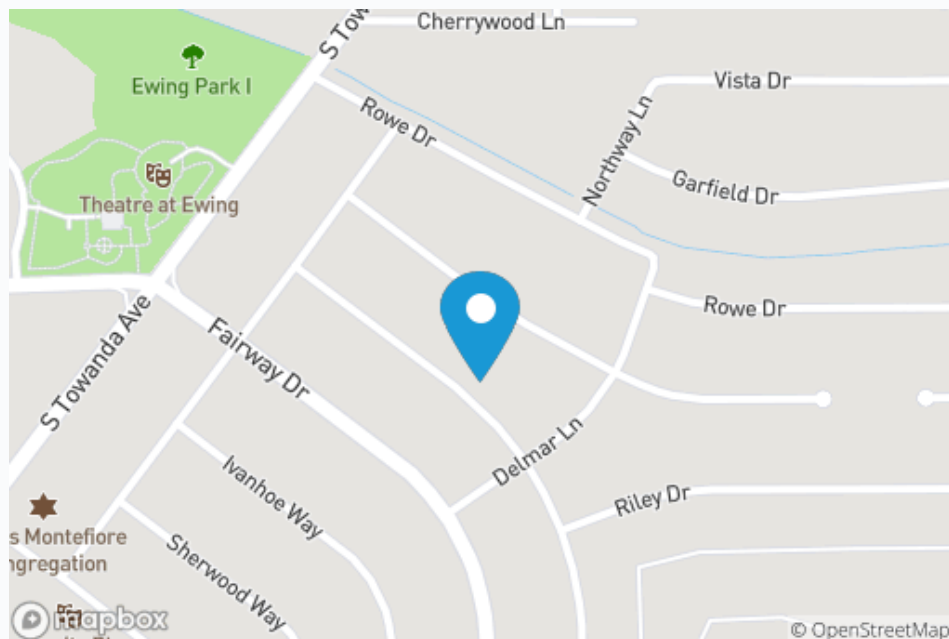
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:20 AM
To: [Steven Moreland](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

This happened to my son while working on Baugh Drive in Normal last night. If anyone has Ring in that area and has seen activity, please post. Thank you.

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Email intended for smoreland@cityblm.org.

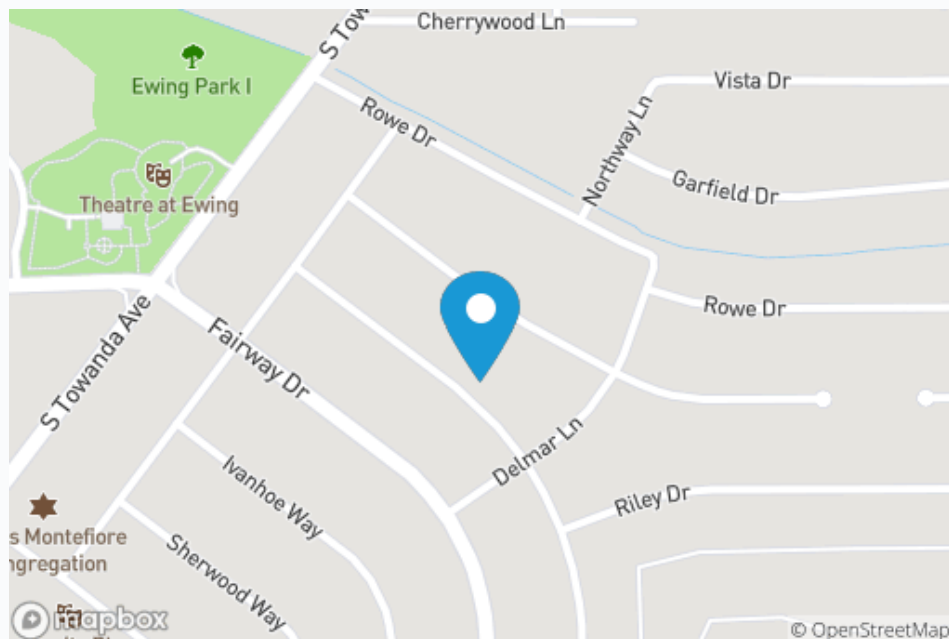
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:20 AM
To: [Paul Swanlund](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

This happened to my son while working on Baugh Drive in Normal last night. If anyone has Ring in that area and has seen activity, please post. Thank you.

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Email intended for pswanlund@cityblm.org.

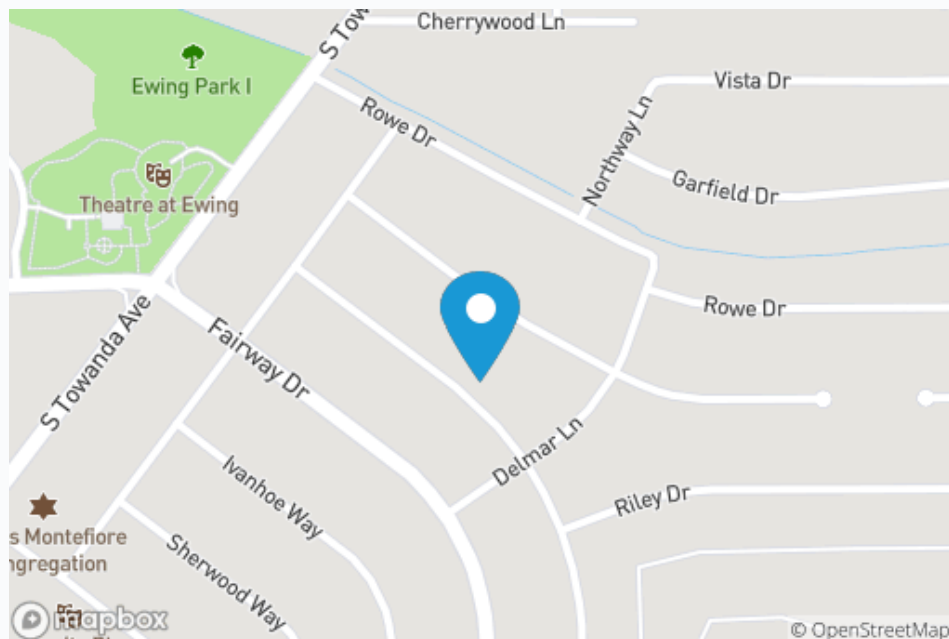
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:20 AM
To: [Paul Jones](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

This happened to my son while working on Baugh Drive in Normal last night. If anyone has Ring in that area and has seen activity, please post. Thank you.

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Email intended for pjones@cityblm.org.

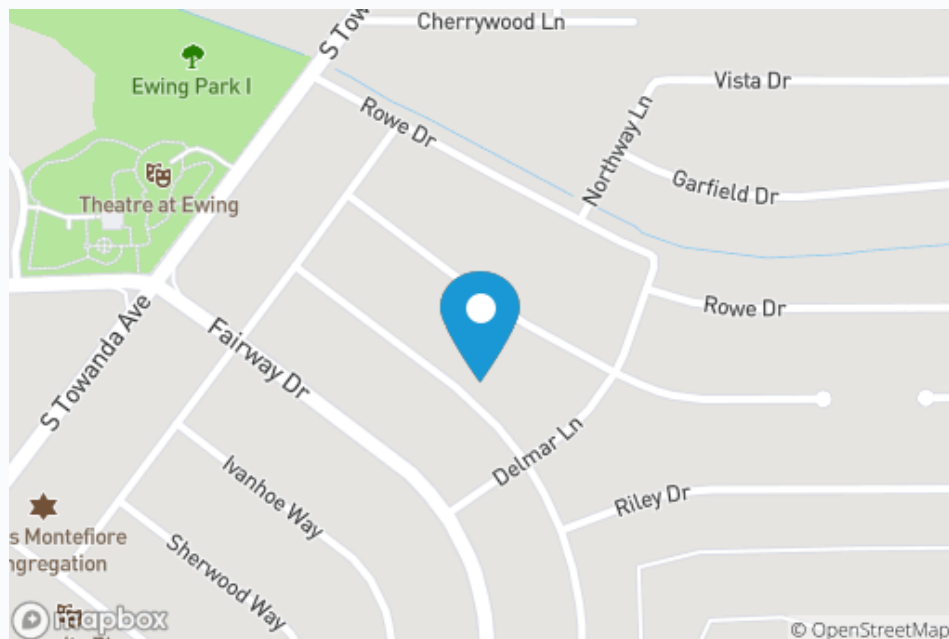
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:20 AM
To: [Jared Roth](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

This happened to my son while working on Baugh Drive in Normal last night. If anyone has Ring in that area and has seen activity, please post. Thank you.

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Email intended for jroth@cityblm.org.

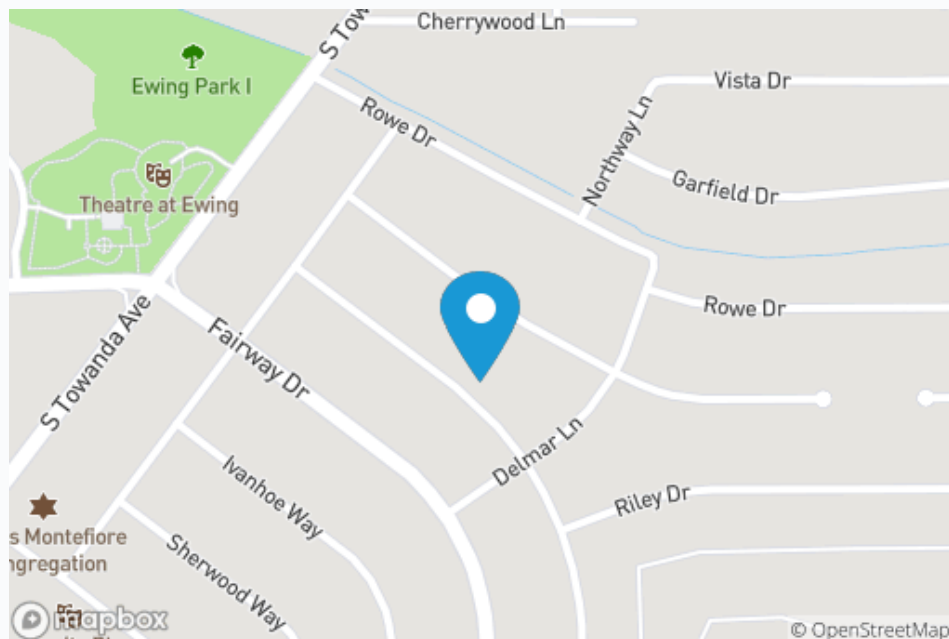
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ring

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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:20 AM
To: [Jack McQueen](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

This happened to my son while working on Baugh Drive in Normal last night. If anyone has Ring in that area and has seen activity, please post. Thank you.

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Email intended for jmcqueen@cityblm.org.

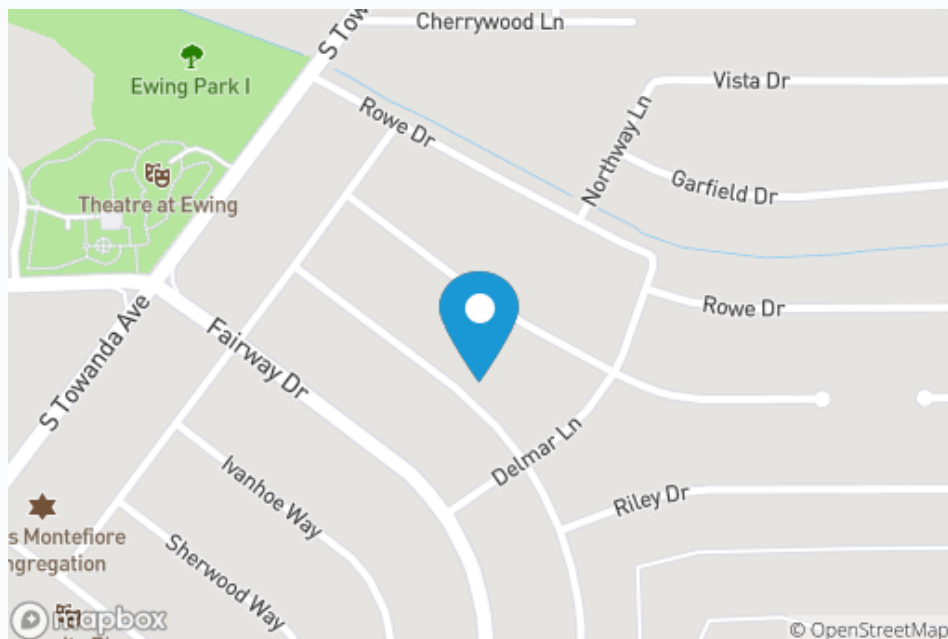
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:20 AM
To: [Gregory Scott](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

This happened to my son while working on Baugh Drive in Normal last night. If anyone has Ring in that area and has seen activity, please post. Thank you.

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Email intended for gscott@cityblm.org.

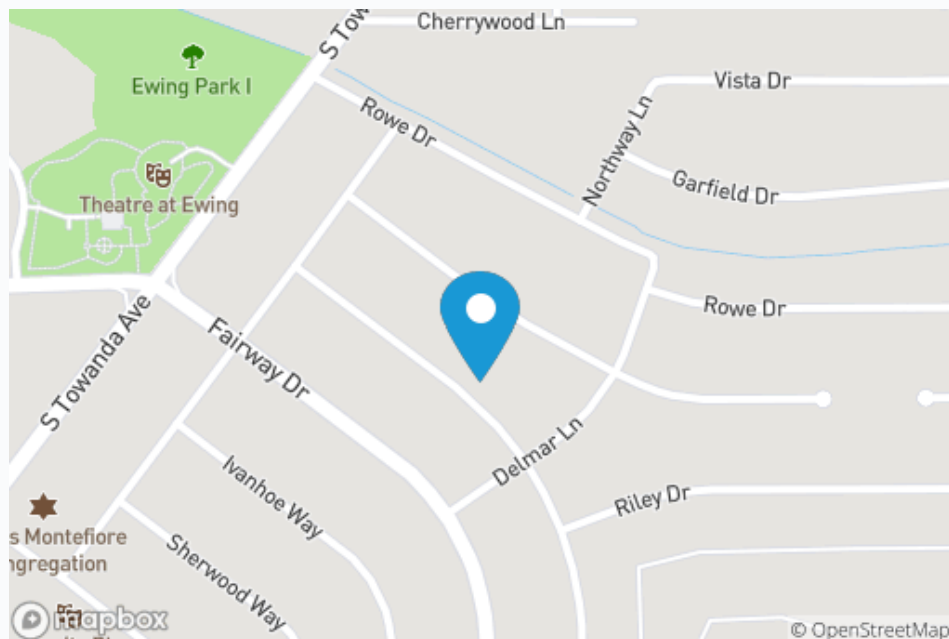
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Websense: Click [here](#) to report this email as spam.

From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:20 AM
To: [Sharon Murphy](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

This happened to my son while working on Baugh Drive in Normal last night. If anyone has Ring in that area and has seen activity, please post. Thank you.

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Email intended for smurphy@cityblm.org.

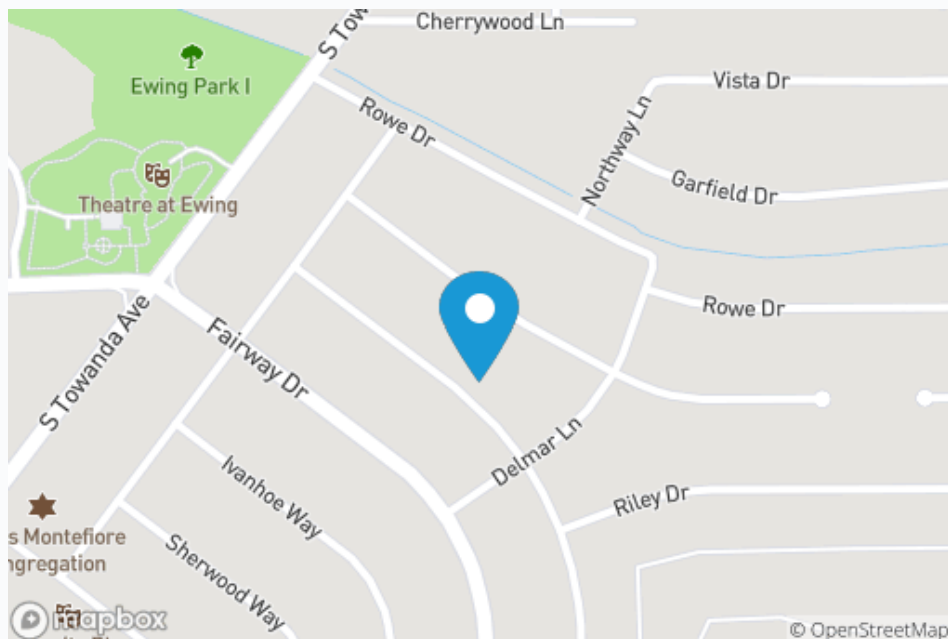
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:20 AM
To: [Brad Ficek](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

This happened to my son while working on Baugh Drive in Normal last night. If anyone has Ring in that area and has seen activity, please post. Thank you.

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Email intended for bficek@cityblm.org.

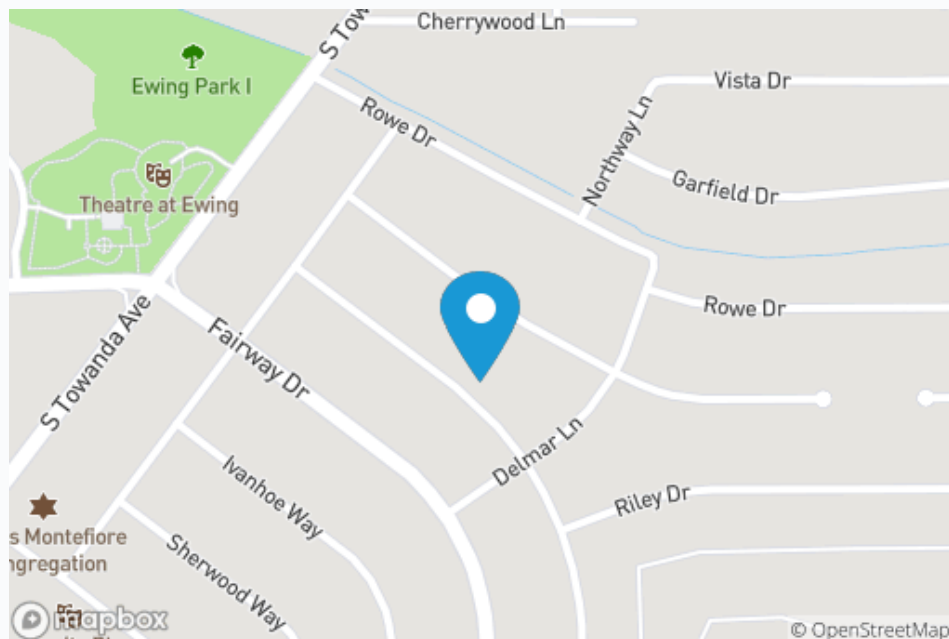
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:20 AM
To: [Clayton Arnold](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

This happened to my son while working on Baugh Drive in Normal last night. If anyone has Ring in that area and has seen activity, please post. Thank you.

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Email intended for carnold@cityblm.org.

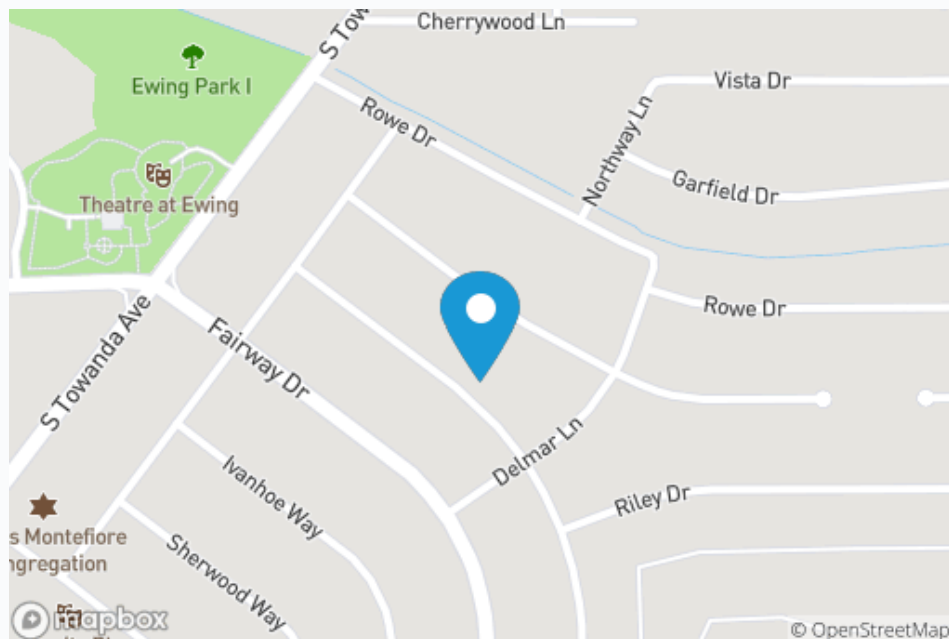
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:20 AM
To: [Dan Donath](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

This happened to my son while working on Baugh Drive in Normal last night. If anyone has Ring in that area and has seen activity, please post. Thank you.

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Email intended for ddonath@cityblm.org.

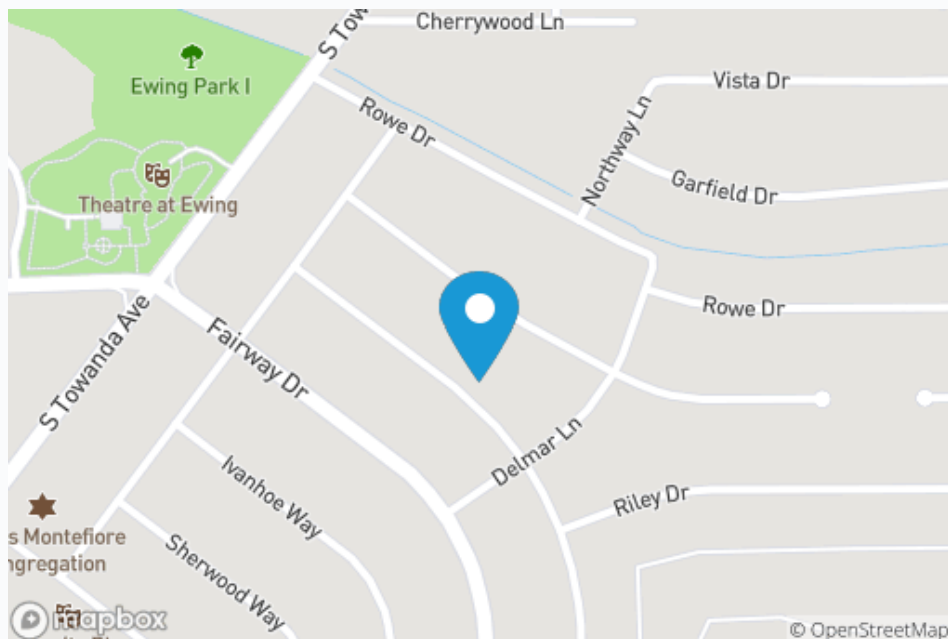
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:20 AM
To: [John Fermon](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

This happened to my son while working on Baugh Drive in Normal last night. If anyone has Ring in that area and has seen activity, please post. Thank you.

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Email intended for jfermon@cityblm.org.

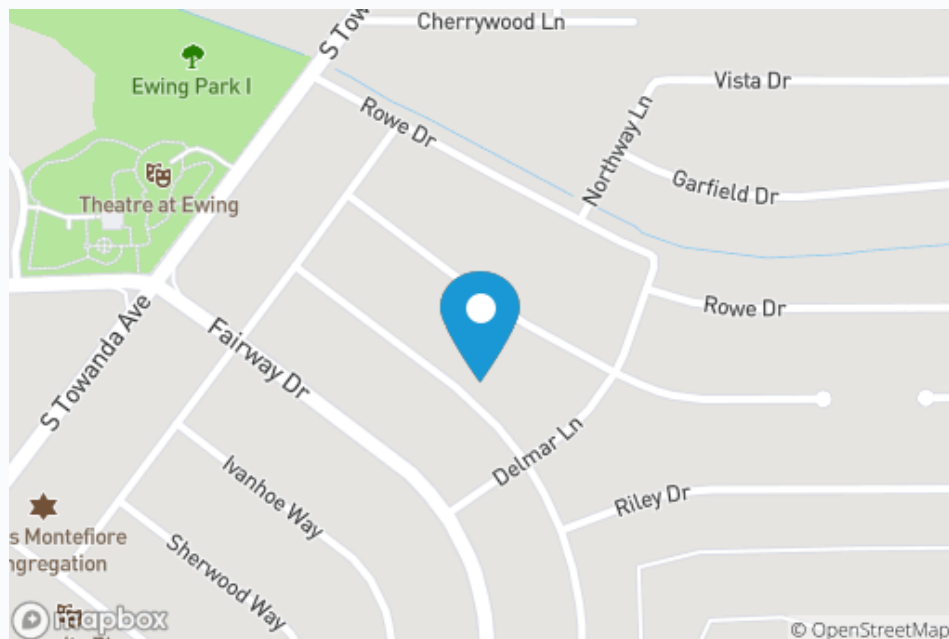
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:20 AM
To: [Josh Swartzentruber](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

This happened to my son while working on Baugh Drive in Normal last night. If anyone has Ring in that area and has seen activity, please post. Thank you.

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Email intended for jswartzentruber@cityblm.org.

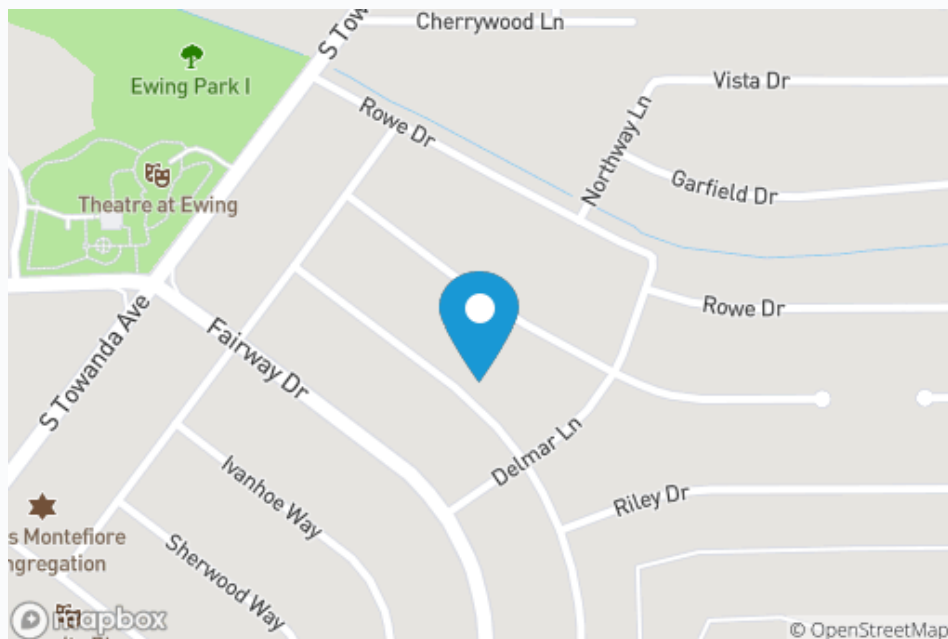
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:20 AM
To: [Jeffrey Engle](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

This happened to my son while working on Baugh Drive in Normal last night. If anyone has Ring in that area and has seen activity, please post. Thank you.

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Email intended for jengle@cityblm.org.

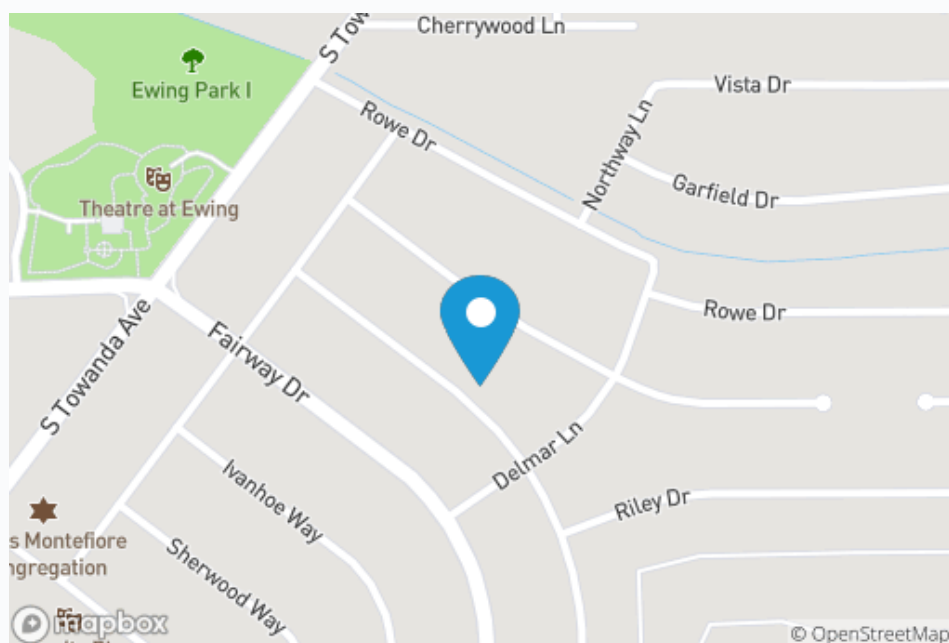
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From: [Ring Team](#)
Sent: Tuesday, April 16, 2019 10:20 AM
To: [Timothy McCoy](#)
Subject: New Neighbor Alert: Stolen laptop



Stolen laptop

Crime

April 16 2019

This happened to my son while working on Baugh Drive in Normal last night. If anyone has Ring in that area and has seen activity, please post. Thank you.

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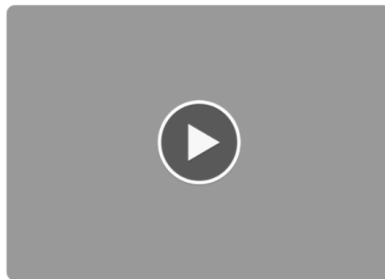
Websense: Click [here](#) to report this email as spam.

From: [Ring Team](#)
Sent: Monday, April 15, 2019 7:25 PM
To: [Nathan Glawe](#)
Subject: Kara has shared a Ring Video with you

ring

[Customer Stories](#) | [Products](#)

Kara has shared a Ring video with you!



**"This is the one of him leaving. Thanks!
Kara"**

Watch Now



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ring

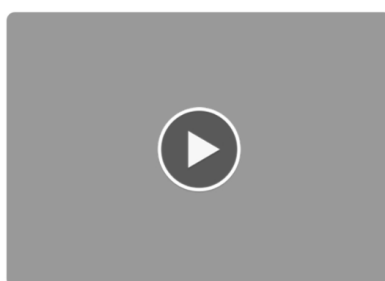
Websense: Click [here](#) to report this email as spam.

From: [Ring Team](#)
Sent: Monday, April 15, 2019 7:23 PM
To: [Nathan Glawe](#)
Subject: Kara has shared a Ring Video with you

ring

[Customer Stories](#) | [Products](#)

Kara has shared a Ring video with you!



"Hi there, Here is the video of him walking into 612. Thank you! Kara Alt"

Watch Now



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From: [Kyle Demmin](#)
Sent: Monday, April 08, 2019 2:16 PM
To: [John Fermon](#)
Subject: Re: 3 Safety Tips Flyer
Attachments: 3 Safety Tips_bloomingtonpd.pdf

Hey John,

Apologies for that. Please see attached. Let me know if you are interested in receiving these types of marketing materials that our team creates.

Thanks!

On Mon, Apr 8, 2019 at 11:08 AM John Fermon <jfermon@cityblm.org> wrote:

I didn't get the attachment or link?

Officer John Fermon

jfermon@cityblm.org

Public Information Officer

Public Affairs Office

Bloomington Police Department

Office 309-434-2355

Dispatch 309-820-8888

From: Jack McQueen
Sent: Monday, April 8, 2019 12:58:20 PM
To: Kyle Demmin
Cc: John Fermon
Subject: Re: 3 Safety Tips Flyer

Hello Kyle. I have forwarded this to John as it would be a PIO function.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Friday, April 5, 2019 2:51 PM
To: Jack McQueen
Subject: 3 Safety Tips Flyer

Hi Jack,

Happy Friday! We've been working closely with some of our law enforcement partners to create content to post to Portal.

We just created a 3 Safety Tips document that we are sending to our partners to see if they are interested in posting that to their Portal.

I've attached the flyer to this email. Please let me know what your thoughts are and if you'd be interested in posting this.

Thank you so much. Have a great weekend!

--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
714-381-6291

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www.ring.com

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[Kyle Demmin](#)

Partner Success Manager
kyle.demmin@ring.com
[714-381-6291](tel:714-381-6291)

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Santa Monica, CA 90404
www.ring.com

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From: [John Fermon](#)
Sent: Monday, April 08, 2019 1:09 PM
To: [Kyle Demmin](#)
Subject: Re: 3 Safety Tips Flyer

I didn't get the attachment or link?

Officer John Fermon
jfermon@cityblm.org
Public Information Officer
Public Affairs Office
Bloomington Police Department
Office 309-434-2355
Dispatch 309-820-8888

From: Jack McQueen
Sent: Monday, April 8, 2019 12:58:20 PM
To: Kyle Demmin
Cc: John Fermon
Subject: Re: 3 Safety Tips Flyer

Hello Kyle. I have forwarded this to John as it would be a PIO function.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Friday, April 5, 2019 2:51 PM
To: Jack McQueen
Subject: 3 Safety Tips Flyer

Hi Jack,

Happy Friday! We've been working closely with some of our law enforcement partners to create content to post to Portal.

We just created a 3 Safety Tips document that we are sending to our partners to see if they are interested in posting that to their Portal.

I've attached the flyer to this email. Please let me know what your thoughts are and if you'd be interested in posting this.

Thank you so much. Have a great weekend!

--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
714-381-6291

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From: [Jack McQueen](#)
Sent: Monday, April 08, 2019 12:58 PM
To: Kyle Demmin
Cc: [John Fermon](#)
Subject: Re: 3 Safety Tips Flyer

Hello Kyle. I have forwarded this to John as it would be a PIO function.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Friday, April 5, 2019 2:51 PM
To: Jack McQueen
Subject: 3 Safety Tips Flyer

Hi Jack,

Happy Friday! We've been working closely with some of our law enforcement partners to create content to post to Portal.

We just created a 3 Safety Tips document that we are sending to our partners to see if they are interested in posting that to their Portal.

I've attached the flyer to this email. Please let me know what your thoughts are and if you'd be interested in posting this.

Thank you so much. Have a great weekend!

--

[Kyle Demmin](#)

Partner Success Manager
kyle.demmin@ring.com
714-381-6291

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From: [Ring Team](#)
Sent: Saturday, April 06, 2019 3:37 PM
To: [Gregory Scott](#)
Subject: New Neighborhood Alert



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From: [Ring Team](#)
Sent: Saturday, April 06, 2019 3:37 PM
To: [Josh Swartzentruber](#)
Subject: New Neighborhood Alert



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From: [Ring Team](#)
Sent: Saturday, April 06, 2019 3:37 PM
To: [Jared Bierbaum](#)
Subject: New Neighborhood Alert



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From: [Ring Team](#)
Sent: Saturday, April 06, 2019 3:37 PM
To: [Clay Wheeler](#)
Subject: New Neighborhood Alert



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From: [Ring Team](#)
Sent: Saturday, April 06, 2019 3:37 PM
To: [Paul Jones](#)
Subject: New Neighborhood Alert



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From: [Ring Team](#)
Sent: Saturday, April 06, 2019 3:37 PM
To: [Paul Swanlund](#)
Subject: New Neighborhood Alert



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From: [Ring Team](#)
Sent: Saturday, April 06, 2019 3:37 PM
To: [Curt Maas](#)
Subject: New Neighborhood Alert



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From: [Ring Team](#)
Sent: Saturday, April 06, 2019 3:37 PM
To: [Brad Melton](#)
Subject: New Neighborhood Alert



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From: [Ring Team](#)
Sent: Saturday, April 06, 2019 3:37 PM
To: [Sharon Murphy](#)
Subject: New Neighborhood Alert



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From: [Ring Team](#)
Sent: Saturday, April 06, 2019 3:37 PM
To: [Jeffrey Engle](#)
Subject: New Neighborhood Alert



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From: [Ring Team](#)
Sent: Saturday, April 06, 2019 3:37 PM
To: [Carl Fever](#)
Subject: New Neighborhood Alert



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From: [Ring Team](#)
Sent: Saturday, April 06, 2019 3:37 PM
To: [Timothy McCoy](#)
Subject: New Neighborhood Alert



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From: [Ring Team](#)
Sent: Saturday, April 06, 2019 3:37 PM
To: [Clayton Arnold](#)
Subject: New Neighborhood Alert



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From: [Ring Team](#)
Sent: Saturday, April 06, 2019 3:37 PM
To: [John Fermon](#)
Subject: New Neighborhood Alert



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From: [Ring Team](#)
Sent: Saturday, April 06, 2019 3:37 PM
To: [Tyrel Klein](#)
Subject: New Neighborhood Alert



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From: [Ring Team](#)
Sent: Saturday, April 06, 2019 3:37 PM
To: [Steven Moreland](#)
Subject: New Neighborhood Alert



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From: [Ring Team](#)
Sent: Saturday, April 06, 2019 3:37 PM
To: [Brad Ficek](#)
Subject: New Neighborhood Alert



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From: [Ring Team](#)
Sent: Saturday, April 06, 2019 3:37 PM
To: [Jack McQueen](#)
Subject: New Neighborhood Alert



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From: [Ring Team](#)
Sent: Saturday, April 06, 2019 3:37 PM
To: [Steven Fanelli](#)
Subject: New Neighborhood Alert



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Email intended for sfanelli@cityblm.org.

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From: [Ring Team](#)
Sent: Saturday, April 06, 2019 3:37 PM
To: [Jared Roth](#)
Subject: New Neighborhood Alert



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From: [Ring Team](#)
Sent: Saturday, April 06, 2019 3:37 PM
To: [Dan Donath](#)
Subject: New Neighborhood Alert



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From: [Kyle Demmin](#)
Sent: Friday, April 05, 2019 2:51 PM
To: [Jack McQueen](#)
Subject: 3 Safety Tips Flyer
Attachments: 3 Safety Tips.pdf

Hi Jack,

Happy Friday! We've been working closely with some of our law enforcement partners to create content to post to Portal.

We just created a 3 Safety Tips document that we are sending to our partners to see if they are interested in posting that to their Portal.

I've attached the flyer to this email. Please let me know what your thoughts are and if you'd be interested in posting this.

Thank you so much. Have a great weekend!

--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
714-381-6291

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From: [Kyle Demmin](#)
Sent: Thursday, April 04, 2019 3:28 PM
To: [John Fermon](#)
Subject: Re: Ring

No problem.

The Neighbors app is crime and safety focused and is moderated 24/7, 365. Our moderation team is HQ'd in Santa Monica and they review all posts/comments.

If there's any local press/news coverage, please be sure to send my way. Always great to see the PR.

Let me know if there's anything else!

On Thu, Apr 4, 2019 at 3:22 PM John Fermon <jfermon@cityblm.org> wrote:

I received it now, thank you. I also was asked from one of the news stations after our recent homicide on how Ring Neighbors app can keep the material on the app focused on crime, and crime prevention - my guess is that Ring scrubs unrelated comments or can anyone post about anything?

Officer John Fermon

jfermon@cityblm.org

Public Information Officer

Public Affairs Office

Bloomington Police Department

Office 309-434-2355

Dispatch 309-820-8888

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Thursday, April 4, 2019 1:28:49 PM
To: John Fermon
Subject: Re: Ring

Hi John,

Apologies for the delayed response, just took off from Detroit to Chicago.

The invite was sent to jfermon@cityblm.org, but it may have gone to your spam folder. I'll re-invite you now.

Please let me know either way if you receive it or not.

Thanks!

On Thu, Apr 4, 2019 at 11:41 AM John Fermon <jfermon@cityblm.org> wrote:

Kyle,

Maybe I missed it, has my login been sent to me yet for the Ring App?

Officer John Fermon

jfermon@cityblm.org

Public Information Officer

Public Affairs Office

Bloomington Police Department

Office 309-434-2355

Dispatch 309-820-8888

--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
714-381-6291

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--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
[714-381-6291](tel:714-381-6291)

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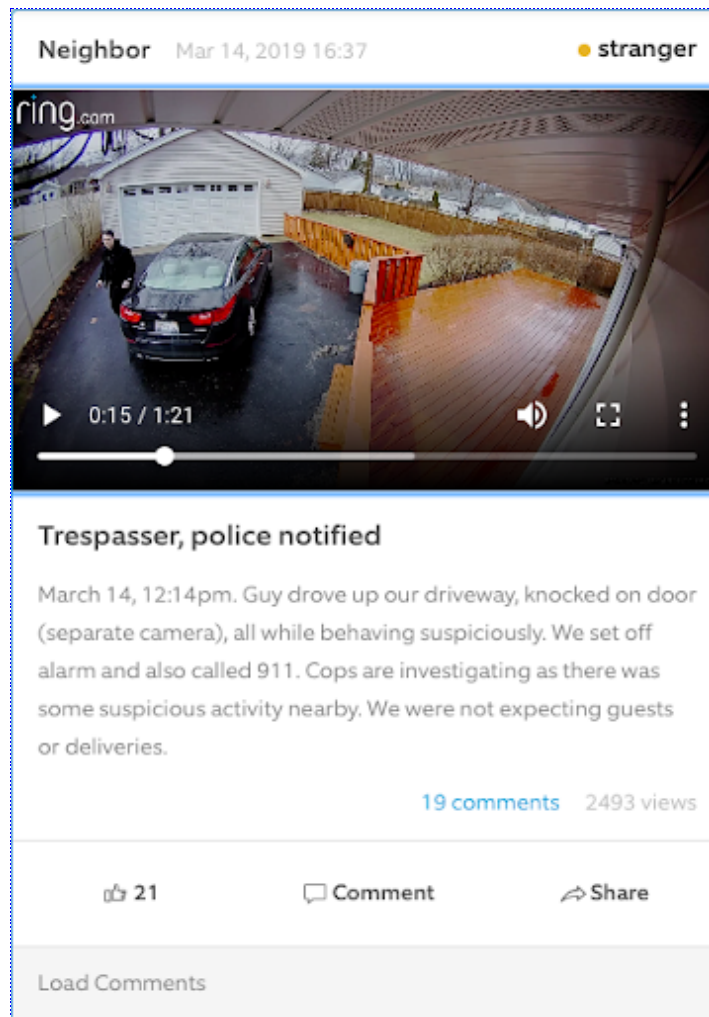
Neighbors Portal Resource Center

-

From: [Ring Neighbors Portal Team](#)
Sent: Thursday, April 04, 2019 2:45 PM
To: [John Fermon](#)
Subject: Success on Ring Neighbors Portal



Shortly after receiving **over 50 video submissions** through the **Neighbors Portal**, an arrest was made on a burglary suspect through the collaborative efforts of the **Rolling Meadows Police Department** and neighboring agencies.



Last month, a resident's Ring device captured a person trespassing on his property. The homeowner immediately shared his video on the [Neighbors App](#) and contacted the Rolling Meadows Police Department. The Rolling Meadows Police Department saw it as a great opportunity to request additional recordings through the [Video Request](#) feature on the [Neighbors Portal](#). One video recording in particular stood out which led to an arrest.

[Read the Full Story](#)

*Log in to Portal Required

First time logging in? Reply to this email for assistance.

Introduce us to your neighboring agencies. Send us your referrals by replying to this email or reach out to your Partner Success Manager directly.



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Our mailing address is:

1523 26th Street
Santa Monica, CA 90404

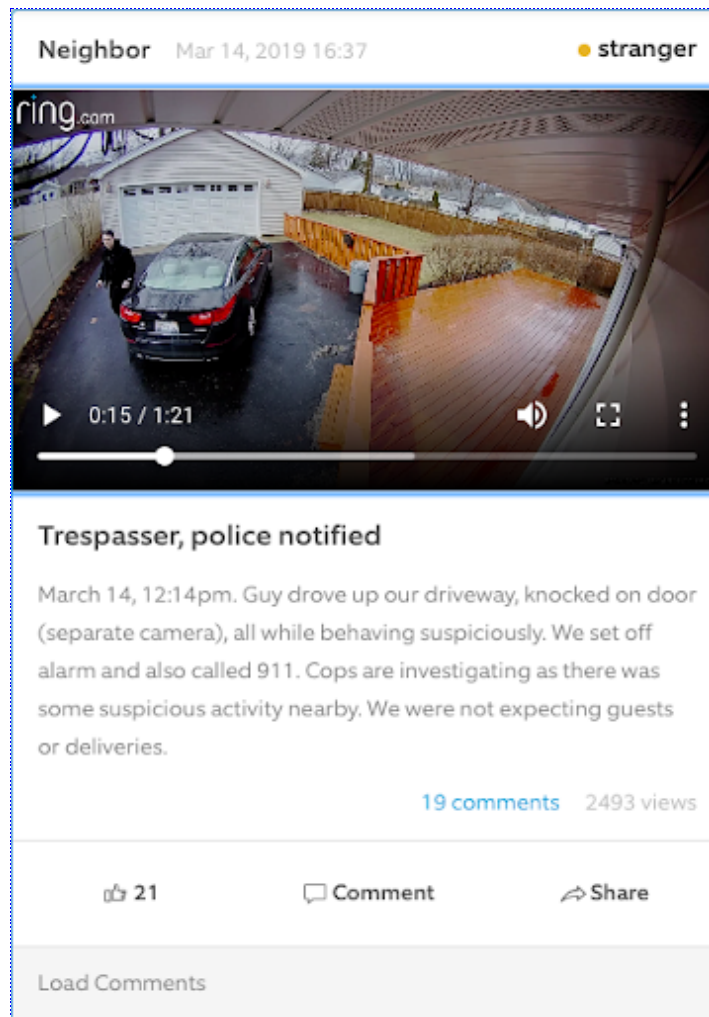
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You can [update your preferences](#) or [unsubscribe from this list](#).

Websense: Click [here](#) to report this email as spam.

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Websense: Click [here](#) to report this email as spam.

From: [John Fermon](#)
Sent: Thursday, April 04, 2019 2:23 PM
To: [Kyle Demmin](#)
Subject: Re: Ring

I received it now, thank you. I also was asked from one of the news stations after our recent homicide on how Ring Neighbors app can keep the material on the app focused on crime, and crime prevention - my guess is that Ring scrubs unrelated comments or can anyone post about anything?

Officer John Fermon
jfermon@cityblm.org
Public Information Officer
Public Affairs Office
Bloomington Police Department
Office 309-434-2355
Dispatch 309-820-8888

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Thursday, April 4, 2019 1:28:49 PM
To: John Fermon
Subject: Re: Ring

Hi John,

Apologies for the delayed response, just took off from Detroit to Chicago.

The invite was sent to jfermon@cityblm.org, but it may have gone to your spam folder. I'll re-invite you now.

Please let me know either way if you receive it or not.

Thanks!

On Thu, Apr 4, 2019 at 11:41 AM John Fermon <jfermon@cityblm.org> wrote:

Kyle,

Maybe I missed it, has my login been sent to me yet for the Ring App?

Officer John Fermon
jfermon@cityblm.org
Public Information Officer
Public Affairs Office
Bloomington Police Department
Office 309-434-2355
Dispatch 309-820-8888

--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
714-381-6291

1523 26th St.
Santa Monica, CA 90404
www.ring.com

[Download the Neighbors App.](#)
[Join the new neighborhood watch.](#)

[Neighbors Portal Resource Center](#)

-

-

Websense: Click [here](#) to report this email as spam.

From: [Kyle Demmin](#)
Sent: Thursday, April 04, 2019 1:29 PM
To: [John Fermon](#)
Subject: Re: Ring

Hi John,

Apologies for the delayed response, just took off from Detroit to Chicago.

The invite was sent to jfermon@cityblm.org, but it may have gone to your spam folder. I'll re-invite you now.

Please let me know either way if you receive it or not.

Thanks!

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Maybe I missed it, has my login been sent to me yet for the Ring App?

Officer John Fermon

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[Neighbors Portal Resource Center](#)

-

-

Websense: Click [here](#) to report this email as spam.

From: [Ring Team](#)
Sent: Thursday, April 04, 2019 1:28 PM
To: [John Fermon](#)
Subject: You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Bloomington Police Department** in the Ring Neighbors Portal.

Neighbors Portal provides the **Bloomington Police Department** with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

[Join Portal Now](#)

*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers.
Unfortunately, Internet Explorer is currently not supported.



Email intended for jfermon@cityblm.org.

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Websense: Click [here](#) to report this email as spam.

From: [John Fermon](#)
Sent: Thursday, April 04, 2019 10:41 AM
To: [Kyle Demmin](#)
Subject: Ring

Kyle,

Maybe I missed it, has my login been sent to me yet for the Ring App?

Officer John Fermon
jfermon@cityblm.org
Public Information Officer
Public Affairs Office
Bloomington Police Department
Office 309-434-2355
Dispatch 309-820-8888

From: [Ring Team](#)
Sent: Wednesday, April 03, 2019 8:06 AM
To: [Jack McQueen](#)
Subject: Bloomington Police Department needs your help!

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear **Jack**,

Supervisor Jack McQueen of the **Bloomington Police Department** is investigating an incident that occurred near your home and your Ring device may have captured video that can help. **Supervisor McQueen** of the **Bloomington Police Department** is seeking videos recorded between: **April 2nd from 6:00 PM to 11:00 PM**

A message from **Supervisor McQueen**:

Good morning Ring users! The Bloomington Police Department is investigating a homicide and shooting that took place last night (April 2, 2019) in the 1200 block of Orchard St. We are asking for your help in locating video footage in that area to help solve this case. CIAU Sprv. Jack McQueen.

[Share Videos](#)

[Review Videos](#)

Ring login required

Sharing your Ring videos is absolutely your choice, and none of your information has been shared with law enforcement. However, if you'd like to take direct action against crime in your community, this is a great opportunity by sharing your Ring videos and your contact information with **Supervisor McQueen** of the

Bloomington Police Department.

This is a time-sensitive matter, so we look forward to your prompt action. Thank you for making your neighborhood a safer place.

Stay safe,
Ring Team

If you have any questions or concerns, please contact **Supervisor McQueen** at **Bloomington Police Department** or the Ring Video Request Team at videorequest@ring.com.

Please unsubscribe me from future requests to share footage



Email intended for jmcqueen@cityblm.org.

[Learn more about video requests.](#)

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ring

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From: [Kyle Demmin](#)
Sent: Tuesday, April 02, 2019 3:58 PM
To: [Jack McQueen](#)
Subject: Re: Updated Portal Roster as of 3-28-19

No problem! I'll wait a few days to send that email out to everyone then. I want to make sure most of the users who will be joining Portal have the chance to see that email after the training/trial wraps up.

I appreciate the early engagement on Portal. That'll be a great way to start engaging with the community on Portal. Thanks again for everything.

-Kyle

On Tue, Apr 2, 2019 at 10:09 AM Jack McQueen <jmcqueen@cityblm.org> wrote:

Thanks Kyle. Most are in that trial or training this week. I am going to post about a rash of vehicle burglaries on there later this week.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Tuesday, April 2, 2019 11:52 AM
To: Jack McQueen
Subject: Re: Updated Portal Roster as of 3-28-19

Morning Jack,

I just wanted to give you an update. Now that the invites have been sent out, I'm going to be sending an email to everyone that was invited with a template email that has information on how to login, useful tips, etc.

Please let me know if you have had any feedback yet or if you guys have started to engage on Portal.

Thanks!

On Mon, Apr 1, 2019 at 11:15 AM Kyle Demmin <kyle.demmin@ring.com> wrote:

Hey Jack,

Apologies for the delay, your account has been updated. I believe it was stuck in the demo mode, so I had to update it manually.

Please let me know if any questions!

On Mon, Apr 1, 2019 at 8:43 AM Jack McQueen <jmcqueen@cityblm.org> wrote:

Thanks. Wasn't sure when I would see the change and begin to take care of users.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
[305 S. East St., Bloomington, IL 61701](#)

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Monday, April 1, 2019 10:38 AM

To: Jack McQueen
Subject: Re: Updated Portal Roster as of 3-28-19

Good morning, Jack. I'll be following up today with an email to all the users that has a reference sheet to help with any questions as well.

That should be updated for you, but I can manually update here on my end. I'm currently having technical issues on my laptop and waiting for IT team to assist.

I should have this updated in next hour or two. I'll follow up once completed!

On Mon, Apr 1, 2019 at 7:19 AM Jack McQueen <jmcqueen@cityblm.org> wrote:

Good morning. Our people have started to receive the email invites. Thanks. When I log in I am just seeing "Neighbors Feed" and "Manage Videos". It shows me logged in as a user vs. administrator. Will that change soon?

Thanks

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
[305 S. East St., Bloomington, IL 61701](#)

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Thursday, March 28, 2019 4:00 PM
To: Jack McQueen
Subject: Re: Updated Portal Roster as of 3-28-19

Thanks, Jack. I'm sending to our operations team now so I imagine invites will start being generated over the next few hours.

I'll be sending out a standard welcome email to everyone. For those who weren't in the training today, I'll attach a training guide. Additionally, please feel free to have people reach out to me or visit the resources page in Portal if they ever have any questions.

Thanks again for the hospitality today!

On Thu, Mar 28, 2019 at 10:58 AM Jack McQueen <jmcqueen@cityblm.org> wrote:

Here is the updated roster after today's meetings. Thanks!

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
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--

Kyle Demmin

Partner Success Manager

Cell: 714-381-6291

[Neighbors Portal Resource Center](#)



LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

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Kyle Demmin

Partner Success Manager

Cell: 714-381-6291

[Neighbors Portal Resource Center](#)



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From: [Kaleigh Bueckert-Orme](#)
Sent: Monday, April 01, 2019 5:30 PM
To: [John Fermon](#)
Cc: [Jack McQueen](#); [Kyle Demmin](#); [Sami Tahari](#); [Morgan@ring.com](#); [Media](#)
Subject: Re: BPD media release

Great, thank you John!

On Mon, Apr 1, 2019 at 3:25 PM John Fermon <jfermon@cityblm.org> wrote:

Nope, we sent it out on Facebook at 5pm.

Officer John Fermon

jfermon@cityblm.org

Public Information Officer

Public Affairs Office

Bloomington Police Department

Office 309-434-2355

Dispatch 309-820-8888

From: Kaleigh Bueckert-Orme <kaleigh.bueckertorme@ring.com>
Sent: Monday, April 1, 2019 4:50:53 PM
To: Jack McQueen
Cc: Kyle Demmin; Sami Tahari; John Fermon; morgan@ring.com; Media
Subject: Re: BPD media release

Hi John,

Just wanted to check in here and see if you had any questions regarding the edited press release I sent over on Friday. Let us know when you plan on sending this out and we'll be sure to keep an eye out for it.

Thanks!

Kaleigh

On Fri, Mar 29, 2019 at 2:34 PM Kaleigh Bueckert-Orme
<kaleigh.bueckertorme@ring.com> wrote:

Hi John,

Apologies on the delay here. Draft release attached with a few minor edits on our end shown in tracked changes. I updated the quote to be attributed to Chief Wheeler.

Pending those are ok by you, just let us know when you plan to distribute the final release and we're good to go!

Let us know if you have any questions or need anything else.

Thanks!

Kaleigh

On Fri, Mar 29, 2019 at 1:20 PM Jack McQueen <jmcqueen@cityblm.org> wrote:

I am off today but our Chief wanted to get this out before the weekend if possible so we have maximum readership over the weekend. Thanks again!

Jack McQueen from mobile device

From: John Fermon
Sent: Friday, March 29, 2019 1:42:06 PM
To: Kyle Demmin; Sami Tahari
Cc: Morgan@ring.com; Jack McQueen; Media
Subject: Re: BPD media release

Hello everyone,

Have you had a chance to review the media release.

Thank you,

Officer John Fermon

jfermon@cityblm.org

Public Information Officer

Public Affairs Office

Bloomington Police Department

Office 309-434-2355

Dispatch 309-820-8888

From: Kyle Demmin <kyle.demmin@ring.com>

Sent: Thursday, March 28, 2019 3:48:54 PM

To: Sami Tahari

Cc: John Fermon; Morgan@ring.com; Jack McQueen; Media

Subject: Re: BPD media release

Thank you everyone and thank you John and Jack for hosting me today.

It was great getting to meet the team and I'm looking forward to seeing your department successfully utilizing Portal!

On Thu, Mar 28, 2019 at 12:41 PM Sami Tahari <sami.tahari@ring.com> wrote:

CC'ing Kyle Demmin!

On Thu, Mar 28, 2019 at 10:36 AM John Fermon <jfermon@cityblm.org> wrote:

Tomorrow will work well.

Get [Outlook for Android](#)

From: Morgan Culbertson <morgan.culbertson@ring.com>

Sent: Thursday, March 28, 2019 12:16:11 PM

To: John Fermon

Cc: Jack McQueen; Media; Sami Tahari

Subject: Re: BPD media release

Hi John and thank you!

Adding some other folks from our PR team and will do our best to review soon. However we do have fair amount of inbound and time sensitive items happening currently so in time for an afternoon release may be a stretch -- Would distributing tomorrow morning first thing or even Monday be acceptable alternatives if that were the case?

Let us know either way and we'll make it work. Excited to be working with you!

Morgan

Morgan Culbertson, Public Relations Coordinator - Neighbors

Morgan@ring.com

m: 805.822.9694

CBS Miami: [New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

FOX 11: [Green Bay Police partners with new app for "digital neighborhood watch"](#)

KENS5: ['Neighbors' app helps curb community crime](#)

On Thu, Mar 28, 2019 at 9:58 AM John Fermon <jfermon@cityblm.org> wrote:

Morgan,

Here is the BPD media release. We would like to release it this afternoon.

Thank you,

Officer John Fermon

jfermon@cityblm.org

Public Information Officer

Public Affairs Office

Bloomington Police Department

Office 309-434-2355

Dispatch 309-820-8888

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--

Sami Tahari

Partner Success Manager



1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

Questions about Portal? Visit the [Neighbors Portal Resource Center](#)

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

--

Kyle Demmin

Partner Success Manager

Cell: 714-381-6291

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Kaleigh Bueckert-Orme, PR Coordinator

kaleigh@ring.com

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Shark Tank: [Shark Tank's Biggest Company.](#) (██████████)

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Subject: Re: BPD media release

Nope, we sent it out on Facebook at 5pm.

Officer John Fermon
jfermon@cityblm.org
Public Information Officer
Public Affairs Office
Bloomington Police Department
Office 309-434-2355
Dispatch 309-820-8888

From: Kaleigh Bueckert-Orme <kaleigh.bueckertorme@ring.com>
Sent: Monday, April 1, 2019 4:50:53 PM
To: Jack McQueen
Cc: Kyle Demmin; Sami Tahari; John Fermon; morgan@ring.com; Media
Subject: Re: BPD media release

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Sent: Monday, April 01, 2019 4:51 PM
To: [Jack McQueen](#)
Cc: [Kyle Demmin](#); [Sami Tahari](#); [John Fermon](#); [morgan@ring.com](#); [Media](#)
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From: [Kyle Demmin](#)
Sent: Monday, April 01, 2019 1:16 PM
To: [Jack McQueen](#)
Subject: Re: Updated Portal Roster as of 3-28-19

Hey Jack,

Apologies for the delay, your account has been updated. I believe it was stuck in the demo mode, so I had to update it manually.

Please let me know if any questions!

On Mon, Apr 1, 2019 at 8:43 AM Jack McQueen <jmcqueen@cityblm.org> wrote:

Thanks. Wasn't sure when I would see the change and begin to take care of users.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
[305 S. East St., Bloomington, IL 61701](#)

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Monday, April 1, 2019 10:38 AM

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Cc: [Kyle Demmin](#); [Sami Tahari](#); [John Fermon](#); [morgan@ring.com](#); [Media](#)
Subject: Re: BPD media release
Attachments: DRAFT RELEASE Bloomington PD (IL) Joins Neighbors App by Ring
RING EDITS.docx

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--

Sami Tahari

Partner Success Manager



1523 26th St
Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

Questions about Portal? Visit the [Neighbors Portal Resource Center](#)

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

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Kyle Demmin

Partner Success Manager

Cell: 714-381-6291

[Neighbors Portal Resource Center](#)



LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

From: [John Fermon](#)
Sent: Friday, March 29, 2019 1:42 PM
To: [Kyle Demmin](#); [Sami Tahari](#)
Cc: [Morgan@ring.com](#); [Jack McQueen](#); [Media](#)
Subject: Re: BPD media release

Hello everyone,

Have you had a chance to review the media release.

Thank you,

Officer John Fermon
jfermon@cityblm.org
Public Information Officer
Public Affairs Office
Bloomington Police Department
Office 309-434-2355
Dispatch 309-820-8888

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Thursday, March 28, 2019 3:48:54 PM
To: Sami Tahari
Cc: John Fermon; [Morgan@ring.com](#); [Jack McQueen](#); [Media](#)
Subject: Re: BPD media release

Thank you everyone and thank you John and Jack for hosting me today.

It was great getting to meet the team and I'm looking forward to seeing your department successfully utilizing Portal!

On Thu, Mar 28, 2019 at 12:41 PM Sami Tahari <sami.tahari@ring.com> wrote:

CC'ing Kyle Demmin!

On Thu, Mar 28, 2019 at 10:36 AM John Fermon <jfermon@cityblm.org> wrote:

Tomorrow will work well.

Get [Outlook for Android](#)

From: Morgan Culbertson <morgan.culbertson@ring.com>
Sent: Thursday, March 28, 2019 12:16:11 PM
To: John Fermon
Cc: [Jack McQueen](#); [Media](#); [Sami Tahari](#)
Subject: Re: BPD media release

Hi John and thank you!

Adding some other folks from our PR team and will do our best to review soon. However we do have fair amount of inbound and time sensitive items happening currently so in time for an afternoon release may be a stretch -- Would distributing tomorrow morning first thing or even Monday be acceptable alternatives if that were the case?

Let us know either way and we'll make it work. Excited to be working with you!

Morgan

Morgan Culbertson, Public Relations Coordinator - Neighbors

Morgan@ring.com

m: 805.822.9694

CBS Miami: [New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

FOX 11: [Green Bay Police partners with new app for "digital neighborhood watch"](#)

KENS5: ['Neighbors' app helps curb community crime](#)

On Thu, Mar 28, 2019 at 9:58 AM John Fermon <jfermon@cityblm.org> wrote:

Morgan,

Here is the BPD media release. We would like to release it this afternoon.

Thank you,

Officer John Fermon

jfermon@cityblm.org

Public Information Officer

Public Affairs Office

Bloomington Police Department

Office 309-434-2355

Dispatch 309-820-8888

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--

Sami Tahari

Partner Success Manager

ring

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--

Kyle Demmin

Partner Success Manager

Cell: 714-381-6291

[Neighbors Portal Resource Center](#)



LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

From: [Ring Team](#)
Sent: Thursday, March 28, 2019 5:39 PM
To: [Clay Wheeler](#)
Subject: You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Bloomington Police Department** in the Ring Neighbors Portal.

Neighbors Portal provides the **Bloomington Police Department** with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

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From: [Ring Team](#)
Sent: Thursday, March 28, 2019 5:38 PM
To: [Gregory Scott](#)
Subject: You've been invited to join Ring Neighbors Portal



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From: [Ring Team](#)
Sent: Thursday, March 28, 2019 5:37 PM
To: [Dan Donath](#)
Subject: You've been invited to join Ring Neighbors Portal



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From: [Ring Team](#)
Sent: Thursday, March 28, 2019 5:36 PM
To: [Carl Fever](#)
Subject: You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Bloomington Police Department** in the Ring Neighbors Portal.

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From: [Ring Team](#)
Sent: Thursday, March 28, 2019 5:36 PM
To: [Sharon Murphy](#)
Subject: You've been invited to join Ring Neighbors Portal



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From: [Ring Team](#)
Sent: Thursday, March 28, 2019 5:32 PM
To: [Tyrel Klein](#)
Subject: You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Bloomington Police Department** in the Ring Neighbors Portal.

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From: [Ring Team](#)
Sent: Thursday, March 28, 2019 5:31 PM
To: [Paul Jones](#)
Subject: You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Bloomington Police Department** in the Ring Neighbors Portal.

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From: [Ring Team](#)
Sent: Thursday, March 28, 2019 5:30 PM
To: [Jared Bierbaum](#)
Subject: You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Bloomington Police Department** in the Ring Neighbors Portal.

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From: [Ring Team](#)
Sent: Thursday, March 28, 2019 5:30 PM
To: [Jeffrey Engle](#)
Subject: You've been invited to join Ring Neighbors Portal



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From: [Ring Team](#)
Sent: Thursday, March 28, 2019 5:28 PM
To: [Curt Maas](#)
Subject: You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

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From: [Ring Team](#)
Sent: Thursday, March 28, 2019 5:27 PM
To: [Steven Moreland](#)
Subject: You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Bloomington Police Department** in the Ring Neighbors Portal.

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From: [Ring Team](#)
Sent: Thursday, March 28, 2019 5:26 PM
To: [Jared Roth](#)
Subject: You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

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From: [Ring Team](#)
Sent: Thursday, March 28, 2019 5:25 PM
To: [Steven Fanelli](#)
Subject: You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Bloomington Police Department** in the Ring Neighbors Portal.

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From: [Ring Team](#)
Sent: Thursday, March 28, 2019 5:25 PM
To: [Paul Swanlund](#)
Subject: You've been invited to join Ring Neighbors Portal



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From: [Ring Team](#)
Sent: Thursday, March 28, 2019 5:23 PM
To: [Josh Swartzentruber](#)
Subject: You've been invited to join Ring Neighbors Portal



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From: [Ring Team](#)
Sent: Thursday, March 28, 2019 5:22 PM
To: [Brad Melton](#)
Subject: You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

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From: [Ring Team](#)
Sent: Thursday, March 28, 2019 5:18 PM
To: [Clayton Arnold](#)
Subject: You've been invited to join Ring Neighbors Portal



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From: [Ring Team](#)
Sent: Thursday, March 28, 2019 5:17 PM
To: [Brad Ficek](#)
Subject: You've been invited to join Ring Neighbors Portal



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From: [Ring Team](#)
Sent: Thursday, March 28, 2019 5:15 PM
To: [Timothy McCoy](#)
Subject: You've been invited to join Ring Neighbors Portal



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From: [Kyle Demmin](#)
Sent: Thursday, March 28, 2019 4:26 PM
To: [Jack McQueen](#)
Subject: Re: Updated Portal Roster as of 3-28-19

Sounds good to me. Have a great weekend as well!

On Thu, Mar 28, 2019 at 4:23 PM Jack McQueen <jmcqueen@cityblm.org> wrote:

Thanks again for the help on this Kyle. I will be off on Friday but back Monday. We can get the remaining detectives up to speed next week.

Have a good weekend.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Thursday, March 28, 2019 4:00 PM
To: Jack McQueen
Subject: Re: Updated Portal Roster as of 3-28-19

Thanks, Jack. I'm sending to our operations team now so I imagine invites will start being generated over the next few hours.

I'll be sending out a standard welcome email to everyone. For those who weren't in the training today, I'll attach a training guide. Additionally, please feel free to have people reach out to me or visit the resources page in Portal if they ever have any questions.

Thanks again for the hospitality today!

On Thu, Mar 28, 2019 at 10:58 AM Jack McQueen <jmcqueen@cityblm.org> wrote:

Here is the updated roster after today's meetings. Thanks!

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

--

Kyle Demmin

Partner Success Manager

Cell: 714-381-6291

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USA Today: [Police say crime drops with video doorbell](#)

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Kyle Demmin

Partner Success Manager

Cell: 714-381-6291

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LA Times: [Ring modernized the doorbell, then went to war against crime](#)

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Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Thursday, March 28, 2019 4:00 PM
To: Jack McQueen
Subject: Re: Updated Portal Roster as of 3-28-19

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Kyle Demmin
Partner Success Manager
Cell: 714-381-6291
[Neighbors Portal Resource Center](#)



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Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

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Kyle Demmin

Partner Success Manager

Cell: 714-381-6291

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USA Today: [Police say crime drops with video doorbell](#)

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From: [Kyle Demmin](#)
Sent: Thursday, March 28, 2019 3:49 PM
To: [Sami Tahari](#)
Cc: [John Fermon](#); [Morgan@ring.com](#); [Jack McQueen](#); [Media](#)
Subject: Re: BPD media release

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It was great getting to meet the team and I'm looking forward to seeing your department successfully utilizing Portal!

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CC'ing Kyle Demmin!

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Tomorrow will work well.

Get [Outlook for Android](#)

From: Morgan Culbertson <morgan.culbertson@ring.com>
Sent: Thursday, March 28, 2019 12:16:11 PM
To: John Fermon
Cc: Jack McQueen; Media; Sami Tahari
Subject: Re: BPD media release

Hi John and thank you!

Adding some other folks from our PR team and will do our best to review soon. However we do have fair amount of inbound and time sensitive items happening currently so in time for an afternoon release may be a stretch -- Would distributing

tomorrow morning first thing or even Monday be acceptable alternatives if that were the case?

Let us know either way and we'll make it work. Excited to be working with you!

Morgan

Morgan Culbertson, Public Relations Coordinator - Neighbors

Morgan@ring.com

m: 805.822.9694

CBS Miami: [New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

FOX 11: [Green Bay Police partners with new app for "digital neighborhood watch"](#)

KENS5: ['Neighbors' app helps curb community crime](#)

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Morgan,

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Thank you,

Officer John Fermon

jfermon@cityblm.org

Public Information Officer

Public Affairs Office

Bloomington Police Department

Office 309-434-2355

Dispatch 309-820-8888

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Sami Tahari

Partner Success Manager



1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

Questions about Portal? Visit the [Neighbors Portal Resource Center](#)

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

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--

Kyle Demmin

Partner Success Manager

Cell: 714-381-6291

[Neighbors Portal Resource Center](#)



LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

From: [Ring Team](#)
Sent: Thursday, March 28, 2019 1:03 PM
To: [Josh Swartzentruber](#)
Subject: Welcome to Neighbors

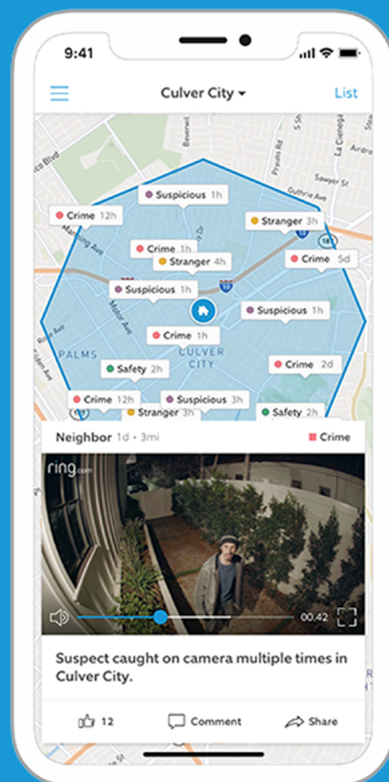


Welcome to Neighbors

The New Neighborhood Watch



Neighbors is more than an app,
it's the power of your community coming together
to keep you safe and informed.

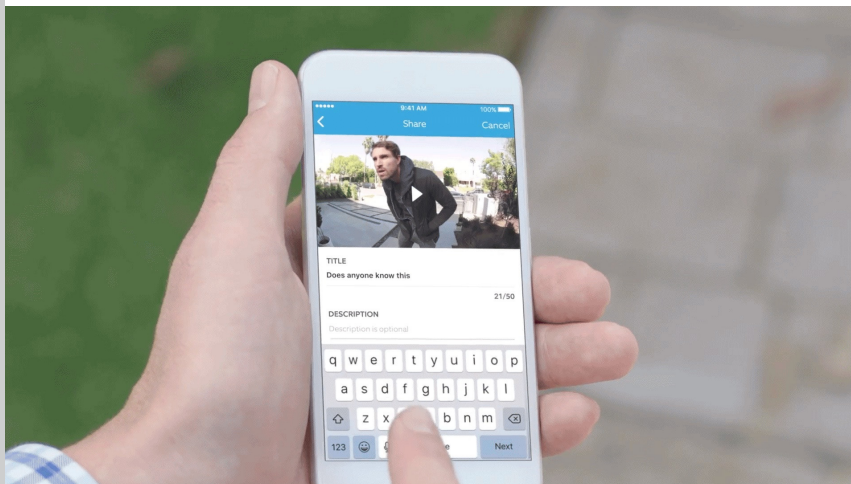


Get real-time crime and safety
alerts from your neighbors



Criminals target neighborhoods, not individual homes. But with real-time crime and safety alerts from your neighbors, you'll stay one step ahead of crime.

When you see something, share something



Millions of Americans are already using Neighbors - now you can stay connected with your community and share alerts about suspicious or criminal activity.

Our [community guidelines](#) help ensure all Neighbors treat each other with dignity and respect.

Safer Neighborhoods start with Neighbors.
Welcome to the New Neighborhood Watch.

[SEE MY NEIGHBORHOOD](#)

SHAPE * MERGEFORMAT

✓ Resolved

The Power of Neighbors

[See how Neighbors came together in Dallas to stop package theft in their community.](#)

[Click here to unsubscribe from Neighbors emails](#)

Email intended for jswartzentruber@cityblm.org.

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Neighbors by Ring

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From: [Sami Tahari](#)
Sent: Thursday, March 28, 2019 12:40 PM
To: [John Fermon](#)
Cc: [Morgan@ring.com](#); [Jack McQueen](#); [Media](#); [Kyle Demmin](#)
Subject: Re: BPD media release

CC'ing Kyle Demmin!

On Thu, Mar 28, 2019 at 10:36 AM John Fermon <jfermon@cityblm.org> wrote:

Tomorrow will work well.

Get [Outlook for Android](#)

From: Morgan Culbertson <morgan.culbertson@ring.com>
Sent: Thursday, March 28, 2019 12:16:11 PM
To: John Fermon
Cc: Jack McQueen; Media; Sami Tahari
Subject: Re: BPD media release

Hi John and thank you!

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Morgan

Morgan Culbertson, Public Relations Coordinator - Neighbors

Morgan@ring.com

m: 805.822.9694

CBS Miami: [New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

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Officer John Fermon

jfermon@cityblm.org

Public Information Officer

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Dispatch 309-820-8888

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Subject: Re: BPD media release

[REDACTED]

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From: [John Fermon](#)
Sent: Thursday, March 28, 2019 11:58 AM
To: [Morgan Culbertson](#)
Cc: [Jack McQueen](#)
Subject: BPD media release
Attachments: Ring Media release BPD.docx

Morgan,

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Thank you,

Officer John Fermon
jfermon@cityblm.org
Public Information Officer
Public Affairs Office
Bloomington Police Department
Office 309-434-2355
Dispatch 309-820-8888

From: [Kyle Demmin](#)
Sent: Thursday, March 28, 2019 11:42 AM
To: [John Fermon](#); [Jack McQueen](#)
Subject: Social Media Assets
Attachments: Social Media Asset Bloomington Police Department.pdf

Hi John,

Please see attached for Social Media Asset

--

Kyle Demmin

Partner Success Manager

Cell: 714-381-6291

[Neighbors Portal Resource Center](#)



LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

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From: [Jack McQueen](#)
Sent: Thursday, March 28, 2019 10:58 AM
To: [Kyle Demmin](#)
Subject: Updated Portal Roster as of 3-28-19
Attachments: Bloomington IL PD Portal User Setup.xlsx

Here is the updated roster after today's meetings. Thanks!

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: [Kyle Demmin](#)
Sent: Wednesday, March 27, 2019 9:40 AM
To: [Jack McQueen](#)
Subject: Re: Bloomington PD (IL) Pre-Onboarding Call Follow UP

No problem, you got it!

On Wed, Mar 27, 2019 at 7:27 AM Jack McQueen <jmcqueen@cityblm.org> wrote:

Bagels would be good. They are loaded up on coffee already!

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Wednesday, March 27, 2019 8:55 AM
To: Jack McQueen
Cc: John Fermon
Subject: Re: Bloomington PD (IL) Pre-Onboarding Call Follow UP

Sounds great. Please let me know if there's anything else you need from me.

For tomorrow morning, would you like me to order coffee and bagels for everyone attending? Happy to bring some in!

Thanks, Jack.

On Wed, Mar 27, 2019 at 6:43 AM Jack McQueen <jmcqueen@cityblm.org> wrote:

Kyle, everything is a go. I will talk to John after he gets in today to make sure the PR material is ready.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Tuesday, March 26, 2019 5:12 PM
To: Jack McQueen
Subject: Re: Bloomington PD (IL) Pre-Onboarding Call Follow UP

Apologies Jack, I meant to confirm the PR materials with John! I'll follow up with John to make sure that gets squared away.

Looking forward to this Thursday for the training. Thanks!

On Tue, Mar 26, 2019 at 2:27 PM Kyle Demmin <kyle.demmin@ring.com> wrote:

Hey Jack,

I wanted to reach out as we are getting pretty close to the in-person onboarding this week. I wanted to confirm that we are still scheduled for 9:00a - 10:00am on Thursday and 10:30am - 11:30am.

Additionally, did you have a chance to review the PR materials I had sent out? We have an automated Neighbors In-App Alert that is scheduled to go live tomorrow morning, but wanted to see if I needed to pause that until the PR information has been completed.

Please let me know!

Thanks,

Kyle

On Mon, Mar 18, 2019 at 1:30 PM Kyle Demmin <kyle.demmin@ring.com> wrote:

This is great. Thank you for the quick turn around with this!

On Mon, Mar 18, 2019 at 1:10 PM Jack McQueen <jmcqueen@cityblm.org> wrote:

Thanks. Here is the spreadsheet for Bloomington IL PD.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Monday, March 18, 2019 3:06 PM
To: Jack McQueen
Subject: Re: Bloomington PD (IL) Pre-Onboarding Call Follow UP

Hey Jack,

In your jurisdiction, we can create alert zones that mirror your beat maps if you guys use those. When you subscribe to an alert zone, you'll only get notifications for that specific area. We don't have alert zones created for you yet, but if that was something you'd be interested in, we can do that.

If you want, we can update that information in the spreadsheet later. Let me know your thoughts.

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Kyle,

I am working on the provisioning list. What is "Assigned Alert Zone" in the spreadsheet?

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Bloomington Police Department
309-434-2228
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From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Friday, March 15, 2019 6:48 PM
To: Jack McQueen; John Fermon
Cc: Morgan Culbertson
Subject: Bloomington PD (IL) Pre-Onboarding Call Follow UP

Hi Jack and John,

Thank you both for connecting with me this morning! Recap and a few action items from our call below as promised.

I'll also be sending a separate, follow-up email with PR materials to you both so we can get started on the public announcement components ahead of the Onboarding as well (especially since this is a tight turn around).

1. Onboarding

a) **Date: Thursday March 28th**

Recommended schedule below (*we can adjust times if need be*):

Session 1: 9:00am - 10:00am CST

Attendees: PIO, Existing social media users, community outreach team, and additional admins/command staff

Session 2: 10:30am - 11:30am

Attendees: Detectives, Analysts, & open to anyone else that will be using Portal

b) Scheduling - I'll be sending over a calendar invite as a placeholder. Since we've confirmed, please send out your respective internal calendar invites to the team and copy myself.

2. Portal Requirements

a) Account Provisioning - Attached is an Excel doc outlining what's needed to provision users. Please add everyone that would potentially need an account and send it back our way before the scheduled onboarding. Please note that accounts will NOT be provisioned until after the onboarding and that we will confirm the

final provisioning list with you before doing so. Please let me know if you have any questions on this!

b) Browser Compatibility - Portal is compatible with Chrome and Firefox. Please refrain from using Internet Explorer or any others not listed above.

3. Miscellaneous

a) Seed Units - I will be sending 5 donation devices to Jack McQueen's attention to: 305 S East St, Bloomington, IL 6170 and follow up with a confirmation once those items have been shipped.

4. Initial Public Announcement / Ongoing Engagement

a) @John, Morgan and I will be following up separately with additional PR materials to help as we coordinate the initial announcement and begin strategizing for long-term engagement.

Otherwise, thank you again for your time earlier and let me know if I forgot anything!

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Account Manager

Cell: 714-381-6291

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To: [John Fermon](#); [Jack McQueen](#)
Cc: [Morgan Culbertson](#); [Media](#)
Subject: Re: PR Intro + Materials - Bloomington Police Department (IL) Joins Neighbors by Ring

Hi John,

I wanted to follow up on the PR materials email. The in-person onboarding session is coming up here on Thursday and wanted to make sure we covered everything prior.

Are you able to review the press release template and provide a customized quote? Would love to get that completed as soon as possible.

Please reach out to me or our media team (cc'd) if you have any questions.

Best,

Kyle

On Fri, Mar 15, 2019 at 4:48 PM Kyle Demmin <kyle.demmin@ring.com> wrote:

Hi John and Jack,

Me again!

I know we are looking forward to Onboarding on March 28th and to officially launching Bloomington Police Department on the Neighbors app platform.

I wanted to introduce you to our PR Coordinator, Morgan Culbertson (CC'd) and send over the press packet materials below as we had discussed so the two of you can begin to coordinate the initial announcement ahead of the Onboarding date. Since we are going to be doing the onboarding pretty soon here, it's imperative that we have the press release reviewed and approved by end of next week.

Morgan works with PIOs (or equivalent) from our partner agencies and is here to provide support as you review these materials and establish plans for when and how best to kick-off this partnership to the public.

The announcement press packet can be viewed and downloaded in dropbox folder [here](#) and contains the following materials;

- **Press Release Template:** Ready for you to review and customize with a quote, suggested edits to content and to incorporate into official Department release format. **Be sure to share your edits with Morgan for a quick review prior to distribution.**
- **Sample Social Media Posts & In-App Alert:** Sample content to share across your existing social media platforms in tandem with the press release and In-App alert pushed by Ring to all local Neighbors app users.
- **Talking Points & Reactive Q&A:** Internal docs to prepare Dept. spokespeople to speak about the Neighbors app and our partnership with confidence and respond to commonly asked questions we have come to expect from the press and public.
- **Neighbors App Logo & Imagery:** High-res versions of the Neighbors app logo and other contextual images approved for use in press releases, social media posts and other public communications moving forward.

FYI - As a matter of practice, your portal features will be active and the In-App alert will go out to Neighbors app users and Ring device owners in your jurisdiction on the same day upon completion of your Onboarding.

Beyond the In-App alert, please be sure to hold off on any public discussions or distribution of PR materials until final drafts have been mutually reviewed and approved!

Thanks and feel free to reach out to us with any updates or questions in the meantime.

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I wanted to reach out as we are getting pretty close to the in-person onboarding this week. I wanted to confirm that we are still scheduled for 9:00a - 10:00am on Thursday and 10:30am - 11:30am.

Additionally, did you have a chance to review the PR materials I had sent out? We have an automated Neighbors In-App Alert that is scheduled to go live tomorrow morning, but wanted to see if I needed to pause that until the PR information has been completed.

Please let me know!

Thanks,

Kyle

On Mon, Mar 18, 2019 at 1:30 PM Kyle Demmin <kyle.demmin@ring.com> wrote:

This is great. Thank you for the quick turn around with this!

On Mon, Mar 18, 2019 at 1:10 PM Jack McQueen <jmcqueen@cityblm.org> wrote:

Thanks. Here is the spreadsheet for Bloomington IL PD.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Monday, March 18, 2019 3:06 PM
To: Jack McQueen
Subject: Re: Bloomington PD (IL) Pre-Onboarding Call Follow UP

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Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Friday, March 15, 2019 6:48 PM
To: Jack McQueen; John Fermon
Cc: Morgan Culbertson
Subject: Bloomington PD (IL) Pre-Onboarding Call Follow UP

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Kyle Demmin

Account Manager

Cell: 714-381-6291



1523 26th St

Santa Monica, CA 90404

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Cc: Morgan Culbertson
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Subject: Re: Bloomington PD (IL) Pre-Onboarding Call Follow UP
Attachments: Bloomington IL PD Portal User Setup.xlsx

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Cell: 714-381-6291

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From: [Kyle Demmin](#)
Sent: Monday, March 18, 2019 3:07 PM
To: [Jack McQueen](#)
Subject: Re: Bloomington PD (IL) Pre-Onboarding Call Follow UP

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To: Jack McQueen; John Fermon
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Cell: 714-381-6291

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From: [Jack McQueen](#)
Sent: Monday, March 18, 2019 2:23 PM
To: [Kyle Demmin](#)
Subject: Re: Bloomington PD (IL) Pre-Onboarding Call Follow UP

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Websense: Click [here](#) to report this email as spam.

From: [Ring Team](#)
Sent: Friday, March 15, 2019 7:45 PM
To: [John Fermon](#)
Subject: You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Bloomington Police Department** in the Ring Neighbors Portal.

Neighbors Portal provides the **Bloomington Police Department** with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

[Join Portal Now](#)

*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers.
Unfortunately, Internet Explorer is currently not supported.



Email intended for jfermon@cityblm.org.

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From: [Ring Team](#)
Sent: Friday, March 15, 2019 7:43 PM
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Email intended for jmcqueen@cityblm.org.

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From: [Kyle Demmin](#)
Sent: Friday, March 15, 2019 6:49 PM
To: [John Fermon](#); [Jack McQueen](#)
Cc: [Morgan Culbertson](#); [Media](#)
Subject: PR Intro + Materials - Bloomington Police Department (IL) Joins Neighbors by Ring

Hi John and Jack,

Me again!

I know we are looking forward to Onboarding on March 28th and to officially launching Bloomington Police Department on the Neighbors app platform.

I wanted to introduce you to our PR Coordinator, Morgan Culbertson (CC'd) and send over the press packet materials below as we had discussed so the two of you can begin to coordinate the initial announcement ahead of the Onboarding date. Since we are going to be doing the onboarding pretty soon here, it's imperative that we have the press release reviewed and approved by end of next week.

Morgan works with PIOs (or equivalent) from our partner agencies and is here to provide support as you review these materials and establish plans for when and how best to kick-off this partnership to the public.

The announcement press packet can be viewed and downloaded in dropbox folder [here](#) and contains the following materials;

- **Press Release Template:** Ready for you to review and customize with a quote, suggested edits to content and to incorporate into official Department release format. **Be sure to share your edits with Morgan for a quick review prior to distribution.**
- **Sample Social Media Posts & In-App Alert:** Sample content to share across your existing social media platforms in tandem with the press release and In-App alert pushed by Ring to all local Neighbors app users.
- **Talking Points & Reactive Q&A:** Internal docs to prepare Dept. spokespeople to speak about the Neighbors app and our partnership with confidence and respond to commonly asked questions we have come to expect from the press and public.
- **Neighbors App Logo & Imagery:** High-res versions of the Neighbors app logo and other contextual images approved for use in press releases, social media posts and other public communications moving forward.

FYI - As a matter of practice, your portal features will be active and the In-App alert will go out to Neighbors app users and Ring device owners in your jurisdiction on the same day upon completion of your Onboarding.

Beyond the In-App alert, please be sure to hold off on any public discussions or distribution of PR materials until final drafts have been mutually reviewed and approved!

Thanks and feel free to reach out to us with any updates or questions in the meantime.

Best,
Kyle

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Kyle Demmin

Account Manager

Cell: 714-381-6291

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From: [Kyle Demmin](#)
Sent: Friday, March 15, 2019 6:48 PM
To: [Jack McQueen](#); [John Fermon](#)
Cc: [Morgan Culbertson](#)
Subject: Bloomington PD (IL) Pre-Onboarding Call Follow UP
Attachments: Portal User Setup.xlsx

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From: [Jack McQueen](#)
Sent: Friday, March 15, 2019 4:08 PM
To: [Kyle Demmin](#)
Subject: Re: Onboarding Date

March 28th works for detectives as well. Thanks

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To: Jack McQueen; John Fermon
Subject: Onboarding Date

Hi Jack and John,

Thanks again for your time this morning. Wanted to quickly lock a a date and time in place so I can confirm travel arrangements and press arrangements with our coordinator.

Would March 28th work for you both? We'd do two sessions that day. One in the morning for the admins and a second session afterwards for the detectives.

Let me know if that date works for you and I'll get the process started.

Thanks!

--

Kyle Demmin
Account Manager
Cell: 714-381-6291
[Neighbors Portal Resource Center](#)



LA Times: [Ring modernized the doorbell, then went to war against crime](#)
USA Today: [Police say crime drops with video doorbell](#)

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From: [Kyle Demmin](#)
Sent: Friday, March 15, 2019 12:30 PM
To: [Jack McQueen](#); [John Fermon](#)
Subject: Onboarding Date

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From: [Kyle Demmin](#)
Sent: Monday, March 11, 2019 12:53 PM
To: [Jack McQueen](#)
Cc: [Phillip Dienstag](#); [John Fermon](#)
Subject: Re: Intro to Kyle (Bloomington Police Department)

Perfect - Just sent you both an invite.

Speak soon!

On Mon, Mar 11, 2019 at 10:47 AM Jack McQueen <jmcqueen@cityblm.org> wrote:

Yes we both will.

Jack McQueen
Supervisor, Crime and Intelligence Analysis Unit
Bloomington Police Department
309-434-2228
305 S. East St., Bloomington, IL 61701

From: Kyle Demmin <kyle.demmin@ring.com>
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Cc: Phillip Dienstag; John Fermon
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Santa Monica, CA 90404

203-610-1178

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To: [Jack McQueen](#)
Cc: [Phillip Dienstag](#)
Subject: Re: Intro to Kyle (Bloomington Police Department)

Hi Jack,

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Best,

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Wednesday 3/20 any time 1p CST

Looking forward to working with you.

Best,
Kyle

On Fri, Mar 8, 2019 at 12:31 PM Phillip Dienstag <pdienstag@ring.com> wrote:

Jack, Great news! The MOU agreement is fully signed. Attached are the documents for your records.

I've copied your new Account Manager, Kyle. We would like to set up a call for all of us to connect. We should ensure all the key stakeholders are included so everyone can get on the same page.

The individuals we ask to be included on this call would be:

1. Partnership POC - the main point of contact(s) for the Ring partnership

2. Press POC - typically the PIO who would work with Morgan (PR Coordinator) from our team to coordinate announcements.
3. Social Media POC - person(s) in the department who manages comments on Facebook, Twitter, NextDoor, etc (if different from #2)
4. Investigative POC - generally a detective who will be your resident expert when the department wants to send a video request. This person will be trained on best practices for ensuring the maximum participation and sharing of video.
5. Community Relations POC - the person who oversees the team that interfaces with the community at events, HOA meetings, Neighborhood Watch meetings, etc.

It would be ideal to have all these individuals on the call, but essential to have them present at the actual onboarding. Again, involvement by each of these groups is essential for active community participation (specifically on video requests) and the overall long-term success of the partnership.

Best,

Phillip Dienstag

1523 26th St

Santa Monica, CA 90404

203-610-1178

phil@ring.com

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#). ([REDACTED])

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

--

Kyle Demmin

Account Manager

Cell: 714-381-6291



1523 26th St

Santa Monica, CA 90404

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USA Today: [Police say crime drops with video doorbell](#)

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From: [Phillip Dienstag](#)
Sent: Friday, March 08, 2019 2:32 PM
To: [Jack McQueen](#); [Kyle Demmin](#)
Subject: Intro to Kyle (Bloomington Police Department)
Attachments: BPD 222 (1).pdf

Jack, Great news! The MOU agreement is fully signed. Attached are the documents for your records.

I've copied your new Account Manager, Kyle. We would like to set up a call for all of us to connect. We should ensure all the key stakeholders are included so everyone can get on the same page.

The individuals we ask to be included on this call would be:

1. Partnership POC - the main point of contact(s) for the Ring partnership
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Best,

Phillip Dienstag



1523 26th St

Santa Monica, CA 90404

203-610-1178

phil@ring.com

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USA Today: [Police say crime drops with video doorbell](#)

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From: [Phillip Dienstag](#)
Sent: Thursday, March 07, 2019 7:14 PM
To: [Jack McQueen](#)
Subject: Re: Intro to Sami (Bloomington Police Department)

Jack,

Please disregard my last email. Kyle is going to be the Account Manager for BPD. I will send a new introduction tomorrow morning.

Best,

Phillip Dienstag



1523 26th St

Santa Monica, CA 90404

203-610-1178

phil@ring.com

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On Wed, Mar 6, 2019 at 10:44 AM Phillip Dienstag <pdienstag@ring.com> wrote:

Jack, Great news! The MOU agreement is fully signed. Attached are the documents for your records.

I've copied your new Account Manager, Sami. We would like to set up a webinar for all of us to connect. We should ensure all the key stakeholders are included so everyone can get on the same page.

The individuals we ask to be included on this call would be:

1. Partnership POC - the main point of contact(s) for the Ring partnership

2. Press POC - typically the PIO who would work with Morgan (PR Coordinator) from our team to coordinate announcements.

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5. Community Relations POC - the person who oversees the team that interfaces with the community at events, HOA meetings, Neighborhood Watch meetings, etc.

It would be ideal to have all these individuals on the webinar, but essential to have them present at the actual onboarding. Again, involvement by each of these groups is essential for active community participation (specifically on video requests) and the overall long-term success of the partnership.

Best,

Phillip Dienstag

1523 26th St

Santa Monica, CA 90404

203-610-1178

phil@ring.com

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USA Today: [Police say crime drops with video doorbell](#)

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From: [Phillip Dienstag](#)
Sent: Wednesday, March 06, 2019 12:45 PM
To: [Sami Tahari](#); [Jack McQueen](#)
Subject: Intro to Sami (Bloomington Police Department)
Attachments: BPD 222 (1).pdf

Jack, Great news! The MOU agreement is fully signed. Attached are the documents for your records.

I've copied your new Account Manager, Sami. We would like to set up a webinar for all of us to connect. We should ensure all the key stakeholders are included so everyone can get on the same page.

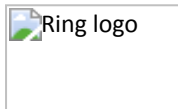
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Best,

Phillip Dienstag



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